



ALLIED

TECHNOLOGIES
ONLINE, INC.

Any questions, please contact: 262-478-1011

❖ Managed IT Services

- **Core IT Support**
 - Remote Monitoring & Management (RMM): 24/7 monitoring of systems and networks
 - Help Desk Support: Tier 1–3 support for end users
 - On-Site Support: Scheduled or emergency technician visits
- **Cybersecurity Services**
 - Firewall & Network Security Management
 - Endpoint Protection & Antivirus
 - Security Awareness Training
 - Email Security & Spam Filtering
 - Vulnerability Scanning & Penetration Testing
- **Cloud Services**
 - Cloud Backup & Disaster Recovery
 - Microsoft 365/Google Workspace Management
 - Cloud Infrastructure Management (AWS, Azure, etc.)
- **Data Protection & Compliance**
 - Data Encryption & Secure Storage
 - Compliance Support (HIPAA, GDPR, etc.)
 - Audit Preparation & Reporting
- **IT Consulting & Strategy**
 - Virtual CIO (vCIO) Services
 - Technology Road Mapping
 - IT Budget Planning
 - Hardware Procurement & Lifecycle Management
 - Software Licensing Management

❖ Telephone Answering Service

- **Monthly Base Rate:** See Allied Representatives
 - ◆ *New Account Setup/Programming Fee: \$85.00**
- Live person answering service
- Up to 2 office phones
- 2 voicemail boxes