

Welcome to HORIZONS DENTISTRY!

Cancellation/Broken Appointment Policy

Regular dental visits every 6 months, including examinations, cleaning, fluoride treatments, dental sealants, and fillings are important to keep your teeth healthy!

Valuable time has been reserved for your care, so it is especially important that you keep your appointment! In an effort to keep dental costs down while maintaining a high level of professional care, we respectfully request a notice of at least 24-hours. A missed appointment results in lost time which could be reserved for another patient waiting to receive treatment. Due to staff overhead that occurs in broken appointment slots, a cancellation fee will be charged if a 24-hour notice is not given. Our message system will notify us of your cancellation call and will record the time/date of your call to avoid a \$25 charge to your account.

We appreciate your efforts to keep your scheduled appointment time, and will make every effort to continue to have convenient hours and pre-schedule availability for you.

I understand the above paragraph regarding payment for services, and have had the opportunity to have any questions answered to the best of HORIZONS DENTISTRY ability.

Signature of responsible party: _____ Date: _____