

# **Bell Tent Terms & Conditions Guest Booking**

All bookings are subject to our Terms & Conditions. If you place a booking online by email or telephone you are agreeing to JB Event Hire Ltd Terms and Conditions as set out below.

#### **Definitions**

'Company' means JB Event Hire Ltd

The "Lead Booker" Is the person that has made the initial reservation of the tents for their wedding.

The **'Hirer'** is the person hiring the equipment from the company.

'Equipment' is the Bell Tent and all other accessories supplied with the Bell Tent

'Period of hire' is the period between the delivery and collection on the equipment

#### Introduction

- The hirer must be over 18 years old. This person is responsible for making sure that the terms of booking are adhered to.
- The hirer does not need to be present at time of delivery or collection. Check in/ check out times are to be agreed with the lead booker.
- Each Bell Tent has a maximum occupancy number, which we kindly ask you to stick to.
- We reserve the right to refuse/ refund a booking, but of course treat everyone equally and fairly.
- Any facilities on site such as toilets and showers are provided and maintained by the venue. We kindly ask for these to be always kept clean.
- All of our bell tents are placed on non-electric pitches.

#### **Hirer Obligations**

- 1. The hirer shall use the equipment only for its proper purpose and in a safe and correct manner. Any loss, theft or damage must be reported immediately to the company.
- 2. The hirer is not authorised to repair, alter or add to the equipment without the consent of the company.
- 3. The hirer or any third parties shall not enter the equipment while it is being erected or dismantled.
- 4. The hirer shall not tamper with any structure or any part of the equipment and, in particular, not affix or suspend any items from the equipment without prior written consent from the company.
- 5. No heating, cooking or other gas or electrical appliances of any kind are permitted within the equipment unless previous consent has been obtained from the company.
- 6. The hirer shall not light or allow to be lit any fire, candle or other naked flame within or close to the equipment without prior written consent from the company. If the equipment hired includes a fire bowl this must be positioned at a minimum distance of 3 metres from the tent and must not be left unattended.
- 7. No smoking or vaping is permitted within 3 metres of a bell tent or any of the company's equipment.
- 8. No animals are allowed inside the tents without the prior written consent from the company.
- 9. The hirer agrees to keep any part of the equipment that is a tent completely closed and secure and in particular any door fastenings when not in use and at the end of the hire
- 10. Remove all rubbish at the end of the hire. We reserve the right to pass on the cost of business waste disposable should all rubbish not be removed



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11. The hirer must follow the guidelines given by the company in respect of the hirer's conduct, safety and minimising damage to the equipment.

#### Loss & Damage

- The hirer shall throughout the period of hire be responsible for the maintenance and safe custody of the equipment.
- The hirer must be satisfied with all the equipment before use and should notify the company immediately if anything is not working or is unsatisfactory before using the equipment. Failure to do so will be the responsibility of the hirer and **NOT** JB Event Hire Ltd
- The hirer shall cover the company against the full value of any loss, damage or excessive soiling howsoever caused. We recommend you check the tents before you leave.
- In the event of there being excess soiling, damages or breakages we will notify you of any charges first. Any charges will be invoiced to the hirer for payment within 7 days. You are liable for the full cost of any damage caused during the period of hire.

### Cancellation

- Cancellation more than 28 days before the commencement of the period of hire 20% of the total hire charge
- Cancellation between 14 and 7 days before the commencement of the period of hire 50% of total hire charge
- Cancellation less than 7 days before the commencement of the period of hire 90% of the total hire charge

#### Website Accuracy

**JB Event Hire Ltd** uses reasonable care to make sure that the information appearing on our website is accurate and up-to-date. However, errors and omissions do occur, and the user should not take the accuracy of the information for granted but should check directly with **JB Event Hire**. None of the material contained in our Website is to be relied upon as a statement or representation of fact.

We make every effort to describe the equipment as accurately as possible and to keep information up-todate. Details are given in good faith and we cannot accept responsibility or liability for differences or for any disappointment caused where a guest has differing expectations to those detailed in the description.

The prices featured on the website are not binding. We reserve the right to modify these prices. The price stated at the time of confirmation is binding.



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#### **Exclusion of liability**

The company shall make every effort to complete the erection of the equipment on or before the set date shown on the booking form provided that the hirer has complied with the obligations shown above. If the equipment is not erected on or before the set-up date shown on the booking form the hirer shall have the right to withdraw, and the company shall return all monies paid. If the equipment is not erected because of delays due to weather or other circumstances beyond its reasonable control, the company shall not be liable to pay further compensation to the hirer.

The company will take all reasonable care to avoid damage to the hirer's own equipment, but cannot be responsible for any loss suffered by the hirer in respect thereof other than as a result of the negligence of the company's employees, agents or contractors.

By making a payment online you agree to our terms and conditions and will ensure all the bell tent rules are followed whilst hiring the bell tent(s) from JB Event Hire Ltd. I will ensure the bell tent is not misused and I will ensure the bell tent, attachments and contents are returned in same clean condition as delivered.