



# Debbie Strafford Counselling

Reframe Your Story

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Website: [debbiestraffordcounselling.co.uk](http://debbiestraffordcounselling.co.uk)

## Counselling Agreement

This agreement is between you (the client/parent/caregiver)  
and Debbie Strafford (the counsellor).

### Sessions & Fees

- Sessions last for 50 minutes and are held at the same time each week unless agreed otherwise.
- Each session costs £55 to be paid before the start of each session.
- Payment to be made by bank transfer (DEBORAH STRAFFORD, Sort Code 11-66-88, Account No. 04080668 – personal account).

### Cancellations and Late Arrivals.

- Notice of cancellation should be given within a minimum of 24 hours of your pre-booked session.
- Sessions cancelled with less than 24 hours notice, or failure to attend will be charged in full.
- If you are running late, then please inform me as soon as possible. Whilst I will endeavour to give you the whole session, this may not always be possible.

### Working Online

- All communication will be conducted through Teams which adheres to industry standards for data privacy, a link will be sent to you within a minimum of 24 hours prior to the start of the session.
- Ensure you can access a secure and private space where you can not be overheard or interrupted.
- Inform me immediately if any technical issues arise that may compromise confidentiality.
- I will offer a quiet, appropriate and undisturbed space and maintain safe, professional boundaries throughout.
- If any technical issues arise before or during the session we will switch to a phone call.

### Professional Membership

- Registered Member of the BACP (British Association for Counselling & Psychotherapy) and adhere to their code of ethics to ensure safe and ethical practice. Please see: [www.bacp.co.uk/ethical-framework](http://www.bacp.co.uk/ethical-framework) for more information.
- Registered with the Information Commissioners Office and comply with General Data Protection Regulations as a Data Controller.
- Current DBS check

