# ADHD at Work: Thriving in Sales & Marketing with the Right Support



#### The Critical Role of Sales & Marketing Professionals

Sales and marketing professionals are the **connective tissue between businesses and their customers**. They are responsible for **attracting, engaging, and converting leads to loyal customers**, as well as building brand awareness and driving revenue. Whether crafting campaigns, analyzing performance data, delivering pitches, or managing client relationships, they must **balance creativity, communication, strategy, and follow-through.** 

This fast-moving, people-centered field demands strong interpersonal skills, quick thinking, adaptability, and the ability to juggle multiple tasks, making it both energizing and overwhelming, especially for individuals with ADHD.

## Common ADHD Challenges in Sales & Marketing

While many ADHD traits can be assets in this industry—like creativity, enthusiasm, and high energy—there are also some predictable struggles that can get in the way of success, such as:

### 1. Difficulty with Follow-Through and Administrative Tasks

- Pros with ADHD may shine in idea generation and outreach but struggle with updating CRMs, tracking lead status, or sending follow-up emails.
- Important tasks may fall through the cracks without strong systems in place.

#### 2. Time Blindness and Task Overload

- With back-to-back meetings, shifting client needs, campaign deadlines, and performance metrics, prioritizing the right task at the right time can feel impossible.
- ADHD often leads to overcommitting or scrambling at the last minute.

### 3. Inconsistent Focus and Productivity

 It's easy to hyperfocus on creative parts of the job (designing presentations, planning content) and avoid

- less stimulating tasks (metrics reports, call logs, budget reviews).
- Distraction can derail progress in open offices or fastpaced team environments.

### 4. Emotional Dysregulation in High-Stakes Situations

- Sales rejections, client feedback, or performance pressure can trigger rejection sensitivity, emotional dysregulation, or overthinking.
- This can lead to burnout, avoidance, or impulsive decision-making.

### 5. Disorganized Workflow and Scattered Notes

 From managing campaigns to coordinating with other departments, keeping track of creative ideas, project timelines, and customer interactions can feel like chaos without systems in place.

### Strategies to Help Sales & Marketing Professionals with ADHD Succeed

The key to success in this field is structure that doesn't kill creativity. Here are some ADHD-friendly strategies to make the most of your energy, talents, and time:

### 1. Use CRM and Project Management Tools Religiously

- Automate reminders and follow-ups using tools like HubSpot, Salesforce, or Trello.
- Integrate your email and calendar to keep everything in one place and reduce mental load.

#### 2. Create a "One-Pager" for Each Client or Campaign

- Use Notion, OneNote, or a physical folder to store brief overviews of client needs, deadlines, and next steps.
- This makes context-switching faster and reduces the need to re-read old notes.

### 3. Theme Your Days or Blocks of Time

- Set aside specific time blocks for outreach, followups, meetings, reporting, and creative tasks.
- Use color-coded calendars and alarms to stay on track and mentally prepare for what's coming next.

#### 4. Use Templates for Outreach and Follow-Up

- Build reusable email and proposal templates so you're not starting from scratch.
- It reduces decision fatigue and makes routine tasks feel less draining.

#### 5. Embrace Visual Organization

 Visual dashboards, Kanban boards, or even sticky note walls can help track deals, campaign stages, and content calendars in an ADHD-friendly way.

### 6. Rejection Management Toolkit

- Prepare affirming self-talk scripts, take breaks after hard calls, or debrief with a supportive peer after client rejections.
- This helps reduce emotional dysregulation and improves recovery time.

#### 7. Celebrate Small Wins

 Create systems that track and acknowledge progress, not just final results—especially important in long sales cycles or creative projects where dopamine can drop off.

# How ADHD Coaching Can Help Sales & Marketing Professionals Thrive

Sales and marketing are dynamic, exciting fields where your creativity, energy, and people skills can truly shine—but ADHD can make it hard to sustain success without burning out. That's where ADHD coaching comes in.

### Coaching helps you:

- Develop routines for consistent follow-up and relationship building
- Create ADHD-friendly systems that balance structure and spontaneity
- Manage **overwhelm and time blindness** with tools that match your brain
- Build confidence after rejection and stay emotionally regulated
- Turn great ideas into finished projects and lasting results

If you love the work but find yourself spinning in circles, stuck in catch-up mode, or constantly reinventing the wheel, ADHD coaching can help you streamline, refocus, and take your strengths even further.

