



INFORMED PROTOCOL CONSENT FORM

PLEASE CAREFULLY READ, SIGN AND SUBMIT THE CONSENT BELOW

The health and safety of our staff and clients have always been a main priority. Below is a list of new health and safety protocols we have implemented to continue to provide a safe environment for all. Your signature below will consent to the following policies.

Bookings by appointment only, no walk-ins.

To best serve you, we operate by appointment only. Appointments must be scheduled online. Do not bring any guests or children to your appointment.

Rescheduling/Cancellations Policy

Each of our services has been allotted a certain amount of time and it is very important that you arrive 15 minutes prior to your appointment in order for your aesthetician to complete your service with full satisfaction. After 15 minutes, appointments will be canceled, and clients will be charged a \$50 cancellation fee and are responsible for the balance of scheduled service. If you must cancel your appointment we ask that you cancel at least 24hr before your scheduled appointment time. If appointments are continuously missed or canceled last minute you may forfeit the opportunity to book future appointments.

For Your Personal Safety

Please inform your service provider if you are pregnant, have high blood pressure, have heart ailments, or have any condition that may prohibit you from receiving heat, massage, or skin care therapies. Additionally, if you have an immune deficiency disorder, are going through medical treatment, or were recently ill, we recommend consulting with your physician before having spa treatments. We highly discourage alcohol consumption before, during, or immediately following spa treatments.

It is not recommended that you get any facial service if the following apply:

Open wounds or active cold sores/fever blisters in the treatment area.
Sunburned, windburned, extremely dry, chapped, irritated, or broken skin.

Covid-19/Flu Policy

Sanitization will be available upon arrival and stations have been set up throughout the spa. Please remove your shoes upon entry. The staff has been allotted an additional 15 min. for clean-up and sterilization between each appointment.

If you are feeling unwell, have been in close contact with someone who has COVID-19 or the flu, it's variant's or have been asked by public health to self isolate we ask that you please reschedule your appointment with us and let us know prior to your appointment.

Age Guidelines

Guests of the spa must be at least 16 years of age to enjoy a private spa service. Services to younger spa-goers (between the ages of 13 and 15) are provided at our discretion and must be accompanied by a parent or guardian for the duration of any closed-door service.

Tranquil Environment

For the peace, quiet, and well-being of all our guests, we respectfully request that mobile phones, devices, and laptop computers be left outside or turned off before entering the private rooms.

Prices, Payment & Gratuity

For your convenience, we accept all major credit cards. Unfortunately, we cannot accept personal checks. All prices are subject to change without notice. Gratuity is at your discretion. An 18-20% gratuity is traditional when receiving quality services. Please note that our spa is a cashless facility. If you would like to tip or pay your therapist in cash, please bring the exact amount.

Spa Specials

Spa specials cannot be used in combination with any other offer, promotions, or gift certificates.

SIGNATURE

Full Name:

Signature:

Date:
