



JENSEN OUTDOOR

EASY CARE &
MAINTENANCE



EASY CARE AND MAINTENANCE

At Jensen Outdoor, we believe that luxury furniture should offer the luxury of simple care. Maintaining the beauty and comfort of your ipe wood furniture, woven fibers, and cushion fabrics will feel effortless when you follow our easy care guidelines.

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CARE LEVELS GUIDE

MAINTAIN YOUR FURNITURE AS YOU DESIRE

Jensen Outdoor has created a Care Levels Guide to share why, when, and how you can maintain your furniture as you desire with our best-in-class care supplies.



1 PROTECT

Protect new or newly clean furniture.

Wood Shield

Ipe Wood

Fabric Protector

Sunbrella® Fabric

2 CLEAN

Clean up light spills, dirt, or dust.

Soap & Water

Ipe Wood
Woven Viro® Fiber
& Sunbrella® Fabric

3 RESTORE

Restore your furniture's 'as new' appearance.

Cleaner, Brightener, & Penofin® Verde Oil

Ipe Wood

Fabric Cleaner

Sunbrella® Fabric

4 REVIVE

Revive your furniture from troublesome stains.

Wood Stripper, Cleaner, Brightener, & Penofin® Verde Oil

Ipe Wood

Tough Stain Removal

Sunbrella® Fabric

Helpful Hints

With outdoor furniture crafted from materials selected to stand the test of time, how you care for your furniture is up to you.

Some enjoy a 'set it and forget it' approach to furniture care, following **Level 1: Protection** then performing **Level 2: Cleaning** as needed. With this approach, you'll notice that when left to the elements, Ipe timber will naturally weather to a desirable silver patina over time.

However, you may be someone who is inclined to keep an 'as new' finish on your furniture. If you are, pay attention to **Levels 1-3** of the Care Levels Guide to keep your furniture in tip-top condition year-round. The brilliant thing about Jensen Outdoor is that as you own our furniture, the appearance of your finish and level of care required is entirely up to you!

For serious troubleshooting, it's good to be aware that stains can occur when oils, wines, or more are left for an extended time on your furniture. For the stickiest scenarios seek instruction from **Level 4: Revive** to revive the 'as new' finish of your furniture when faced with life's toughest stains.

JENSEN SUPPLIES

THE ABSOLUTE BEST IN CARE PRODUCTS

Jensen Outdoor is proud to provide the highest-quality care supplies, manufactured to keep your furniture in tip-top shape all year long.



IPE WOOD CARE PRODUCTS

Wood Shield

Level 1: Makes Ipe wood more repellent to water, moisture, and helps to prevent staining.



Penofin® Pro-Tech Wood Cleaner

Level 3-4: Water-based, cleaning agent for Ipe wood.



Penofin® Pro-Tech Wood Brightener

Level 3-4: Brightens and prepares Ipe wood for Penofin® Verde Oil Finish.



Penofin® Verde Oil Finish

Level 3-4: Oil finish to condition and restore the color of Ipe.



Ipe Aftercare Kit

Level 3: A conveniently packaged kit to restore the 'as-new' finish of your Ipe wood furniture.

- Pro-Tech Brightener
- Penofin® Verde Oil Finish



Ipe Restoration Kit

Level 4: A conveniently packaged kit to prepare your Ipe wood to be revived. Pairs with Penofin® Verde Oil Finish.

- Pro-Tech Stripper
- Pro-Tech Wood Cleaner
- Pro-Tech Brightener



SUNBRELLA® CARE PRODUCTS

Fabric Protector

Level 1: Makes Sunbrella® cushion fabrics more repellent to water, moisture, and helps to prevent staining.



Fabric Cleaner

Level 3: Jensen Outdoor's all purpose fabric cleaner. Cleans everyday dirt and stains from Sunbrella® cushion fabrics.



Where to Buy

Jensen Outdoor care supplies may be purchased through the retailer that you originally bought your furniture from.

If you are having trouble locating a specific care item, you can search for more Jensen Outdoor retailers in your area through our 'how to buy' portal at:

www.jensenoutdoor.com

IPE WOOD

EASY CARE AND MAINTENANCE

Jensen Outdoor is proud to provide the highest-quality Ipe wood furniture available on the market today. Ipe wood, a natural material, is durable and easy to care for. Read the following instructions to learn how to protect, clean, restore, and revive your Ipe wood furniture.



HOW TO CARE FOR IPE WOOD

When You First Bring Your Furniture Home

1 *Protecting New and Newly Cleaned Ipe Furniture*

- In a ventilated area, apply **Wood Shield** to all clean Ipe surfaces to further protect against water and food stains, then enjoy your new set outside.

If Spills, Dirt, or Dust Occur

2 *As Needed Cleaning Instructions*

- Wash your Ipe wood surfaces with a soft towel and mild dish soap, then rinse clean with water. Once complete, allow to dry.

Easy Ipe Color Restoration

While many appreciate the refined silver patina that Ipe wood develops over time, your furniture can easily be restored to an 'as new' finish at any time.

3 *Restore The Deep Chocolate-Brown 'As New' Finish*

To restore the 'as new' chocolate brown finish of Ipe wood, follow our simple color-restoration process:

1. To prepare Ipe for a UV-protective coat of *Penofin® Verde Oil Finish*, use *Penofin® Pro-Tech Wood Cleaner* to remove surface dirt, then rinse off with water.
2. To brighten and re-establish the pH balance of Ipe wood to best accept the *Penofin® Verde Oil Finish*, use *Penofin® Pro-Tech Wood Brightener*, then rinse off with water and allow to dry completely.
3. Apply **Penofin® Verde Oil Finish** as directed on the can, letting it penetrate for 30 minutes.
4. To remove excess oil finish that hasn't been absorbed by the wood, rub the Ipe surface with smooth rags until dry to the touch. Dispose of rags in a metal bucket of water to avoid spontaneous combustion.
5. After completely dry, apply **Wood Shield** to timber to provide additional protection against water and food stains.

About Ipe

Ipe (pronounced "EE-pay") is a hardwood timber prized for its beauty and long-lasting durability in any environment.

Ipe timber exhibits a deep chocolate-brown grain when new that may be allowed to naturally age to an elegant silver patina or brought back to an 'as new' finish at any time.

Jensen Outdoor's Ipe furniture comes pre-stained with Penofin® Verde Oil Finish which protects and conditions the wood to prevent absorption of moisture.

Although Ipe is naturally stable, small checks in the surface (minute openings of the wood grain at the ends) may appear if the furniture is placed in a very dry or sunny environment. Superficial checking is a natural occurrence resulting from moisture loss and in no way affects the structural integrity and longevity of the furniture, and will in fact disappear when the environment becomes moist.

Ipe 'As New'



Ipe Weathered



Ipe Troubleshooting

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If Ipe Furniture Has an Inappropriate Finish or Excessive Stain Buildup

Ipe furniture is meant to last for many years, however, during that long life an inappropriate paint or stain may be applied. If your Ipe furniture needs to be stripped and restored to the 'as new' finish, follow these steps:

1. Apply *Penofin® Pro-Tech Wood Stripper* to a clean dry surface, following directions on the can.
2. Apply *Penofin® Pro-Tech Wood Cleaner* and then allow to dry.
3. Apply *Penofin® Pro-Tech Wood Brightener* and then allow to dry.
4. Apply *Penofin® Verde Oil Finish* and allow to dry.
5. For the final protective coating, apply Ipe *Wood Shield* and allow to dry.

Then enjoy your furniture 'as new' for an entire season.

Winter Storage

Ipe furniture withstands the cold temperatures of winter just fine. You can leave your furniture uncovered outdoors and simply restore to an 'as new' finish with the steps above when the weather warms again. See cushion care sheet for cushion winter storage tips.

Helpful Hints

Do not apply Penofin® products when wood is hot to the touch or close to freezing.

Always perform maintenance in a well ventilated area and allow Ipe wood to dry completely between steps.

Rub off residue of care products before they are allowed to dry on the Ipe surface and become 'tacky'.

Protect the metal or woven surfaces of your furniture during Ipe-specific cleaning and oiling.

Prepare the work area by dampening surrounding vegetation with water. A tarp covering the ground underneath the furniture is recommended to catch any substances washed off of the furniture during cleaning and treatment.

Do not blend or thin Penofin® products with other products unless explicitly instructed on the packaging.

Wood Shield helps to seal in existing color and state of the wood, protecting against fading or stains from spills.

Penofin® Verde is a natural oil based wood stain that brings out the deep-chocolate hue of Ipe. To keep an 'as-new' finish reapply as needed.

A power sprayer or washer is not recommended to clean Ipe wood. If too much water pressure is applied the wood finish may be harmed.

Stripping Ipe wood should only be done if an inappropriate finish was applied or in other extreme cases.

WARNING: Dispose of rags used to wipe off Penofin® Verde Oil Finish in a metal bucket of water to avoid spontaneous combustion and dispose of in accordance with local regulations.

WOVEN VIRO® FIBER

EASY CARE AND MAINTENANCE

Jensen Outdoor is proud to provide the highest-quality outdoor woven materials available on the market today. All of the Viro® Fiber handwoven material featured in Jensen Outdoor furniture are carefully selected for their virtually carefree maintenance and outstanding durability. Read the following instructions to clean yours.



HOW TO CARE FOR WOVEN VIRO® FIBER

When You First Bring Your Furniture Home

Nearly Maintenance Free Viro® Fiber

Woven Viro® Fiber furniture from Jensen Outdoor is virtually maintenance-free. To keep your furniture at its best, follow these simple guidelines:

- To remove dust, simply clean with a bristle brush and/or lightly rinse with water as needed.

If Pollens, Stains, Etc. Occur

2 *Recommended When Necessary Light Cleaning*

1. Prepare surface by removing dust with a bristle brush.
2. Gently clean with warm water and a non-foaming soap or mild detergent.

Alcohol-based, oil-based and other harsh cleaners are not recommended.

About Viro® Fiber

Made of high-density polyethylene, Viro® Fiber is completely colored throughout, smudge-proof, and resistant to the effects of significant temperature variations.

The fiber has been proven in laboratory tests to withstand continuous UV exposure for 3 years.

To achieve the distinctive woven patterns featured in Jensen Outdoor's collections, each frame is expertly handwoven around strong but light commercial-grade powder-coated aluminum frames allowing the fiber to ergonomically conform to your shape, providing supreme comfort and sublime relaxation.

Viro® Fiber is **non-toxic and recyclable**, does not contain PVC and is made from 100% high-density polyethylene. These factors combine to make Viro® Fiber exceptionally environmentally friendly.

Viro® Fiber



SUNBRELLA®

EASY CARE AND MAINTENANCE

Jensen Outdoor is proud to provide the highest-quality outdoor cushion fabrics available on the market today. All of the Sunbrella® fabrics featured in Jensen Outdoor furniture are carefully selected for their virtually carefree maintenance and outstanding durability. Read the following instructions to clean yours.



HOW TO CARE FOR SUNBRELLA® FABRICS

When You First Bring Your Furniture Home

1 *Protecting New and Newly Cleaned Sunbrella® Fabric*

- **Fabric Protector** makes cushion fabric repellent to water and dirt and inhibits the growth of mold and mildew while assisting in the prevention of stains.
- In a ventilated area, apply **Fabric Protector** to all dry and clean Sunbrella® fabric surfaces until soaked, then let dry completely.

Reapply to clean surfaces 1x per year or after cleaning.

If Spills, Dirt, or Dust Occur

2 *Easy Care Instructions*

The best and simplest way to preserve the beauty, comfort and performance of Sunbrella® fabric is by brushing off any dirt before it gets entrenched, as well as by cleaning up any spills or stains with soap and water shortly after they occur when they are easiest to remove.

To keep your Sunbrella® fabric looking good and lasting longer, follow these simple guidelines:

3 *Hand Wash*

- Moisten fabric surfaces with a sponge or wet towel then spray a light mist of **Fabric Cleaner** over the entire surface of the fabric.
- Use a sponge or a clean towel to gently break up any stains.
- Rinse fabric completely to remove all soapy residue.
- Let fabric air dry completely.

ALTERNATIVELY: You can prepare a cleaning solution of ¼ cup mild soap per gallon of warm water and place the cleaning solution into a spray bottle.

Machine Wash

CAUTION: *Although Sunbrella® fabrics machine wash just fine, we recommend that you handwash your outdoor cushions due to the fitted nature of the fabric to the cushion and difficulty most have with re-covering the cushions, unless experienced in the process.*

- Begin by removing the Sunbrella® fabric covers off of the cushions and then making sure to close all zippers.
- Machine wash in cold water on the delicate cycle with a regular amount of mild laundry detergent.
- Let fabric air dry completely. DO NOT dry in automatic dryer.

About Sunbrella® Fabrics

Sunbrella® fabrics have become the choice of discerning outdoor designers, discriminating homeowners and Jensen Outdoor for its luxurious outdoor furniture.

Sunbrella® fabrics are the highest-quality decorative fabrics designed for extraordinary performance and long-lasting beauty.

Their solution-dyed acrylic fibers are colored all the way through allowing for rich, vivid colors that withstand weather, water, fading, culling and the test of time.

Sunbrella® Fabric



Sunbrella® Fabric Tough Stain Removal

4 *Removing Mold and Mildew Stains*

While Sunbrella® fabrics do not naturally promote the growth of mildew, please be aware that mildew may grow on any dirt or unfamiliar substances that collect on the fabric and are not promptly removed.

- Create a cleaning solution of ¼ cup dishwashing liquid and 1 cup bleach per gallon of water. For severe mold or mildew growth, the amount of bleach may be increased.
- Pour the cleaning solution into a spray bottle.
- Spray the entire surface area, as it is best to clean the complete surface of the fabric to prevent any water rings or stains from forming.
- Let the cleaning solution penetrate into the fabric for 15 minutes.
- Clean the complete area with a clean towel, a sponge or a very soft-bristled brush.
- Rinse the area well with water to eliminate any soapy residue.
- Let fabric air dry completely.

Bird Droppings, Coffee, Tea, Cola, Ketchup or Mustard Stains

- Create a cleaning solution of ¼ cup dishwashing liquid and 1 cup bleach per gallon of water.
- Proceed with cleaning directions for Handwashing.

Removing Wine Stains

- Create a cleaning solution of ¼ cup dishwashing liquid, ⅓ cup white vinegar and ½ - 1 cup hydrogen peroxide or isopropyl alcohol per gallon of water.
- Proceed with cleaning directions for Handwashing.

Removing Beer, Food Color, Vomit or Urine Stains

- Create a cleaning solution of ¼ cup dishwashing liquid and ⅓ white vinegar per gallon of water.
- Proceed with cleaning directions for Handwashing.

Removing Blood Stains

- Create a cleaning solution of ¼ cup dishwashing liquid and ½ -1 cup ammonia per gallon of water.
- Proceed with cleaning directions for Handwashing. Clean any remaining with dishwashing liquid and water.

Helpful Hints

Before using cleaning solutions, put on eye protection and rubber gloves.

If hand washing, always clean in well ventilated areas.

Reapply fabric protector after each cleaning to ensure maximum protection.

If stains persist, simply repeat the cleaning process and allow for a longer soaking time for the cleaning solution.

Keep cleaning solutions in a dry, temperature controlled space away from the reach of children or pets.

Always read the instructions on the bottle or can before proceeding.

Sunbrella® Fabric Tough Stain Removal (Continued)

Butter, Oil, Grease, Salad Dressing, Suntan Lotion or Paint Stains

- Apply cornstarch onto the stain as an absorbent.
- Remove excess with a straight edge.
- Clean any remaining with dishwashing liquid and water.
- Proceed with cleaning directions for Handwashing.

Removing Chocolate Stains

- Create a cleaning solution of ¼ cup dishwashing liquid and ½ cup of hydrogen peroxide per gallon of water.
- Proceed with cleaning directions for Handwashing.

Removing Wax Stains

- Cover wax stain with a towel.
- Apply a heated iron over the towel.
- Remove towel and treat the remaining stain with isopropyl alcohol.
- Create a cleaning solution of ¼ cup dishwashing liquid per gallon of water.
- Proceed with cleaning directions for Handwashing.

Removing Chewing Gum or Crayon Stains

- Treat the stain with isopropyl alcohol.
- Create a cleaning solution of ¼ cup dishwashing liquid per gallon of water.
- Proceed with cleaning directions for Handwashing.

Removing Ink or Nail Polish Stains

- Treat the stain with 100% acetone.
- Clean with mild soap and water.
- Rinse the stain thoroughly.

Helpful Hints

Before using cleaning solutions, put on eye protection and rubber gloves.

If hand washing, always clean in well ventilated areas.

Reapply fabric protector after each cleaning to ensure maximum protection.

If stains persist, simply repeat the cleaning process and allow for a longer soaking time for the cleaning solution.

Keep cleaning solutions in a dry, temperature controlled space away from the reach of children or pets.

Always read the instructions on the bottle or can before proceeding.