

ROIsphere Forum 2026

*Where Innovation
Meets Inspiration*



*Hangzhou China
10 – 12 Nov 2026*



Day 1 – Welcome, Innovation & Solution Discovery – Tuesday, 10 November 2026

Time	Session	Speaker / Lead
08:30 - 09:15	Registration & Welcome Coffee	—
09:15 - 09:30	Welcome to ROIsphere Forum 2026	MC
09:30 - 09:45	Opening Address	CEO
09:45 - 10:45	ROIs Vision: Innovation, AI & the Future of Aviation Operations	CEO / SVP
10:45 - 12:00	Transfer to Conference Hotel	—
12:00 - 13:15	Lunch	—
13:15 - 13:55	Hotel Check-in & Refresh	—
14:00 - 15:15	ROIS Crew: Advanced Crew Scheduling & Optimization Polaris RMS: Commercial Operations & Unified Employee Experience Solaris Fare: End-to-End Fare Lifecycle & Quality Assurance	Product Teams (Session 1)
15:15 - 15:45	Coffee + Product Demo – Crew / Ground / Fare	Product Teams
15:45 – 17:00	BREAKOUT SESSION 1 (Cont.)	
17:00 - 17:15	Wrap Up	MC
17:15 - 18:30	Free Time / Cocktail	
18:30 - 21:30	Dinner & Networking	

Day 2 – Deep Dive, Collaboration & Experience – Wednesday, 11 November 2026

Time	Session	Speaker / Lead
09:00 - 09:30	Morning Coffee + Product Demo – Crew / Ground / Fare	Product Teams
09:30 - 11:00	ROIs Crew: End-to-End Training Management Polaris RMS: Comprehensive Workforce Management & Tracking Solaris Fare: Specialized Rule & Contract Management	Product Teams (Session 2)
11:00 - 11:30	Coffee Break + Product Demo – Crew / Ground / Fare	Product Teams
11:30 – 13:00	ROIs Crew: Crew Experience, Rule Flexibility & Future Innovations Polaris RMS: AI Innovations & Intelligent Forecasting Solaris Fare: Data-Driven Pricing & Competitive Optimization	Product Teams (Session 3)
13:00 - 14:30	Networking Lunch + Product Demo	Product Teams
14:30 - 15:30	Cross-Stream Sharing: Key Insights & Takeaways	Product Teams
15:30 – 16:00	Coffee Break + Product Demo – Crew / Ground / Fare	Product Teams
16:00 – 18:00	Team Building	All
18:00 - 18:30	Free Time / Refresh	—
18:30 onwards	ROIsphere Gala Dinner	—

Day 3 – Customer Experience & Shaping the Future – Thursday, 12 November 2026 – Half Day

Time	Session	Speaker / Lead
09:00 - 09:30	Morning Coffee + Product Demo – Crew / Ground / Fare	Product Teams
09:30 - 10:00	Keynote: <i>The Customer Experience</i>	Guest Keynote Speaker
10:00 - 10:30	Voice of Customer: <i>What Matters Most to Our Customers?</i>	Customer + Moderator
10:30 - 10:45	Coffee Break	—
10:45 - 11:45	Customer Prioritization & Feature Voting	Product Team
11:45 - 12:00	Closing Remarks	CEO
12:00 - 13:30	Closing Lunch	—

Note: Product demos for ROIs Crew, Polaris RMS & Solaris Fare to be available during scheduled coffee break



ROIs Crew Breakout Sessions

Session 1 (Afternoon, Nov. 10th): Advanced Crew Scheduling & Optimization

Focus: Streamlining the end-to-end scheduling workflow, maximizing resource utilization, and resolving manpower gaps.

- **Integrated Pairing & Rostering (OneOptimizer):** Transitioning seamlessly from flight to roster within a single optimization workflow to balance workload and staffing across all bases.
- **Transparent Optimization:** Empowering users with real-time solver progress, Web Gantt Chart visualization, and flexible control over calculation times.
- **Manpower Planning:** Calculating crew shortages or surpluses and generating dynamic adjustment plans by integrating leave, training, utilization, and optimizer results.
- **Roadmap Preview:** Future AI-driven pairing/roster adjustments via natural language and Web Gantt-based tracking for simultaneous Pilot and Cabin crew schedule management.

Session 2 (Morning, Nov. 11th): End-to-End Training Management

Focus: Boosting training administration efficiency and ensuring long-term qualification readiness.

- **Training Optimizer:** Fast, intelligent scheduling for long-term ground training assignments.
- **Qualification Projection:** Leveraging historical training records to project future qualifications and streamline compliance tracking.

(This session will provide a deep dive tailored to training planners and administrators).

Session 3: (Afternoon, Nov. 11th) Crew Experience, Rule Flexibility & Future Innovations

Focus: Enhancing crew satisfaction, adapting to complex global regulations, and future-proofing system architecture.

- **Crew Experience Enhancement:** Real-time app push notifications, native mobile calendar synchronization, and multi-type Preferential Bidding Systems (PBS) including point-based and rule-based mechanisms.
- **Flexible Rule Management:** Configuring differentiated, phase-based regulations to meet shifting compliance requirements for authorities, unions, and company rules across various regions.
- **System Stability:** New Disaster Recovery (DR) architecture for rapid system failover.
- **Roadmap Preview (Disruption & AI):**
 - *Crew Recovery Solution:* Rapid rescheduling against extreme weather, featuring intelligent recommendations and auto-assignments.
 - *Regulation Integration:* Allowing airlines to self-develop customized rules.
 - *AI Capabilities:* Intelligent crew knowledge base Q&A and rapid data analysis/reporting via natural language.



Polaris RMS Breakout Sessions

Session 1: (Afternoon, Nov. 10th) Commercial Operations & Unified Employee Experience

Focus: Streamlining commercial billing frameworks and enhancing employee-manager collaboration through centralized, multi-channel access.

- **Billing Management:** Establishing a flexible, traceable commercial framework supporting multi-version IATA agreement templates and direct carrier contracts. Showcasing automated invoice generation (monthly/daily) backed by traceable operational evidence from real-time assignments and turnaround management.
- **Unified Portal:** Empowering staff and managers with a unified Web/PC and Mobile platform. Features include schedule calendar, shift/leave requests, shift bidding, shift swap, real-time exception handling, and centralized permission/notification management to enhance operational collaboration.

Session 2: (Morning, Nov. 11th) Comprehensive Workforce Management & Tracking

Focus: Automating the end-to-end workforce lifecycle—from attendance and payroll processing to real-time location intelligence.

- **Time & Attendance:** Seamless integration with HR and scheduling for automated clock-ins, exception detection, and historical corrections.
- **Automated Payroll Processing:** A closed-loop system for rule configuration, automated calculation, and downstream dispatch. Supports complex scenarios (cross-day shifts, cost center splits, diverse employment types) secured by a dual-control "Manager + Time Admin" approval mechanism.
- **Position Tracking:** Unified indoor (Bluetooth/AoA) and outdoor (GPS/5G) location management for staff and mobile equipment. Features geofencing, real-time operational views, and automated alerts for absences or out-of-bounds events to ensure compliance, accurate cost allocation, and resource optimization.

Session 3: (Afternoon, Nov. 11th) AI Innovations & Intelligent Forecasting

Focus: Leveraging Artificial Intelligence to revolutionize commercial bidding, financial modeling, operational resilience, and proactive resource planning.

- **Automated Bidding:** Introducing an AI-driven knowledge hub that converts fragmented tender materials into structured data for faster RFP responses. Q&A tool for SOPs, SLAs, and regulatory compliance documents.
- **Resource Optimization Expert:** Interactive, natural-language analytics for disruption diagnostics and what-if scenarios. Automated short-term contingency plans and long-term planning strategies. Continuously tuning algorithm parameters and resolves rostering/allocation issues.
- **Real-Time Dispatching Assistant:** AI agents for day-of-operations decision support (reacting instantly to delays, absences, or equipment shortages)
- **Advanced Forecast Management:** Intelligent training and shift recommendation features to optimize long-term shift planning and task allocation.



Solaris Fare Breakout Sessions

Session 1 (Afternoon, Nov. 10th): End-to-End Fare Lifecycle & Quality Assurance

Focus: Streamlining the foundational fare creation process and ensuring uncompromised accuracy across the entire operational lifecycle.

- **Function Landscape:** A brief introduction to the end-to-end fare management lifecycle.
- **Fare Creation Lifecycle Management:** Integrating fare creation, approval, distribution, and monitoring into a single, cohesive operational flow.
- **Fare Validation & Quality Assurance:** Rigorous fare verification processes designed to ensure absolute fare accuracy and consistency before market distribution.

Session 2 (Morning, Nov. 11th): Specialized Rule & Contract Management

Focus: Simplifying the administration of complex fare rules and partner agreements through centralized, intuitive interfaces.

- **Centralized Footnote Management:** A graphical and intuitive interface for managing footnotes, featuring automatic/manual recycling of discontinued footnotes and validation of associated fares and rules prior to reuse.
- **SPA (Special Prorate Agreement) Management:** Streamlining end-to-end SPA contract management via a centralized module, enabling the seamless creation of Chart 2 and Add-on fares based directly on managed contracts.

Session 3 (Afternoon, Nov. 11th): Data-Driven Pricing & Competitive Optimization

Focus: Leveraging external market data and intelligent algorithms to drive strategic, highly competitive pricing decisions.

- **Integration of Multiple Data Sources (Web Fare):** Introducing web fare data into the fare query, monitoring, and pricing workflows to heavily support and inform pricing decisions.
- **Fare Optimization & Competitive Pricing Strategy:** Showcasing an advanced scenario analysis tool powered by intelligent algorithms, specifically designed to support long-term fare optimization and dynamic competitive pricing strategies.