

# Before You Arrive

Thank you for entrusting your student to us for a week of adventure at Pathfinders! This pre-arrival information sheet is designed to answer questions as you prepare your student for this exciting week. Should you have any questions after reviewing this please feel free to email: [ally@pathfindersonline.com](mailto:ally@pathfindersonline.com). We look forward to serving you and your student this summer!

## Online Registration

Please complete the full online registration process; payment, release forms, medical history etc...

## Cancellations

It is understandable that plans are altered due to unforeseen circumstances. If your plans do change, our cancellation policy is as follows:

- 100% of registration fees and payment are transferable to a previously unregistered guest.
- Cancellations prior to May 1st receive a full refund less the registration deposit.
- Cancellations after May 1st are non-refundable unless the space is filled from our waiting list.
- No-shows are ineligible for a refund.

## Special Needs Assistance

If your student has specific needs, such as dietary, physical, behavioral, or emotional needs, please make indications on your child's medical form. This information will be relayed to the appropriate staff members in order to provide the best experience for your child.

## Late Arrivals

There is no provision for check in after 8pm on Sunday evening. If you have an extraordinary circumstance please email [ally@pathfindersonline.com](mailto:ally@pathfindersonline.com) to see if arrangements can be made.

## Camp Contact Information

- Address: 4951 Sullivan Gardens Parkway, Kingsport TN 37600
- Email: [ally@pathfindersonline.com](mailto:ally@pathfindersonline.com) (fastest way to get a hold of us)
- Phone: 423-483-2570
- Fax: 423-349-5791
- Website: [www.pathfindersonline.com](http://www.pathfindersonline.com)

# While You're Here

## Check-In

Check-in is Sunday between 7:00pm- 8:00pm. When you arrive follow the signs to the office and registration area for the check-in process.

## Medications and Inhalers

Please do not pack any medications in your student's luggage. All medication must be turned over to the medical staff upon arrival. If your student requires prescription medications while at camp, please bring an adequate supply of the medication in the **original**, clearly labeled prescription container and check it in with the Medical Staff. State Law prohibits us from accepting medications in any other pill case or container. Medications are secured in our health office and distributed according to instructions by a Medical Staff. There is no need to send Tylenol or other over-the-counter remedies. We keep a supply of these items in our health office in case your student needs treatment. Please also refrain from sending vitamins or other non-prescription medications that are not essential for maintaining your student's health during their stay. If they use an inhaler, please send two inhalers—one for the counselor to carry during the day and one to be kept in the health office for back-up.

## Prohibited Items Inspection:

For safety purposes your student's bags will be checked in their presence by a staff member, for any prohibited items. Those items will be given to their Parent/Guardian before they leave or collected and returned at the end of the week. Please pack only the allowed items for their stay! (See "What To Bring" list in Pre-Arrival Package )

## Communicating with Your Student

Every day during camp we will load pictures in the "PathfindersYouthCamp" facebook fan page, in the album section. If you would like to be apart just "Like" PathfindersYouthCamp facebook fan page. See website for direct link [www.pathfindersonline.com](http://www.pathfindersonline.com). Check daily during camp to see what's happening with your child at camp! Feel free to tag their photos and leave comments. Postal mail and care packages are not recommended as they often arrive too late. Visits and phone calls are strongly discouraged for students because it promotes homesickness. If you would like to send a note to your child feel free to email **ally@pathfindersonline.com**

## "Path Bucks" Spending Money

Students can deposit money into the camp bank for snacks, shirts, and gifts at The Narrow Path Canteen. Shirts and gifts range from \$10-\$30 and most snacks are \$1 and \$2

### **Health & Safety**

At Pathfinders your student's safety is our #1 priority. While danger is inherent in any adventure activity, Pathfinders seeks to minimize that danger through well-designed courses, top-of-the-line equipment, and well-trained staff. All adventure courses are professionally designed and independently inspected. All summer staff members receive training prior to camp that emphasizes physical and emotional safety for students. Pathfinders maintains an infirmary with a licensed nurse or other trained medical professionals available.

### **Withdrawal**

If your student must withdraw from a program before the session ends, no refund will be given. Pathfinders reserves the right to dismiss anyone without refund whose conduct is not in the best interest of other participants.

### **Vehicles**

Your student's personal vehicle is not permitted on the premises during their stay. Please make arrangements to bring and pick up your students.

**Phone Policy:** We do allow students to bring their cell phones if desired, however they will need to turn them in at registration. We will be giving the students their phones back once a day and then recollecting them. If students do not hand them back in and are found by a staff member their phones will be held for the remainder of their camp week.

## **WHEN YOU LEAVE**

### **Check-out Details**

Student check-out is Saturday 10am. Please make every effort to arrive at this time. You or the adult picking up your student on closing day must have the pick-up slip that was given on opening day in order to pick-up the student. At check-out you will receive any balance in your child's "Path Bucks" account and unused medications and inhalers. Early check-out is highly discouraged and should only be considered in extreme circumstances. Arrangements for early departure must be made directly with the registrar at or before opening day.

### **The Narrow Path Canteen**

The Narrow Path Canteen store will be open on departure day so that you or your student can purchase last minute souvenirs or other items.

### **Lost and Found**

Lost and found items will be on tables as you depart. Please be sure to check this table for any items your student has lost. We want to help your student leave with everything they brought. Pathfinders is not responsible for lost, stolen or misplaced articles. Items left behind will be held for one week only, then donated to charity.

### **Staying Connected**

Don't let the Pathfinders experience end! Help your student stay connected by befriending Pathfinders on Facebook, following us on Instagram and TikTok and checking our website. There you will find information about upcoming events, Summer Camp 2027, custom retreats, family retreats, and information to help your student grow in their walk with Christ!

For more information about year-round events  
visit [www.pathfindersonline.com](http://www.pathfindersonline.com)