

HUNTINGTON HARBOUR LASER COVID-19 **PRECAUTIONS AND GUIDELINES**

CONCIERGE SERVICE

We are asking all patients to utilize a concierge service so we can minimize interactions during check-in/check-out and limit the number of people in our office at any given time. Please text us when you arrive in our parking lot and wait in your car until we text you that your room is ready.

PEASE WEAR MASKS

All patients are asked to wear a mask or face/nose covering while in the office for the duration of their visit. You may take it off briefly only if you are receiving treatment of the lips or lower face. Giving the ongoing limited availability of PPE, we ask that you provide your own.

STAY HOME IF FEELING SICK

Please be courteous. If you feel ill or sick, please reschedule your appointment.

TEMPERATURE SCREENING

All patients will have their temperature screened at check in with our no-contact infrared thermometer. Staff will be required to check their temperature every morning. Anyone with a fever over 100.4 must leave the office immediately and seek medical care.

PLEXIGLASS SHIELDS FOR BARRIER PROTECTION

We have installed plexiglass shields at the check-in and check-out areas so the staff and patients can maintain a safe distance from each other.

CREDIT CARD PAYMENT PREFERRED

As you know, Covid-19 can live on paper for 24 hours, so we ask patients who pay for their services with a credit card to minimize the amount of cash our staff has to handle.

UV LIGHT AIR PURIFIER

Every treatment room and the reception area has an air purifier with a HEPA filter and UV -C light for a deeper sanitation of air circulating in the office.

DISINFECTION PROTOCOL

All contact surfaces in our office will be thoroughly sanitized between patients and every 30 minutes throughout the day.

HAND SANITIZER PROTOCOL

We ask that all patients use the hand sanitizers readily available throughout the office. We will ask that you use it before checking in, before the treatment starts, and after checkout is completed. Staff will wash hands or use hand sanitizer every 30 minutes.

LIMITED TO OUTSIDE VISITORS

To minimize the amount of people in our office and adhere to social distancing guidelines, we ask that you arrive to your appointment alone. We will no longer allow friends and family into the treatment room. We will make exceptions for patients who must bring their children with them because of lack of childcare.

HEALTH SCREENINGS

All patients will be screened for COVID-19 symptoms at check-in. All staff will be screened for fever and symptoms at the beginning of the day. We have instructed staff to not come to work if they are experiencing symptoms. Staff will be required to produce a negative COVID-19 test result in order to return to work.

STAFF COVID-19 TRAINING

All staff has attended an intense COVID-19 training to learn about Huntington Harbour Laser new COVID-19 per caution protocols. Your treatment provider will be wearing a mask during your treatment for the maximal level of safety. Although part of why we love our jobs is the connection we have with our patients, we will be keeping conversations to a minimum to efficiently get you in and out of the treatment rooms to minimize risk and duration of possible exposure.