

Steven R. Bootman

BACKGROUND

- **Internationalist** I have lived and/or worked outside of the USA nearly one-half of my adult life. This includes extensive travels in Europe & Japan, but my international experience is dominated by living and working in Latin America for 20 years. Fluent in Spanish, conversant in Portuguese. USA citizenship by birth; Bolivian citizenship by naturalization.
- **Engineering manager / Communications Technologist.** New technology champion at DSC Communications. Proposed and led the formative 'Advanced Technology Engineering' group. International technologist. Corporate liaison to ITU in Geneva; coordination of domestic and international standards in fiber optics and echo cancellation.
- **Technical writer/translator.** As a system engineer, especially involved in international standards, I have been writing for most of my life. While in the electronics industry several of my articles were published in trade journals & technical conferences. Creation of training material in Spanish related to protection of industrial electrical systems. Translation English/Spanish and Spanish/English with focus on electrical engineering topics.

ACCOMPLISHMENTS

- Established *Consultoría Ecléctica*, a consultancy, originally in Cochabamba Bolivia focused primarily on providing protection against lightning & its deleterious effects on computers and machinery; grounding; NEC, arc-flash. Additionally, created and presented material in Spanish on these topics. Invited to teach at UMSS (university) in Cochabamba for extension training on industrial protection. Continuation of this effort, especially translation and creation of source material in Spanish, via Eclectic Consulting, from McKinney, TX after returning to the USA in Oct. 2016.
- Proposed initial entry into fiber optics (SONET) equipment at *DSC Communications* in the 1980s; this led to acquisition and merger with Optilink, a leader in fiber-to-the-curb telecom segment in the 1980/90s. Over a period of more than 10 years, the Optilink subsidiary generated over \$1 Billion in gross sales for DSC and its subsequent owner, Alcatel.
- Managed standards coordination for both domestic and international standards in fiber optics (late 1980s through the late 1990s). Represented *DSC Communications* for the very first version of ANSI's SONET standard, T1.105-1988. Wrote several technical papers on SONET and signaling/switching for publication; wrote numerous technical contributions to domestic & international standards bodies.

WORK HISTORY

Small Business Administration, Ft. Worth, TX

September 2017 to December 2018

July 22, 2019 to November 22, 2019

October 7, 2021 to present: Construction Analyst - Loss Verification, Disaster Assistance Processing & Disbursement Center (PDC), Non-permanent position. Bilingual: English/Spanish, thus able to assist with Spanish speaking clients located in the continental USA and Puerto Rico. Primary responsibility was customer service, combined with construction / engineering analysis. Initial loss verification, Reverification, Progress Inspections. Started at GS-9; in September 2018 upgraded to GS-11. My hours were nominally 40 hours per week except for overtime as required. My duties were divided into three general areas:

- A) Conduct field examinations by telephone and perform a variety of tasks directed at verifying cause, determining extent, and estimating the repair/replacement cost of damage to personal, real, and business property that resulted from a disaster.
- B) Assist in the overall loan processing effort. This included reviews of progress of rebuilding effort through dialogue with borrowers of disaster related loans and scrutiny of receipts presented to ensure that they conformed with SBA receipting guidelines. The result of a progress inspection was either to recommend (or not) a further disbursement of loan funds when the borrower meets SBA criteria.
- C) Verification of basic data including addresses, property value according to public records, review of possible increases to disaster loans when borrowers submitted additional corroborating estimates of repair and conformance with SBA receipting.

October 2016 to Present: Continuation of the private consultancy Eclectic Consulting, now from base in Texas in off hours and between contracts. Emphasis on technical translation (electrical engineering) Spanish-English & English-Spanish, and also Portuguese to English. Collaboration with EasyPower on the translation of their User Manual (versions 10.0 - 10.4) and GUI into Spanish. Both translation projects accomplished via MadCap Lingo & Passolo. Maintenance of technical contacts in Bolivia concerning grounding, lightning protection, power engineering including arc-flash. Participation in local IEEE technical events, and membership in NFPA.

June 2007 – Present: Philanthropy efforts: Established a non-profit, Participatory Wholistic Ministry, in the USA dedicated to improving education in rural Bolivia. The primary focus is getting schoolbooks and materials to students who otherwise do not have them in the poorest part of Bolivia. Also, helped establish a separate non-profit "Hughes Schools" in the USA to provide funding for educational purposes. In the fall of 2015, we were granted a multi-year project from USAID for approximately \$1.5 million for a school in Cochabamba, Bolivia.

May 2007- September 2016: Established a private consultancy Consultoría Ecléctica (Eclectic Consulting) in Cochabamba with an emphasis on providing an 'in-bound' service for technology companies wanting to sell their products in Bolivia. Primarily this was translation & sales/marketing services. We also provided expertise in lightning and over-voltage protection as well as industrial electrical safety. Representation and international sales support of multiple international firms who provide material and services for grounding, lightning protection and surge protection. Our engineering services included grounding system design and installation, lightning protection design and installation, and power quality control. Creation of didactic material in Spanish on the topic of '*integrated electrical protection*' that was presented at the local university (UMSS) for the equivalent of extension studies for three semesters. The same material was used for classes offered to the public in Cochabamba since 2010 on a regular basis. My hours were nominally 40 hours per week. In October 2016, moved from Cochabamba to McKinney, TX.

February 2007 – November 2013 Hughes Schools, Cochabamba, Bolivia. Instructor. I taught a variety of classes both as full time, but also part-time some semesters over a period of years. Classes varied from physics & calculus at one extreme to social studies, basic keyboarding, use of Microsoft Office, and PE. Most of my instruction was at the high school level. My hours were nominally 20 hours per week. However, classes in the use of the computer ranged from elementary to middle school.

January 1, 2000 – February 28, 2007: Community of Christ, Independence Missouri. My hours were nominally 40 hours per week while working for Community of Christ.

July 2005 – December 2006: leadership development trainer, Community of Christ. Primary focus was in leadership development in congregations. This included preparation of new didactic material in Spanish and Portuguese. In late 2006 the church abandoned its aggressive international expansion plans and I was laid off with almost all staff in South America.

January 2003-June 2005. President-South America Mission Center, Community of Christ. I was the first president of the newly formed South America Mission Center. Duties were mainly administrative in nature but also included planting new congregations in Argentina, Brasil, Bolivia, Chile, Colombia, Perú, and Venezuela. Routine travel throughout South America with focus on Bolivia, Perú & Brasil. In June 2003, following the end of my graduate religious studies, my wife and I moved to Cochabamba to facilitate this effort.

January 2000-January 2003. Assistant administrator for Latin America Region, Community of Christ. A focus of my effort was in South America where we hired the first native ministers in over 20 years. I was responsible for drafting the charter for the soon to be formed South America Mission Center. Extensive travel throughout Central and South America.

June 1977 to December 1999: I worked as an electrical engineer at several companies in the DFW metro area having to do with digital telecommunications as detailed below.

March 1998 – December 1999: Sr. Systems Engineer, Hitachi Telecom, Richardson, TX Primary duties were representation of Hitachi (USA) in national and international fiber optics standards bodies. Work also included systems engineering on Hitachi fiber optics systems as applied to the USA market. Participated as a team member in work on a new fiber optics long-haul system that resulted in a patent with fellow Hitachi staff.

November 1997 – March 1998: Principal Engineer, Intellect Network Technologies, Richardson, TX. Lead work on voice treatment including echo cancellation equipment. Intellect, a small technology shop, at that time had a lead technologically in echo cancellation implementation using DSPs. The ever-growing use of digitized speech, now including VOIP, has resulted in the incorporation of echo cancellation in virtually all voice communications.

November 1982 – November 1997 DSC Communications Corp. Plano, TX
(DSC Communications was sold to Alcatel in early 1998)

November 1996 – November 1997: Principal Engineer-Systems - DSC Communications, Plano, TX
Continuation of senior staff level systems engineering responsibilities for the Transmission Product Division. DSC was a leader in digital cross-connects in the 1990s in the USA market. My efforts were focused in system level considerations of integrating network level SONET/SDH interfaces onto DSC products.

October 1994 - Nov., 1996: Senior Staff Engineer-Systems - DSC Communications, Plano, TX
Systems engineering responsible for SONET/SDH systems requirements and equipment design; also voice processing & echo cancellation requirements, corporate coordinator for ITU standards. Continuation of representation of DSC on multiple standards bodies especially ANSI (North America) and ITU (international).

April 1993 - September 1994: Staff Engineer-Systems - DSC Communications, Plano, TX
Systems engineering tasks including SONET/SDH design, systems requirements, and standards coordination for ITU standards pertaining to transmission products. Technical liaison to corporate headquarters as the company investigated various strategic alliances / acquisitions as the company expanded internationally.

February 1986 - February 1991: Senior Manager - DSC Communications, Plano, TX
I managed the creation and then directed the Advanced Technology Engineering group (10 persons); we produced the first fiber-optic interfaces for DSCs various switching products. Our same Advanced Technology group designed the first fiber interfaces used for internal connections internal to DSCs switching platforms. Created business plans for new products in the SONET area; coordinated domestic standards involvement at DSC. Technical liaison for fiber optics collaborative effort with PKI of Germany (Nürnberg). During this same time frame, I was part of a team of senior systems engineers responsible for systems level requirements and de-

sign of the DEX MegaHub.

November 1982 - February, 1986: Senior Systems Design Engineer - DSC Communications, Plano, TX

Design of trunk and line cards for end office and tandem trunking applications. I was the lead designer for the subscriber line interface circuit packs for the DEX 5 (class 5) switch, launched in 1986. I was part of a team that created and sold a modified DSC switching system to DDI of Japan in 1985, at that time a first for a USA company.

March 1980 – October 1982: Senior Marketing/Systems Engineer - Texas Instruments, Dallas, TX

Technical marketing and systems expertise for TI's subscriber line interface ICs. TI was looking at a variety of potential integrated circuits to apply to new digital communications systems. Working with TI semiconductor designers, we defined and implemented multiple Subscriber Line Interface Circuits (SLIC) that were unique at the time.

May 1979 - February 1980: Senior Design Engineer - Intecom, Addison, TX

Design of circuit boards for the IBX data/voice PBX. The IBX was an industry leading PBX in this era. My responsibilities were focused on the design of the *digital* handset, then a novelty in PBXs.

June 1978 - May 1979: - Design Engineer/Project Manager, Danray, Richardson, TX

Design of circuit boards; later manager of hardware integration for new CTSS 4000 switch. The CTSS was one of the first commercially available digital switches outside of the "Bell system." The switching core of the CTSS 4000 was based on a custom integrated circuit that I defined and incorporated into multiple switching circuit packs.

June 1977 – June 1978: - Engineer, Rockwell International, Richardson, TX

Design of circuit boards for high speed digital multiplexers & digital radio, almost entirely implemented with ECL integrated circuits. DOD *Secret* clearance as this was for military applications.

January 1976 – May 1977: Graduate Student, Kansas State University, Manhattan, KS

I taught Circuit Theory for two semesters as a teaching assistant. The last semester and, I was a Graduate Research assistant working on topics related to my thesis on wind energy. Focus of technical studies was digital communications theory.

August 1972 - December 1975: - Peace Corps Volunteer, Ecuador.

I taught in a rural high school one year and in the electrical engineering section of a university (ESPOL) in Guayaquil for two school years. At ESPOL I was part of a team that created new courses and laboratories to teach electronics and communications. The team implemented an RF and microwave laboratory that was state-of-the-art at the time and equivalent to what many USA universities had in the early 1970s.

June 1971- August 1972: - Engineer, Southwestern Bell, Kansas City, MO.

Middle management training. Development of expansion plans for digital transmission & switching, at the time very new to the Bell network. The early 1970s saw the very first deployments of digital carrier for short haul applications. I was part of a team at Southwestern Bell that developed a deployment strategy for digital transmission within the Kansas City operating area.

EDUCATION

* **BSEE/MSEE in 1971/1977 respectively, Kansas State University.** Extracurricular activities included Eta Kappa Nu, IEEE, Student Senate and President of the Engineering Student Council (2 years). Graduate emphasis of studies was on digital communications, signal processing and microprocessor applications. Master's thesis was on wind energy (1977).

* **Master of Arts in Religion, 2003, Graceland University.** The MA Religion gives a broad background in the Bible, theology and church history.

PROFESSIONAL

Previously a registered Professional Engineer (Texas) now lapsed after moving to Bolivia. Senior Member of IEEE since 1992, Life Senior Member of IEEE since 2015. Participation in the Communications Society of IEEE for over 30 years; also, member of the IEEE Power & Energy Society (PES). Member of the NFPA since 2007. Participation in multiple NFPA conferences and events in Lima, Peru and Santa Cruz, Bolivia. Emphasis on electrical safety including arc-flash.