

Presenter's Descriptions and Introductions – FY 19 Conference

Thursday, May 9th at 9:15 am

Special guest speakers during the General Session

Speaker 1

Change Direction New Hampshire

Representatives from behavioral health, business, education, law enforcement, medical care, and policy makers in New Hampshire have joined together to launch the **Campaign to Change Direction New Hampshire**, the first state-wide effort to The Campaign to Change Direction, a national initiative to change the culture of mental health in America.

“Nearly one in five adults has a diagnosable mental health disorder,” explains Peter Evers, co-chair of the Campaign to Change Direction NH, and CEO of Riverbend Community Mental Health. “Learning the signs of emotional suffering can better open the door to treatment and getting people the help they deserve.” “We are thrilled to be the first state to launch an effort like this,” says John Broderick, co-chair of the Campaign to Change Direction NH. “This is a conversation we, as a state, much have. Imagine a future where people can ask for help for mental disorders as easily as they see treatment for a physical illness or injury.”

Presenter

Justice John T. Broderick is a former Chief Justice of the [New Hampshire Supreme Court](#). He served as Associate Justice of the court from 1995 to 2004 and as its Chief Justice from 2004 to 2010. Broderick holds a [J.D.](#) from the [University of Virginia School of Law](#) and a B.A. from the [College of the Holy Cross](#). Broderick also served as Dean and President of the [University of New Hampshire School of Law](#) until May 2015. Since 2015, Broderick has been on a journey to end the stigma surrounding mental health in New Hampshire.

Speaker 2

Creating Hope and Resiliency through Trauma-Informed Care

This general session is designed for administrative assistants and staff to gain insight and knowledge about trauma informed approaches to interacting and caring for the students and youth in New Hampshire. The first half of the session will focus on identifying the definition of complex trauma, traumatic stress, Adverse Childhood Experiences, and their effect on the neurodevelopment of children and youth. The second part of the session focuses on building hope and resiliency in students through our actions and words. In addition, a focus will be placed on the growing concern of staff experiencing “compassion fatigue” and how to address it.

Presenter:

Dr. Erin Mahoney is an elementary school administrator in a district where roughly 50% of elementary students are living in poverty. Over the past 14 years, she worked at all levels of education, from Pre-K up through teacher preparation programs at the university level. Erin obtained her Doctorate of Education from New England College. She is now in her 7th year as an administrator and currently oversees the Nancy Loud School community. Erin specializes in organizing effective professional development for teachers, the change process, reflective practices and increasing self-efficacy, as well as creating trauma-sensitive learning environments.

Sessions 1 Workshops**Thursday, May 9th****1:30pm - 3:00pm****Title of Workshop: NH Retirement Summary Presentation**

Brief Description: NHRS offers retirement education sessions throughout the state for members who are not yet retired. During these general information programs, members of all ages and in various stages of their career will be provided with information about NHRS benefits, including an overview of NHRS as a defined benefit plan; service, early, disability, and vested deferred retirement; pre-retirement death benefits; benefit payment options; and other important information.

Presenter: **Christine Basha** is the Public Information Specialist with the NH Retirement System. She has been with the retirement system for twelve years. In addition to her many other responsibilities, one of her primary duties is to travel throughout the state providing education sessions to NHRS members.

Title of Workshop: FERPA (Family Educational Rights and Privacy Act)

Brief Description: What you need to know about FERPA.

Presenter: **Meghan S. Glynn, Attorney – Drummond Woodsum Attorneys at Law** is a member of the School and Education Group, where her practice focuses in the areas of general school law, special education, and school employment and labor law.

As part of Drummond Woodsum's school group Meghan helps clients in all aspects of school law, including special education, Sector 504, and student discipline, students' rights, policy development and implementation, investigations, and annual school district meetings.

Prior to joining Drummond Woodsum in 2016, Meghan spent four years practicing law in Boston and clerked for the Massachusetts Teachers Association. Before entering private practice, Meghan clerked for Honorable Paul Barbadoro at the U.S. District Court for the District of New Hampshire. Meghan is a 2012 graduate from Northeastern University School of Law. While in school, Meghan was an Articles Editor for the Northeastern University Law Journal.

Title of Workshop: Google docs

Brief Description: In this workshop you will learn how to create, edit and format Google Documents. Attendees will learn how to enhance the appearance of documents using character and paragraph formatting. Specific topics include using bullets & numbering, indenting paragraphs, line spacing & alignment, working with tabs, controlling page breaks and using headers & footers. The presenter will also show how to Insert different objects like tables and pictures.

Presenter: **Connie Hyslop/Lisa Douglas**, President of Hyslop and Associates, Connie Hyslop has been teaching computers for over 25 years. She has trained thousands of computer users and specializes in providing quality training to small groups, in a friendly environment where each person receives individual attention. In August of 1998 she opened a computer training school in the Lakes Region where she offers a wide variety of one-day computer workshops to local businesses and the general public.

Title of Workshop: Keeping Yourself Safe: A commonsense

Brief Description: During accident prevention training, administrative support personnel are often overlooked due to their "non-hazardous" environment. However, we know that many office accidents, injuries and illnesses occur each year. Whether it's an awkwardly designed workstation or a slippery floor, this program will help you recognize and address the potential hazards in your workplace.

Presenter: **Sandy Burroughs, Risk Management Consultant**, joined Primex3 in October 2001. Sandy's primary responsibility is providing management-related training and consulting services to Primex3's school district members. Sandy was formerly with ManagedComp of Waltham, MA and Bedford, NH as a Senior Health and Safety Consultant. She has over 20 years of experience in the risk management field, providing health and safety related training and consulting services to clients. Sandy holds a

Certified Risk Manager (CRM) designation through the National Alliance for Insurance Education and Research. Her areas of expertise include workers' compensation, general liability and playground safety.

Title of Workshop: Fire Them Up: Igniting Employee Motivation

Brief Description: When you think about it, the success of any organization can almost always be traced back to motivated employees. There's no secret formula or set calculation. In fact, motivation can be as individual as the employees who work for you. This seminar will explore a variety of strategies and tools to help light or reignite your employees' motivation. Topics to be covered include coaching, recognition, delegation, teambuilding, morale boosters/FUN and no-cost incentives.

Presenter: Healthtrust – *Subject to Change*

Title of Workshop: Medicaid to Schools

Brief Description: Overview of the Medicaid to Schools Program Basic Synopsis of Workshop: This workshop will be a basic general overview of the Medicaid to Schools Program. It will include the history of the program, participation, eligibility requirements, services eligible for reimbursement, service documentation and the audit process and findings.

Presenter: Laurie Vachon & Deborah Lafave

Deborah LaFave is an auditor for the Medicaid to Schools Program with the Bureau of Improvement & Integrity at the Department of Health and Human Services. She has been employed with the Department for 16 years; beginning with three years in Human Resources and the last 15 years as MTS auditor. She is also a very active member of the Department's Emergency Services Unit, assisting in emergency response efforts for the past nine years.

Title of Workshop: Herbal Medicine-Building Your Home Apothecary

Brief Description: In this workshop, Clinical Herbalist & Wild Forager Sara Woods Kender will discuss some of the most common plants used as herbal medicine and how you incorporate them in your life. This basic class will focus on plants you can easily grow or find in this area, how to harvest, process, and store for later use, and discuss different herbal preparation methods, like tea, syrups, and extracts in oil or alcohol.

Presenter: Sara Woods Kender is a Clinical Herbalist, Nutritional Advocate, Wild Forager, & Reiki Master. She has over a decade of experience in herbal medicine and has several on-going classes that focus on teaching people about the plants and how they can help us as well as how we can help them. She is a NH native and owns and operates an herbal apothecary, Sacred Tree Herbals, in downtown Meredith, NH.

Sessions 2 Workshops

Thursday, May 9th

Thursday, 3:15pm – 4:45pm

Title of Workshop: Google Sheets

Brief Description: This workshop includes everything you need to build a basic workbook, create simple formulas and format a spreadsheet. Participants will learn to enter & edit data; use undo; select and move around the spreadsheet efficiently; move/copy text and formulas; use the fill handle to copy or create a series; insert and delete cells, columns and rows; format columns, text and numbers; control cell alignment; write basic formulas; and control basic page setup including margins, paper size, gridlines, headers and footers.

Presenter: Connie Hyslop/Lisa Douglas, President of Hyslop and Associates, Connie Hyslop has been teaching computers for over 25 years. She has trained thousands of computer users and specializes in providing quality training to small groups, in a friendly environment where each person receives individual attention. In August of 1998 she opened a computer training school in the Lakes Region

where she offers a wide variety of one-day computer workshops to local businesses and the general public.

Title of Workshop: NHSEIS/402/Cat Aid

Brief Description: The workshop will provide guidance in processing Chapter 402 and guidance for eligibility for CAT AID, application for CAT AID, allowable costs and timelines for CAT AID. A CAT AID manual will be provided.

Presenters: Lisa Moody/Tamela Dalrymple and Terry Hersh

Lisa Moody is a Program Specialist for the New Hampshire Department of Education, Bureau of Special Education. She has been with the Bureau for 12 years. Lisa provides support, reviews services and verifies payments of Catastrophic Aid and Court Ordered Placements. Lisa also provides technical support and training of school districts in the implementation of the NH Special Education Information System.

Tamela Dalrymple is a Program Specialist II for the NHDOE Bureau of Education. Tamela has been with the Department for thirteen years. Tamela sets rates for Private Providers, provides support and training for Catastrophic AID and Court Ordered Placements (Chapter 402), reviews and verifies payments for CAT AID and 402.

Terry Hersh has worked for the State Department for several years. She is a Program Assistant for the Bureau of Special Education, helping school districts utilize the NH Special Education Information System, NHSEIS. Terry previously worked in the accounting field for a Municipality, Principals Association, and the Alliance for Effective Schools. She earned her Bachelor of Science in computer Science from Franklin Pierce College.

Title of Workshop: From Exhausted to Energized: Energy Drainers

Brief Description: When a cell phone is charged, it's a device that can move mountains, but when the battery life is depleted, it's just a few ounces of fused metal. Like a cell phone, when we're fully charged, we can change the world (or at least our small corner of the world). However, when our batteries are less than 10%, our ability to manage our work, our subordinates and our personal lives is significantly affected. When we run low on energy, we have difficulty making decisions, we become irritable, and we feel stressed, guilty and powerless. There's an alternative to these negative feelings and behaviors. Attend this interactive seminar to learn a proven strategy for recharging your batteries. In this seminar, you will identify what drains your energy and why, you will generate options for increasing your energy and, lastly, you will commit to action.

Presenter: Healthtrust – Subject to change

Title of Workshop: The Right Question

Brief Description: Have you ever been in a situation when you just didn't know what to ask? Have you ever felt like somebody made a decision that really is important to you, but you didn't even know about it? We all need a chance to learn important skills for asking questions and focusing on decisions.

Despite their significance, skills to develop focused; straightforward questions around important issues are rarely taught. Using this clear, simple step-by-step approach, individuals will learn and practice this foundational skill. Leave this workshop with a practical, solution-based strategy you can apply immediately to almost any area of your life! This session is designed to increase communication, information gathering, and shared decision making

Presenter: Maureen Callaghan, MS CCC-SLP, Right Question Facilitator, has been in the educational field for 29 years working as a Speech-Language Pathologist. Maureen possesses a steadfast determination to connect families and schools, and believes that school-family partnerships are essential to ensure the success of students.

Maureen has been instrumental in educating families, counselors, school staff, and students on the Question Formulation Technique, with her goal being to increase understanding, improve communication, and promote collaboration.

She has presented alongside Luz Santana, co-founder of the Right Question Institute, at several International conferences in Boston, MA, and is featured in their video promoting the technique...<https://m.youtube.com/watch?v=aaUMHshUTbk>

Her belief that all individuals need to possess the skills necessary to advocate for themselves and for those they care for, motivates her to share the Question Formulation Technique with all who will listen!

Title of Workshop: **Common NH Medicinal Mushrooms and their Uses**

Brief Description: In this workshop Clinical Herbalist & Wild Forager Sara Woods Kender will delve into the world of mushrooms. Mushrooms can be intimidating for sure, but getting to know some of these common forest dwellers can bring you amazing health & balance. Join me and learn about how to find, harvest, store, and prepare medicinal mushrooms for daily use.

Presenter: **Sara Woods Kender** is a Clinical Herbalist, Nutritional Advocate, Wild Forager, & Reiki Master. She has over a decade of experience in herbal medicine and has several on-going classes that focus on teaching people about the plants and how they can help us as well as how we can help them. She is a NH native and owns and operates an herbal apothecary, Sacred Tree Herbals, in downtown Meredith, NH.

Sessions 3 Workshops

Friday, May 10th

Friday 9:00 -10:30am

Title of Workshop: **Student Activity Funds**

Brief Description: We will review best practices for cash handling, cash disbursements, field trips, gate receipts and other situations that commonly occur in the administration of student activity funds. In addition, we will review the new GASB Statement No. 84, Fiduciary Activities, that will be implemented for fiscal year 2019-2020. All are encouraged to bring any questions that they may have so we can discuss them.

Presenter: **Sheryl A. Pratt** has been a governmental auditor with Plodzic & Sanderson, PA since 1991, and has been a Director and Officer of the Firm since 2005. During that time, she has performed audits of the financial statements of towns, cities, school districts, school administrative units, village districts, water precincts, federal grant programs, and special governmental entities. She has been a presenter for many organizations, including Tri-State ASBO, on various topics related to governmental accounting. Sheryl has assisted the NH Tax Collector's Association with the preparation of training materials, and has worked with the NH Government Finance Officers Association training committee.

Title of Workshop: **CHINS and More.....**

Brief Description: This session includes how to deal with any and all issues involved with juveniles from truancy, running away, dangerous behavior to the prosecution of delinquency cases. Learning to work in partnership between the school district and the police department to deal with all issues involved with kids and working to reduce those behaviors that place them at risk of continued behavior where they eventually could enter into the adult criminal system.

Presenter: **Anne Gould** - The Reader's Digest version: 1987 graduated UNH with a Bach. Arts Degree in Communications August 1988; Hired as a full-time police officer with City of Rochester; Moved through the ranks: Patrolman, Detective, Patrol Sergeant, Detective Sergeant, Patrol Lieutenant, in

2010 Prosecution Lieutenant; 2003 graduated FBI National Academy in Quantico, VA; Currently working in my 31st year of Law Enforcement.

Title of Workshop: Microsoft Word Fillable

Brief Description: In this session participants will learn to use tables to create automated forms that include text fields, check boxes and drop-down lists. We will also show how to setup fill-in fields in a form letter or contract type document. Once the document is protected the user will press the tab key to jump to each fill in field. This is an alternative to mail merge when you only need to fill in one form at a time.

Presenter: **Connie Hyslop/Lisa Douglas**, President of Hyslop and Associates, Connie Hyslop has been teaching computers for over 25 years. She has trained thousands of computer users and specializes in providing quality training to small groups, in a friendly environment where each person receives individual attention. In August of 1998 she opened a computer training school in the Lakes Region where she offers a wide variety of one-day computer workshops to local businesses and the general public.

Title of Workshop: School Safest Practices for Implementing an SAU and District-wide School Safety and Security Plan

Brief Description: As school districts face challenges providing safe learning environments, some NH districts have undertaken comprehensive processes to implement safety plans and programs. This presentation will address how some of these districts and school boards addressed facility needs, allocated resources, implemented training, identified responsibilities, and developed a community-wide safety program.

Presenter: **Barrett Christiana** has been working at NHSBA since 2005 in the roles of Staff Attorney, Director of Policy Services, and Deputy Executive Director. He was named NHSBA Executive Director in July 2017. Barrett has provided training to thousands of school board members on all areas of school board governance. He is a 2004 graduate of UNH School Law (formerly Franklin Pierce Law Center).

Title of Workshop: Shining Light into Every Corner: Organizational tricks to make your life easier

Brief Description: Do you find it hard to get organized? Are you tired of feeling out of control? Does your work space lack order and an easy flow? Well, all is not lost. Come and learn a few organizational steps that will make your life easier so that you can work smarter, not harder. We'll have a little fun and you'll take away some simple and helpful "tricks of the trade".

Presenter: Pamela Stiles has been serving children and their families for the past 40 years as a teacher, assistant principal, principal, assistant superintendent, and currently as superintendent for the Alton School District. In 2013, Pam was recognized as the NH Principal of the Year and as a National Distinguished Principal. She has presented workshops in New Hampshire and across the country on topics such as: leading the change process, differentiated instruction, student assessments, leadership, and student growth. Pam received her Masters' Degree from Lesley University, her Certificate of Advanced Graduate Students from Plymouth State University, is published in the NH Journal of Education, and serves on the Executive Board for NH Learning Forward.

Title of Workshop: Surviving to Thriving: Cultivating Positive Energy in the Workplace"

Brief Description: Research suggests that on average 80% of Americans are dissatisfied with their jobs. Imagine if you worked in a place where everyone:
Strived for common goals
Felt EXCITED and ALIVE to walk through the doors each morning!
Brought a positive energy into the workplace every day
Worked together to find a solution, rather than focus on the problem

In this workshop, you will:

Engage in energy activities to understand how POWERFUL your thoughts really are!
Learn how to shift your thoughts to TRANSFORM the energy in your work environment, regardless of the behavior of others
INFLUENCE others to feel motivated
Discover how to feel ENERGIZED about your daily tasks
Understand how to work towards a SOLUTION, rather than focus on the problem
Leave KNOWING the exact steps to take to begin changing the culture of your work environment from SURVIVING to THRIVING!

Presenter:

Erin Dickson is a Certified Professional Life Coach, Founder of Gravity Life Coaching, Mother and Step-Mother. In addition to her work as a Life Coach, Erin has been working as a Middle School Counselor at Alton Central School for the past 14 years. Her primary focus, as a coach, is on empowering women through transition and struggle. Erin's work is based on the premise that with the right thinking, anything is attainable and by changing our thoughts, we then change our reality, leading to a life of balance and meaning.

Sessions 4 Workshops

Friday, May 10th

Friday, 10:45am – 12:15pm

Title of Workshop:

Ethics and Receipts

Brief Description:

School fundraising and cash handling best practices for School Administrative Professionals/Ethical considerations in student activity management.

A review of best practices and processes for school fundraising and cash handling. We will discuss how to properly document cash activity related to fundraisers and other student activities to help provide assurance that student funds are being deposited intact, and in a timely manner. We will discuss ways to ensure that your documentation and procedures protect you from potential allegations regarding misappropriation of funds. A review of real-world fundraising frauds and thefts in schools, and how they could have been prevented or detected. Finally we will discuss the ethical dilemmas encountered in managing student activity accounts and school funds and what to do when you encounter an ethical dilemma.

Presenter:

Scott T. Eagen has been a governmental auditor with Plodzick and Sanderson, P.A. since 2007, and has been a Senior Manager with the organization since 2013. During this time, he has performed audits of the financial statements of towns, cities, school districts, school administrative units, village districts, water precincts, federal grant programs, special governmental entities, and non-profits. He is a Certified Fraud Examiner and has performed many forensic accounting engagements and provided litigation support for commercial, non-profit, and governmental clients. In addition, Scott performs other consulting and agreed-upon procedure engagements related to internal controls, fraud prevention, and accounting services.

He has been a speaker for many organizations, including Tri-State Association of School Business Officials, NH Government Finance Officers Association, and the NH Municipal Association, on various topics related to fraud, internal controls, and governmental accounting.

Title of Workshop:

CHINS and More.....

Brief Description:

This session includes how to deal with any and all issues involved with juveniles from truancy, running away, dangerous behavior to the prosecution of delinquency cases. Learning to work in partnership between the school district and the police department to deal with all issues involved with kids and working to reduce those behaviors that place them at risk of continued behavior where they eventually could enter into the adult criminal system.

- Presenter:** **Anne Gould** - The Reader's Digest version: 1987 graduated UNH with a Bach. Arts Degree in Communications August 1988; Hired as a full-time police officer with City of Rochester; Moved through the ranks: Patrolman, Detective, Patrol Sergeant, Detective Sergeant, Patrol Lieutenant, in 2010 Prosecution Lieutenant; 2003 graduated FBI National Academy in Quantico, VA; Currently working in my 31st year of Law Enforcement.
- Title of Workshop:** **Microsoft Excel Macro**
Brief Description: This course is designed for people who want to learn how macros can automate the things you do in a spreadsheet on a regular basis. The presenter will show how to create macros, edit and manage macros, add a macro to the Quick Access toolbar, ribbon or assign it to a shortcut key.
- Presenter:** **Connie Hyslop/Lisa Douglas**, President of Hyslop and Associates, Connie Hyslop has been teaching computers for over 25 years. She has trained thousands of computer users and specializes in providing quality training to small groups, in a friendly environment where each person receives individual attention. In August of 1998 she opened a computer training school in the Lakes Region where she offers a wide variety of one-day computer workshops to local businesses and the general public.
- Title of Workshop:** **Digital Communication Considerations in Light of the Right to Know Law and The First Amendment**
Description: This presentation will review some of the legal implications surrounding board member use of social media and digital communications in the light of the First Amendment and the Right to Know law. We will provide information on best practices for matters such as e-mails, social media, and other digital communication tools.
- Presenter:** **Barrett Christiana** has been working at NHSBA since 2005 in the roles of Staff Attorney, Director of Policy Services, and Deputy Executive Director. He was named NHSBA Executive Director in July 2017. Barrett has provided training to thousands of school board members on all areas of school board governance. He is a 2004 graduate of UNH School Law (formerly Franklin Pierce Law Center).
- Title of Workshop:** **Investment Strategies for Today and Tomorrow**
Brief Description: If you're like many people, you're in the dark about your finances. You pay your bills each month and do your best to prepare for the future. But the truth is, there's only so much money to go around and preparing for the future can be overwhelming. The path to financial independence starts with understanding a few basic concepts – and implementing them in your life. This workshop is ideal for anyone with children, anyone with debt, anyone who plans to retire someday and anyone who lacks a financial strategy. While it may be tempting to hope for a financial miracle, it's much wiser instead to bet on a sure thing, and to follow proven principles that work. Most of all, it's important to get started today.
- Presenter:** **Melissa Castor** is an Independent Financial Services Representative with Primerica and PFS Investments Inc. Melissa has been a professional bookkeeper for over 15 years and decided to pursue a career in financial planning by obtaining a securities license. She works with Main Street families in all areas of finance. Melissa believes that there are no "secrets" to financial security and that all families deserve a financial representative, not just the wealthy.
- Title of Workshop:** **Shining Light into Every Corner: Organizational tricks to make your life easier**
Brief Description: Do you find it hard to get organized? Are you tired of feeling out of control? Does your work space lack order and an easy flow? Well, all is not lost. Come and learn a few organizational steps that will make your life easier so that you can work smarter, not harder. We'll have a little fun and you'll take away some simple and helpful "tricks of the trade".

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Title of Workshop: **Surviving to Thriving: Cultivating Positive Energy in the Workplace”**

Brief Description: Research suggests that on average 80% of Americans are dissatisfied with their jobs. Imagine if you worked in a place where everyone:

Strived for common goals

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In this workshop you will: Engage in energy activities to understand how POWERFUL your thoughts really are!

Learn how to shift your thoughts to TRANSFORM the energy in your work environment, regardless of the behavior of others

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NHAEOP

New Hampshire Association of Educational Office Professionals

We are always looking for volunteers for our committee and sub-committees.

Executive Board

President – Oversees the Executive Board, runs all meetings

President-Elect-Presides in the absence of the President, gives the inspiration at the meetings

Vice-President-Organizes fall meeting leads the pledge at meetings

Secretary-Handles all correspondence, takes notes at all meetings

Treasurer-Handles money, creates reports for fall/spring meetings

Member-at-Large-member of executive board

- **Parliamentarian**-makes sure Roberts Rules are observed at meetings.
By-Laws-Helps process any changes that are proposed to the by-laws and provides interpretation.

Registrar-Handles registration for membership and conferences, assigns attendees to workshops (and so much more!).

National Membership-Promotes NAEOP and its benefits.
- **Presenter Coordinator**-Main contact with all presenters at the conference. Makes sure they have all they need in order to present.
Hostess Coordinator-Meets with all hostesses at conference to hand out information of who they are introducing at workshops.

Evaluator Coordinator-Invites and meets with all those evaluating workshops at the conference.

Ways and Means-Organizes raffle or any fundraising activities to support scholarship or annual service projects.

Sunshine-sends cards of encouragement, sympathy, birthday, etc. to members as requested.

Scholarship-Send out, receive student applications, and decides on recipients.
- **Administrator of the Year/Office Professional of the Year**-Gathers applications and decides on recipients.
Publicity-Maintains social media sites etc.
- **Planning Committee**-Assists in any way with the planning of the conference.

Those in bold are open and need people to fill the roles. Please don't hesitate to ask for more information about any of the positions. You can contact:

info@naeop.org

ppatnode@sau60.org

dbrown@sau72.org