

## Where Caring Comes First

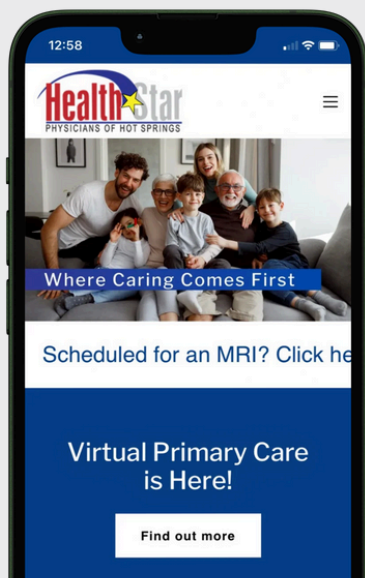
We are thrilled to welcome you to the HealthStar family! Our mission is to provide you with the highest quality care while keeping your health and well-being as our top priority. As a HealthStar patient, you have access to a wide range of care options designed to fit your lifestyle – ***including our walk-in clinic, virtual visits, and more.***



### FirstCare Walk-In Clinic

***When life happens, we're here for you — no appointment needed.*** Our FirstCare Walk-In Clinic offers extended hours, 7 days a week, so you can get quality care when you need it most. Whether it's a minor illness, injury, or something more urgent, our team is ready to help!

***Location: 120 Adcock Road,  
Hot Springs, AR 71913  
Phone: (501) 651-4500***



**Patient Portal:** Stay connected to your care anytime, anywhere. Sign up for our secure Patient Portal to access records, view test results, schedule visits, request refills, and message your care team. Contact your clinic to get started.

**After-Hours Care:** Each HealthStar clinic has an after-hours number to ensure care whenever you need it. If you require medical attention outside regular office hours, please call your clinic's after-hours line. For emergencies, dial 911.

## How to Transfer Your Records from CHI

**Transferring Medical Records:** CHI St. Vincent offers a free, secure online tool to request patient records. To verify identity, upload a photo of your driver's license from your phone or computer. Scan to get started.



**Submitting Medical Records:** Patients may also submit a signed release form by fax, mail, or in person. Please complete one of the forms (fees may apply).



### Contact Information for Submitting Medical Records

**Hamilton West  
Family Medicine**  
1629 Airport Road, Suite B  
Hot Springs, AR 71913  
**Tel: (501) 767-0075**  
**Fax: (501) 760-2739**

**Fountain Lake  
Family Medicine**  
4517 Park Avenue  
Hot Springs, AR 71901  
**Tel: (501) 623-7900**  
**Fax: (501) 623-7337**

**West Gate  
Family Medicine**  
2266 Albert Pike Road  
Hot Springs, AR 71913  
**Tel: (501) 767-1144**  
**Fax: (501) 767-4455**

### Our Services

Family Medicine  
Walk-in Clinic  
Pediatrics

Behavioral Health  
House Calls  
Allergy Testing

Full-Service Lab  
Clinical Research  
MedSpa

Diagnostic Imaging  
DOT Physicals  
Telehealth