# CASE STUDY



## Situation

In March of 2019, Wade and Fran Riggs received a call while on vacation that their house had caught on fire. Upon their return, they were not only faced with total devastation of their home but were also overwhelmed with many questions and concerns about how they were going to get their home back to pre-fire conditions.

#### > Critical Issue

Due to the fire, the Riggs were told they would be displaced from their home for approximately seven months. After coming to terms with the loss of their house and personal possessions, the Riggs quickly turned to finding the right company that they could not only trust, but one they felt could confidently restore their home as quickly as possible with limited headaches.

#### Solution

The Riggs selected The Premier Group to restore their home due to their expertise, knowledge and overall experience. Our team worked closely with the Riggs to reduce any amount of stress and ensure the project ran smoothly.

### We Provided

With a crew of over 40 guys, The Premier Group team worked diligently to restore the home as quickly as possible. Our team demoed the entire house taking it down to the studs, applied shellac to lock in the smell of smoke, and then began the rebuilding process which included drywall, painting, woodwork, HVAC, electrical and finishing.

## Result

The Premier Group restored over 4,000 square feet delivering a brand-new house to the Riggs in just five months (two months ahead of schedule) and on budget.

Just wanted to let you know how pleased Wade and I are with the final result of our "New" home. Premier Group did an outstanding job of making this happen! Your crew were so friendly and polite. Always picking up at the end of the day and went beyond what their job was! In fact, Wade and I have missed them! I would and will recommend The Premier Group to anyone who has the need!

Thanks again for making a tragic story into a fairy tale in our lives!
-Wade and Fran Riggs





