



RISEN MEDICAL — EQUIPMENT WARRANTY INFORMATION FORM

At Risen Medical, we are committed to delivering high-quality, reliable medical equipment and exceptional patient care. To ensure your confidence and satisfaction, we provide the following warranty information for all Durable Medical Equipment (DME) sold or rented through our company:

Standard Warranty Coverage

- All equipment provided by Risen Medical includes a minimum one (1) year manufacturer's warranty.
- This warranty covers repairs or replacement of any component found to be defective due to workmanship or materials under normal use during the warranty period.

Medicare Beneficiary Notification

- Risen Medical will inform all Medicare beneficiaries of applicable warranty coverage at the time of delivery.
- In accordance with Medicare regulations, Risen Medical will honor all manufacturer warranties as required by law.

Warranty Services

- If a Medicare-covered item is found to be defective and within the warranty period, Risen Medical will repair or replace the equipment at no charge to the patient.
- We will handle all communications with the manufacturer on your behalf and will arrange prompt repair or replacement as necessary.

Owner's Manual and Documentation

- For all equipment where an owner's manual is available, a copy of the manual including warranty details will be provided at the time of delivery.
- Patients are encouraged to review the manual and follow all recommended maintenance instructions to ensure optimal performance and safety.

Acknowledgment of Warranty Coverage

I acknowledge that I have received and understand the warranty coverage information for the equipment provided to me by Risen Medical. I have had the opportunity to ask questions and have been instructed on how to request warranty service, should the need arise.