

Manchester-Hartland Telephone Company

Detariffed – Wholesale Broadband Internet Access Transmission Service

A. General Description

1. Broadband Internet Access Transmission Service (the “Service”) provides digital connectivity to a high-speed data link(s) for residential and business customers.
2. The Service consists of central office equipment a Digital Subscriber Line Access Multiplexer (DSLAM) and existing fiber facilities extended from the Company’s central office to the Customer’s premises.

B. Regulations

1. Provision of Service

- a. The Service is provisioned over the Company’s existing fiber facilities that provide a connection between the Customer’s premises and the Company’s central office which provides access to a high speed data provider.
- b. The Company does not undertake to originate data, but offers the use of its service components, where available, to Customers for the purpose of transporting customer originated data.
- c. The Service may be provided subject to availability and limitations of Company’s central office and outside plant facilities and is only available where technical capabilities permit.
- d. The Company will not provision the Service if the Company reasonably determines that it is not technically feasible over existing facilities that it will cause interference problems with existing service.
- e. During the Company’s network maintenance and software update period(s), it may be necessary to interrupt service. The Company also reserves the right to temporarily discontinue service at other times in emergency situations.

2. Temporary Suspension of Service

Temporary Suspension of Service is limited to 90 days in a 12 month period.

3. Minimum Service Period

The Minimum Service Period for the Service is one month.

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B. Regulations (cont.)

4. Responsibility of the Company

The Company will provision the Service up to the Customer's the Network Interface (NI).

5. Responsibility of the Customer

The Customer is responsible for providing compatible Customer Premise Equipment (CPE) that is used for connection to the Service.

The Customer is responsible for obtaining permission from its subscriber(s) for the Company's employees or agent to enter the Customer's premises at any reasonable hour for the purpose of installing, inspecting, repairing, or upon termination of service, removing the service components of the Company.

The Customer is responsible for providing protection on their computer(s) to prevent illegal access to their computer(s).

6. The Service may only be used for lawful purposes and in a manner which does not violate any law or infringe any copyright, trademark, trade secret, right of publicity, or privacy. The Company is under no obligation to monitor information transmitted to or from a Customer's subscribers.

7. Federal Universal Service Charges (FUSC) applies to the Service.

C. Rates and Charges

1. The Service is available at upload/download speeds of 25 mbps/25 mbps, 50 mbps/50 mbps, and 100 mbps/100 mbps.

2. The following rates and charges are in addition to the rates and charges for any other service(s) to furnish a communications system:

	<u>Installation Charge</u>	<u>Per Month</u>
Broadband Voice/Data month to month	\$100.00	\$99.00
Broadband Data Only month to month	\$284.00	\$99.00

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#### 3. Access Service Connection Points

##### a. General

An Access Service Connection Point is an interconnection point designated by the Telephone Company in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 4 at which the customer may interconnect its Access Service provided by the Telephone Company pursuant to these Detariffed – Wholesale DSL Service arrangements with the tariffed interstate access services described in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No.5. The Access Service Connection Point aggregates Access Service and/or wireline broadband Internet transmission service data traffic from and to suitably equipped Telephone Company Serving Wire Centers (SWCs).

##### b. Rates, Terms and Conditions:

The Rates, Terms and Conditions applicable to the Access Service Connection Points are contained in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 5.

The Broadband Access Service customer must order Special Access Services or Ethernet Transport Services, pursuant to the provisions specified in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. Tariff F.C.C. No. 5 to connect its customer designated premises to the DSL Access Service Connection Point.