

Horizon Hosted Telephony - Porting Charges

| Type | Description | Cost | Notes |
|--|--|---------|--|
| Geographic Porting In | Single Line Port Order | £12.00 | Charge per CLI |
| | Multi Line Port Order (Aux) | £22.00 | Charge per main billing number |
| | Multi Line Port Order with DDI Block (up to 10) | £56.00 | |
| | Multi Line Port Order with DD Block (11+) | £110.00 | |
| | OOH Porting (Evenings Mon-Fri) | £135.00 | Additional Charge per end user order per day |
| | OOH Porting (Saturday) | £270.00 | |
| | DMA Transfer with Block of 1000 DDIs | £550.00 | Charge per main billing number |
| Geographic Porting Out | Export of a number to another network | £15.00 | Charge per number |
| Non-Geographic Porting In/Out | Any number port order | FOC | N/A |
| Rejection, Cancellation & Change Charges | Error 01: Order Rejection | £15.00 | N/A |
| | Error 02: Porting Date Changed by Partner or Emergency Restore | £30.00 | N/A |
| | Error 03: Cancellation of Porting Order by Partner | £15.00 | N/A |
| | Error 04: Order Timed Out | £15.00 | N/A |
| Product to Product / Partner to Partner Transfer | Automated Systems provided in working hours | FOC | N/A |
| | OOH Porting (Evenings Mon-Fri) | £140.00 | Per successful order completed |
| | OOH Porting (Saturday) | £270.00 | |
| Special Orders | Manual Order | FOC | Additional Charge per number port order |
| | IPExchange Process | FOC | Additional Charge per number port order |
| | Out of Hours Provisioning Support | £520.00 | Per day, or part day thereof |
| | Manual Pre-Port Test Call | £30.00 | Per request |
| | Project Management | POA | N/A |