



Notice of Nondiscrimination

HealthStar Physicians of Hot Springs, PLLC

Discrimination Is Against the Law

HealthStar Physicians of Hot Springs, PLLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. HealthStar Physicians of Hot Springs, PLLC does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

HealthStar Physicians of Hot Springs, PLLC:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats, such as large print, audio, and accessible electronic formats

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages

How to Get Help

If you need these services, contact our Section 1557 Coordinator or speak to your provider or any staff member.

Section 1557 Coordinator: Patrick Mong
1661 Airport Rd. Suite D Hot Springs, AR 71913
Phone: **501-625-7500** (TTY: **711**)
Email: patrick.mong@healthstarphysicians.com

How to File a Grievance

If you believe that HealthStar Physicians of Hot Springs, PLLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with our Section 1557 Coordinator (contact information above) in person, by mail, by phone, or by email. If you need help filing a grievance, our Section 1557 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <https://www.hhs.gov/ocr/complaints/index.html>.

This notice is also available on our website: www.healthstarphysicians.com