# The Collaboration Game for Healthcare

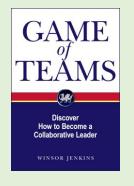


"With more and more work being done by teams today – and that trend is only going to continue – people are realizing the critical value and competitive edge a Collaborative Mind-set (and Skill Set) offers managers, teams, and organizations."

Winsor Jenkins,

Game of Teams:

Discover How to Become a Collaborative Leader



# for Healthcare

## **Improving Patient-Care Team Collaboration**

**The Collaboration Game** *for* **Healthcare** is a one-day, experiential training simulation that teaches managers (and people on teams) how to function *interdependently* and effectively collaborate to produce win-win outcomes.

With more and more work in healthcare being done by teams, people are realizing the added value and competitive edge a collaborative mind-set offers to organization success. We know that innovation, for example, is a product of collaboration - and key to improving patient-care outcomes. The ability to deal with the realities presented in today's healthcare world demands the application of a *collaborative mind-set* that can harness the power of connections across the team's network to optimize team performance.

A collaborative *mind-set* is made up of several, novel operating principles people learn, along with a series of competencies focused on collaboration. Combined, this provides a new *operating platform* for people to produce win-win outcomes.

### **Board-Game Simulation**

Using a board-game, participants work on small teams whose purpose is to function with a collaborative *mind-set* that supports the application of collaborative competencies – or *skill set*. Teams are challenged to discover solutions to a series of "healthcare" scenarios that examine their mind-set and skillset for offering win-win solutions. The workshop includes group debriefs to discuss and solidify the learning.

The workshop is fast-paced, content rich, and highly interactive. It makes a compelling case for developing teams who need to apply genuine team collaboration in healthcare.



# **Learning Objectives**

By the end of the workshop, participants will be able to:

- Discover a practical way to produce a high level of team interdependence for optimizing team performance
- Learn a new mindset and skillset for practicing team collaboration in the workplace
- Personalize a plan to develop competencies focused on collaboration
- Apply an operating platform to support innovation, change management and performance initiatives
- Promote a common language and approach to team collaboration that permeates organization culture

#### **Collaborate to Innovate in Healthcare**

Research shows that innovation is a result of large numbers of connection points in a network, that it does not emanate from individual people, and it lives in the social network. In other words, *collaboration* is the enabler of innovation. The workshop provides an added opportunity to develop teams for leveraging efforts to find ways to transform how work is done in healthcare.

#### Silo Busting

Eliminating silos and developing a culture that promotes team collaboration is the goal for delivering compassionate patient care in the face of adaptive change. The workshop tackles silo busting leading to improved results.

#### **Team Coaching**

Applying this operating framework provides a working platform for managers and team leaders to coach teams.

#### Audience

**The Collaboration Game** *for* **Healthcare** workshop is designed for all people who want to improve their effectiveness working on team-based applications in healthcare.

#### **Training Program Delivery**

- Off-the-shelf delivered by a trained facilitator
- Train-the-Trainer

#### Contact

For more information, email, or call:

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"...the ultimate goal of developing an *interdependent* leadership culture is to provide quality, compassionate patient care in the face of adaptive change."

Center for Creative Leadership 2010 White Paper: *Collaborative Healthcare Leadership* 



"Alternative mindsets aren't simply inserted as new software...they must be learned"

Dinah Zohar,

An alternative sports metaphor for Understanding Teamwork as Complex: Soccer