



Return|Refund Policy

At Russo Dental Laboratory, we are committed to your satisfaction and proudly offer a 100% Satisfaction Guarantee. If you are not completely satisfied with your purchase, please follow the steps outlined below to initiate a return or request a refund:

- **Contact Us:** Reach out to Russo Dental Laboratory at your earliest convenience. You can contact us via phone at 941.702.5201 or via email at info@russodentallab.com.
- **Provide Details:** When contacting us, please include your order number, a description of the issue, and any relevant photos if applicable. This will help us expedite the process.
- **Return Authorization:** Upon reviewing your request, we will issue a Return Authorization [RA] number, along with instructions for returning the item.
- **Return the Item:** Carefully package the item and return it to the address provided in the RA instructions. Please ensure the item is in its original condition and packaging.
- **Refund Process:** Once we receive and inspect the returned item, we will process your refund. Please allow 5-7 business days for the refund to reflect on your original payment method.

If you have any questions or need further assistance, please do not hesitate to reach out. Thank you for choosing Russo Dental Laboratory!