

Bell Tent Hire - Terms & Conditions

All bookings are subject to our Terms & Conditions. If you place a booking online or by telephone you are agreeing to JB Event Hire terms and conditions as set out below.

Definitions

'Company' means JB Event Hire.

The **'Hirer'** is the person hiring the equipment from the company.

'Equipment' is the bell tent(s) and all other materials supplied with the bell tent

'Period of hire' is the period between completing the set-up of the bell tent(s) and the dismantling.

Introduction

- The hirer must be present at time of handover and collection. They must be over 18 years old. This person is responsible for making sure that the terms of booking are adhered to.
- Each bell tent has a maximum occupancy number, which you must stick to.
- Whilst our sleepover package is supplied with bedding and pillows, we recommend you have spares on hand for colder weather.
- Whilst our bell tents are waterproof we cannot guarantee this 100% in bad weather.
- If a Hot Tub is hired with your package, you must sign a copy of our hot tub terms and conditions as well
- We reserve the right to refuse a booking, but of course treat everyone equally and fairly.
- JB Event Hire shall not be held responsible or liable for any loss or damage suffered by you or members of your party.

Our Promise

- To deliver the equipment and proceed to erect it on or before the set-up date shown booking form
- To dismantle and remove the equipment from the site on or after the time on the booking form

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Hirer Obligations

1. Have an area at least 7m x 7m to house the 5m Bell Tent, or 6m x 6m to house the 4m Bell Tent. Whilst the tent itself is 5m x 5m or 4m x 4m we require room for the guide ropes.
2. Ensure the site is flat, level and firm. The company has the right to refuse to erect the equipment if the site is unsuitable.
3. Ensure the site has easy access for vehicles required to deliver and collect the equipment.
4. To inform the company of any services, drains, pipes, cables or other obstacles that may affect the site. The company has no responsibility for damage to pipes, cables and underground services whose location was unknown to the company.
5. The hirer shall use the equipment only for its proper purpose and in a safe and correct manner. Any loss, theft or damage must be reported immediately to the company.
6. The hirer is not authorised to repair, alter or add to the equipment without the consent of the company.
7. The hirer or any third parties shall not enter the equipment while it is being erected or dismantled.
8. The hirer shall not tamper with any structure or any part of the equipment and, in particular, not affix or suspend any items from the equipment without prior written consent from the company.
9. No lighting, heating, cooking or other gas or electrical appliances of any kind are permitted within the equipment unless previous consent has been obtained from the company.
10. The hirer shall not light or allow to be lit any fire, candle or other naked flame within or close to the equipment without prior written consent from the company. If the equipment hired includes a fire bowl this must be positioned at a minimum distance of 3 metres from the tent and must not be left unattended.
11. No smoking or vaping is permitted within 3 metres of the bell tent/s or the company's equipment.
12. No animals are allowed inside the tents without the prior written consent from the company.
13. The hirer agrees to keep any part of the equipment that is a tent completely closed and secure and in particular any door fastenings when not in use.
14. The hirer must follow the guidelines given by the company in respect of the hirer's conduct, safety and minimising damage to the equipment.

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Loss & Damage

- The hirer shall throughout the period of hire be responsible for the maintenance and safe custody of the equipment.
- The hirer must be satisfied with all the equipment before use and should notify the company immediately if anything is not working or is unsatisfactory before using the equipment. Failure to do so will be the responsibility of the hirer and **NOT** JB Event Hire
- The hirer shall cover the company against the full value of any loss, damage or excessive soiling howsoever caused, unless caused by negligence by the company.
- In the event of there being damages or breakages we will notify you of any deductions first. Any charges will be charged to the hirer's payment card. You are liable for the full cost of any damage caused during the period of hire.

Website Accuracy

JB Event Hire uses reasonable care to make sure that the information appearing on our Website is accurate and up-to-date. However, errors and omissions do occur and the user should not take the accuracy of the information for granted but should check directly with **JB Event Hire**. None of the material contained in our Website is to be relied upon as a statement or representation of fact.

We make every effort to describe the equipment as accurately as possible and to keep information up-to-date. Details are given in good faith and we cannot accept responsibility or liability for differences or for any disappointment caused where a guest has differing expectations to those detailed in the description.

The prices featured on the website are not binding. We reserve the right to modify these prices. The price stated at the time of confirmation is binding.

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Deposit, Payment & Cancellation

A £50 deposit is required when booking. This must be paid within 2 weeks of booking or as instructed on your booking email. The balance must be paid when we set up your equipment by cash, card or bank.

When booking 3 or more Bell Tents there is up to a £500 refundable deposit required. This must be paid by the date stated on your booking email. The deposit is used to secure the booking and then held against any damages. Your deposit will be returned 3-4 days after the hire providing everything is as we left it.

You may cancel your booking 4 weeks before set up date or you may lose your deposit.

You may postpone your booking 4 weeks before your set up date and re-book to another available date under special circumstances.

In forecast adverse weather we may have to cancel your hire. We continuously monitor the weather on a weekly basis. If your booking is cancelled, we will rebook your hire to another suitable date for you or refund your deposit.

Exclusion of liability

The company shall make every effort to complete the erection of the equipment on or before the set date shown on the booking form provided that the hirer has complied with the obligations shown above. If the equipment is not erected on or before the set-up date shown on the booking form the hirer shall have the right to withdraw, and the company shall return all monies paid. If the equipment is not erected because of delays due to weather or other circumstances beyond its reasonable control, the company shall not be liable to pay further compensation to the hirer.

The company will take all reasonable care to avoid damage to the hirer's own equipment, but cannot be responsible for any loss suffered by the hirer in respect thereof other than as a result of the negligence of the company's employees, agents or contractors.

By paying your deposit you agree to our terms and conditions and will ensure all the bell tent rules are followed whilst hiring the bell tent(s) from JB Event Hire. I will ensure the bell tent is not misused and I will ensure the bell tent, attachments and contents are returned in same clean condition as delivered.