## PACIFIC HEMATOLOGY-ONCOLOGY ASSOCIATES

2100 WEBSTER ST., SUITE 225 SAN FRANCISCO, CA 94115 PHONE (415) 923-3012 FAX (415) 415-870-2502

Ari D. Baron M.D. Bertrand Y. Tuan, M.D. Caroline M. Behler, M.D

## Dear Patients:

We are pleased to announce that our practice, Pacific Hematology Oncology Associates, will be joining Sutter Health effective November 3, 2025.

We are honored by the trust you've placed in us and are excited about this new chapter. Our entire team is committed to making this transition as smooth as possible—and to continue providing the thoughtful, expert care that has defined our practice for over 40 years.

## What's Staying the Same

- Our location, phone number, and hours will remain unchanged.
- You'll continue to see the same trusted physicians, nurses, and staff.
- The pharmacy and infusion services we provide will continue to be supported by Sutter Health.
- Your upcoming appointments will transition seamlessly.
- Secure online access to your medical records will continue, along with the ability to directly communicate with your care team.

## What's Changing

- We will transition to Sutter Health's My Health Online portal, where you'll be able to schedule appointments, access records, view results, and communicate with us. You can enroll at sutterhealth.org/mho.
- You may need new referrals and authorizations. Sutter Health contracts with most insurance companies and is in network with Brown & Toland. For more info, visit sutterhealth.org/health-plan and scroll to "Sutter West Bay Medical Group."

Together, Pacific Hematology Oncology Associates and Sutter Health share a unified mission: to provide high-quality, comprehensive cancer care across the Bay Area.

If you have any questions, please don't hesitate to contact us at 415-923-3012. We are grateful for your trust and look forward to seeing you soon.

Warm regards,

Dr. Ari Baron, Dr. Caroline Behler, and Dr. Betrand Tuan