

COOSA WATER AUTHORITY
MAILING ADDRESS: P.O. BOX 4707 BLUE RIDGE HWY, BLAIRSVILLE, GA 30512
PHONE: 706-745-6773 EMAIL: cwa@coosawater.com
RESIDENTIAL / COMMERCIAL CONTRACT – TERMS & CONDITIONS

Account # _____

Deposit: _____

Service Address: _____

Subdivision/Lot # _____

Please Check Customer Usage Type: Residential ____ (full time or part time) Commercial ____ Booster Pump ____

Closing date: _____

Have you ever received service from this Authority before? Yes ____ No ____

Has water been provided to the service address? Yes ____ No ____

If yes, in what name? _____

Account Holder's Name: _____

Contact Phone #1 _____

Contact Phone 2# _____

Billing Address: _____

Email: _____

How would you like your bill? Email ____ US Postal Service ____ Both ____

CWA Servline Protection Program for the monthly charge of \$4.40 to cover waterline repairs from water meter to the foundation of the home Yes ____ No ____

CWA Water Loss Protection Program designed to cover high water bills due to a leak for a monthly charge of \$3.00. Yes ____ No ____

I authorize Coosa Water Authority to deduct the current amount due via automatic draft with the following information

Bank Routing Number _____ Account Number _____

In affixing my signature, I acknowledge that the above information is accurate; that I have read the application as well as the Coosa Water Authority's Customer Agreement/Terms & Conditions provided with this application.

Account Holder's Signature

Date

Date

Coosa Water Authority Representative's Signature

The signer(s) of this agreement hereby applies for services from Coosa Water Authority subject to the following terms and conditions:

1. Applicant agrees to pay the sum of \$25.00 for a service charge to transfer service into their name if a meter is already active at the residence/business. Applicant must pay the \$50 service reconnection fee if the existing meter is inactive/locked off or meter set of \$1,400 if no meter. Applicant agrees to pay the current meter set price to establish new service. This amount is non-refundable.
2. Billing will begin once the meter is installed or transferred into your name. The applicant will be responsible for water usage following the date of closing or installation. The applicant will be billed each month based on the minimum billing rate or monthly bill. There is a minimum monthly fee, regardless of usage or days of service.
3. Applicant is bound by and agrees to comply with all other provisions of the Authority's certificate of incorporation and by-laws, regulations and rate schedules established pursuant thereto, as all the same now exist or may hereafter by adoption or amendment, and with the provisions of any supplemental contract that may, coincident herewith, be executed by the Authority.
4. Applicant agrees to pay water bill in full, at the rate that is in effect during the service period whether the amount is due to usage, water leak or any other cause that is not the fault of the water system. ALL payments are due by the 10th of each month. Failure to receive a bill does not entitle delayed payment. The remaining balance due from partial payments shall be assessed the 10% penalty/late fee.
5. Payments received after the 10th will be subject to a 10% penalty. Past due accounts will be disconnected for non-payment and a reconnection fee of \$50.00 must be paid to restore service between the office hours of 8am-4pm. If payment is made after the hours of 8am-4pm, the reconnection fee will be \$75.00. If payment is made on weekend or holidays, the reconnection fee will be \$100.00.
6. Tampering (defined here as any unauthorized interference with the equipment, monitoring devices, treatment devices, fire hydrants, manholes, fences and gates, pump stations, tanks, valves, and any appurtenances used to provide water service) is strictly prohibited. This shall include the theft of water by any unauthorized manner, metered or not. Anyone found to have tampered with the Authority's property, equipment, or any appurtenances used to provide water service will be subject to a tampering fee. Customers may be subject to criminal charges for subsequent offenses. The current tampering fee is \$500.00 per incident.
7. The applicant agrees that in connection with the services provided, the Authority shall not be liable for damages to any property of the applicant's by reason of any action on the part of the Authority, or their duly authorized officers, agents, servants or employees. The Authority's responsibility is in the right-of-way or easement to the customer's property and not on the customer's property. Duly authorized agents of the Authority shall have access at all hours to the premises of the consumer for the purpose of installing, repairing, or removing Authority property, inspecting piping, reading and testing meters or for any other purpose in connection with the water service and its facilities.
8. Applicant agrees that the water service provided by the Authority is limited to the use of one household or business per meter connection. The applicant agrees not to sell, furnish or permit water to be used through the meter by other parties or to connect the service to other properties or services. Violation of this condition shall be considered a breach of contract and will result in immediate termination of service, without prior notice.
9. The Authority cannot regulate nor guarantee water pressure on the customer's side of the meter; therefore, the Authority recommends that all customers protect their plumbing with a properly sized pressure reducing valve (purchased and installed at the customer's expense).
10. Water bills can be paid in our office at 4707 Blue Ridge Hwy, Monday-Friday. A night deposit box is located in our office door for after-hours payments. We also offer bank draft from checking accounts. Bank drafts occur on the due date of every month. The forms to sign up for bank draft can be picked up at our office or downloaded from our website. Payments can be made online through our website CoosaWater.com with your account number and pin. Our office hours are 8am – 4pm, Monday through Friday.
11. Applicant is responsible for the water line from the water meter to their home and/or business. We offer insurance to reimburse repairs between the meter and the foundation of the home underground on the main line. We also offer insurance to cover a high water bill one time in a 12 month period.
12. Applicant agrees and understands their responsibility to notify Coosa Water Authority of all changes of address, contact information and/or phone numbers.
13. Each Applicant shall grant an easement to the Authority over, on, or under such lands that contain existing water-related infrastructure, to include, but not limited to pipe, valves, booster pumps, hydrants, monitoring devices, etc. as the Authority shall require for the furnishing of water service. This easement for the construction, operation, maintenance, and/or relocation of the Authority's water infrastructure/appurtenances shall be transferable, in perpetuity, to any future owner of the aforementioned Applicant's property.
14. Do not cover or plant anything near your meter box.
15. Return check/ACH fee is \$40.00. This fee will be added to your account in the event of returned payment for insufficient funds.
16. All fees, charges and penalties represented on this form are what is in effect at the time of this agreement and are subject to change. This agreement intends the application of the fees, charges and penalties that are enforced during the service period in which they occur.

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The undersigned (hereinafter called the "Applicant") hereby applies for service and agrees to purchase water from Coosa Water Authority (hereinafter called the "Authority") upon the following terms and conditions:

- To pay the sum of \$25.00 as an application fee (Non refundable), plus other security deposit and fees that apply, which will be refunded in the event this application is rejected.

Deposit & Fees

- New service - \$1,400 This is not the purchase price for a meter, but a meter tap fee only. The meter will remain property of Coosa Water Authority.
 - Renter Deposit - \$150.00 – refundable upon closure of current account.
 - Homeowner Deposit - \$100 – refundable upon closure of current account.
 - Reconnect Fee - \$50 – if account is not already active.
 - Materials Fee - \$150
 - Leak Protection \$3, Line Protection \$4.40
 - Road Bore \$800
- To purchase from the Authority all water used on any and all premises to which the Authority furnishes water pursuant to my membership for so long as such premises are owned.

Authority is responsible for the service connection from the distribution line to the meter and shall be responsible for the maintenance of these service lines to the meter. **Authority is not responsible for any damages or loss due to water outages and maintaining distribution system.**

The consumer is responsible for the installation and maintenance of all water service lines from the meter to the point of service. The consumer shall also furnish and maintain a pressure reducing valve and a private cut-off valve on consumer's side of the meter.

The Authority BY LAWS states that each customer must pay a minimum monthly bill after the meter is set. This minimum bill is due and payable regardless of water usage. If the minimum bill is not paid, the meter will be removed.

Minimum bill is as follows: DUE DATE 10TH OF EVERY MONTH

- Residential: \$29 monthly fee for usage of 0-2 thousand gallons of water
- Residential on Booster Pump: \$46 monthly fee for usage of 0-2 thousand gallons of water
- Commercial: \$54 monthly fee for usage of 0-2 thousand gallons of water

Additional usage is as follows:

- \$6.00 for usage of 2-6 thousand gallons of water
 - \$8.00 for usage of 6-10 thousand gallons of water
 - \$11.00 for usage over 10 thousand gallons of water
- To be bound by and comply with all provisions of the Authority's certificate of incorporation and by-laws, and all rules, regulations and rate schedules established pursuant there to, as all the same now exist or may here after by adopted or amended and with the provisions of any supplemental contract that may, coincident here with, be executed by me with the Authority

It is also understood and agreed that, after any termination of service, the undersigned Applicant may, by the sole act of paying a service charge and any accounts still owed to the Authority, renew and activate this Application to the same effect as if it had been newly and identically executed such as payments.

----END----