



Scientific Wellness Products

Return and Warranty Policy

Returns are accepted under the following conditions only:

As all our products come in contact with the skin, for sanitary reasons, we do not accept returns. If your product isn't working properly, please check the product manual (which arrived with your device) for further assistance.

For merchandise unopened and still sealed in its original factory packaging must be returned to Scientific Wellness Products within 30 days from date of delivery.

Email (Sales@CottageCampCabin.com) or call 1-800-545-2150 us for a (RMA) return merchandise authorization number.

All freight charges must be prepaid and insured by you, the buyer on all unopened and still sealed in its original factory packaging product.

All authorized merchandise returned unopened and still sealed in its original factory packaging will be subject to a 20% restocking charge for handling and inspection.

All items shipped back to Scientific Wellness Products after 30 days will be refused and returned back to the customer at their own expense, Refunds will not be issued on returned merchandise damaged on the way back to Scientific Wellness Products. The buyer must insure the returned shipment.

In the event returned merchandise is damaged in shipping, Scientific Wellness Products will file a claim with any shipping carrier and refund the purchaser upon settlement of the claim.

All custom entry and duty associated with any return will be charged to the customer.

Our manufacture warrants our products against defects in materials and workmanship for 90 days from the date of delivery to the customer. If the products are found to have a material or workmanship problem, upon receiving the defective device back, we will send out a replacement no charge.

45 Old Trafford Drive, Hastings. Ontario K0L 1Y0

Office: 800-545-2150, Fax: 705-805-4939

Web Site: www.ScientificWellnessProducts.com

Online Store: www.ScientificProducts.ca

Email: Sales@ScientificWellnessProducts.com