# **Dreamy Dens - Client Service Agreement**

<u>Parties</u> :	
Dreamy Dens	
and	

Client

Collectively, all of the above people or businesses entering this agreement will be referred to as the "Parties."

#### Purpose of the Agreement:

Client wishes to hire Dreamy Dens to provide services relating to client's event as detailed in this Agreement.

Provider has agreed to provide such services according to the terms of this Agreement.

# Services:

Provider shall provide Client with the following services: Requested Slumber Party

### **Location and Delivery of Services Location:**

Provider shall deliver services to Client at the following location(s): Client's personal address

Delivery of Services: Dreamy Dens will provide all services on requested date, unless otherwise specified in this agreement when the provided services are tied to the number of guests that Client expects to attend Client's party. Client should have a representative 18 years of age or older present in the home at time of delivery and party setup. Client should provide adult supervision before and during party.

#### Cost, Fees and Payment:

**Cost** - The total cost for all services is due in full by service date. Reservation Deposit of 20 percent of the total cost is required upon booking to secure said equipment and service date.

# Client Responsibilities:

**Pets, food, and beverage** - Pets, foods, and drinks are totally prohibited on the tents, bed, or party space area. Any food or stains caused by pets, drinks or food inside or outside of the tents or any of our items will result in a penalty of a cleaning fee of \$100.00

**Paint, slime, spa products** - Refrain from using any slime, paint, spa products (such as nail polish, hair dye, and face masks), or any other staining agents inside or on the tents. Please help keep our rental equipment stain-free. Stains that are unable to be removed will result in a cleaning fee of \$100.00.

**Smoke-Free Environment** - A non-smoker environment must be provided at all times during the party and also during the equipment rental. Dreamy Dens will have the right to charge the client \$100.00 cleaning fee in case any of the items have been exposed to smoke or any other odors related to it.

**Allergies** - It is the responsibility of the client to investigate the allergies of guests attending the event and provide that information. It is your responsibility to ensure that a guest or invitee with allergies does not consume or come into contact with the allergens which may cause an allergic reaction.

# Cancellation, Rescheduling, Changes and No-Shows

**Cancellation, Rescheduling of Services or No-Show Client** - If Client desires to cancel services or reschedule services this should be done prior to the day of services. If the party is canceled within 7 days of the party date and all fees have been paid the funds are only transferable or subject to a 50% of party cancellation fee. If a client is a no-show during party setup all fees paid will be forfeit.

#### Force Majeure:

Dreamy Dens will not be held responsible for accidental damage caused by your guests. We assume no responsibility or liability for accidents or damage caused during your party. Additionally, we will not be liable for claims for personal injury or death while using our equipment during your hire period. The items are made for children and customers have a duty of care to supervise.