



GENERAL POLICIES

- Photo ID and/or current driver's license is required at the time of pick-up.
- You must be 18 years of age or older to rent a kayak.
- Payment in full for all rentals is due at the time of rental.
- Payment in full is due at the time of reservation.
- J & A Lakeside, LLC DBA Lakeside Outfitters reserves the right to refuse to any individual (s).
- Participants under 50 pounds cannot operate a solo kayak or paddle board. Participants under 50 pounds may operate a tandem kayak only with a parent or guardian.
- Kayaks and stand up paddle boards are ONLY for use on Summersville Lake.

CANCELLATION POLICY

- Cancellations made within 48 hours of the reservation will result in forfeit of the deposit.
- Reservations may be moved to a different day (if available) to avoid losing a deposit.
- There are no refunds for illness, weather, early return, or non-usage.

CHECK-OUT PROCEDURE

- Individuals named on the reservation for the rental must be present at the time of pick-up or item (s) will not be released.
- Before leaving Lakeside Outfitters, you are responsible for inspecting all equipment carefully and to bring any missing or damaged equipment to a staff member's attention. Make sure any discrepancies are noted on the rental agreement. Failure to note any discrepancies may result in a fee for damaged or missing equipment. If needed, please ask a staff member for assistance with inspection and /or how to properly set-up.
- A staff member will discuss with you how the PFD is to be worn and ensure that all participants have a PFD that is appropriate for their size.
- All participants must have a signed waiver at the time of check-out. If a participant is under the age of 18, it must be signed by a parent or guardian.
- At the time of check-out the renter will be required to put a credit card on file for incidentals. A \$200 hold will be placed on each kayak/SUP. No charge will occur unless the kayak /sup is not returned or not returned in the same condition upon return.
- Each participant will be provided with a PFD, paddle, and kayak/SUP.
- It generally takes 20-30 minutes to check-out watercraft. Please consider this as you're make your reservation. Deviation from this time may result in delays as equipment may not yet be prepared.

CHECK-IN PROCEDURE

- Equipment must be returned within 20 minutes of the time and date listed on your contract. Returns later than 20 minutes of the time and date listed will result in a late fee. The late fee will be determined based upon when the equipment is returned.
- Renter will be charged for equipment that is dirty, damaged, or missing up to and including the cost to replace such equipment at the current costs, regardless of the age of the equipment.
- Equipment left unattended (during closed hours) at Lakeside Outfitters will be charged a \$25 fee regardless of the reason unless arrangements were made beforehand with a staff member. Should the equipment be lost or stolen while left unattended, the renter will be responsible for all replacement costs at full retail prices.

LATE FEES

- Late fees are assessed at 1.5 times the daily rate for each day the equipment is not returned. This is strictly enforced as it jeopardizes another person's trip.
- Rental days can be extended by calling the office and extending the rental if we have availability. Please understand that we may be booked and be unable to extend your rental beyond the original contract agreement.

If you agree to the terms above, please sign below:

Signature of Renter: _____ **Date:** _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email for receipt: _____