

# RED LION

## AT SHADWELL

Oh we've missed you guys. It just hasn't been the same without you. As you know we are reopening July 4<sup>th</sup>. You'll still get your local village pub with the same great staff & friendly faces and we promise not to compromise on the quality of our food & drinks, however somethings inevitably will be a little different.

Rather than share the full 43 pages of guidance with you – here's what you need to know:

- Entry to the pub is with a reservation only – for both food bookings & drink only
- You should arrive to the Tap Room door where you will be shown to your table by a member of the team. All guests are asked to exit the building at the Lounge door - Guests with mobility requirements please advise at the time of booking.
- Guests with table reservations on the terrace still need to speak to a member of the team at the Tap Room door on arrival to be seated
- We ask you to observe 2 metre distancing at all times & following floor markings
- Reservations are for 2 hours (up to 4 people) 2.5 hours for groups of 5-6 people.
- Reservations require the lead booking name, contact number & total number of guests (please do not bring extra guests without first calling to let us know)
- Maximum group size is six
- Groups should include people from no more than 2 households, as per Government guidelines
- Children must be supervised AT ALL TIMES & stay seated at the table
- Please do not move tables or chairs they are positioned where they need to be
- We are operating full table service throughout. There is no service at the bar
- Tables are available to book in the lounge, tap room, our new covered decking area & our outdoor terrace tables
- Cash payments are accepted but card payments are preferred for convenience and safety
- There is additional signage around the pub for extra clarification please familiarise yourself or ask a member of the team
- Sanitiser stations are also placed at the entrance and exit. Hand washing facilities are in the toilets as usual

For the foreseeable there will be no quiz nights, Jazz Sunday, band nights or party bookings

There's a lot to process for now, however we hope it will quickly become second nature. Your understanding and co-operation is what will allow us to stay open and we thank you in advance for the part you will play in helping us to doing that. We are limiting our capacity but with extensive outdoor seating and our new covered decking area we are hopeful we can accommodate everyone.

We have always placed our staff and customers at the forefront of what we do, however if at any time you see something that concerns you please speak to us. We are learning and adapting daily and overcoming the challenges of running a business that requires people to come to 'our house' your safety & wellbeing is our priority.

As always we can never say a big enough thank you for your support, Richard & Kirsty