

WILLY'S DOG CAMP, LLC
RULES AND POLICIES (EXHIBIT "A")

PICK UP / DROP OFF POLICY: It is the policy of Willy's Dog Camp to both pick up and return your animal to you at your home in the beginning and end of each boarding day, unless overnight plans are made in advance. **Only upon prior approval of Willy's Dog Camp is the customer permitted to drop off or pick up the dog at Willy's Dog Camp in person.** Dogs will be picked up at their homes each weekday morning between ____ and ____ o'clock and will be dropped weekday afternoons between ____ and ____ o'clock. There are no regular daycare hours during weekends, but if arrangements are made for boarding then the same transportation rules will apply, and it will be the responsibility of Willy's Dog Camp to both pick up and drop off your animal prior to and following the period of boarding, unless other arrangements are made in advance.

OVERNIGHT BOARDING: The fees for overnight boarding are based on an overnight period up to a 24 hour length of time. After the 24 hour period, normal daycare charges apply.

RESERVATIONS: We require reservations for boarding and recommend them for daycare. All requests for reservations and cancellations must be made by telephone at **518-522-2783**. If you do not receive prompt confirmation of a requested period for boarding we ask that you place a call to our facility. Short notice boarding is available when space allows.

CANCELLATIONS: All reservations must be canceled at least 24 hours in advance of the scheduled pick up time for your dog. If the cancellation is not received sufficient in advance to avoid the attempted pick up, we reserve the right to charge you a reasonable fee for the time expended unnecessarily.

PAYMENT: Payment in full is required prior to the time when your dog is redelivered to you following a period of care at this facility.

COLLARS AND LEASHES: All dogs must wear a collar containing proper ID tags, rabies tag and any other necessary tags while at Willy's Dog Camp.

ABANDONMENT POLICY: If your pet is left for more than 72 hours past the scheduled drop off date and time, without receiving payment or clear information as to what a new scheduled date to drop off will be, the animal will be considered abandoned. In such case, the animal shall become the property of Willy's Dog Camp and we will do as we see fit with the animal in our sole discretion and bearing no liability. Any expense is that of the customer. The customer will hold Willy's Dog Camp harmless in the event expense or other damage is incurred as a result of an animal being abandoned.

UNACCEPTABLE ANIMALS: Willy's Dog Camp reserves in its sole discretion the right to refuse to accept or reject following acceptance, any dog believed to not have an appropriate temperament to safely integrate into the multi-animal environment. This includes but is not limited to, aggressive, antisocial, overactive, overly anxious or physically ill dogs.

VACCINATIONS: All dogs are required to be fully vaccinated pursuant to New York State regulations, and the owner of any animal boarded at Willy's Dog Camp shall provide proof of same. Proof shall be in the form of a printout from a veterinarian, which can be brought or faxed as the case may be. It is your responsibility to make sure that your pet continues to be fully vaccinated during the time when it is staying at Willy's Dog Camp, and updated vaccination records are required each time they are received.

FLEA PROTECTION: All dogs must be wearing topical flea protection (during all months that the temperature rises above 32 degrees Fahrenheit). Flea collars with nothing more are not acceptable, in that Willy's Dog Camp has found that they do not adequately protect against flea infestation.

MEDICAL CARE: In the unlikely event that your dog becomes ill or injured while in Willy's Dog Camp's care, we will seek immediate medical attention as further described in the Authorization, Acknowledgment and Waiver.

HEALTH ISSUES: Please advise whether your dog has any medical issues, injuries, allergies or necessary medications. If medication is needed please provide a sufficient supply, along with extra in the event the return of the dog to your home is delayed for any reason. You will also require proper instructions on administering medications.

FOOD AND FEEDING: We strongly suggest that you provide food for your dog. This allows your dog to maintain a consistent diet and avoid any unpleasant stomach upset. If you choose not to provide the food, Willy's Dog Camp will provide dog food for your pet at a nominal charge. For dogs that are boarding overnight, we recommend that you provide slightly more than necessary for the duration of the dog's stay, again, in the event return of the dog to you is delayed for any reason.

SPAY/NEUTER AND FEMALE DOGS IN HEAT: All dogs over the age of seven (7) months must be spayed or neutered otherwise specified. Willy's Dog Camp does not accept for boarding any female dogs which are in heat.