



Event Waiver, Release of Liability and Code of Conduct Agreement Operated by Dog Social Events 97 246 949 793

Queensland, Australia

By purchasing a ticket, entering the venue, or participating in any Dog Social event, including Dog Splash and all future themed events, I confirm that I have read, understood, and agree to the following terms. This agreement applies to me, any guests I bring, and any dog(s) in my care while attending a Dog Social event.

Dog Name(s): _____ **Age:** _____ **Breed:** _____

1. Spending Time at Our Events

Dog Social events are interactive environments where dogs and humans engage with water features, enrichment activities, play zones, temporary installations and other curated elements.

By attending, I understand and agree that:

- I am responsible for always supervising my dog(s).
- I am fully responsible for the behaviour, control and wellbeing of any dog(s) I bring.
- I will follow all safety instructions and directions provided by Dog Social staff.
- I may be required to relocate or remove my dog(s) if safety, welfare or behavioural concerns arise.
- Removal from the event for safety or compliance reasons does not entitle me to a refund.

2. Assumption of Risk

By participating in Dog Social events, I acknowledge that these environments involve inherent and unavoidable risks associated with activities and elements which may include, but are not limited to:

- water play, splash zones, pools and wet surfaces
- foam, bubbles, snow-effect activations, misters and themed installations
- play equipment, enrichment features and temporary structures
- outdoor terrain that may be slippery, uneven or affected by weather
- interaction with unfamiliar dogs and people
- environmental hazards such as heat, wildlife or insects

I voluntarily accept all risks of injury, illness, disability, death or property damage affecting myself, my guests or my dog(s), whether foreseeable or not, and whether arising from the ordinary negligence of Dog Social or otherwise.

3. Waiver, Release and Covenant Not to Sue

To the fullest extent permitted by law, I hereby waive, release and forever discharge Dog Social 97 246 949 793, trading as Dog Social, and its directors, officers, employees, contractors, volunteers, venue owners or operators, landlords, sponsors and agents (collectively, the “Released Parties”) from any and all liability, claims, demands, actions or causes of action arising out of or related to my attendance or participation in any Dog Social event.

I further agree not to sue or make any claim against any of the Released Parties for any injury, illness, death, loss or property damage suffered by me, my guests or my dog(s), whether caused by negligence or otherwise.

4. Safety and Conduct Requirements

I acknowledge that the safety and wellbeing of all dogs and humans at Dog Social events is of paramount importance.

Accordingly, I agree that:

- I will supervise my dog(s) closely and continuously.
- I will ensure my dog(s) interact safely with other dogs and attendees.
- I will immediately remove my dog(s) from any situation where they show signs of stress, fear, illness or aggression.
- Dog Social may remove any dog and associated attendee(s) at any time if continued participation poses a safety risk.
- Removal for safety or conduct reasons does not entitle me to a refund.

If I or my dog(s) cause injury, damage or loss to another person, dog or property, I accept full responsibility and agree to cover all associated costs.

5. Behaviour Monitoring, Intervention and Separation

Dog Social operates high-stimulation, off-lead and interactive environments. Active behaviour management is essential.

I acknowledge and agree that:

- Dog Social staff continuously monitor dog behaviour and interactions.
- If aggression, escalation, unsafe play, guarding behaviour or sustained stress is identified, Dog Social staff may apply appropriate hands-on interventions to immediately stop escalation.
- Interventions may include physical separation, leash control, handler direction, or direct staff involvement.

Where required for safety, Dog Social may implement temporary separation or limitation measures, including:

- separating dogs and handlers involved in an incident
- limiting a dog or handler's access within activation areas
- allowing a dog to remain in an activation area without interaction with another involved party
- temporary removal from activation zones for cooling-off or observation

These measures are applied solely for safety and risk management.

6. Incident Reporting, Review and Behaviour Accountability

Where a behavioural incident occurs, Dog Social will complete an internal incident report.

Incidents are reviewed by a Dog Social safety panel consisting of senior management. Following review, the safety panel will determine, at its sole discretion, whether behaviour demerit points apply and the number of points to be deducted, having regard to:

- the nature and severity of the incident
- response to staff intervention
- risk to dogs, humans and staff
- overall safety considerations

Behaviour Demerit System

- Each attendee is allocated five (5) behaviour demerit points per event.
- Each incident may result in the deduction of one or more points, as determined by the safety panel.
- Points are allocated per event and do not carry over unless otherwise determined by Dog Social.

If behaviour does not improve following intervention, Dog Social may immediately evict the dog and all associated attendees from the event without refund, regardless of remaining points.

Blacklisting

- If an attendee's demerit points reach zero (0), the dog involved will be blacklisted from the next two (2) Dog Social events.
- Blacklisting applies to the dog, regardless of handler or ticket holder.
- Re-entry following a blacklist period is subject to Dog Social approval.

The determination of the safety panel, and the final decision made by Dog Social, is final and not subject to appeal.

7. Emergency Care

If my dog becomes injured, distressed or involved in an incident while at a Dog Social event, I authorise Dog Social staff, contractors or representatives to intervene as they deem reasonably necessary. This may include separating dogs, providing basic first aid, or contacting emergency veterinary services.

I agree to pay all veterinary and related costs arising from such treatment.

I acknowledge that Dog Social is under no obligation to seek veterinary care and will do so at its discretion, acting in good faith.

8. Animal Welfare and Queensland Law

I acknowledge that the Animal Care and Protection Act 2001 (Qld) imposes a duty of care on all dog owners and handlers.

I confirm that:

- my dog(s) are healthy, vaccinated in accordance with Dog Social requirements and free from contagious illness
- my dog(s) are not displaying symptoms such as coughing, diarrhoea, vomiting or unusual lethargy
- I will remove my dog(s) immediately if illness or behavioural concerns arise

Dog Social reserves the right to refuse entry or remove any dog at its discretion.

9. Age Restrictions and Activation Area Access

For safety and compliance with local council requirements, strict age restrictions apply.

- No person under the age of 16 is permitted to enter any activation area at any time.
- Activation areas include all dog play zones, water features, enrichment zones and any space designated by Dog Social staff as an active dog area.
- This rule applies regardless of supervision or parental consent.

Zero-tolerance enforcement:

If a person under 16 is found within an activation area, Dog Social will immediately evict the entire associated party from the event without refund, no questions asked.

10. Food and Beverage

- Food and beverages may be available at selected Dog Social events.
 - Attendees must keep food away from unfamiliar dogs to avoid guarding behaviour or accidental ingestion.
 - Alcohol consumption must remain responsible. Dog Social may remove any attendee displaying unsafe or disruptive behaviour.
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11. Outside Treats, Toys and Personal Items

To minimise resource guarding and behavioural incidents:

- Outside treats are not permitted unless medically required.
- Personal dog toys are not permitted unless expressly approved by staff for a structured activity.
- Failure to comply may result in removal from the event without refund.
- Dog Social is not liable for loss, theft or damage to personal belongings or dog equipment.

12. Photography and Media

I acknowledge and agree that Dog Social may photograph or film me and my dog(s) during events for promotional, operational or marketing purposes.

If I do not wish to be photographed, I must notify staff before entry. Dog Social will take reasonable steps but cannot guarantee exclusion from wide-angle or crowd images. My dog(s) may appear in images even if I have opted out.

I grant Dog Social a royalty-free, perpetual, worldwide licence to use such images or recordings in any medium.

13. Public Liability, Personal Injury and Property Damage

I acknowledge that attendance at Dog Social events involves inherent risks. Participation is voluntary and undertaken with full awareness of those risks.

Dog Social is not liable for slips, falls, dog-to-dog injuries, water-related injuries, or damage to personal property, to the extent permitted by law.

14. Indemnity

I agree to indemnify and hold harmless the Released Parties against any claim, demand, loss, liability, damage or expense (including legal costs) arising out of:

- my actions or omissions
 - the actions of my guests
 - the behaviour of my dog(s)
 - any breach of this agreement
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15. Refund Policy

- Tickets are non-refundable for change of mind.
 - Events may be postponed, modified or cancelled due to safety, weather or operational conditions.
 - If an event is postponed, tickets will transfer to the rescheduled date.
 - Nothing in this agreement limits any rights I may have under the Australian Consumer Law.
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16. Final Acknowledgement

I HAVE CAREFULLY READ AND FULLY UNDERSTAND THIS AGREEMENT. I UNDERSTAND THAT IT IS A RELEASE OF LIABILITY, AN AGREEMENT TO INDEMNIFY DOG SOCIAL EVENTS (ABN [insert ABN]), TRADING AS DOG SOCIAL, AND OTHER RELEASED PARTIES, AND A PROMISE NOT TO SUE OR MAKE A CLAIM.

I CONFIRM THAT I AM OF SUFFICIENT LEGAL AGE AND CAPACITY TO ENTER INTO THIS AGREEMENT. I UNDERSTAND THAT I CANNOT ATTEND OR PARTICIPATE IN DOG SOCIAL EVENTS UNLESS I ACCEPT THESE TERMS, WHICH I DO VOLUNTARILY AND OF MY OWN FREE WILL.

17. Governing Law

This agreement is governed by the laws of Queensland.

If any provision is found unenforceable, the remaining provisions continue in full force and effect.

Full Name: _____

Signature: _____

Date: _____
