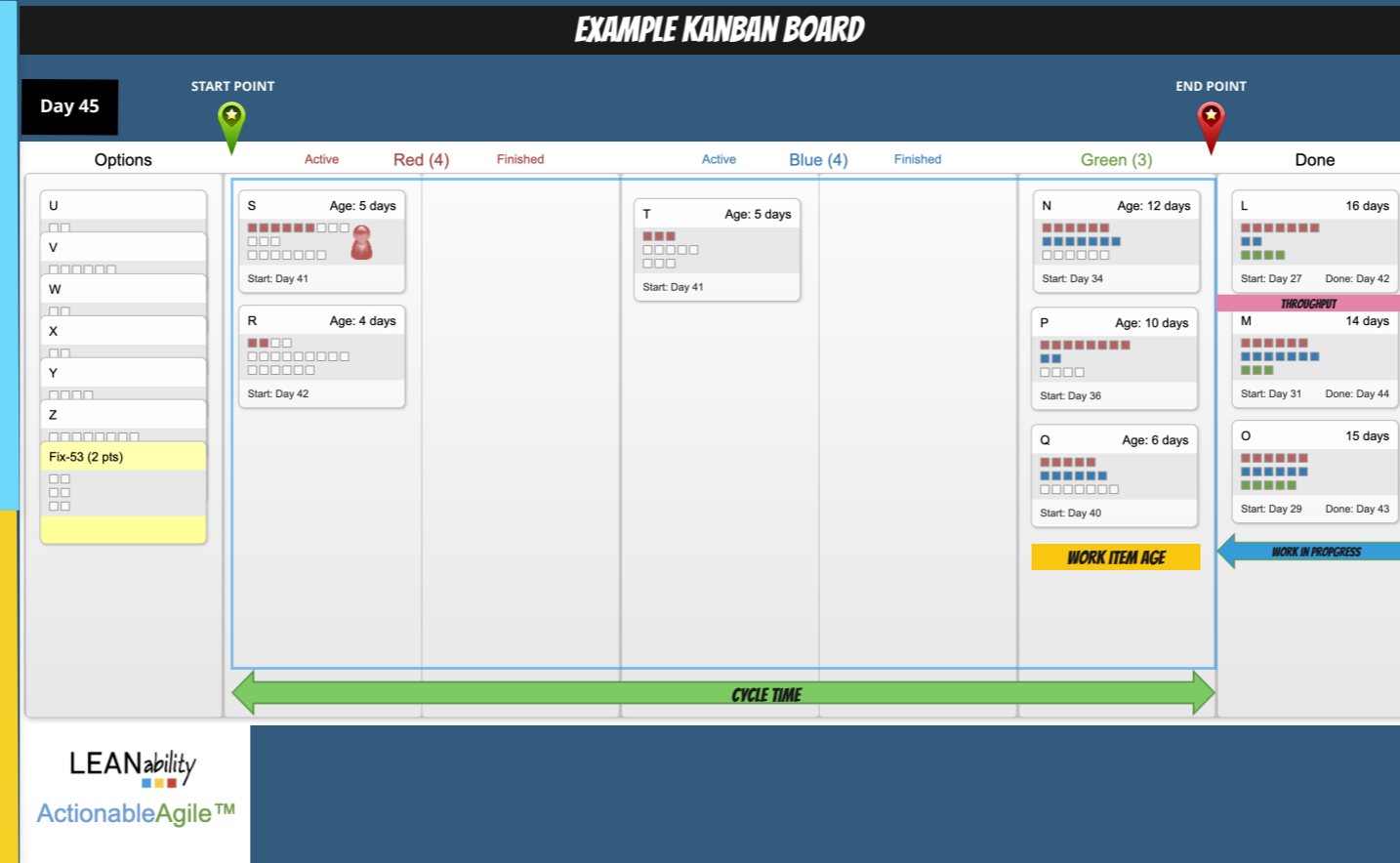


INTRODUCTION TO FLOW MEASURES

WIP: The number of work items started but not finished.

Work Item Age: The amount of elapsed time between when a work item started and the current time.



Throughput: The number of work items finished per unit of time. Note the measurement of throughput is the exact count of work items.

Cycle Time: The amount of elapsed time between when a work item started and when a work item finished.