



## NON VIOLENT CPI TRAINING QUIZ

1. What are the three key stages of escalation?
2. Describe the correct staff response to verbal aggression.
3. Why is offering choices important in de-escalation?
4. List three non-verbal techniques for de-escalation.
5. What is the primary goal when handling a youth's tantrum?
6. What are the three components of a crisis intervention plan?
7. What is the first action in response to an escalating youth?
8. How should staff respond when two youths are in conflict?
9. When should police be called during a crisis?
10. Summarize three key takeaways from this training

### Staff Acknowledgment

I confirm that I have completed the Non Violent CPI Training and watched the required video.

Staff Name: \_\_\_\_\_

Date: \_\_\_\_\_

Supervisor Signature: \_\_\_\_\_