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PHARMACY

Effective April 1, 2022, the following medications will move from preauthorization required to excluded:

- Zarxio (Q5101)
- Ziextenzo (J3590)
- Udenyca (Q5111)
- Granix (J1447)
- Fulphila (Q5108)

MEDICAL MANAGEMENT

Preauthorization List Update

Effective June 1, 2022, new services have been added to the preauthorization list within the following specialties:

- Cardiovascular Monitoring and Testing
- GI Procedures

All services that require preauthorization are located on our website at [WEATrust.com/Provider/Preauthorization](https://www.weakare.com/Provider/Preauthorization). You can also locate this information through Maddy the portal for providers.

Advance Care Planning

National Healthcare Decisions Day is April 16. WEA Trust supports the importance of members understanding their wishes and values around their healthcare and offers an Advance Care Planning Specialist to assist members with navigating and communicating their healthcare goals, desires and preferences to their providers. The Advance Care Planning Specialist will also guide members on how to complete key Wisconsin advance directives all at no cost to them. The Advance Care Planning Specialist is able to review members' advance directive documents and may fax them to their provider on their behalf.

If a provider receives an advance directive document and has questions, please contact our Care Management Team at CareManagers@WEATrust.com.

For additional information regarding the Advance Care Planning process please visit our website at [WEATrust.com/AdvanceCarePlanning](https://www.weakare.com/AdvanceCarePlanning).



COVID-19

New PCR Test

Effective April 1, 2022, CPT Code 87913 is a new code available as a PCR test for COVID-19 mutation detection in targeted regions. This is to inform you this PCR test will not be covered under the health policy. This includes services submitted on a HCFA 1500 Claim Form (CMS-1500) or Facility UB-04 Form or the electronic equivalent, in any place of service, for any Type of Bill or Revenue code.

If this test is submitted the service will deny as “provider responsibility” and the member may not be billed.



REMINDER

Respiratory Viral Panels

Consistent with the Centers for Medicare and Medicaid Services (CMS) Local Coverage Determinations (LCDs), Multiplex Nucleic Acid Amplified Tests for Respiratory Viral Panels, including 6 or more pathogens are not covered under the health policy. This includes services submitted on a HCFA 1500 Claim Form (CMS-1500) or Facility UB-04 Form or the electronic equivalent, in any place of service, for any Type of Bill or Revenue code.

This applies to the following CPT Codes:

- 0115U
- 0151U
- 0202U
- 0223U
- 0225U

Effective March 1, 2022, this applies to the following CPT Codes:

- 87632

- 87633

If Multiplex Nucleic Acid Amplified Tests for Respiratory Viral Panels are submitted the service will deny as “provider responsibility” and the member may not be billed.

PROVIDER RESOURCES

Provider Portal

Maddy Portal

Maddy is your go to for all of your provider health insurance needs. She’s our online health portal that gives you access to information about WEA Trust benefits.

With Maddy You Can:

- ▶ Access member eligibility, benefits, claims and authorizations
- ▶ Submit authorization requests
- ▶ Contact customer service
- ▶ and more!

To Sign Up:

- ▶ Visit MaddyPortal.com
- ▶ Select “Providers”
- ▶ Create an account username and password

Questions?

Contact our customer service team at [800.279.4090](tel:800.279.4090).

Provider IVR

The Provider Integrated Voice Response (IVR) is designed to get you the information you need, when you need it, quickly and easily. You can verify eligibility, benefits, services that require preauthorization and claim status. In addition, you can request a fax back of this information. When you access the IVR you will receive a series of prompts requesting the Member ID Number and Date of Birth. The Provider IVR is available at [800.279.4090](tel:800.279.4090). If you have additional questions, our knowledgeable Customer Service Representatives are ready to assist you..

Provider Page

Under the ‘Provider’ section on the WEA Trust website you can find the Provider Manual, which provides you and your staff with an overview of the WEA Trust plans, processes and procedures. You can also find the latest information on COVID-19 and telehealth coverage, provider forms, services that require preauthorization, and much more! Visit this site today at WEATrust.com/Provider.

PROVIDER NEWSLETTER NOTICE

Important Update – Action Required

Please be advised WEA Trust has moved to an electronic-only delivery of the provider newsletter. We will no longer mail the provider newsletter to your physical location.

However, the quarterly issues will be emailed directly to your inbox, as well as accessible on the WEA Trust website and Maddy Portal.

To ensure receipt of future provider newsletters via email, please subscribe at

WEATrust.com/Provider/Provider-News and follow the below steps:

- ▶ Click on the “Subscribe to our Provider Newsletter” link
- ▶ Fill out the form (Note: The asterisk [*] signifies required fields)
- ▶ Click on the Email Opt In box
- ▶ Click on the Subscribe button to complete

Does this Newsletter contain helpful information?

» **Forward to a friend to subscribe!**



CREDENTIALING

Contracted providers must complete the credentialing process and receive approval for network participation prior to rendering services to WEA Trust members. Services provided before the successful completion of the credentialing process will be denied and may not be billed to the member.

PROVIDER CHANGES

Network providers are responsible for notifying WEA Trust of any updates to their provider organization, business practice, or practitioners. Please use our Provider Update Form, found on our website at

WEATrust.com/Provider/Update-Provider-Info.

Provide a minimum of 30 days' prior notice for any such changes, including but not limited to:

- Change in ownership, operations, or incorporation status
- Change in Tax ID number or legal business name
- Acquisition of other medical practice or entity
- Change in accreditation, licensure, or eligibility status
- Change in billing or other contact information
- Change in service location
- Practitioner joining or leaving your organization
- Change in practitioner name, credentials, or specialty

Let's Keep in Touch

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BUSINESS ADDRESSES

Correspondence Mailing Address:

WEA Trust
P.O. Box 21538
Eagan, MN 55121

Physical Address:

WEA Trust
45 Nob Hill Road
Madison, WI 53713

Claims Mailing Address:

WEA Trust
P.O. Box 211438
Eagan, MN 55121

WEA Trust Electronic Claims Payor ID#: 39151

HOURS OF OPERATION

Hours: Monday - Friday: 7:30 a.m. to 5:00 p.m.

Provider Service

Telephone: **800.279.4090**
Fax: **608.276.9119**

WEAtrust.com

PROVIDER NETWORK CONTACTS

Joe Weyer - Director of Provider Contracting
& Network Management
608.661.6762

Traci Schaefer - Provider Relations Manager
608.661.6666

Lisa Hankel - Provider Contract Manager
608.661.6603

Chris Auger - Provider Contract Manager
608.661.6754

Nora Moses - Manager of Credentialing
608.395.6311

PREAUTHORIZATION

All services that require preauthorization under WEA Trust are located on our website at **WEAtrust.com/Provider/Preauthorization**. You can also locate this information through the Maddy Portal for Providers.

Medical Preauthorization:

Maddy Portal: **MaddyPortal.com**

Form: **Preauthorization/Prior-Authorization Request Form**

Fax: **608.276.9119**

Urgent Fax: **608.661.6706**

Behavioral Health Preauthorization:

Form: **Preauthorization/Prior-Authorization - Behavioral Health Form**

Fax: **608.661.6706**

Oncology Preauthorization:

Form: **Preauthorization/Prior-Auth Oncology Request**

Fax: **608.467.5431**

OT/PT/ST Preauthorization:

Website: **www.hsminc.com/login**