

All bookings are subject to our Terms & Conditions. If you place a booking online by email or telephone you are agreeing to JB Event Hire Ltd Terms and Conditions as set out below.

## Definitions

**'Company'** means JB Event Hire Ltd

The **"Lead Booker"** Is the person that has made the initial reservation of the tents for their wedding.

The **'Guest'** is the person booking and paying for the bell tent

**'Equipment'** is the Bell Tent and all other accessories supplied with the Bell Tent

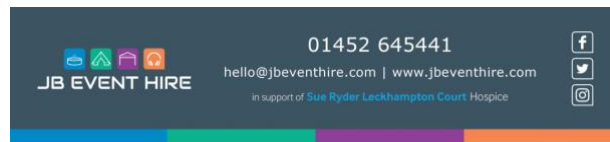
**'Period of hire'** is the period between the delivery and collection on the equipment

## Introduction

- The guest must be over 18 years old. This person is responsible for making sure that the terms of booking are adhered to.
- The guest does not need to be present at time of delivery or collection. Check in/ check out times can be found on the website booking page or via the lead booker.
- Each Bell Tent has a maximum occupancy number, which we kindly ask the guest to stick to.
- We reserve the right to refuse/ refund a booking, but of course treat everyone equally and fairly.
- Any facilities on site such as toilets and showers are provided and maintained by the venue or the lead booker. We kindly ask for these to be always kept clean.
- All bell tents are placed on non-electric pitches unless otherwise stated.
- We do not provide power to the camping area unless arranged with the lead booker.

## Guest Obligations

1. The Guest shall use the equipment only for its proper purpose and in a safe and correct manner. Any loss, theft or damage must be reported immediately to the company.
2. The Guest is not authorised to repair, alter or add to the equipment without the consent of the company.
3. The Guest or any third parties shall not enter the equipment while it is being erected or dismantled.
4. The Guest shall not tamper with any structure or any part of the equipment and, in particular, not affix or suspend any items from the equipment without prior written consent from the company.
5. No heating, cooking or other gas or electrical appliances of any kind are permitted within the equipment unless previous consent has been obtained from the company.
6. The Guest shall not light or allow to be lit any fire, candle or other naked flame within or close to the equipment at any time.
7. No smoking or vaping is permitted within 3 metres of a bell tent or any of the company's equipment.
8. No animals are allowed inside the tents without the prior written consent from the company.
9. The Guest agrees to keep the bell tent completely closed and secure when not in use and at the end of the hire



10. The Guest must remove all rubbish from the tent including any rubbish placed in the supplied bin at the end of the hire.
11. The guest should leave the tent clean and tidy
12. The Lead booked will check each tent prior to the company collecting. The company reserve the right to pass on the cost of business waste disposable should all rubbish not be removed
13. The guest must follow the guidelines given by the company in respect of the hirer's conduct, safety and minimising damage to the equipment.

### **Loss & Damage**

- The guest shall throughout the period of hire be responsible for the maintenance and safe custody of the equipment.
- The guest and the lead Booker must be satisfied with all the equipment before use and should notify the company immediately if anything is not working or is unsatisfactory before using the equipment.
- The guest shall cover the company against the full value of any loss, damage or excessive soiling howsoever caused.
- In the event of there being excess soiling, damages or breakages we will notify the guest of any charges. Any charges will be invoiced to the guest for payment within 7 days. In the event of the guest not paying any charges, The Lead Booker will be liable for the full cost of any soiling, damages or breakages caused during the period of hire.
- The following costs apply to all hires, soiled bell tents £100.00 – This includes soiled bedding and surprises left in the supplied bins.

### **Cancellation**

- Cancellation of a guest bell tent more than 28 days before the commencement of the period of hire - 20% of the total hire charge
- Cancellation a guest bell tent between 14 and 7 days before the commencement of the period of hire - 50% of total hire charge
- Cancellation a guest bell tent less than 7 days before the commencement of the period of hire - 90% of the total hire charge

### **Website Accuracy**

We make every effort to describe the equipment as accurately as possible and to keep information up-to- date. Details are given in good faith and we cannot accept responsibility or liability for differences or for any disappointment caused where a guest has differing expectations to those detailed in the description.

The prices featured on the website are not binding. We reserve the right to modify these prices. The price stated at the time of confirmation is binding.



### **Exclusion of liability**

The company shall make every effort to complete the erection of the equipment on or before the set date shown on the booking form provided that the lead booker has complied with the obligations shown above. If the equipment is not erected on or before the set-up date shown on the booking form the hirer shall have the right to withdraw, and the company shall return all monies paid. If the equipment is not erected because of delays due to weather or other circumstances beyond its reasonable control, the company shall not be liable to pay further compensation to the hirer. The company will take all reasonable care to avoid damage to the hirer's own equipment, but cannot be responsible for any loss suffered by the hirer in respect thereof other than as a result of the negligence of the company's employees, agents or contractors.

By making a payment online you agree to our terms and conditions and will ensure all the bell tent rules are followed whilst hiring the bell tent(s) from JB Event Hire Ltd. You will ensure the bell tent is not misused and will ensure the bell tent, attachments and contents are returned in same clean condition as delivered.