

Fair Share Farm, LLC Membership Policy

Effective Date: 10/31/2025

Last Updated: 10/31/2025

1. Purpose and Overview

The Fair Share Farm, LLC Membership Program is designed to strengthen the bond between our farm and community by inviting customers to contribute directly to our local food system. Member contributions provide essential working capital to sustain operations through the early growing season, while members enjoy guaranteed savings and first access to our harvest.

By joining, members agree to the following terms and conditions, which define how member funds are managed and how benefits are applied.

2. Membership Contributions

- Contribution Amount: Members may join with a one-time contribution. See the table describing the four different membership tiers located below in section 2A.
- Nature of Contributions: Membership contribution funds are not a financial investment but rather a prepaid purchase of farm goods and services with corresponding discount rates, applied at the time of discrete purchases. Discount rates are determined by the membership tier and the structure is explained below in section 2A.
- Use of Funds: Member contributions are used to support farm operations, crop inputs, and labor in advance of the harvest season.

2A. Membership Tiers and Costs

To make participation accessible and rewarding for all customers, Fair Share Farm, LLC offers several membership tiers. Each level represents a prepaid contribution that supports farm operations while providing ongoing savings at checkout.

Tier	Contribution	Member Discount	Description
Sprout	\$250	3% off purchases	A perfect entry level for individuals or small households who shop

			occasionally at the farm.
Seedling	\$500	4% off purchases	Designed for regular shoppers who visit throughout the season.
Root	\$1,000	5% off purchases	Great for dedicated supporters who rely on the farm for a significant portion of their food.
Harvest	\$2,000+	6% off purchases	Our sustaining members — community partners whose contribution strengthens the farm's stability and growth.

Each contribution is applied to a Square Gift Card or digital balance that can be used for any farm purchase.

- In-person purchases: savings are applied at the time of sale by market staff when the member uses their active card or account balance.
- Online purchases: membership funds may be used for online orders through approved farm platforms, but discounts apply only to in-person transactions.
- Members may add funds or upgrade tiers at any time by contacting the farm office at (336) 529-4368.
- Upgrades become effective once the additional funds are processed and recorded by farm staff.

- There are no additional fees or hidden charges — the full contribution is available to spend on farm products.
- All memberships remain valid for 12 months from the date of joining, with renewal options available.

How to Purchase Your Membership Card

There are two convenient ways to purchase and manage your membership:

1. Online: Purchase your membership through our digital store and load it into your digital wallet. You can then use your balance at any in-person location (barn store or market).
2. In Person: Purchase a physical gift card and make your contribution directly at the farm store or market booth.

If you purchase a digital membership, a physical card will also be issued, and a member list will be maintained at market locations to ensure that your savings are applied to all purchases made with your contribution funds.

3. Non-Refundable Contributions

- All membership contributions are non-refundable in cash.
- The full value of the contribution is returned to the member in farm products and savings over the duration of the membership period.
- Members acknowledge that their funds are committed to the farm's seasonal operations and cannot be withdrawn once paid.

4. Member Account and Balance

- Each member receives a digital or physical Member Card linked to their prepaid account.
- Members use their cards to purchase farm produce of their choice at the discounted rate described in section 2A.
- Members may add additional funds to their account at any time. Added funds are subject to the same terms and conditions as the original contribution.

5. Member Discounts and Usage

- Member discounts apply only to purchases made using an active membership account or card balance.
- Purchases made by cash, check, or credit card outside of the member account will not receive the membership discount.

6. Membership Duration and Renewal

- Memberships are valid for 12 months from the date of joining (“membership period”).
- Members will receive a renewal notice 30 days before expiration of their membership period.
- Unused balances after 12 months will remain available for purchases but discount eligibility lapses until the membership is renewed.
- Renewal restores full membership benefits and discounts.

7. Security and Account Protection

- Member data, including contact and payment information, is never shared or sold.
- Fair Share Farm, LLC employs commercially reasonable security measures to protect member accounts from unauthorized access.
- Members are responsible for safeguarding their physical cards and promptly reporting any loss or theft so the farm can deactivate and reissue their card through Square.

8. Refunds and Product Credits

- Since funds are committed to farm operations, cash refunds are not available.
- In the event of product shortage or crop failure, the farm will substitute products of equal or greater value.
- Credits may be issued at the farm’s discretion for product quality issues.

9. Communication and Transparency

- Members will receive regular updates on farm activities, seasonal produce availability, and member-only events.
- Communication will occur primarily via email or SMS, depending on member preferences.
- The farm commits to full transparency regarding how funds are used to support operations and community impact.

10. Termination

Fair Share Farm, LLC reserves the right to terminate a membership if a member engages in fraudulent activity, abusive behavior, or misuse of the program. Any remaining balance at the time of termination will be honored in products but may not include continued discount eligibility.

11. Agreement

By joining the Fair Share Farm, LLC Membership Program, you acknowledge that you have read and agree to the terms of this policy and understand that your contribution is a non-refundable prepayment for future farm goods and services.

Contact Us

For questions or account updates:

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