

Expanding research on the impact of financial hardship on emotional well-being: guidance of diverse stakeholders to the Emotional Well-Being and Economic Burden of Disease (EMOT-ECON) Research Network

Maria Pisu^{1*}, Margaret I. Liang², Sarah D. Pressman³, Carol D. Ryff⁴, Minal R. Patel⁵, Mustafa Hussein⁶, Courtney P. Williams¹, Nora B. Henrikson⁷, Yu-Mei Schoenberger¹, Laurel J. Pracht⁸, Erin Bradshaw⁹, Terrell T. Carpenter¹⁰, Amy Matthis¹¹, David L. Schwartz¹², Michelle Y. Martin¹²

¹University of Alabama at Birmingham, United States, ²Cedars Sinai Medical Center, United States, ³University of California, Irvine, United States, ⁴University of Wisconsin-Madison, United States, ⁵University of Michigan, United States, ⁶City College of New York (CUNY), United States, ⁷Kaiser Permanente Washington Health Research Institute, United States, ⁸Ovarian Cancer Research Alliance (OCRA), United States, ⁹Patient Advocate Foundation, United States, ¹⁰Carpenter Primary Healthcare (CPH), United States, ¹¹American Diabetes Association, United States, ¹²University of Tennessee Health Science Center (UTHSC), United States

Submitted to Journal:
Frontiers in Psychology

Specialty Section:
Psycho-Oncology

Article type:
Policy and Practice Reviews Article

Manuscript ID:
1196525

Received on:
29 Mar 2023

Revised on:
30 Jun 2023

Journal website link:
www.frontiersin.org

1 **Expanding research on the impact of financial hardship on emotional well-being: guidance of diverse**
2 **stakeholders to the Emotional Well-Being and Economic Burden of Disease (EMOT-ECON) Research**
3 **Network**

4 Maria Pisu[¶], PhD,¹ Margaret I. Liang, MD, MSHPM,² Sarah D. Pressman, PhD,³ Carol D. Ryff, PhD,⁴ Minal R.
5 Patel, PhD, MPH,⁵ Mustafa Hussein, PhD,⁶ Courtney P. Williams, DrPH,¹ Nora B. Henrikson, PhD,⁷ Yu-Mei
6 Schoenberger, PhD,¹ Laurel J. Pracht,⁸ Erin Bradshaw,⁹ Terrell "Terri" Carpenter, DNP, FNP-BC,¹⁰ Amy
7 Matthis,¹¹ David L. Schwartz, MD,¹² & Michelle Y Martin[¶], PhD¹³

8 [¶]These authors share senior authorship

9 **Affiliations:**

10 ¹ Division of Preventive Medicine and O'Neal Comprehensive Cancer Center, University of Alabama at
11 Birmingham, Birmingham, AL, USA

12 ² Division of Gynecologic Oncology, Department of Obstetrics & Gynecology, Cedars-Sinai Medical Center,
13 Los Angeles, CA, USA

14 ³Department of Psychological Science, University of California-Irvine, Irvine, CA, USA

15
16 ⁴Department of Psychology & Institute on Aging, University of Wisconsin – Madison, Madison, WI, USA

17 ⁵ Department of Health Behavior & Health Education, School of Public Health, University of Michigan, Ann
18 Arbor, MI, USA

19 ⁶ Department of Health Policy and Management, Graduate School of Public Health, The City University of New
20 York, New York, NY, USA

21 ⁷ Kaiser Permanence Washington Health Research Institute, Seattle WA, USA

22
23 ⁸ Ovarian Cancer Research Alliance, New York, NY, USA

24 ⁹ Patient Advocate Foundation & Patient Insight Institute, Hampton, VA, USA

25 ¹⁰ Carpenter Primary Healthcare, Memphis, TN, USA

26 ¹¹ American Diabetes Association, Alexandria, VA, USA

27 ¹² Departments of Radiation Oncology and Preventive Medicine, University of Tennessee Health Science
28 Center, Memphis, TN, USA

29 ¹³ Department of Preventive Medicine and Center for Innovation in Health Equity Research, University of
30 Tennessee Health Science Center, Memphis, TN, USA

31

32 **Correspondence to:**

33 *Maria Pisu, mpisu@uabmc.edu

34

35 **Keywords:** emotional well-being, medical financial hardship, economic burden of disease, financial toxicity,
36 network (Min.5-Max. 8)

37

38

1. Introduction

Worry about affording medical care is highly prevalent among Americans (Weissman et al., 2020). About 60% of Americans stress about costs of health care and medications and/or medical bills including unexpected bills, and more than 50% worry they will not be able to pay for the health care services they may need in the future (American Psychological Association, 2018, American Psychological Association, 2019, Montero et al., 2022). It is also common to see media stories highlight exorbitant medical bills and medical debt that patients face. For example, a 2020 news article reported “on the verge of being intubated and put on a ventilator, the person [a COVID-19 patient] “gasp[ed] out” the question, “Who’s going to pay for it?” to their medical team” (Mahbubani, 2020). All medical conditions have economic consequences that result from the costs of medical care and treatment, other expenses indirectly related to care such as traveling to access doctors and care facilities, and potential loss of income (Pisu et al., 2018). The scientific literature over the past 10 years has defined and reported on medical “financial hardship” which refers to distress and difficulty in paying medical bills and accessing or using recommended medical care due to cost (Altice et al., 2017). Now, there is increased awareness of “financial toxicity” as a side effect of medical treatment equivalent to other physical toxicities such as nausea, pain, or fatigue (Zafar and Abernethy, 2013). In the United States, it is estimated that 137 million adults experience some form of medical financial hardship, including 28% of adults 65 and older and almost 47% of younger adults (Yabroff et al., 2019), across a spectrum from relatively manageable related distress to catastrophic expenses with medical debt being the number one cause of bankruptcy (Hamel et al., 2016).

Medical financial hardship is associated with worse mental and physical health, and leads to behaviors such as forgoing medical treatment and delaying health care that can be detrimental to health (Altice et al., 2017, Yabroff et al., 2019). However, its full impact on well-being has not been fully investigated yet. In particular, there is a great need to understand how medical financial hardship across its spectrum affects individuals emotionally due to notable and common increases in stress, depression, worry and other negative emotions that may result from such hardship (American Psychological Association, 2018, American Psychological Association, 2019, Montero et al., 2022, Barbaret et al., 2019, Chan et al., 2022). Similarly, there is a need to understand how these emotions and stress impact health outcomes (Cohen et al., 2012, Irwin and Cole, 2011, Diefenbach M et al., 2008, Pressman and Cohen, 2005, Pressman et al., 2019, Boehm and Kubzansky, 2012, Ryff and Singer, 2008). Moreover, while there is growing research on the negative effects of financial hardship, much less is known about what to do to help with this issue. In cancer and other illnesses, patients manage the financial and emotional aspects associated with the economic burden of disease using strategies that can be problem- and/or emotion-focused (even while insured) (Head et al., 2018). It is necessary to understand the broader impacts these strategies have on patients and families. Similarly, interventions may be needed at community, health system, and policy levels to prevent medical financial hardship and its impact on well-being.

To advance knowledge in this area, the Emotional Well-Being and Economic Burden (EMOT-ECON) Research Network was funded to spearhead research and develop new insights about the impact of economic burden of disease on emotional well-being, with the ultimate goal of developing the strategies needed to reduce such impact. It is one of six research networks funded by National Institutes of Health (NIH) agencies to advance research about emotional well-being. Recently, emotional well-being has been defined as a multi-dimensional composite that encompasses how positive an individual feels generally and about life overall, including both *experiential* features (emotional quality of momentary and everyday experiences) and *reflective* features (judgments about life satisfaction, sense of meaning, and ability to pursue goals that can include and extend beyond the self) (Park et al., 2022a). The economic burden of disease leading to medical financial hardship has the potential to impact both of these features. To guide its work, a Strategic Planning Meeting was convened virtually in October 2021, and an in-person Scientific Meeting was convened in January 2023. The goal of these meetings was to bring together diverse stakeholder groups from academic and other institutions across the US including researchers studying medical financial hardship and/or emotional well-being, patients and patient advocates, and health care providers, to guide ongoing and future work in these intersecting domains. This paper summarizes key discussions and recommendations from these meetings to inform the directions and priorities in the study of the economic burden of diseases and emotional well-being and future work of the EMOT-ECON network.

1 defined limited time points, e.g., over the past week or month, and miss the measurement of longer-term or
2 chronic financial hardship, which may have different impacts on emotional well-being and health.

4 *3.2 Mechanisms*

5 Before discussing the mechanisms by which the economic burden of disease affects patients'
6 emotional well-being, participants discussed at length what influences whether the economic burden of disease
7 becomes a stressor. First, participants discussed a hallmark of this stressor, the extreme uncertainty and
8 unpredictability, compared to other financial stressors that may be more predictable, such as regular bills and
9 expenses. The following characterize the economic burden of diseases:

- 10 a) Unknown amounts of out-of-pocket expenses for medical care, even when patients are insured,
- 11 b) Unknown timing of medical bills, including when patients are billed and when they should pay the bill;
- 12 c) Unknown consequences of being unable to pay medical bills and worry about being unable to access
13 needed treatment.

14 It was recognized that patients and their families may have varying baseline financial skills or self-efficacy to
15 problem-solve when faced by these kinds of uncertainty.

16 Second, attendees identified the difficulty of dealing with financial issues as a specific and related
17 stressor. Patients may have difficult and stressful interactions with insurance companies and health care billing
18 offices, and may face the threat of having medical debt turned to collection agencies. These interactions add
19 stress even at low levels of economic burden.

20 Participants then discussed how research should investigate the extent to which the economic burden
21 of disease is perceived as a stressor across life circumstances. For example, this may depend on when the
22 disease occurs during the lifespan, levels of available family or other support, cultural belief systems,
23 socioeconomic status, or other social determinants of health. Given these varying circumstances, there may be
24 a differential impact on the experiential and reflective components of emotional well-being described above
25 (Park et al., 2022a). Similarly, the extent to which economic burden of disease is perceived as a stressor may
26 depend on disease prognosis and curability, which affect how patients prioritize health care in relation to the
27 costs of care, and impact amount and duration of medical expenses and ability to work. Moreover, the extent to
28 which economic burden of disease is perceived as a stressor may differ depending on aspects of the economic
29 burden of disease, e.g., whether patients face high out-of-pocket expenses for care but no job loss vs. low or
30 no high out-of-pocket costs of care but job loss.

31 With respect to mechanisms by which the economic burden of disease affects emotional well-being,
32 participants discussed the role of what people do to deal or cope with the burden. First, upon reviewing the
33 strategies listed in the conceptual framework, it was recognized that some of them have positive or negative
34 effects on emotional well-being and health. For example, a problem-focused strategy cancer patients
35 commonly adopt is to forgo medical care or to skip prescribed medications to reduce costs (Head et al., 2018).
36 This may have negative consequences for disease progression and health, but it may also impact emotional
37 well-being directly as patients may be acutely aware that this strategy is detrimental to their health. Second,
38 attendees recognized that experiencing emotions such as anger or sadness may be appropriate responses to
39 this burden, and thus contribute positively to emotional well-being. Third, participants discussed the importance
40 of investigating differences in coping strategies and their positive and negative effects for patients with different
41 socioeconomic status or living in different contexts, for example patients living in poverty or rural areas.

42 Lastly, participants discussed valuable areas of research to understand factors that could moderate the
43 impact of economic burden of disease on emotional well-being. In particular, those discussed were: i) comfort
44 with uncertainty, ii) literacy (health literacy, numeracy, insurance literacy, etc.) and the ability to understand
45 costs and manage other personal economic challenges; iii) resilience; iv) personal empowerment in interacting
46 with different medical and non-medical professionals to navigate financial hardship; v) available resources
47 such as support or insurance; and vi) living context that may be characterized by existing policies or type of
48 health care system, i.e., for example a system of universal health care coverage.

49 *3.3 Prevention and Intervention*

1 costs, increase the ability to pay, reduce administrative burden, and raise awareness, education, and training
2 about financial hardship for patients, caregivers, and the workforce of health care, financial and other
3 institutions. Attendees also recognized that these efforts need to go hand in hand with interventions to
4 strengthen mental health, tailoring them to meet patients where they are mentally and financially, so as to
5 provide the best chance of successfully reducing the impact of economic burden. Attendees supported
6 screening for financial hardship, but also for anxiety and depression, recognizing that patients with mental
7 health problems may be less able to deal with practical and financial problems. They also supported financial
8 navigation and coaching in health care and other systems, as well as strengthening peer support to address
9 economic burden.

10 Discussions for tertiary prevention to manage poor emotional well-being resulting from economic
11 burden of disease and prevent exacerbations and complications reflected on the effects of economic burden
12 and the strategies to deal and cope with this burden reported in Table 1. Participants proposed strengthening
13 mental health workforce and support with interventions to address clinical depression, to target positive affect
14 and also to promote a more holistic, eudaimonic well-being that incorporates meaning and purpose (Ryff,
15 2017). Moreover, participants discussed the need to support caregivers facing burnout and helplessness.
16

17 **5. Conclusion**

18 Researchers, patients, health care providers, patient advocates, and other stakeholders, bring unique
19 perspectives to the task of understanding the impact the economic burden of disease on emotional well-being
20 and ultimately on health. This cross-disciplinary lens made for unusually energizing and creative discussions at
21 the Strategic Planning and Scientific meetings of the EMOT-ECON network, attesting to the unique value and
22 power of this approach. Overall, although not an exhaustive list, participants identified some important future
23 areas of research, which included: i) aspects of emotional well-being relevant to patients experiencing
24 economic burden of disease and financial hardship, both in terms of what are prevalent and relevant emotions,
25 and how the broader outlook on life is impacted; ii) constructs and contexts that may influence, or protect from,
26 perceiving the economic burden as stressful; iii) ways in which patients deal or cope with the medical financial
27 hardship across different contexts and populations with positive or negative effects on emotional well-being
28 and health; and iv) interventions at multiple levels and from multiple stakeholders that address economic
29 factors (e.g., costs, ability to pay), administrative burdens, education and training, and especially patient's
30 emotional as well as financial status.

31 Discussions at these EMOT-ECON meetings and the updated framework align with current research on
32 financial hardship. For example, recent research has started to recognize the complexity of such hardship
33 which is not only due to high costs of care or reduced ability to work and earn an income, but to uncertainty
34 and the difficulty of dealing with financial issues. Cancer patients in Gharzai et al. described the impact of
35 having limited knowledge of the treatment course, of the costs and work limitations to be incurred, and the
36 financial adjustments patients make through treatment (Gharzai et al., 2021). Lyman and Kuderer discuss the
37 "abuse" and "torture" associated with dealing with the health care system when patients are not able to meet
38 financial responsibilities, especially for the most vulnerable patients (Lyman and Kuderer, 2020). In a German
39 population with a different health care system from the US, Lueckmann et al found that bureaucracy had a
40 significant impact on whether patients experience financial distress, with patients feeling helpless due to time-
41 consuming and complex processes, incomprehensible decisions by authorities and agencies, and lack of
42 knowledge about rules and regulations when dealing with these entities (Lueckmann et al., 2022). Thus, as
43 emerging from the EMOT-ECON meetings, future areas of research may include the investigation of personal
44 characteristics like comfort with uncertainty, empowerment in dealing with financial issues, or literacy (e.g.,
45 health literacy, health insurance literacy, numeracy), and their role in how patients deal with the characteristics
46 and components of the economic burden of disease, how they cope, and what the effects of that coping are on
47 emotional well-being. The need to maintain focus on structural problems (cost of healthcare, insurance
48 bureaucracies) is also key going forward.

49 The strategies identified in our meetings to deal and cope with the economic burden of disease build on
50 those identified in previous literature (Head et al., 2018, Banegas et al., 2019, Kayser et al., 2021). Several
51 frameworks recognize the potential negative impact of creative but medically non-advisable problem-focused
52 strategies like lower adherence to treatments, delayed or forgone care (Altice et al., 2017, Lentz et al., 2019,

1 **Conflicts of Interest:** The authors declare that the research was conducted in the absence of any commercial
2 or financial relationships that could be construed as a potential conflict of interest.

3 **Author Contributions:** MP and MYM developed the concept and obtained funding for the EMOT-ECON
4 network. All authors contributed to organization and conduct of the EMOT-ECON meetings. MP wrote, and
5 MYM and ML contributed critical revisions to, the first draft of the manuscript. All authors contributed to
6 manuscript revisions, read and approved the submitted version.

7 **Funding:** This study was funded by the National Center for Complementary and Integrative Health (NCCIH),
8 the Office of Behavior and Social Sciences Research (OBSSR), the Office of Disease Prevention and National
9 Institutes of Health Office of the Director [U24AT011310-01].

10 **Acknowledgments:** The Author acknowledge the important contributions of all the participants of the EMOT-
11 ECON meetings. Moreover, they acknowledge Erin Carley, Jordan Taylor and Taylor White for administrative
12 and logistical support of the network.

13 **Data Availability Statement:** All relevant data is contained within the article

14 **Human Rights:** This article does not contain any studies with human participants performed by any of the
15 authors.

16 **Informed Consent:** This study does not involve human participants and informed consent was therefore not
17 required.

18 **References:**

- 20 ALTICE, C. K., BANEGAS, M. P., TUCKER-SEELEY, R. D. & YABROFF, K. R. 2017. Financial Hardships Experienced by Cancer
21 Survivors: A Systematic Review. *J Natl Cancer Inst*, 109.
- 22 AMERICAN PSYCHOLOGICAL ASSOCIATION. 2018. *Stress In America: Uncertainty About Health Care. Stress in America™*
23 *Survey* [Online]. Available: <https://www.apa.org/news/press/releases/stress/2017/uncertainty-health-care.pdf>
24 [Accessed March 17 2023].
- 25 AMERICAN PSYCHOLOGICAL ASSOCIATION. 2019. *Stress in America: Stress and Current Events. Stress in America™*
26 *Survey* [Online]. Available: <https://www.apa.org/news/press/releases/stress/2019/stress-america-2019.pdf>
27 [Accessed March 17 2023].
- 28 BANEGAS, M. P., SCHNEIDER, J. L., FIREMARK, A. J., DICKERSON, J. F., KENT, E. E., DE MOOR, J. S., VIRGO, K. S., GUY, G. P.,
29 JR., EKWUEME, D. U., ZHENG, Z., VARGA, A. M., WAIWAIOLÉ, L. A., NUTT, S. M., NARAYAN, A. & YABROFF, K. R.
30 2019. The social and economic toll of cancer survivorship: a complex web of financial sacrifice. *J Cancer Surviv*,
31 13, 406-417.
- 32 BARBARET, C., DELGADO-GUAY, M. O., SANCHEZ, S., BROSSE, C., RUER, M., RHONDALI, W., MONSARRAT, L., MICHAUD,
33 P., SCHOTT, A. M., BRUERA, E. & FILBET, M. 2019. Inequalities in Financial Distress, Symptoms, and Quality of
34 Life Among Patients with Advanced Cancer in France and the U.S. *Oncologist*, 24, 1121-1127.
- 35 BOEHM, J. K. & KUBZANSKY, L. D. 2012. The heart's content: the association between positive psychological well-being
36 and cardiovascular health. *Psychol Bull*, 138, 655-91.
- 37 CAMPOS, B. & SANCHEZ HERNANDEZ, H. 2022. Well-being: Strengthening and Broadening a Key Psychological Construct.
38 *Affective Science*.
- 39 CARRERA, P. M., KANTARJIAN, H. M. & BLINDER, V. S. 2018. The financial burden and distress of patients with cancer:
40 Understanding and stepping-up action on the financial toxicity of cancer treatment. *CA Cancer J Clin*, 68, 153-
41 165.
- 42 CHAN, K., SEPASSI, A., SAUNDERS, I. M., GOODMAN, A. & WATANABE, J. H. 2022. Effects of financial toxicity on
43 prescription drug use and mental well-being in cancer patients. *Explor Res Clin Soc Pharm*, 6, 100136.
- 44 COHEN, S., JANICKI-DEVERTS, D., DOYLE, W. J., MILLER, G. E., FRANK, E., RABIN, B. S. & TURNER, R. B. 2012. Chronic
45 stress, glucocorticoid receptor resistance, inflammation, and disease risk. *Proc Natl Acad Sci U S A*, 109, 5995-9.

- 1 PATEL, M. R., JAGSI, R., RESNICOW, K., SMITH, S. N., HAMEL, L. M., SU, C., GRIGGS, J. J., BUCHANAN, D., ISAACSON, N. &
2 TORBY, M. 2021. A Scoping Review of Behavioral Interventions Addressing Medical Financial Hardship. *Popul*
3 *Health Manag*, 24, 710-721.
- 4 PISU, M., HENRIKSON, N. B., BANEGAS, M. P. & YABROFF, K. R. 2018. Costs of cancer along the care continuum: What we
5 can expect based on recent literature. *Cancer*, 124, 4181-4191.
- 6 PRESSMAN, S. D. & COHEN, S. 2005. Does positive affect influence health? *Psychol Bull*, 131, 925-971.
- 7 PRESSMAN, S. D., JENKINS, B. N. & MOSKOWITZ, J. T. 2019. Positive Affect and Health: What Do We Know and Where
8 Next Should We Go? *Annu Rev Psychol*, 70, 627-650.
- 9 RYFF, C. & SINGER, B. 2008. The Integrative Science of Human Resilience. In: KESSEL, F., ROSENFELD, P. & ANDERSON, N.
10 (eds.) *Interdisciplinary Research: Case Studies from Health Social Science: Case Studies from Health Social*
11 *Science*. New York, NY: Oxford University Press
- 12 RYFF, C. D. 2017. Eudaimonic well-being, inequality, and health: Recent findings and future directions. *Int Rev Econ*, 64,
13 159-178.
- 14 RYFF, C. D. 2022. Flotsam, Jetsam, and Forward-Moving Vessels on the Sea of Well-Being. *Affective Science*.
- 15 SANTACROCE, S. J. & KNEIPP, S. M. 2019. A Conceptual Model of Financial Toxicity in Pediatric Oncology. *J Pediatr Oncol*
16 *Nurs*, 36, 6-16.
- 17 SHIOTA, M. N. 2022. Fulfilling the Promise of Well-Being Science: the Quest for Conceptual and Measurement Precision.
18 *Affective Science*.
- 19 SIN, N. L. & ONG, L. Q. 2022. Considerations for Advancing the Conceptualization of Well-being. *Affective Science*.
- 20 SMITH, G. L., BANEGAS, M. P., ACQUATI, C., CHANG, S., CHINO, F., CONTI, R. M., GREENUP, R. A., KROLL, J. L., LIANG, M.
21 I., PISU, M., PRIMM, K. M., ROTH, M. E., SHANKARAN, V. & YABROFF, K. R. 2022. Navigating financial toxicity in
22 patients with cancer: A multidisciplinary management approach. *CA Cancer J Clin*, 72, 437-453.
- 23 VANDERWEELE, T. J. & LOMAS, T. 2022. Terminology and the Well-being Literature. *Affective Science*.
- 24 WEISSMAN, J., RUSSELL, D. & MANN, J. J. 2020. Sociodemographic Characteristics, Financial Worries and Serious
25 Psychological Distress in U.S. Adults. *Community Ment Health J*, 56, 606-613.
- 26 WHEELER, S. B., BIDDELL, C. B., MANNING, M. L., GELLIN, M. S., PADILLA, N. R., SPEES, L. P., ROGERS, C. D., RODRIGUEZ-
27 O'DONNELL, J., SAMUEL-RYALS, C., BIRKEN, S. A., REEDER-HAYES, K. E., PETERMANN, V. M., DEAL, A. M. &
28 ROSENSTEIN, D. L. 2022. Lessening the Impact of Financial Toxicity (LIFT): a protocol for a multi-site, single-arm
29 trial examining the effect of financial navigation on financial toxicity in adult patients with cancer in rural and
30 non-rural settings. *Trials*, 23, 839.
- 31 WILLROTH, E. C. 2022. The Benefits and Challenges of a Unifying Conceptual Framework for Well-being Constructs.
32 *Affective Science*.
- 33 YABROFF, K. R., BRADLEY, C. & SHIH, Y. T. 2020. Understanding Financial Hardship Among Cancer Survivors in the United
34 States: Strategies for Prevention and Mitigation. *J Clin Oncol*, 38, 292-301.
- 35 YABROFF, K. R., ZHAO, J., HAN, X. & ZHENG, Z. 2019. Prevalence and Correlates of Medical Financial Hardship in the USA.
36 *J Gen Intern Med*, 34, 1494-1502.
- 37 ZAFAR, S. Y. & ABERNETHY, A. P. 2013. Financial toxicity, Part I: a new name for a growing problem. *Oncology (Williston*
38 *Park)*, 27, 80-1, 149.

39

Table 2: Some potential prevention interventions identified in roundtable discussions at the Scientific Meeting of the EMOT-ECON network (Memphis, TN, January 2023)

Levels	Primary Prevention Interventions To prevent the economic burden of disease from becoming a stressor	Secondary Prevention Interventions To prevent an impact of financial hardship on emotional well-being
Society/Community	<p>Early education through schools or media awareness campaigns on:</p> <ul style="list-style-type: none"> - Costs of care and financial toxicity - Financial education and financial literacy - Health insurance - Emotion-based coping <p>Employment of financial coaches in banks, insurance companies, and other institutions, with training in costs of care and medical debt</p>	<p>Education on insurance literacy and costs of care for patients and caregivers</p> <p>Personal financial coaches in hospitals/clinics</p> <p>Establishment of programs in financial institutions to train employees to help people with severe disease manage overall debt (medical and not).</p>
Policy	<p>Insurance: Universal healthcare; Revisiting health insurance benefit/policy to design coverage that minimizes patient burden; Health insurance reform including elimination of premium increases during illness, establishing disease specific out-of-pocket maximum, covering certain conditions fully, offering Medicaid supplements after reaching out-of-pocket maximum regardless of personal resources;</p> <p>Close coverage gap for Social Security Disability Insurance and Medicare.</p> <p>Income-related: Guaranteed income during severe illness and for clinical trial participation; Employment protections; Automatic eligibility for disability for specific diagnoses without burdensome eligibility process and automatic renewals.</p> <p>Pharmaceutical companies: Policies to lower costs of drugs; Drug price policy reform.</p> <p>Research: Funding for research to gain evidence for policy change.</p>	<p>Insurance: Ensure coverage for mental health.</p>
Health care system	<p>System-level changes: Costs: Reduced operation costs; Provision of transportation and more local services to decrease travel costs; Implementation of institutional simplification to reduce administrative burden.</p> <p>Care: Standardized provision of information on support systems and expected cost estimates early in treatment; Mental health: Establishment of screening for depression and anxiety as patients with mental health problems may be less able to deal with practical and financial problems</p> <p>Workforce: Establishment of financial navigation/counseling; Increased providers' awareness of economic burden of disease and of resources available to help patients; Creation of medical school curricula to raise awareness about costs of care</p> <p>Patients: Patient education on asking questions about resources, Removal of stigma</p>	<p>System-level changes:</p> <p>Establishment of universal screening for financial issues and risk of job loss; Systematic queries of social needs and screening patients based on available metrics at the institutions, i.e., prior use of financial assistance or payment plans, debt with institution, high utilization of ED; Establishment of a stratification system for people who need more or less intervention support; Establishment of workflow to deal with crisis, i.e., for patients with severe financial distress. Optimization of follow-ups and referral to available resources post financial hardship screening; Reducing administrative burden, and wait times while improving referral systems; Consideration of billing pauses and billing forgiveness tied to payment; Lower patient costs/fees;</p> <p>Care: Provision of consolidated care to reduce costs and address all patients' needs; Provision of treatment plans that include costs; Interventions based on patient's profile and/or previous history of mental and financial stress. Ensuring patients are comfortable accessing provider care team (doctors, navigators, etc).</p> <p>Workforce: Provision of training on cost conversations; Establishment and training of financial navigators or coaches.</p> <p>Patients: Establishment of support groups with patients with financial hardship experience or training existing support groups to talk about costs of care and financial hardship; Education on disability benefits; Informational support to stop avoidance behaviors like ignoring payments due; Financial and insurance literacy training; Education for caregivers.</p>

Figure 2.JPEG

