**Douglas House Child Support Worker Job Description**

**Job Title:** Child Support Worker

**Location:** Bacup, Lancashire

**Service:** Residential Children’s Home

**Reports to:** Registered Manager

**Job Type:** Full-Time / Part-Time / Bank

**Hours:** 12.5-hour shifts

**About Douglas House**

Douglas House is a 2-bed children's home located in Bacup, Lancashire. The home provides care and support for up to two children aged 7–16, offering a nurturing environment where they can excel to their best potentials.

We are looking for male and female staff with experience in working with children to work as part of our team that cares and supports children in their journey to adulthood.

**Role Overview**

As a Children Support Worker at Douglas House, you will provide consistent, nurturing, and therapeutic support to help children who may have experienced challenges like trauma, neglect, or emotional difficulties. You will work as part of a close-knit team to promote emotional security, education, life skills, and a positive daily routine.

**Key Responsibilities**

* **Person-Centred Support:** Delivering tailored care and support that respects individual preferences and promotes independence
* **Care planning:** Collaborating with families and professionals to develop, implement, and review care plans
* **Activity engagement:** Facilitating recreational and social activities to enhance well-being
* **Safeguarding:** Adhering to child protection policies and procedures to ensure a safe environment
* **Record keeping:** Maintaining accurate and timely records of observations, care and support provided
* **Team work:** Working closely with a multidisciplinary team, including social workers, healthcare providers, and educators
* **Crisis management:** Responding effectively to challenging behaviours, ensuring the safety and dignity of all individuals
* **Role modelling:** Presenting yourself as a role model to the children

**Essential requirements**

* Experience working with children or young people, particularly those with learning disabilities
* Understanding of child protection and safeguarding procedures
* Ability to work flexibly, including nights and weekends
* Strong communication skills and the ability to build rapport with children and families
* Knowledge of Adverse Childhood Experiences (ACEs) and their impact on a child’s development
* Able to work 12.5-hour shifts
* Minimum, NVQ level 2 in Children and young people’s (CYP) workforce and prepared to working towards NVQ level 3
* Experience in supporting children with Special Educational Needs (SEN)
* Right to work in the UK

**UK driving license**

* Preferred but not essential

**Qualifications to be worked towards after commencing work**

* NVQ Level 3 in CYP workforce
* First Aid and Safeguarding Children training

**Working Conditions**

* **Shifts:** Day shift 08:00-20:30 with an hour unpaid break, Night shift 20:00-08:30 with an hour unpaid break
* **Handover**: 20:00-20:30 & 08:00-08:30
* **Breaks**: Can be taken out of the home to allow staff to detach from work during their break
* **Support:** Ongoing training and professional development
* **Full time staff:** 3 shifts one week, 4 shifts the next week, then repeats itself

**Pay**

* £12.50-£13.50 per hour based on experience and qualification

**Benefits**

* Onsite parking
* Pension
* Holiday pay
* Training opportunities

**Certificate of Sponsorship (CoS)**

* Not offered

**How to Apply**

Interested candidates should submit an application via the Springcroft Homes portal at [www.springcrofthomes.co.uk](http://www.springcrofthomes.co.uk)