

BeeUtiful Minds – Terms & Conditions

Effective Date: 01/01/2026

These Terms & Conditions apply to all services offered by BeeUtiful Minds, including Therapeutic Horse Riding, Equine-Assisted Programmes, Therapeutic Play, Social Groups, Coaching Services, Camps and Special Events. By enrolling in any of our services, parents/guardians agree to the Terms outlined below. BeeUtiful Minds reserves the right to update these Terms & Conditions at any time. Any changes will be communicated via email and/or displayed on our website.

1. Definitions

“BeeUtiful Minds” refers to all services, programmes, and activities delivered across our locations in Swords, Donabate and Duleek.

“Parent/Guardian” refers to any individual purchasing or agreeing to services on behalf of a child or family member.

“Regular Booking” refers to a continuous weekly reservation for recurring services. Regular Bookings:

- Commit to a minimum of one session per week
- Renew automatically on an indefinite basis
- Are invoiced monthly in advance
- Require 2 weeks’ written notice to pause or cancel

“Casual / Pay-As-You-Go Booking” refers to a one-off reservation based strictly on availability. Casual Bookings:

- Do not guarantee an ongoing place
 - Must be paid in full at least 48 hours in advance
 - Are strictly non-refundable
-

2. Services Covered

BeeUtiful Minds offers a range of neuro-affirming, therapeutic, educational and developmental services for children, young people and families. All services follow a structured, child-led, relational, and safety-led approach.

2.1 Therapeutic Horse Riding (Group & 1:1)

Equine-based sessions focused on improving motor skills, balance, coordination, emotional regulation, confidence and sensory integration.

2.2 Equine-Assisted Learning / Equine-Assisted Personal Development (EAL/EAPD)

Ground-based and horse-based experiential sessions supporting emotional literacy, communication, social insight, life-skills development and personal growth.

2.3 Therapeutic Play Sessions

Child-led, neuro-affirming therapeutic play supporting emotional expression, sensory regulation, developmental needs, confidence and connection.

2.4 Tween & Teen Social Groups

Small neuro-affirming peer groups designed to support identity development, emotional regulation, communication, friendship skills and self-advocacy.

2.5 Coaching (Individual & Family)

A structured neuro-affirming coaching pathway supporting parents, children, teens and families. Coaching addresses emotional literacy, sensory needs, routines, school difficulties, self-regulation, relational patterns and nervous system awareness.

Coaching Structure:

- Take-In Session (60 minutes): required before beginning any coaching plan.
- Four-Session Coaching Packs: provided for individuals or families, including a complimentary review call after each pack.

2.6 Camps, Workshops & Special Events (including Bee Together)

Seasonal programmes, themed workshops and family events focused on connection, sensory exploration, community building, emotional wellbeing and experiential learning.

3. Booking Types

**for all Therapeutic Riding, Equine-Assisted Programs, Therapeutic Play, Tween and Teen sessions*

3.1 Regular Booking

Includes:

- Minimum 1 weekly session
- Preferential pricing
- Reserved place held for your child
- Monthly invoicing in advance

Cancellations:

- Up to 2 cancellations per school term may be credited with 48+ hours' notice
- Late cancellations (<48h) are fully chargeable
- No-show sessions are non-refundable

Regular Bookings continue indefinitely unless cancelled in writing with 2 weeks' notice.

3.2 Casual / Pay-As-You-Go Booking

Casual bookings:

- Offered only subject to availability
- Charged at a higher rate
- Must be paid in full 48 hours before the session
- Are non-refundable
- Do not guarantee future places

3.3 Trial Session

All new clients may book one Trial Session at the Regular Booking rate.

4. Fees, Invoicing & Payment Terms

All fees are payable by card (processing fees apply) or bank transfer. No Cash accepted.

4.1 Regular Booking Invoices

- Issued monthly in advance
- Due within 5 working days
- Non-payment results in suspension of attendance

4.2 Casual Booking Payments

- Must be paid 48 hours in advance
- Unpaid bookings are automatically released
- Non-refundable

4.3 Coaching Payments

- Invoiced after booking
- 5-day payment term

4.4 Camps, Workshops & Special Events

- Payment due on booking
- Fees strictly non-refundable
- Non-transferable

4.5 Overdue Balances

Failure to clear balances may result in:

- Suspension from services
- Loss of reserved place
- Ineligibility to book further services

BeeUtiful Minds may offer the place to a waiting-list family if invoices remain unpaid.

5. Attendance & Cancellation Policy

5.1 Cancellation Notice

All cancellations must be submitted in writing via email or WhatsApp.

5.2 48-Hour Rule (Regular Bookings Only)

- 48+ hours' notice → counts toward the 2-per-term allowance
 - Less than 48 hours → fully chargeable
 - No-show → fully chargeable
-

6. Force Majeure & Operational Cancellations

BeeUtiful Minds may cancel or reschedule sessions due to events beyond our control including severe weather, illness, staff shortages, horse welfare concerns, or facility issues. This applies to all our services, including the seasonal and once-offs.

In such cases:

- One alternative date will be offered within 2 months
- We will make every reasonable effort to offer an equivalent session
- Attendance at the rescheduled session is the parent/guardian's responsibility
- Fees remain payable whether or not the rescheduled session is attended

- If no alternative can be offered within 2 months, a credit may be applied.
-

7. Responsibilities & Safety

Parents/guardians must:

- Ensure timely arrival and appropriate clothing
- Disclose all relevant medical, behavioural, sensory, or safety information
- Sign required waivers and risk forms.

BeeUtiful Minds reserves the right to discontinue sessions if safety concerns arise.

8. Health, Safety & Emergency Procedures

- Parents/guardians will be contacted first in an emergency; if unreachable, medical assistance may be sought.
 - Medication (Calpol/Nurofen) will be administered only with written consent.
 - Staff may assist with toileting, clothing changes, and nappy changing when necessary. It is Parents'/ Guardian responsibility to let us know if this is not allowed.
 - It is Parents'/Guardians' responsibility to provide labelled sun cream; children are encouraged to apply it with support.
-

9. Child Protection & Behaviour Support

BeeUtiful Minds follows Children First and Tusla Child Safeguarding procedures.

Our behaviour support approach is:

- Neuro-affirming
- Relationship-based
- Focused on emotional regulation and collaboration

Our Behaviour Support Policy is available upon request.

10. Data Protection & Confidentiality

We collect and store your data securely in line with GDPR regulations.

- Information collected includes: names, emergency contacts, medical/dietary needs, DOB, and billing info.
 - We will never share personal data with third parties unless legally required or where necessary for safe service provision (e.g., insurance, medical professionals, Revenue).
 - Full privacy policy available on request or via our website.
-

11. Insurance & Liability

BeeUtiful Minds is fully insured. We are not liable for loss/damage to personal property. Parents acknowledge that equine-related activities carry inherent risk.

12. Intellectual Property

All BeeUtiful Minds materials are protected and may not be copied, reproduced, or shared without written permission.

13. Research & Ethics

BeeUtiful Minds may use anonymised data for internal research, service development, and contributing to broader understanding and practices in supporting neurodivergent children and families.

- All research-related data is fully anonymised. No names, personal details, or identifying information will ever be disclosed or published.
 - Research practices strictly comply with GDPR and ethical standards set by Irish authorities such as the Health Research Board and Tusla.
 - Participation in research activities is always voluntary, and separate informed consent will be requested where needed.
 - The aim of any research use is to improve service quality, inform best practice, and support advocacy for inclusive approaches.
-

14. Agreement

By booking any BeeUtiful Minds service, families confirm that they:

- Have read and understood these Terms & Conditions
 - Agree to all payment and cancellation policies
 - Agree to safety and participation requirements
 - Understand Regular Bookings continue until written notice is given
 - Understand Camps/Events are strictly non-refundable
-

16. Contact

General Queries: info@beeutifulminds.ie | 087 355 3041

Therapeutic Riding Queries: cathyanne@beeutifulminds.ie

Therapeutic Play/ Tweens & Teens Groups/ Special Events: danielle@beeutifulminds.ie

Coaching Queries: sabrina@beeutifulminds.ie | 087 314 0036

Pricing (2026)

Special events and camps are priced individually. Prices are subject to change, and the prices displayed at the time of booking take precedence over any previously published rates.

CHILDREN services	Regular	Casual
Therapeutic Riding Group Session (45 min)	€55.00	€70.00
Therapeutic Riding 1:1 (30 min)	€60.00	€70.00
Therapeutic Play Sessions (105 min)	€30.00	€40.00
Tween & Teen Playgroups (105 min)	€30.00	€40.00
EAL/ EAPD session 1:1 (60 min)	€60.00	€70.00

COACHING services	Individual	Family
In Take Session (60 min - Online or In person)	€75.00	€85.00
4-weeks set (4*60 min - Online or In person)	€280.00	€320.00
Follow Up Session (30 min - Online)	FREE	n/a

Other services	Fee
Bee Together sessions	€30/ child (parent goes Free)
EAL group session	€30/ child*
Group Visit	€25/ child*
Group Visit with Therapeutic Riding	€50/ child*

**for groups, we take groups of min 6 children*