Lambeth

Register for the new Lambeth Council Tenant Account

The Lambeth Tenant Account allows you easy access to your accounts and housing services online.

You will now be able to:
- view and update contact details
- set up a direct debit online
- view your rent balance
- view all current and former accounts
- view your account details and payment schedule
- view all of your account's transactions for the last 10 years
- download a PDF of your recent rent statement
- check your benefit entitlement with our free confidential Benefit Calculator
- request a refund if your account is in credit
- coming soon – you will be able to raise and track your repairs!

Create a housing online account today.
Go to **https://myhousing.lambeth.gov.uk** or scan this QR code.

If you have a problem registering or logging in to your account, please contact us on **020 7926 1116** so we can help you.

Our new Repairs Contractors Fortem and Wates **will donate £1 to Lambeth Local Food Banks** (Clapham, Norwood & Brixton, Vauxhall & Waterloo) for every tenant property that signs up to the Housing Portal.

FORTEM
People who care

foodbank

Wates

These are the steps to registering:

Step 1

Scan QR code

or go to https://myhousing.lambeth.gov.uk

Step 2

Click on Create an account,
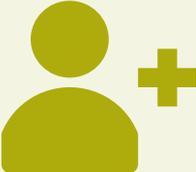
and start the registration process using your email and a password of your choosing.

Step 3

You will receive an email verification to your inbox.

Click on the link sent in the email to continue with your registration.

Step 4

You will then need to provide:

* * * * * * * *

• your **rent payment reference number** as above.

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• your **date of birth**.

* * * _

• a **memorable word** of your choosing. The memorable word will help you to reset your password if you forget it.

Step 5

Once you finish providing the information you need to **accept the terms and conditions and click on Finish**.

Registration is complete.

Step 6

You can now log in to your account using the email and password you created in **Step 2**.