

# Daniel

MURRAY

## EMPATHY IN THE WORKPLACE

IN COMPLEX TIMES, EMPATHY IS  
THE MOST CRITICAL  
BUSINESS & LEADERSHIP SKILL.

Our highly complex and interdependent businesses, economies and ecosystems mean our people need the ability to step out of the constraints of their own views and see through the eyes of others.

This is where perspective taking and strategic empathy empower your people to build trust, deepen understanding and see the opportunities others miss.



UNDERSTANDING WHY  
PEOPLE DO WHAT THEY DO  
IS THE MOST IMPORTANT  
AND MOST CHALLENGING  
PART OF BUSINESS TODAY.

In this session, Daniel unpacks the challenges and key steps needed to become an empathic leader empowering performance through clarity and understanding.

With a mixture of clever strategies, emotive stories and pragmatic tools that people can use straight away, Daniel not only inspires action, but provides the steps to make change an immediate reality.

### KEY OUTCOMES

- Understanding the hidden drivers of motivation
- Decoding Mental Models and the lies our brains tell
- Tools to develop empathy & improve perspective taking
- Passionate call to action no matter your position

### TESTIMONIALS

"Thought inspiring, provoking and interesting. Took you through the emotional journey of using empathy in your business."

Robbie Cooke, CEO, Tyro Payments

"Exceptional storytelling brought to life the value of empathy. He made a really large group of people feel like he was talking to each of them as individuals. I felt moved to take a different approach."

Anthea Piening, Marketplace Best Practice Leader, Lion

### CONNECT WITH DANIEL

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