

DEL NORTE COUNTY LIBRARY DISTRICT PATRON CODE OF CONDUCT POLICY

Welcome to the Del Norte County Library. We want to provide you with a safe and enjoyable library experience. We ask that you conduct yourself accordingly with this DNCLD Patron Code of Conduct Policy while on our properties and facility premises, including all branches and Del Norte Reads.

The Library does not permit any activity that unreasonably interferes with the use and enjoyment of others or the operation of the library, including but not limited to:

- Use of hostile or aggressive language or gestures.
- Use of the Library while under the influence of any controlled substance or intoxicant.
- Loud talking or boisterous physical behavior.
- Using electronic devices in a manner that is disruptive to others.
- Wearing insufficient clothing (e.g. no top, no bottom, no shoes).
- Body hygiene or scent so offensive as to constitute a nuisance to others.
- Interfering with the free passage of staff or patrons in or on Library premises.
- Unsolicited sales and/or marketing activities.
- Bringing animals/pets other than service animals into the Library. If a service animal shows any signs of aggression, you will be asked to leave immediately.
- Consuming food or drink in the Library.
- Violating the rules for acceptable use of the internet and/or Library public computers.

Using Library materials, equipment, fixtures, furniture, buildings, or grounds in any manner that:

- Is inconsistent with normal Library uses (e.g. bathing, shaving, grooming, washing clothes).
- Can be expected to damage Library property or the property of others.
- Is likely to cause personal injury to one's self or others.

Any observable behavior that is prohibited by law, including but not limited to:

- Smoking, including use of inhalant delivery systems, is not permitted inside any section of Library facilities.
- Smoking is not permitted within 25 feet of an entrance or exit.
- Drugs, any activity that uses open flames including candles and the use of tobacco products are prohibited anywhere in the Library.
- Sexual conduct, misconduct, or harassment (e.g. exposure, offensive touching, sexual acts).
- Viewing or printing illegal materials (e.g. child pornography).
- Selling or using alcohol or drugs.
- Threatening or harassing behavior (e.g. fighting or threatening to fight, brandishing a weapon, walking, verbally threatening to harm others).
- Unapproved entry in non-public areas.
- Theft of Library materials or items belonging to staff and/or other Library users.
- Unlawful possession of weapons.

Behavior that is prohibited by law or the DNCLD Patron Code of Conduct may result in the following consequences:

- Request to change the behavior or leave the Library.
- Suspension of Library privileges. (Continued violations will result in being banned from Library premises.)
- Intervention of law enforcement.

The Library Director/Manager or designated staff may instruct law enforcement to trespass offenders from Library property for repeated or serious offenses.

Appeal Process: Evictions may be appealed in writing to the Library Director/Manager; you will receive a response to your appeal within 7-14 business days. If the Library Director/Manager denies your appeal, one additional appeal may be submitted in writing to the Board of Directors, who will review your appeal at the next scheduled regular board meeting; you will receive a response to your appeal within 7-14 business days.