



## Salon Policy 2024

**Nonrefundable, non transferable deposit of \$25-50 required for all new clients. Deposit goes towards total for first appointment.**

\$50-\$75 deposit for all services where hair is provided. Deposit goes towards total for service.

*All prices for services are subject to change.*

I recommend that you reference pictures as ideas to achieve desired look instead of requesting exactly what is in the picture. If you have an idea for a style not shown on my instagram, please provide pictures for me to reference.

Hair needs to be free of twists/braids and thoroughly combed/detangled prior to appointment or a takeout fee will be applied. **DETANGLING IS AN ADDITIONAL SERVICE.** Please book "Extension Takeout/Detangling" if you require detangling service. If you do not book this service and your hair requires extensive detangling that may interfere with other appointments, you may be asked to reschedule and pay \$30 fee.

Please be on time. If you are going to be late, please call or text (preferred) (980) 200-2176 with an estimated arrival time. Tardiness greater than 15-20 mins may be subject to rescheduling and a \$30 fee, although this is not always the case. Please contact me. If I am running behind with a client, I am adamant about giving a heads up. If my schedule may be an inconvenience to you, please let me know and we will work it out.

Please do not bring additional guests. **Children are not allowed** unless previously discussed. Minimal food or drink. No pets.

**Please provide at least 24 hours notice if you need to cancel or reschedule your appointment.** Same day cancellation for services under \$100 is \$30. For services \$100 & up, same day cancellation fee ranges from half the cost of the service up to the full cost.

**Please download the VAGARO app for booking, canceling, and adjusting services. [Access vagaro.com here!](https://vagaropro.com)** This is the easiest way to book an appointment. When signing up for the app, please make sure your notifications are turned **ON**. Please check the app first before reaching out about availability as I am not always available to answer your request personally or promptly.

A confirmation email and text is sent out at time of booking. **If you do not receive a confirmation email or text, there is a chance that your appointment did not book so please check your messages.** If you do not get a confirmation text within 24 hours, please reach out to me to make sure that you are scheduled. Expect an additional text update 3 days before your appointment. Please respond to the message to confirm your appointment.

Using the Vagaro app is the easiest way to keep up with future appointments. If you do not have the Vagaro app, you can search for phone number 89885 in your text messages to see any appointment related texts that are automatically sent from the app.