

**From:** M. Asad Khan - Medical Staff President  
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#### SCREENING CLARIFICATION

It has been brought to our attention that there is confusion and different interpretations surrounding the temperature check portion of the kiosk screening process, specifically with the messaging from the Certify.Me app. While the Certify.Me app is designed to make the process as simple as possible, it is intended to accommodate all Trinity Health ministries. Unfortunately, it does not take into account varying state regulations. St. Joseph's Health is bound by the New York State requirement that temperatures must be taken and documented on site. **Taking a temperature at home does not satisfy the requirement.** Additionally, all the other screening questions must be answered and a scan of the unique daily QR code indicating that you have "passed" screening for the day must be captured.

It is mission critical that moving forward everyone is clear and follows the required / standardized behavior. **Taking a temperature at home does not satisfy New York State's requirement. A temperature must be taken on site as part of the screening process. Using the app and taking a temperature at home does not permit anyone from bypassing the kiosk.**

Contact Director of Quality & Performance Resources, Stephanie Johnson at [stephanie.johnson@sjhsyr.org](mailto:stephanie.johnson@sjhsyr.org) or 315.744.1263 with questions.

#### DISCHARGE ORDERS

Please have discharge orders for the day in by 0900. This facilitates patient flow throughout the organization and ensures that your direct admissions, ED patients, transfers from other hospitals and post-operative patients can get a bed in the most efficient manner possible. Contact Chief Medical Officer, Dr. Philip Falcone at [philip.falcone@sjhsyr.org](mailto:philip.falcone@sjhsyr.org) or 315.744.1040 with questions.

The new discharge lounge is available for patients who are discharged to home and waiting for a ride Monday through Friday from 0800 – 1400 in the surgical waiting room. Contact Director of Clinical Operations, Joe Bick at [Joe.bick@sjhsyr.org](mailto:Joe.bick@sjhsyr.org) or 315.726.8155 with questions.

#### SHARPS SAFETY UPDATE: RED SHARPS CONTAINER SWAP OUT

Environmental Services (EVS) and/or Stericycle are not going into COVID-19 rooms to check/replace red sharps containers.

Unit leadership should create a plan to have COVID-19 rooms checked daily to determine if a bin needs to be exchanged. If a bin needs to be changed out, follow these steps to ensure safe pick up:

- Unlock sharps bin from wall unit (all units should have key to unlock red bins from wall mount).
- Take red cap on the new, empty bin, and place onto the disposal hole of the full bin.
- Replace with a new bin and lock in place.
- Place used sharp bin in red biohazard bag & tie off.
- Bring bag to unit soiled utility room and call EVS X85226 for pick up.

This task can be performed by nurses in the room, or management.

#### INFILTRATIONS AND EXTRAVASATIONS

Recently we have seen an increase in IV infiltrations and extravasations throughout our system. Please remember to include IV assessment as part of your "5 P's Addressed" hourly rounding. Early recognition is best for patient care; stop the fluids and notify the Vascular Access Team immediately. [Click here](#) to review the policy if you have questions on how to manage these if they occur. More information and education will be coming on this soon.

#### GASTROINTESTINAL COVERAGE

Gastrointestinal (GI) will be covered by Dr. Gazi through May 5. He performs general GI procedures, ERCP, and EUS. Dr. Sohail will cover May 6 through May 8. He performs general GI procedures. Dr. Gupta is covering May 9 through May 15. He also performs general GI procedures only. The GI physician on-call can be reached 7:00am – 7:00pm by calling ##585.

Associated Gastroenterologists and Gastroenterology & Hepatology of CNY will begin evening call coverage 7:00pm – 7:00 am on May 2. A schedule will be posted on IntelliDesk.

#### COMPLETE STANDOUT PULSE SURVEY BEFORE MAY 9

Thank you to everyone who has shared their insight in the StandOut pulse survey. If you haven't already, please take a few minutes now to complete the confidential survey online via the link in the email invitation you received / via the To Do section of [StandOut](#) QR Code to the left. It is 100-percent anonymous and voluntary. We want to know how you are doing and look forward to your feedback.

