# **COMPLIANCE TRAINING** Avoid 5 Common Mistakes



## **Mistake # 1:** Training to the whole policy

Select a few key requirements and train to the most complex information. In addition to the training, provide access to the entire policy/procedure for employees to review and acknowledge.



## **Mistake # 2:** Starting off with the policy

Draw the learners in with storytelling by including the policy context, a scenario, or a historic event that is relevant to the regulation requirement.





#### **Mistake # 3:** Not including any engagement

Incorporate hands-on activities to facilitate analysis and application of the required standards. Include practical use cases that touch on how the policy should be implemented.



## **Mistake # 4:** Crafting poorly designed quizzes

Test understanding with creative quizzing options that incorporate case studies, interactive knowledge checks, and simulations.



#### **Mistake # 5:** Retraining to the same version

Create a condensed version for retraining by providing a brief policy refresher along with the procedure document for review and acknowledgement.

