

### **1. Commitment to Quality**

Construction Alchemy Limited is committed to delivering high-quality Surveying and Construction Commercial Consultancy services that meet or exceed the expectations of our clients. Our quality policy is based on a dedication to professionalism, accuracy, and continuous improvement.

### **2. Compliance with Standards and Regulations**

We will ensure that our services comply with all relevant national standards and regulations. Construction Alchemy Limited is committed to staying abreast of industry best practices to provide services that meet the highest quality standards.

### **3. Competent and Qualified Surveyors**

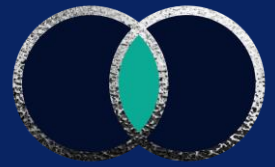
We recognize that the competence and expertise of our staff are fundamental to delivering quality services. Construction Alchemy Limited is committed to hiring and retaining highly qualified professionals, providing ongoing training, and fostering an environment that encourages continuous learning and development.

### **4. Utilization of Advanced Technologies**

To enhance the accuracy and efficiency of our services, Construction Alchemy Limited will invest in and leverage advanced technologies. We are committed to staying current with industry innovations to ensure our clients receive the most accurate and up-to-date surveying data.

### **5. Client Satisfaction**

Construction Alchemy Limited places a high priority on understanding and meeting our clients' needs. We will actively seek client feedback, measure satisfaction, and use this information to improve our services continually. Client satisfaction is a key indicator of the success of our quality management efforts.



### **6. Quality Assurance Processes**

We will implement robust quality assurance processes throughout all stages of our projects. Construction Alchemy Limited is dedicated to conducting thorough reviews, inspections, and quality checks to identify and address any issues promptly, ensuring the delivery of accurate and reliable data and service delivery.

### **7. Ethical and Professional Conduct**

Our staff will adhere to the highest ethical and professional standards in their work. Construction Alchemy Limited will maintain integrity, transparency, and honesty in all interactions with clients, stakeholders, and the public, in line with our Ethical Policy.

### **8. Continuous Improvement**

Construction Alchemy Limited is committed to a culture of continuous improvement. We will regularly review our surveying processes, seek feedback from clients and stakeholders, and implement changes to enhance the quality and efficiency of our services.

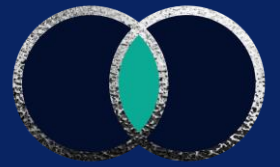
### **9. Environmental Responsibility**

Recognizing the impact of surveying activities on the environment, Construction Alchemy Limited is committed to minimizing our ecological footprint. We will adopt environmentally friendly practices and technologies to contribute to sustainable development, in line with our Environmental Policy.

### **10. Communication and Collaboration**

Effective communication and collaboration are essential for delivering quality consultancy services. Construction Alchemy Limited will foster open communication within our team and collaborate with clients, contractors, and other stakeholders to ensure the successful execution of our services in line with our Communication Policy.

**CONSTRUCTION ALCHEMY LIMITED**  
**Quality Policy**



Effective Date: January 2024