
An Environmental Scan of Service Dog Organizations, Policy, and Legislation in Canada (2024)

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This project was funded by the Social Sciences and Humanities Research Council (SSHRC) Insight Development Grant and Discovery, Achievement, and Research Excellence (DARE) Training and Mentorship Award held by Linzi Williamson.





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REPORT SUMMARY

PURPOSE

- The purpose of this environmental scan is to provide a snapshot of the resources and support available online for Canadians who want to acquire and/or train a service dog.
- This scan attempts to capture details that can assist consumers in making informed decisions about options for acquiring a service dog in Canada.
- The intent of this scan is also to provide a snapshot of available online resources so that organizations can revisit their online website content after considering additional information to include that may aid prospective clients.

METHOD

- A rigorous review of online content from service dog organizations verified by multiple researchers from the University of Saskatchewan.
- This scan was also reviewed by a committee of service dog and animal-assisted human service personnel (e.g., service dog trainers and handlers, organization founders, etc.).
- We also added groups we learned about through word-of-mouth and made efforts to contact the organizations included in this scan to verify whether the information on their websites that we extracted and included in the scan was accurate.

NEXT STEPS

- This document will be shared with all organizations identified in the scan and other relevant groups such as Facebook service dog support groups (e.g., Service Dogs in Ontario), the University of Saskatchewan's Pawsitive Connections Lab, the Canadian Foundation for Animal-Assisted Support Services (CF4AASS), and the Canadian Association of Professional Dog Trainers (CAPDT).
- The findings from this environmental scan will also inform forthcoming research publications and proposals led by Dr. Linzi Williamson.
- Additionally, we would eventually like to incorporate information from this document into an accessible, user-friendly website.



1. PURPOSE

This environmental scan is intended to provide a snapshot of the resources and supports available online for Canadians who want to acquire and/or train a service dog. Within a series of appendices, we have outlined what is publicly available regarding national and provincial/territorial legislation, Canadian transportation regulations for service dogs, available financial resources for service dog handlers, and service dog organizations. Organizations were considered if they provided services broadly related to service dogs, including (but not limited to) autism, seizure alert, diabetic alert, mobility, operational stress injury, posttraumatic stress disorder, anxiety, and guide dogs. Resources within the appendices have been separated by Canadian region, when possible. This information may be used to refine existing resources, inform program development, and address service provision gaps where possible. While this scan was thorough, it is not exhaustive. As such, there may be additional available resources and supports available across Canada. It should also be noted that while the focus of this review was service dog organizations based in Canada, there are some U.S.-based organizations that work with Canadians (e.g., The Joys of Living Assistance Dogs) which have been included.

Information about Canadian service dog organizations/programs can be found through the Canadian Association of Guide and Assistance Dog Schools (CAGADS), the Canadian Association of Service Dog Trainers (CASDT), and CF4AASS. However, these resources only provide organizational online links and global assessments of the current service dog market rather than a more detailed summary of what each individual organization can provide. The current report attempts to capture details to assist consumers in making more informed decisions about options for acquiring a service dog in Canada.

Publication and sharing of this document are intended to help uncover additional resources and supports that can be included in future revisions. Further, service dog organizations may be inclined to revisit and revise the content on their website(s) to better meet the needs of their potential clients.

Every attempt was made to capture all Canadian service dog organizations, but we suspect this list is not complete. Information is also always changing, and this report only reflects information initially captured between April 2022 and January 2023 and updated information we acquired in the summer of 2024. If you have suggestions for additional organizations to be included or any other information to update this scan, please contact Dr. Linzi Williamson at linzi.williamson@usask.ca.



2. Relevant Background Information

Service, or assistance, dogs are a sub-type of animal-assisted human service (AAHS) “who performs at least one identifiable task or behaviour (not including any form of protection, comfort, or personal defense) to help a person with a disability to mitigate the impacts of that disability, and who is trained to a high standard of behaviour and hygiene appropriate to access public spaces that are prohibited to most animals” (Howell et al., 2022, p. 6). This is considered an umbrella term and is an encompassing definition for guide dogs, hearing dogs, mobility service dogs, psychiatric service dogs, service dogs for developmental/intellectual disabilities (e.g., autism assistance), and medical alert animals (e.g., seizure and diabetes alert) (Howell et al., 2022). Service dogs typically live with the person they support and the tasks they are trained to perform depend on the person's disability and individual needs (Howell et al., 2022). Distinct from service dogs are companion dogs, educational/school support dogs, emotional support dogs, facility dogs, therapy dogs, and visitation/visiting dogs (see Howell et al., 2022 for full definitions). Some groups such as the Canadian Association of Professional Dog Trainers believe that service dogs are encompassed within the umbrella term “working dogs”, which also encapsulates scent dogs, conservation dogs, detection dogs, discrimination dogs, law enforcement/ military dogs, search & rescue dogs, tracking dogs, trailing dogs, water dogs, herding dogs, hunting dogs, sled dogs, drafting dogs, and guard dogs (Simon et al., 2022). For the purposes of the current scan, we did not include organizations which provide services related to the broader range of “working dogs” outlined by the CAPDT as it was beyond the scope of the intended purpose.

At present, AAHS' are unregulated by the Canadian public sector (CAN/HRSO 500.01; Graham et al., 2022) and there is a lack of harmonization across provinces and territories regarding how service dogs are trained, bred, and matched with people. As a result, the Canadian service dog industry is colloquially referred to by many working in this sector as “anything goes”. Groups like Assistance Dogs International, advertised as the “Global Authority in the Assistance Dogs Industry” (ADI, 2022) and the International Guide Dog Federation (IGDF) have developed their own organization/private company standard operating procedures for service dogs. These standard operating procedures, though, pertain only to service dogs and not other types of animal-assisted services, are not accredited by Standards Council of Canada (SCC), and are applicable only to their member organizations. At the provincial level, some individual provinces/territories have implemented their own service dog acts or rely on human rights codes (Appendix A). Further, various facets of the transportation industry in Canada have developed their own policies pertaining to service dogs. This can complicate and limit interprovincial/territorial travel for service dog handlers (Appendix B).



There are various pathways to acquiring a service dog in Canada encompassed within, but not limited to, the following broad-level categories or scenarios:

- **Purchasing a fully or partially trained service dog:** dogs are bred, bought, or adopted, trained by professionals, then matched with and purchased by a handler.
- **Receiving a fully or partially trained service dog by donation:** dogs are bred, bought, or adopted, trained by professionals, then matched with and donated to a handler.
- **Organizational supported self-trained option:** handlers purchase or adopt a dog and work with service dog training professionals to learn how to train the dog.
- **Self-training (or owner-training) a dog to become a service dog without professional service dog training support:** handlers purchase or adopt a dog and complete service dog training on their own, sometimes with support from general dog trainers and/or behaviouralists who may or may not have service dog-related knowledge and skills.

To meet the technical definition of a service dog recognized by many legislative bodies, organizations, and certification protocols in Canada, a dog generally must be task-trained to aid their handler's disability(ies) and suitably trained for public access (e.g., non-reactive to other dogs and strangers). In many cases, individuals must also have a letter of accommodation and/or support from a health professional (e.g., primary physician, mental health professional, etc.) indicating that a service dog would aid in their disability(ies). Depending on which pathway an individual chooses (e.g., working with a service dog organization or self-training), there may be additional requirements to meet, such as an assessment to determine readiness for service dog handling. The lack of harmonization across Canada ultimately means that the requirements to get a service dog will differ depending on the pathway an individual chooses. A potentially positive aspect of the diversity of pathways and lack of harmonization is that Canadians have a wide variety of options and can choose what best suits them. This also means that industry competition is being promoted. Where this becomes problematic is when the available options are not suitable for most individuals or when Canadians do not have sufficient information to make an informed choice.

Currently, the demand for service dogs in Canada tends to exceed the supply (CF4AASS, 2020). Non-profit organizations may donate fully or partially trained dogs and/or support individuals who wish to self-train their dog. However, waiting lists can exceed 2 years. As such, consumers may consider acquiring a service dog from a for-profit organization, which can often provide quicker access, but the associated costs tend to be out of reach for most. One source reported that the cost of a fully or partially trained service dog reportedly ranges from \$10,000 to \$30,000 CDN (CAPDT, 2021), while a 2008 economic evaluation of guide dogs for the seeing impaired estimated the costs to be in excess of about \$55,000 CDN (Wirth & Rein, 2008). Furthermore, the annual costs of caring for a service dog, including food, veterinary bills, and other expenses, average between \$1,500 and \$2,000 (Dogs with Wings Assistance Dog Society, 2023). Many organizations recommend that individuals and/or families only apply if they have the financial resources to properly care for a service dog.

Currently, there are limited financial relief programs for service dog teams available for Canadians (Appendix C). Long wait lists and high costs mean that consumers are often faced with the option of task-training a dog on their own, or with the support of a local dog trainer who may or may not have specific service dog training knowledge and skills.



Results of a 2019 study indicated that compared to those with professionally trained service dogs, individuals who self-trained their service dogs experienced more burdens (Yamamoto & Hart, 2019). Training a service dog goes beyond basic puppy and obedience training, which may teach introductory cues/commands (e.g., sit, stay, down) and how to redirect unwanted behaviours (e.g., nipping, jumping, barking), as well as Canine Good Citizen courses which focus more on socialization and displaying calm, friendly behaviour in public and private social contexts (CAPDT, 2021). Service dog training requires expert knowledge of matching a dog's temperament and skills to an individual based on their disability-related needs. For example, guide dogs for people who are seeing-impaired are often trained to engage in "willful disobedience" as a means of protecting their handler from unintentionally walking into danger (e.g., vehicle or pedestrian traffic) (The Seeing Eye, 2022).

Without national-level public sector regulation, consumers, the public at large, and animals involved in service delivery have the potential to be harmed (CAN/HRSO 500.01). To this end, The Canadian Foundation for Animal Assisted Support Services (CF4AASS; 2022) developed Canada's first voluntary National Standard of Canada (NSC) for Animal-Assisted Human Services specifically for the Development of a Management System for AAHS'. These standards were developed with support from Human Resources Standards Organization (HRSO), an impartial SCC-accredited Standards Development Organization (SDO) and a committee of interested stakeholders (e.g., service dog providers, AAHS researchers, etc.) which was then published by SCC. More specifically, this standard was developed by consensus with a diverse, balanced, and impartial committee of stakeholders, published in both English and French, informed by relevant existing publicly available company standards, normative documents, and informative references, and subjected to public scrutiny (CF4AASS, 2022). A NSC can be referenced in all levels of governmental directives, policies, legislation, regulations, guidelines, and codes and change from voluntary to mandatory when it is referenced in legislated regulations or other legal instruments.



3. Method

The primary objective of the current environmental scan was to provide an updated version of the original publication (Williamson, Khalid, & Kamal, 2023). The process we followed is, first, the information provided within the original scan was cross-referenced with information provided on the respective organizations' websites. If changes or discrepancies were identified, the information within was updated to reflect the current website. Subsequently, an online search was conducted, using keywords that were entered into Google in various combinations (e.g., service, assistance, psychiatric, autism, guide, support, medical alert, working, dog, canine, chien d'assistance, le chien de service, le chien d'assistance, Canada, Canadian, travel, human rights, federal, provincial, national, guidelines, legislation, laws) between May and August of 2024. When a potentially relevant resource or organization was identified on another organization's website, this organization was then searched for to obtain any relevant information. Websites related to service dogs were included if they were: Canadian, offered information on any type of service dog, and/or outlined laws/legislation/guidelines regarding any type of service dog. Given an online search method was used for the current environmental scan, it is important to note that there are likely many resources developed and used by organizations that are not included because they are not available online. There may also be additional websites not captured in this scan due to Google's search engine algorithms.

Next, follow-up contact attempts were made to organizations listed in Appendix D to confirm information found on, or missing from, their websites. Organizations were contacted via telephone, text message, email, and online contact forms and briefed on the purpose of this environmental scan before discussing information pertaining to their organization. The means of contact (e.g., email, phone call, etc.) was determined by the available contact information for each organization; for instance, some organizations could only be reached through an online contact form or text message. Upon successful contact, any necessary additions or revisions were made.

With the information gathered through this scan, Resource Tables were created to summarize National and Provincial/Territorial Legislation (Appendix A), Canadian transportation regulations for service dogs (Appendix B), financial aid available to Canadians (Appendix C), and Canadian service dog organizations as well as service dog training courses that are available online (Appendix D). With respect to Appendix D, we have created separate sections for each organization and included contact information, website name, contact information, websites, and social media link(s), profit/non-profit status, ADI-accreditation, indication of standards, whether applications are currently being accepted, waitlist details, associated costs, dog training approach, dog breed preferences, additional animal-related affiliations, animal welfare considerations, disability-specific training/ credentials, privacy protection statements, inclusivity/ non-discrimination statements, provided testimonials and photos, and Indigenous recognitions.



For each organization, we have provided information on services and programs offered and application details. Where possible, we've also included the service dog definition recognized by the organization. Although the scan aimed to include all relevant information, some organizations did not provide certain details on their websites and/or were unavailable for consultation. Furthermore, the information outlined for collection during the information-gathering process did not always apply to certain organizations and was therefore excluded from the respective rows.

4. Summary of Findings

An overview of Canadian service dog legislation reveals significant variability across federal, provincial, and territorial levels. Notable variations were identified around legal definitions, certification requirements, inter-provincial/territorial, access rights, penalties for non-compliance, animal welfare, accommodation in housing and employment, and education sector considerations. While federal laws, such as the Canadian Human Rights Act and the Justice for Animals in Service Act (Quanto's Law), provide broad protections and definitions, provinces and territories differ widely in their specific regulations. For instance, Alberta, British Columbia, and Nova Scotia require formal certification for service dogs, whereas all other provinces and territories allow self-trained animals without standardized certification. Access rights are generally protected under federal law, but the specifics, like identification requirements, vary significantly between provinces/territories. Penalties for non-compliance also differ, ranging from \$300 (Alberta) to between \$5,000-\$10,000 (Manitoba). Animal welfare is approached differently across regions, with only three provinces enacting specific legislation to protect service animals, while most others incorporate service animal protections within broader animal welfare laws. Housing and employment accommodations are mandated federally but vary in scope provincially. In the education sector, the responsibility for developing and implementing service dog policies in schools typically falls to individual school districts within each province/territory. In Ontario, for example, the Education Act mandates that all school boards must develop, implement, and maintain a policy on the use of service animals in schools. This broad overview only sheds a minimal amount of light on the complexity of navigating service dog laws in Canada. Most importantly, it highlights the need for harmonization to ensure consistent protection and accessibility for service dog users nationwide.

Canadian Transportation Agency provides a guide that explains the obligations of transportation service providers covered by the Accessible Transportation for Persons with Disabilities Regulations (ATPDR), to accommodate persons who travel with a service dog. Although many major transportation companies have developed policies for accommodating service dog teams, there is notable inconsistency in how comprehensively these policies address the requirements outlined in the ATPDR. A review of various company policies revealed that none of the policies reviewed in Appendix B fully address all obligations specified in Section 4 of the ATPDR. Few policies addressed document retention, designated relief areas,



and mechanisms for reporting issues and resolving complaints. Further, no companies addressed a policy on training personnel, simultaneous screening of service dog teams, ground transportation from terminals, and the use of washrooms. Although not outlined within ATPDR, three companies made mention of policy surrounding service dogs in training (WestJet, Porter, and VIA Rail). These gaps in policy can lead to challenges and uncertainties for handlers when travelling. The lack of comprehensive policies may result in varying levels of service and accommodation, making it difficult for service dog handlers to rely on consistent support across different transportation providers. Additionally, the absence of policies for specific situations could create barriers that cause direct harm to the service dog team.

A total of 116 service dog-related organizations were included in this report (Appendix D): 14 from Alberta, 14 from British Columbia, 42 from Ontario, 6 from Quebec, 6 from Manitoba and Saskatchewan, 6 from the Atlantic/Maritime provinces, 17 North American and Online Programs, and 11 Diploma Programs, Associations, Funding Support, and/or Informational Websites related to service dogs and service dog training were also located. Eleven organizations included in the original scan were determined to be inactive or no longer offering service dog training as of August 2024 and are listed in the last table of Appendix D. Eleven organizations included in the original scan were determined to be inactive or no longer offering service dog services as of August 2024 and are listed in the last table of Appendix D. All resources appear to have been created and/or updated within the last 10 years. The resources included in this scan were developed by a wide variety of government, non-profit, technology, community, educational, and service dog organizations. There were 50 (43.8%) service dog organizations that indicated they were “for-profit”, 61 (53.5%) were not-for-profit and/or a registered Canadian charity. Only 18 (15.8%) of the organizations indicated they were ADI-accredited, all of which were confirmed through ADIs online membership list. Groups not ADI-accredited either did not indicate accrediting bodies or indicated CAPDT. Two organizations are accredited with The Canadian Accreditation Council, and we confirmed that one of these organizations (Audeamus) is accredited on three levels (governance, training, and mental health). Fifty-five organizations were able to be reached for information verification. Unless otherwise noted within the Appendix D, the information was confirmed between June and August 2024 but is still subject to change as additional groups contact us.

4.1 Information provided on organizational webpages.

For the most part, service dog organizations provided definitions of service dogs in general, or for more specialized service dog types (e.g., Autism, seizure alert, etc.). Some groups also labelled certain working dog groups as service dogs (e.g., facility dogs from Asista). None of the provided definitions fully reflect recommended industry standards (e.g., CAN/HRSO 500.01) or research-based criteria (e.g., Howell et al., 2022). While many organizations indicated associated costs of service dogs for consumers, the information was not always complete and interested parties were invited to contact the organization for more information. Upon successful contact, organizations were asked to confirm or provide estimated costs. In some cases, organization representatives wished to exclude the costs associated with their services. Indications of waitlists varied, and wait times ranged from a couple of months to a couple of years. Among all organizations successfully contacted, the status of applications (whether open or closed) was accurately reflected on their respective websites.



Services ranged from self-training service dog support, assessing dog temperaments for potential service dog training, guidance in adopting a dog for service work (often referred to as “puppy-picking”), obedience training, specific service dog task training, board and service dog training, one-on-one service dog training, group service dog training, public education on service dogs and disabilities, service-dogs-in-training fostering and puppy raising programs. Estimated training length varied across organizations and by services, ranging from a few months to a couple of years. Service dog testing and certification processes, handler readiness assessments, application processes, and health professional referrals/involvement were discussed by a small portion of organizations (e.g., BC Guide Dogs). A couple of organizations provided sample physician referral letters for clients (e.g., Partners with Paws). Some organizations appeared to have developed and follow their own private company training standards (e.g., Wounded Warriors, MSAR), while others either follow provincial standards (e.g., British Columbia, Alberta, and Nova Scotia) or ADI’s.

Organizations varied in terms of whether they bred their own dogs, worked closely with breeders, adopted dogs from shelters to train, and/or invited individuals to provide their own companion dogs. Most organizations did not indicate dog breed preferences for service dog work, but in cases where preferences were clear Labrador Retrievers, Golden Retrievers, and Standard Poodles were most utilized and/or recommended. Positive reinforcement and force/fear free dog training approaches appeared to be the most utilized among service dog trainers followed by a more balanced approach. A few organizations stated they adhere to CCPT’s “Least Intrusive, Minimally Aversive” (LIMA) policy (e.g., Wendover Service Dogs). However, not all organizations were transparent about their training methods/approaches. Lack of transparency was signified by not stating on their website(s) what training methods/approaches are used and/or not elaborating on the training methods/approaches.

4.2 Information missing from organizational webpages.

Relatively few programs discussed how families of handlers are involved in service dog training. Among those that did mention family involvement (e.g., Canadian Alert Dogs, Autism Service Dogs), details about family involvement were often sparse and it was unclear whether these aspects of the program were informed by and co-developed with families. Typically, family involvement was only mentioned in relation to service dogs for children with autism (e.g., Lions Foundation of Canada Dog Guides).

Considerations of animal welfare were sparse within most programs’ online content, and among the organizations that did discuss it (e.g., Courageous Companions, Holdfast K9s, Service Dog Training Institute) none of them appeared to be informed by research frameworks such as The Five Domains or The Five Freedoms (Mellor, 2016; Mellor, 2017; Mellor et al., 2020). Relative to all of the organizations included, only a small portion of organizations discussed what happens to dogs who end up not being well-suited for service dog work (e.g., Autism Dog Services, Inc.). However, the majority of organizations have an adoption program for dogs that are not matched with a handler. Most commonly, the dog’s puppy raiser is given the first opportunity to

adopt the dog. If the puppy raiser declines, other volunteers within the organization are given the chance before the dog becomes available for adoption by those outside the organization. Similarly, only some organizations mention service dog retirement and successor dog planning, but with very sparse details (e.g., Lions Foundation of Canada Dog Guides). We could not identify any organizations that discussed managing grief over the loss of a service dog with handlers. However, two organizations disclosed they are in the process of employing a mental health professional whose services would extend to grief management (Canadian Veteran Service Dog Unit and Leader Dogs for The Blind).

While some organizations did state on their website(s) the number of recent graduated and/or certified service dog teams from their program (e.g., Aspen Service Dogs), this was not a standard practice. There were also only a few groups who shared client testimonials and/or pictures of handlers with their service dogs (e.g., Autism Dog Services Inc.).

Almost no organizations highlighted disability-specific training (e.g., posttraumatic stress disorder, traumatic brain injuries, physical mobility issues, etc.), communication skills training, or credentials held by personnel and/or trainers. Certain organizations require clients to be in ongoing professional mental health treatment (e.g., K9 lifelines) and a small number mention assisting a client in finding mental health care (e.g., Pet Intel & Emotional Wellbeing). Seldom did organizations make mention of confidentiality and privacy protection of documentation provided during the application process. Of those that did (e.g., Leader Dogs for The Blind), little detail was provided. Further, only a few organizations intentionally promoted their diversity, equity, and inclusion practices (e.g., Brigadoon Service Dogs). While not the main purpose of this scan, it was also challenging to determine the level of excellence of the services provided and approaches to teaching (e.g., How rigid or flexible are trainers? To what degree do trainers meet people where they are at? Is teaching and learning linear?). An example of a research- and community-informed course is “A ‘Pawsitive’ Toolkit for Service Dog Trainers” developed by Dr. Colleen Dell and her Pawsitive Canine Connections team in partnership with the University of Saskatchewan - <https://servicedogtoolkit.ca/>. This online certificate course is designed to inform service dog trainers about recovery from substance use and the important role of peer support and connection for the wellness of Veteran dog handlers diagnosed with posttraumatic stress disorder.

There were many service dog organizations who indicated they offer training for prospective service dog trainers, but this was not their sole focus. We identified one organization that offers online service dog training courses, but they stated their primary focus is providing continuing education for professional dog trainers, offering an online Service Dog Coach Certification Program (Cooperative Paws). We also found one diploma program at Medicine Hat College in “Service Dog and Canine Studies Management” that provides practical and theory-based education.



Only one organization indicated they are directed by Indigenous Elders, advisors, and First Nation leadership (i.e., MSAR). There were only four organizations which provided Indigenous land acknowledgements on their webpages (i.e., Pacific Assistance Dogs, Canadian Veterans Service Dog Unit, Wag the Dog, and Dog Friendship). These are important considerations for Indigenization, Decolonization, and (Re)conciliation (Office of the Vice-Provost Indigenous Engagement, 2020).

It was not possible to garner information from all included organizations as some had websites under construction or we were unable to use web-engine translation services (e.g., Google Translate on Chrome) to view the information in English (i.e., Psy'chien). (e.g., Google Translate on Chrome) to view the information in English (i.e., Psy'chien).



5. Conclusions and Next Steps

The stakes are high for the Canadian service dog industry, especially when it involves the human rights of people with disabilities and welfare of dogs. The findings of the current environmental scan suggest that there are a wide variety of national and online resources related to service dog acquisition, training, information, and support. However, the content quantity and quality vary widely across organizations. While having information available online makes it incredibly accessible, many websites did not provide enough information that would enable individuals to make fully informed decisions regarding the acquisition and/or training of a service dog in Canada.

The intent of this environmental scan is to provide a snapshot assessment of the quantity and quality of available online resources so that organizations can revise their content. As such, this report will be shared with all organizations identified within this document and relevant others such as Facebook service dog support groups (e.g., Service Dogs in Ontario), the University of Saskatchewan's Pawsitive Canine Connections, the Canadian Foundation for Animal-Assisted Services (CF4AASS), and the Canadian Association of Professional Dog Trainers (CAPDT). The findings from this environmental scan will also inform forthcoming research publications and proposals led by Dr. Linzi Williamson. Additionally, we would like to incorporate information from this document into an accessible, user-friendly website.

For more information about how you can incorporate new information into a service dog program, Dr. Colleen Dell's Pawsitive Canine Connections team has outlined helpful steps and options on their service dog toolkit website: <https://servicedogtoolkit.ca/program-development>. Further, if you have suggestions for additional organizations to be included or any other information to update this scan, please contact Dr. Linzi Williamson at linzi.williamson@usask.ca.



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Appendix A:

Canadian Service Dog National and Provincial/Territorial Legislation

Location	Relevant Legislation:
<p>Government of Canada</p>	<ul style="list-style-type: none"> • Canadian Human Rights Act: The Act ensures equal opportunities for all individuals in Canada to pursue their desired lives without facing discrimination based on various protected grounds, including disability. It outlines discriminatory practices and harassment related to individuals with disabilities, including denial of goods, services, facilities, or accommodations. Access to any federal government property or building is protected by the Canadian Human Rights Act, ensuring that no service or guide dog can be refused entry. • Canadian Charter of Rights and Freedoms S. 15: Guarantees equality before and under the law without discrimination based on various grounds, including disability. It allows for laws or programs aimed at improving conditions for disadvantaged individuals or groups. While it protects equality, it also permits laws or programs aimed at ameliorating conditions for disadvantaged groups, including those with disabilities. However, there is no specific mention of service or guide dogs. • Criminal Code of Canada, Justice for Animals in Service Act (Quanto's Law): This enactment amends the Criminal Code to better protect law enforcement animals, military animals, and service animals and to ensure offenders harming these animals are held accountable. A "service animal" is defined as an animal required by a person with a disability for assistance and certified in writing by a professional service animal institution. The Act criminalizes killing, injuring, or assaulting law enforcement, military, or service animals, with specified punishments. • Accessible Transportation for Persons with Disabilities Regulations - SOR/2019-244 (Section 51): Outlines the legal requirements for a transportation carrier regarding the accommodation of service dogs for passengers with disabilities. A carrier must accept a service dog for transport upon request from a person with a disability and allow the dog to accompany them on board, provided the dog is controlled by a leash, tether, or harness.



Government of Canada

The person must provide a declaration at the time of reservation, attesting that the service dog is trained to assist with their disability, and an identification card or document from a service dog training organization or person specializing in service dog training before departure. If the carrier has previously retained an electronic copy of this document, it suffices for future requests. If the service dog's size requires more floor space than the passenger seat provides, the carrier must offer adjacent seating to ensure the safety and well-being of both the dog and the person.

ADDITIONAL INFORMATION:

- **Canadian Human Rights Commission Guide:** provides a guide to understanding the Canadian Human Rights Act.
- **General Canadian Human Rights Act Usage:** It is only possible to challenge legislation specifically (such as challenging a Provincial Service Dog Act) if the Human Rights Act of the province specifically indicates that it is supreme, or paramount. Even with such a declaration, depending how Provincial Courts interpret this above decision, challenging legislation at a Human Rights Tribunal may not be possible. Challenges against the wording of legislation could then only occur at a costly Supreme/Superior court hearing.
- To file a human rights complaint, visit [here](#).

Alberta

- **Alberta Human Rights Act, Chapter A-25.5:** Defines “mental disability” and “physical disability” and prohibits discrimination against individuals with a physical reliance on a guide or service dog. Limited recourse is available under the current Alberta Human Rights Act. It does not give protections unless the dogs are trained pursuant to the Alberta Service Dog Act.
- **Blind Persons' Rights Act, RSA 2000, Chapter B-3:** Defines “blind person” and “guide dog”. Prohibits discriminatory practices against blind persons accompanied by guide dogs or certified dog trainers with dogs in training. These rights do not apply if the blind person or certified dog trainer does not control the behavior of the guide dog or dog in training. Identification cards may be issued by the government or recognized persons/organizations.

Alberta

- **Service Dogs Act, SA 2007, Chapter S-7.5:** Defines “disabled person” and “service dog”. Prohibits discriminatory practices against disabled persons with service dogs or certified dog trainers with dogs in training. The Act gives Albertans with disabilities the right to bring their qualified service dog with them into any public place where people are normally allowed to be. This applies to both educational and employment settings. This protection does not apply if the disabled person or certified dog trainer doesn't control the behavior of the service dog or service dog in training. To be considered qualified, the service dog team must possess an Alberta Service Identification (ID) Card. ID cards may only be issued by the government or recognized persons/ organizations.
- **Animal Protection Act, c. A-41:** Prohibits causing distress to animals and mandates their adequate care. Peace officers can intervene if distress is observed, seizing the animal if necessary. The Act also addresses abandoned animals, fines for neglectful owners, and standards for animal care. While the act does not explicitly mention service animals, they may fall under the broader scope of the regulations regarding the care and handling of animals specified in the Act.

ADDITIONAL INFORMATION:

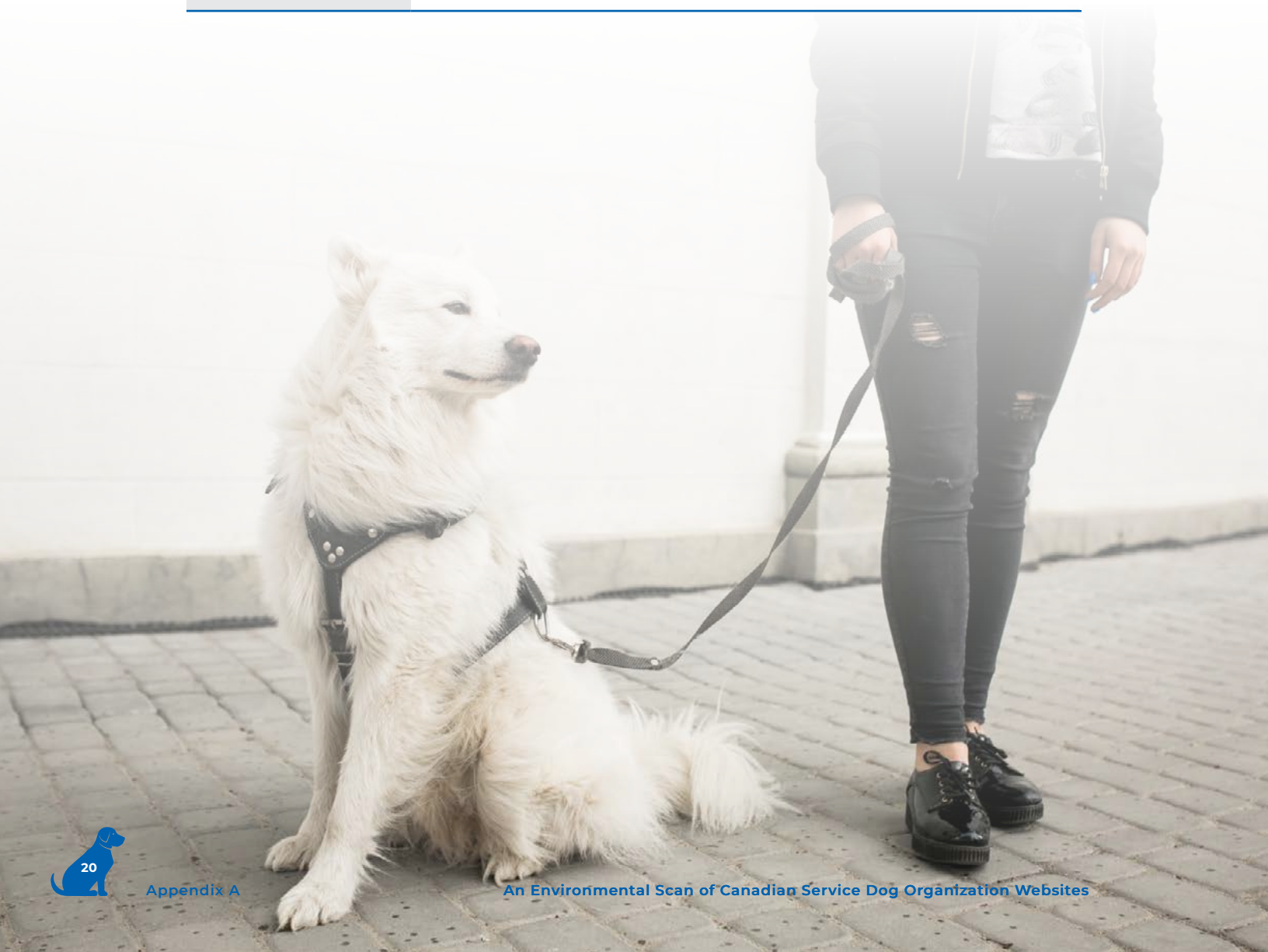
- Qualified Service dog teams must possess an Alberta Service Dog ID Card to ensure access to public places. Service dog owners are required to carry their ID with them at all times when in public. This ID verifies that an individual and their service dog have protected public access rights in Alberta ([read more here](#)).
- Eligibility Criteria:
 - Passed an assessment from one of Alberta's approved service dog providers
 - Graduated from a program accredited by Assistance Dogs International, or
 - Qualified by an organization contracted by a provincial or territorial government in Canada to train or assess service dogs to standards equivalent to the Alberta Training Standard.



Alberta

- If your service dog does not have one of these qualifications, you can apply to have your service dog assessed here.
- The assessment fee is \$50 for Albertans and \$150 for out-of-province applicants. Albertans receiving income supports may be eligible to have the fee waived and receive reimbursement for travel costs to attend the Assessment. Contact the Service Dog Assessment Team for more information.
- Some Canadian provinces have qualified service dogs through an assessment process equivalent to Alberta's. For example, British Columbia and Nova Scotia. Identification from these provinces is valid service dog identification in Alberta, granting the same rights and protections as dogs qualified in Alberta (read more here). Any dog team without Alberta, BC, or Nova Scotia service dog ID can be refused access.

To file a human rights complaint, [visit here](#).



British Columbia

- **Human Rights Code [RSBC 1996] Chapter 210:** Acts as the primary protection against discrimination for those with service or guide dogs and prevails over all other provincial legislation. It is considered discriminatory to deny someone access to goods, services, facilities, or accommodation on the basis of a disability. The code requires that service providers make reasonable accommodations to ensure that individuals with a disability that require service or guide dogs as aids, have equal access to their services.
- **Guide Dog and Service Dog Act [SBC 2015] Chapter 17:** Defines various terms including “guide dog”, “service dog”, “certified”. The Act sets guidelines for access to public places, tenancy, and establishes the process for applying for certification and the conditions for certification.
- **Guide Dog and Service Dog Regulation [B.C. Reg. 223/2015]:** Defines various terms including “accredited or recognized training school”, “approved assessment organization”, and “BC guide dog and service dog assessment”. The regulation specifies that applicants for guide dog or service dog identification cards must provide proof from a recognized training school that the individual and the dog have completed a training program together. Identification cards must include the individual and dog’s details and confirm successful program completion, with an acceptable expiry date. If the card lacks an expiry date or has expired, applicants must still prove active working status as a team.
- **Prevention of Cruelty to Animals Act [RSBC 1996] Chapter 372:** Prohibits interference with or harm to guide or service dogs. The Act specifies penalties for such offenses.
- **Accessible British Columbia Act [SBC 2021] Chapter 19:** The purpose of this act is to promote accessibility in British Columbia by identifying, removing, and preventing barriers that hinder the full and equal participation of individuals with disabilities. It establishes committees and plans for creating inclusive environments and recognizes the importance of sign languages and AccessAbility Week. Additionally, it mandates regular reviews and reports to ensure accountability and continuous improvement in accessibility standards.

ADDITIONAL INFORMATION:

Guide Dog and Service Dog Certification

- There are two methods for certification:
 1. Receiving a Trained Dog from an Accredited School:

Individuals can obtain certification by receiving training from accredited schools recognized by the International Guide Dog Federation (IGDF) and Assistance Dogs International (ADI). Holders of valid identification cards issued by these accredited schools are considered certified under the Guide Dog and Service Dog Act (GDSDA). They are entitled to protections under the legislation without needing to make a formal application for a certificate to the GDSDA Registrar. However, they may still choose to apply for the GDSDA certificate;
 2. Passing a Public Safety Test: Dogs trained by their handlers or by schools not accredited by ADI or IGDF must pass a public safety assessment administered by Obedience Unleashed Dog Training (OUDT) to receive certification ([read more](#)). This assessment, previously administered by the Justice Institute of British Columbia, is now administered by Obedience Unleashed as of April 1, 2024. Certification is free of charge, but if a public safety assessment by OUDT is necessary, the cost is \$200 ([read more](#)).
- Certification under the GDSDA is voluntary. Valid guide and service dog teams exist outside the GDSDA certification process. An ID is not required to be guaranteed access and protected from discrimination. However, additional fines may apply if someone denies access to an individual with a valid ID card.
- Persons with disabilities, including visitors from outside the province who rely on a guide or service dog, are protected from discrimination under the BC Human Rights Code. They have equal rights to access and use all public places and services ([read more](#)).

British Columbia

- The GDSDA dog-in-training certification has been canceled. Employees and volunteers training dogs for ADI or IGDF accredited schools are no longer required to apply for dog-in-training certification, allowing them to train dogs in public places. They only need to apply for dog trainer certification ([read more](#)).
- To file a human rights complaint, [visit here](#)



Manitoba

- **The Human Rights Code, C.C.S.M. c. H175:** Defines “service animal” as an animal that has been trained to provide assistance to a person with a disability that relates to that person’s disability. The code prohibits discrimination against individuals based on various characteristics including physical or mental disability or related characteristics or circumstances, including reliance on a service animal. The code prohibits discrimination with respect to any service, accommodation, facility, benefit or program available or accessible to the public. Examples of services include stores, theatres, restaurants, healthcare services, sports associations, schools, etc. There is no standardized identification or certification of service animals in Manitoba. Therefore, any animal that is identified as having been trained, including self-trained, to provide assistance to someone with a disability, may be a service animal for the purposes of The Code. Regardless of the label used, as long as the animal is trained to provide assistance to the person that relates to their disability, the animal is considered a service animal under The Code.
- **The Accessibility for Manitobans Act, C.C.S.M. c. A1.7** This Bill establishes accessibility standards to ensure that Manitobans with disabilities can fully and effectively participate in society. A barrier is defined as anything that interacts with a person’s impairment to hinder their participation. Entities subject to these standards must identify, remove, and prevent barriers.
- **Accessible Customer Service Standard Regulation, M.R. 171/2015:** The first standard under the Accessibility for Manitobans Act. Under this standard, all Manitoba organizations with at least one employee (including businesses) must create policies and procedures that help achieve respectful, barrier-free customer service. “Service animal” is defined by the same definition provided in The Human Rights Code. This standard requires an organization’s policies to acknowledge that individuals with disabilities may be accompanied by a service animal.
- **Service Animals Protection Act, Bill 238:** Defines “Service animal” as an animal trained for specific purposes related to disability or law enforcement duties. The Act protects service animals and their handlers from interference and/or harm. Convicted individuals may face fines and compensation orders for loss or damage caused.

ADDITIONAL INFORMATION:

- **Manitoba Accessibility Office:** Provides an informational PDF containing answers to frequently asked questions. View [here](#).
- **Fact Sheet: Service Animals and The Human Rights Code, The Manitoba Human Rights Commission:** Provides a fact sheet that consists of an overview of the rights and responsibilities related to service animals under The Human Rights Code in Manitoba. Service animals, trained to assist individuals with disabilities, are permitted in public places and transportation. This includes people with visible and invisible disabilities. The fact sheet clarifies that it is appropriate to ask if an animal is trained to assist with a disability. However, service animals are usually identifiable by a harness or vest. Interaction with service animals requires the owner's permission. Service animals are exempt from "no pet" policies and additional fees. Owners must always control their service animals. The Manitoba Human Rights Code protects against discrimination and offers guidance on filing complaints without charge.
- **Access for Persons with Service Animals, Winnipeg Regional Health Authority:** The purpose of the policy is to enable access to WRHA sites and services to persons who rely on a service animal, provide a welcoming environment to persons accompanied by a service animal, provide guidance and education to WRHA staff, patients and visitors on the admittance of service animals to WRHA Sites, and to comply with legislative requirements i.e. Manitoba Human Rights Code, Accessibility for Manitobans Act and proposed standards, The Service Animal Protection Act and infection prevention and control standards. The policy is applicable to all WRHA governed sites and facilities (including hospitals and personal care homes), and all funded hospitals and personal care homes.

To file a human rights complaint, visit [here](#).

Manitoba	<p>Manitoba Service Animals Protection Act: https://web2.gov.mb.ca/laws/statutes/ccsm/s090e.php</p> <p>Manitoba Human Rights Code: https://web2.gov.mb.ca/laws/statutes/ccsm/h175e.php</p> <ul style="list-style-type: none"> • Filing a Human Rights Complaint: http://www.manitobahumanrights.ca/v1/complaints/index.html
New Brunswick	<ul style="list-style-type: none"> • Human Rights Act, Chapter 171: Defines “mental disability” and “physical disability”. The Act specifies the physical reliance on a guide dog as a physical disability. The Act prohibits discrimination based on physical and mental disability in areas such as employment, housing, public services, and membership in labour unions and professional associations. It is also discriminatory to publish or display something that is discriminatory or indicates an intention to discriminate. • Society for the Prevention of Cruelty to Animals Act, RSNB 2014, c 132: Establish regulations and procedures for the protection and welfare of animals in New Brunswick. This act outlines definitions related to animal welfare, appoints animal protection officers, establishes rules and regulations for animal care and handling, provides guidelines for inspections of pet establishments, outlines offenses related to animal cruelty, and establishes the Animal Protection Account to fund animal protection initiatives. While the Act does not explicitly mention service animals, they may fall under the broader scope of the regulations regarding the care and handling of animals mentioned in the act. <p>ADDITIONAL INFORMATION:</p> <ul style="list-style-type: none"> • Guideline on Accommodating People with Service Animals, New Brunswick Human Rights Commission: The New Brunswick Human Rights Commission develops guidelines as a part of its mandate to prevent discrimination. These guidelines are intended to help individuals understand their legal rights and responsibilities under the New Brunswick Human Rights Act. The guidelines define a Service Animal as an animal trained to perform specific tasks to provide assistance to a person with a disability. Professional training or certification is not necessary for an animal to be considered a service animal under the Act.

<p>New Brunswick</p>	<p>Service animals should be readily identifiable, such as by a special harness or vest. However, such identifiers are not mandatory for an animal to be considered a service animal. The guidelines outline employers, service and housing providers duty to accommodate.</p> <ul style="list-style-type: none"> • Education providers have an obligation under the Act to accommodate students with service animals to the point of undue hardship. A student relying on a service animal has a right to bring the animal into the classroom and other areas of an educational facility. • Further, it is a violation of the Act for an employer or housing provider to discriminate against an employee or tenant/purchaser because a person relies on a service animal for a mental and/or physical disability. • To file a human right complaint, visit here.
<p>Newfoundland & Labrador</p>	<ul style="list-style-type: none"> • Human Rights Act, Chapter H-13.1: The Act prohibits discrimination based on various factors including disability and extends safeguards for individuals with disabilities, covering various situations related to disability status. There is no specific statement regarding the use of service dogs and/or guide dogs. • Service Animal Act, SNL2012 Chapter S-13.02: The Act defines “service animal” as an animal trained to provide assistance to a person with a disability and having the qualifications prescribed by the regulations and used by a person with a disability. The Act ensures that people with disabilities who rely on service animals have access to public places and housing without discrimination. Prohibits denying accommodations, services, or facilities to individuals with disabilities accompanied by service animals in public places. Under this legislation, people who are accompanied by a service animal may not be denied access to taxis and other public transportation, restaurants, shopping malls, apartments or hotels and education and health services by reason only that they are accompanied by a service animal. The Act safeguards against discrimination in housing based on the presence of a service animal. Charging fees for service animals in relation to accommodation or access to services is forbidden. Anyone violating the Act, or its regulations, may face fines or imprisonment.

Newfoundland & Labrador

- **Blind Persons' Rights Act RSNL 1990 Chapter B-4:** Defines “guide dog” as a dog trained as a guide for a blind person and having the qualifications prescribed by the regulations. The Act outlines the right to access public facilities, right to housing, and prohibited fees on the basis of the use of a guide dog. Contravening the Act or its regulations is considered an offence, with fines or imprisonment as penalties, applicable to both individuals and corporations.
- **Animal Health and Protection Act SNL2010 CHAPTER A-9.1:** The Act defines various animals and addresses their welfare and protection by the roles and responsibilities of officials involved in animal health and protection. While the act does not explicitly mention service animals, they may fall under the broader scope of the regulations regarding the care and handling of animals specified in the Act.

ADDITIONAL INFORMATION:

- Service Teams are not required to be “certified” or “registered” in NL, and therefore the handler is not required to carry any papers, identification cards, etc., to prove that they are accompanied by a “legitimate” service dog.
- The only proof you need that an animal is a service dog is a note from a physician, nurse, or other qualified medical practitioner. This is the only document recognized in Newfoundland and Labrador as legal evidence of a dog’s service status. There is no standard licensing or certification for service dogs that you should expect a handler to produce ([read more](#)).

To file a human rights complaint, visit [here](#).

<p>Northwest Territories</p>	<ul style="list-style-type: none"> • Human Rights Act, SNWT 2002, c.18: Defines “disability”, “discrimination”, and includes physical reliance on a guide dog as an example of a disease or condition that falls within the definition of “disability”. The Act establishes that no one may deny accommodation, goods, services, or facilities that are available to the public or discriminate against anyone with respect to accommodation, services, or facilities because of disability. • Dog Act, R.S.N.W.T. 1988, c, D-7: Defines “dog” and “owner.” Protects dogs against mistreatment and distress, outlines the owner’s duty of care, acceptable treatment, and offence and punishment. While the Act does not explicitly mention service dogs, they may fall under the broader scope of regulations regarding the care of animals specified in the Act. <p>ADDITIONAL INFORMATION:</p> <ul style="list-style-type: none"> • The Northwest Territories Human Rights Commission: Provides information on accessibility within businesses and references service animals. While there are no highlighted provincial regulations, the commission offers a resource tool from the Canada Transportation Agency regarding traveling with service or assistance animals. Information on legal rights for individuals using service animals is available, seemingly following guidelines similar to the Accessibility for Ontarians with Disabilities Act. • To file a human right complaint, visit here.
<p>Nova Scotia</p>	<ul style="list-style-type: none"> • Human Rights Act. R.S., c. 214, s. 1: The Act specifies that a disability includes a reliance on a service dog as defined in the Service Dog Act. This inclusion ensures that individuals who rely on service dogs due to physical or mental disabilities are protected under the Act from discrimination based on their disability or their use of a service dog.

Nova Scotia

- **Nova Scotia Service Dog Act, Chapter 4 of the Acts of 2016:**

The Nova Scotia Service Dog Act protects the rights and responsibilities of service dog users. The goal of the act is to prevent service dog users from being denied access to public places and refused tenancy rights. The Service Dog Act includes certification and identification standards for service dogs and their handlers. The act establishes penalties for denying rights to a service dog team or falsely representing a dog as a service dog. To access their rights under the Service Dog Act, service dog handlers must apply for certification. Service dog users who wish to be protected by the Service Dog Act can apply for certification. If you don't apply, you'll still be protected against any discrimination by the Human Rights Act.

- **Service Dog Regulations made under Section 19 of the Service Dog Act, S.N.S. 2016, c. 4:** Outlines the requirements and processes for certifying and renewing service dog teams, including training standards, assessment procedures, and the roles of medical and veterinary professionals. It also details the responsibilities of certificate holders, including the need to report changes in the dog's status or behavior and the conditions under which certificates may be canceled.

- **Accessibility Act, SNS 2017, c 2:** requires the prevention and removal of barriers that people with disabilities may experience when trying to access public spaces, among other factors.

- **Blind Persons' Right Act RSNS 1989, c 40:** Defines "blind person" as someone registered as blind with the Canadian National Institute for the Blind or recognized as blind under other specified criteria and "dog guide" as a dog trained as a guide for a blind person and having the qualifications prescribed by the regulations. The act protects against discrimination, no person can deny accommodation, services, or facilities available to the public, or discriminate in charges, against a blind person accompanied by a dog guide and protects against discrimination in occupancy of self-contained dwelling units based on a person being a blind person with a dog guide is prohibited. It is an offence for a person who is not blind to pretend to be blind to benefit from the Act. Violation of the Act is punishable by summary conviction, with fines ranging from \$500 to \$3,000.

Nova Scotia

- **Halifax Regional Municipality By-Law Number A-700 Respecting Animals and Responsible Pet Ownership:** As per By-law A-700, to get a Service Animal tag, the owner needs to provide the following to the Licensing office, where appropriate: A certificate from the Canadian National Institute for the Blind or the Hearing Ear Dogs of Canada in respect of the service animal; A certificate issued under the Service Dog Act; A certificate from an approved certification program (License office will review any certification programs someone has completed if they don't fall under the Service Dog Act); A certificate stating that the dog is used for search and rescue or law enforcement purposes.
- **Animal Cruelty Prevention Act SNS 2008, c 33:** Defines various animals and addresses their welfare and protection through the roles and responsibilities of officials involved in animal health and protection. While the Act does not explicitly mention service animals, they may fall under the broader scope of regulations regarding the care and handling of animals specified in the Act.
- **The Education (CSAP) Act** governs the administration of Acadian and French language public schools, and the Education Act governs the administration of English language public schools. These Acts also identify the rights of parents of students with special needs, and the duty of teachers and school boards to cater education plans to these students' particular needs.

ADDITIONAL INFORMATION:

Service Dog Certification

- Certified service dog teams will receive identification cards. The cards will provide a consistent way to verify that a service dog, certified under the Act, is trained and meets the high standard of behaviour for service dogs. The cards are intended to reduce misunderstandings and delays when you access public places with your service dog. There is no charge for the application or the identification card.
- Service Dog teams can become certified if the service dog was (1) trained by accredited schools (e.g. ADI) or; (2) not trained by accredited schools, but passed a service dog assessment administered by St. John Ambulance. There is a \$187.50 fee for the service dog assessment. If you're receiving income supports you may be eligible to have the fee waived.



<p>Nova Scotia</p>	<ul style="list-style-type: none"> • If a service dog team doesn't have an identification card and is denied access to a public place, the penalty provisions of the Service Dog Act would not apply. However, anyone who is denied access because of a disability can still file a complaint with the Human Rights Commission (read more). • Know Your Rights: Education in Nova Scotia: Educational institutions have a legal duty to accommodate individuals with needs related to their disability. In other words, educational institutions must provide you with the support you need to receive an education that is equal to your peers. However, this duty extends only up until the point of undue hardship. To file a human right complaint, visit here or https://humanrights.novascotia.ca/resolving-disputes/how-file-complaint
<p>Nunavut</p>	<ul style="list-style-type: none"> • Human Rights Act, C.S.Nu.,c.H-70: Defines “discrimination”, “disability”, and establishes that no one may deny accommodation, goods, services, or facilities that are available to the public or discriminate against anyone with respect to accommodation, services, or facilities because of disability. The Act makes no reference to service animals. • Dog Act, R.S.N.W.T. 1988, c, D-7, AS AMENDED BY NUNAVUT STATUTES: Nunavut has adopted The Northwest Territories Dog Act outlined above. <p>ADDITIONAL INFORMATION:</p> <ul style="list-style-type: none"> • Nunavut does not have specific laws addressing service dog teams. Instead, it relies on the Human Rights Act, which defines and protects the rights of individuals with disabilities, including those who require service dogs. • To file a human right complaint, visit here.
<p>Ontario</p>	<ul style="list-style-type: none"> • Human Rights Code, R.S.O. 1990, c. H. 19: Defines “disability” inclusively, covering a wide range of physical and mental impairments, including the reliance on a guide dog or other animal for assistance. Prohibits discrimination based on disability, ensuring equal access to accommodation, goods, services, and facilities available to the public. The code applies to both organizations and individuals in the public and private sectors.

Ontario

- **Bill 80, Ontario Service Dogs Act, 2016:** Defines “service dog” and prohibits denying accommodation, services, or facilities to a person with a disability accompanied by a service dog. Dedicated to respecting the rights of people with disabilities who use service dogs. Under the Act, individuals with disabilities who rely on service dogs are entitled to receive identification cards from the Attorney General’s office. These cards serve as official proof of qualification, allowing them and their service dogs access to public places without discrimination. Outlines penalties for contravening the Act’s provisions.
- **Blind Persons’ Rights Act, R.S.O. 1990, c. B.7:** Defines “blind person” and “guide dog” and prohibits discrimination against individuals accompanied by guide dogs in places open to the public. Outlines penalties for contravening the Act’s provisions and provides for the issuance of identification cards to individuals who are blind and rely on guide dogs.
- **Accessibility for Ontarians with Disabilities Act, 2005:** The AODA defines disability broadly and sets standards to identify, remove, and prevent barriers to accessibility. Not designed to address complaints of discrimination but focuses on ensuring accessibility standards are met. The AODA requires that a school allow people with disabilities to be accompanied by a guide dog or service dog, and requires a school to permit people with guide dogs or service animals to enter its premises.
- **Education Act, R.S.O. 1990, c. E.2:** All school boards in Ontario are required to develop, implement, and maintain a policy on student use of service animals in schools. This policy is established under the authority of paragraph 29.5 of subsection 8(1).
- **Integrated Accessibility Standards Regulations O. Reg. 165/16:** Defines “guide dog” and “service animals” and mandates accommodation for individuals with disabilities accompanied by such animals. Establishes accessibility standards across various sectors and requires companies to maintain accessibility policies. Provides training requirements for staff on how to interact with persons with disabilities who use assistive devices or service animals.
- **R.S.O. 1990, Reg. 493/17: FOOD PREMISES: S.14:** Specifically allows service animals in areas where food is served, sold, or offered for sale.



Ontario

- **Safe and Supportive Classrooms Act, 2019 S.O. 2019, c. 3 Bill 48:**

Amends the Education Act to include provisions regarding the presence and accommodation of service animals within schools. Educational authorities must create policies and guidelines for the presence and accommodation of service animals within schools.

- **Provincial Animal Welfare Services Act, 2019, S.O. 2019, c. 13:** The Act protects animals from distress and harm through defined roles and responsibilities of officials involved in animal welfare and protection. For the purposes of this Act, an animal is a service animal if, (a) the animal is required by a person with a disability for assistance; and (b) the person has documentation from a regulated health professional confirming that the person requires the animal for reasons relating to their disability. The Act states that no person shall cause harm, or attempt to cause harm, to an animal that works with peace officers in the execution of their duties, or to a service animal, whether or not the animal is working at the time of the harm.

ADDITIONAL INFORMATION:

- **Service Animal Laws for Ontario Workplaces,** Accessibility for Ontarians with Disabilities Act: Outlines the policies under the Customer Service Standard of the AODA. Identification of service animals can be through visible indicators or documentation provided by a healthcare practitioner or an identification card confirming the necessity of the animal. While service providers are generally required to welcome service animals, there are exceptions in some food-related areas, where alternative accommodations must be offered. In these instances, service providers must offer alternative accommodations so that the customer can access the service usually offered in that location.

- **Accessibility in Ontario, Government of Ontario:** Documentation from regulated health professionals can be provided if the guide dog or service animal does not wear a vest or harness. Service animals do not need to be trained or certified by a recognized disability-related organization. Municipalities may have by-laws restricting certain breeds of animals or dogs.

To file a human rights complaint, visit [here](#).

Prince Edward Island

- **Human Rights Act (H-12):** The Act defines “disability” broadly, including physical, mental, or intellectual conditions. It mentions the reliance on an “assist animal” within the definition.
- **Animal Welfare Act C A-11.2:** The Act outlines the proper care and treatment of animals, interventions, enforcement, and various other items relating to animal welfare and protection. While the Act does not explicitly mention service animals, they may fall under the broader scope of regulations regarding the care of animals specified in the Act.

ADDITIONAL INFORMATION:

- **Prince Edward Island Human Rights Commission:** Provides a ‘fact sheet’ on information pertaining to service animals in PEI. Service animal is defined as an animal trained to assist a person with a disability. The work performed by a service animal must be directly related to a person’s intellectual, mental or physical disability. Provides examples of work performed by service animals, and notes that no one should interfere with, pet, or feed, a service animal without the permission of the animal’s handler. Provides information on how to recognize a service animal: The animal’s collar, harness, or vest identifies them as a service animal (the vest may or may not have the logo of a recognized animal training facility); the handler identifies how the animal has been trained to assist with their disability; or the handler has a letter or card issued by a recognized animal training organisation. At present, there is no standardized identification or certification of service animals in PEI. If the animal is clearly marked as a service animal and is behaving appropriately, the handler should not have to provide confirmation that it is a service animal. The sheet outlines obligations of a handler: Handlers should outfit their animal with a service collar, harness, or vest. If the animal is certified, the handler may be able to provide a training certificate or similar documentation. Handlers should be able to identify what service(s) the animal has been trained to provide without having to disclose their disability. Handlers should control the animal’s behaviour and may be refused access or asked to leave if the service animal is misbehaving, (such as barking, snapping, defecating, or whining excessively).

<p>Prince Edward Island</p>	<p>In such cases, handlers should be able to obtain the service without the animal. Handlers should not feed service animals in restaurants and the service animal should not occupy a seat. Handlers may be responsible for injuries to people or property caused by the service animal. Duty to accommodate, exceptions to duty to accommodate, and human rights are also outlined.</p> <ul style="list-style-type: none"> • PEI does not currently have any law that specifically addresses service dogs, the certification of service dogs, or the use of service animals. However, PEI is currently in the process of introducing Bill 111 - Service Dog Act. The Act was tabled in legislature with amendments on March 21st, 2024. <p>To file a human rights complaint, visit here.</p>
<p>Quebec</p>	<ul style="list-style-type: none"> • Charter of Human Rights and Freedoms (Chapter C-12): Ensures full and equal recognition and exercise of human rights without discrimination based on disability. The province relies on the Quebec Charter of Human Rights and Freedoms to protect all people with a disability who use a guide dog or a service dog. Individuals accompanied by guide dogs or service dogs have access rights to public places, transportation, workplaces, and recreational facilities. • Act to Secure Handicapped Persons in the Exercise of Their Rights with a View to Achieving Social, School and Workplace Integration (2004, c. 31, s. 1): Includes provisions related to service and guide dogs for visually impaired persons. • Animal Welfare and Safety Act, c B-3.1: The purpose of this Act is to establish rules to ensure the protection of animals with a view to guaranteeing their welfare and safety throughout their lives. The Act defines ‘personal service animal’ as an animal that is needed by a handicapped person to assist the person and that has been certified as having been trained for that purpose by a professional service animal training organization. The act states that no person may in any way hinder a personal service animal with a view to hampering it, including by touching it directly or indirectly or by blocking its way. The same holds for a service animal while it is assisting a peace officer in the performance of the officer’s duties.

Quebec	<p>ADDITIONAL INFORMATION:</p> <ul style="list-style-type: none"> • Commission des droits de la personne et des droits de la jeunesse (CDPDJ; “Human Rights and Youth Rights Commission”): The Québec Charter of Human Rights and Freedoms protects all people with a disability who use a guide dog or a service dog. A person accompanied by a guide dog or a service dog has the right to access public places, without discrimination. When a person brings their service dog into areas open to the public the dog must wear a visual marker indicating that it is a service animal, displaying the logo of the organization that trained it (e.g., a harness, bandana, vest, etc.) and the person may be asked to provide proof of the dog’s special training or certification, such as a card or letter from the organization confirming the dog’s status as a service animal or completion of special training. However, the person is not required to provide documentation or proof of their disability, medical need, or health condition, nor do they need to present the opinion of a health professional. • Service Dogs in Training: Access to public places and transport, to work or leisure areas and to the home of the person in charge of training the dog could be conditional on an assessment of the situation. That said, because people with a disability will benefit from the training, you are encouraged to allow these dogs in public places. <p>To file a human rights complaint, visit here.</p>
Saskatchewan	<ul style="list-style-type: none"> • Saskatchewan Human Rights Code (2018): Defines “disability”, there is no specific mention of service or guide dogs. The objectives of this Act are to promote the inherent dignity and equal rights of all individuals while furthering public policy in Saskatchewan, emphasizing freedom, equality, and the discouragement and elimination of discrimination. Saskatchewan relies on the Human Rights Code to govern the rights and responsibilities of service dog teams in the province.

Saskatchewan

- **Protection of Service Animals Bill No. 617:** The bill defines disability broadly, encompassing physical, mental, and developmental impairments, including reliance on service animals. Defines “service animal” as an animal: (i) that is trained or is in training and has recognized certification to be used by a person with a disability for reasons relating to that person’s disability; (ii) that is trained or is in training to be used by a peace officer in the execution of the peace officer’s duties; or (iii) that is trained or is in training to be used by a person who is authorized by a peace officer to assist peace officers in the carrying out of the peace officers’ duties. The bill outlines offences, including touching, feeding, impeding, or interfering with a service animal, without lawful excuse or authority, with penalties specified for violations. Additional Information:
- **The Saskatchewan Human Rights Commission:** The Saskatchewan Human Rights Code (the “Code”) requires the accommodation of persons with disabilities, including persons who use service animals, in housing, employment, education, and access to public services and places. Disability is a protected category under the Code. It includes physical and mental disabilities. Examples of Service Animals: A guide dog, a hearing dog, assist dog, A SSigDog, seizure response dog, and a psychiatric service animal. The website provides Saskatchewan’s Policy on Service Animals, outlining the requirement for accommodation of persons with disabilities, including those with service animals, in housing, employment, education, and public services, with examples of service animals including guide dogs and psychiatric service animals; discrimination in provision of services is prohibited, landlords and employers are obligated to accommodate service animals, and certain practices such as refusing admission or charging higher fees are prohibited; handlers must ensure control of service animals and exceptions to accommodation are rare and require proof of undue hardship.
- **The Saskatchewan Human Rights Commission, (vi) Education, Occupations and Employment:** Persons with disabilities have the right to participate in education, occupations and employment without discrimination pursuant to sections 9, 13 and 16 of the Code. Accommodations must be made to allow persons with service animals to access educational services and fully participate in their occupations and employment.

<p>Saskatchewan</p>	<p>The Commission recognizes that relationships in the areas of education, occupations and employment often endure for extended periods of time. Individuals requiring accommodation in education, occupations and employment are often required to produce evidence supporting their need for accommodation. Persons with disabilities should be prepared to produce a training certificate to confirm the specialized nature of their service animals.</p> <p>To file a human rights complaint, visit here.</p>
<p>Yukon</p>	<ul style="list-style-type: none"> • Human Rights Act, RSY 2002, c. 116: Defines “mental disability” and “physical disability,” categorizing physical reliance on a service animal under “physical disability.” The objects of this Act are to further the public policy in the Yukon that ensures every individual is free and equal in dignity and rights, discourages and eliminates discrimination, and promotes recognition of the inherent dignity, worth, and equal rights of all individuals. • Animal Protection and Control Act Bill No. 20: Enacted by the Government of Yukon to address animal welfare standards and enforcement. Enhances enforcement capabilities related to animal protection and control. While the Act does not explicitly mention service dogs, they may fall under the broader scope of regulations regarding the care of animals specified in the Act. <p>ADDITIONAL INFORMATION:</p> <ul style="list-style-type: none"> • Yukon Housing Corporation Policy: Defines “service animal” and outlines requirements for individuals relying on service animals in housing. Requires certification of service animals during the housing application process. Defines service animals and specifies that typical pet policies do not apply to them. • Human Rights Commission: Responsible for researching human rights issues, promoting policies, and handling complaints related to discrimination and harassment. Provides information on provincial human rights, discrimination, and harassment. Guides individuals through the complaint filing process. • Yukon Human Rights Panel of Adjudicators: An independent tribunal handling complaints referred by the Human Rights Commission. Receives complaints related to discrimination and harassment. Conducts hearings and may order remedies for discrimination cases. • To file a human rights complaint, visit here.

Appendix B:

Canadian Transportation Regulations for Service Dogs

Informant	Service Dog Regulations
<p>Canadian Transportation Agency</p>	<p>Canadian Transportation Agency provides a guide that explains the obligations of transportation service providers covered by the Accessible Transportation for Persons with Disabilities Regulations (ATPDR), to accommodate persons who travel with a service dog. In particular, the guide explains:</p> <ul style="list-style-type: none"> • What is considered to be a service dog; • What kind of assistance transportation service providers must give to persons who travel with a service dog; • What are the conditions associated with travelling with a service dog; and • Travel tips for persons who travel with a service dog. <p>The ATPDR defines a service dog as a dog that:</p> <ul style="list-style-type: none"> • has been individually trained by an organization or person specializing in service dog training; and • performs a task to assist a person with a disability with a need related to their disability. <p>In order to establish that a dog is a service dog for purposes of the ATPDR, a person could be expected to provide information such as:</p> <ul style="list-style-type: none"> • an identification card or other document issued by an organization or person specializing in service dog training that identifies both the person with a disability and their service dog; and

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- in the case of any service dog that is not a guide dog, an attestation by that organization or person specializing in service dog training that:
 - the service dog has been individually trained by that organization or person to perform a task or tasks to assist the person with a disability with a need related to their disability;
 - a clear description of the task(s) the dog has been individually trained to perform to assist the person with their disability-related need(s);
 - the credentials of the trainer(s), including any qualifications, certifications and affiliations with professional service dog organizations such as Canadian Association of Service Dog Trainers and the Canadian Association of Guide & Assistance Dog Schools; and a clear description of the specific content of the training program(s) completed by the dog, including the duration of the program, the goals to be achieved by the dog, the involvement of the handler, the assessment methods used and the assessment results achieved by the dog and its handler.

The ATPDR require carriers, terminal operators and CATSA (transportation service providers) to offer the following services to a persons travelling with a service dog. Providing these services, in some cases, depends on a person who wishes to travel with their service dog fulfilling certain requirements (see Section 4).

- **Accept service dogs for transportation:** All carriers must accept, subject to the conditions in Section 4, a service dog for transport and allow the dog to accompany the passenger on board. Travellers with disabilities may require disability-related equipment or supplies at destination. Refusing to accept such items, or charging travellers for their carriage, may constitute an undue obstacle to travel in the national transportation system. It is strongly recommended that carriers accept reasonable quantities of such items at no additional charge to the traveller, unless they can demonstrate that doing so would cause undue hardship. Travellers with disabilities are encouraged to provide advance notice of their request to carry disability-related items at no additional charge, and to be prepared, in some cases, to provide medical documentation to allow the carrier to assess the request.



- **Provide appropriate seating and sufficient space for service dogs:** All carriers must ensure that the seat of a passenger travelling with a service dog provides sufficient floor space for the service dog to lie down at the passenger's feet in a manner that ensures the safety and well-being of the passenger and the service dog. The floor space must be large enough for the passenger's feet and their service dog and avoid causing either of them injury while ensuring that they can travel in reasonable comfort. Inadequate space and objects, such as baggage restraint bars and seat fasteners located under the seat in front of the passenger, can injure the service dog and hinder its ability to provide the disability-related assistance that the passenger needs. This can also mean that the passenger needs to either place their feet on top of their dog or position them on either side of their dog, which can cause significant discomfort to both. In some cases, obstructions in the floor space will necessitate the use of floor space at an adjacent seat to ensure that the passenger and their service dog can share the space safely and in reasonable comfort. All carriers, with the exception of ferries that do not offer assigned seating, must provide adjacent seating needed to provide sufficient floor space for the service dog, if the dog is too large to lie down at the passenger's feet in a manner which protects the safety and well-being of the passenger and the dog. Canadian carriers must provide the adjacent seating needed without imposing additional fares or any other charges, when travel is within Canada. Exception: The ATPDR do not prohibit carriers from imposing an additional fare or any other charge for an additional seat needed to accommodate a service dog when travel is between Canada and a foreign country. Carriers cannot charge a seat selection fee for any additional adjacent seat required by a passenger to accommodate their service dog while travelling on a domestic trip. A carrier's ability to accommodate a person's need for an extra seat, in order to ensure that their service dog has sufficient floor space, may be limited if the flight is full. The carrier may offer the person with a disability with alternate transportation with the carrier.

- **Permit the use of any washroom in an aircraft:** The ATPDR recognize that an aircraft often has washrooms which are larger — for example, washrooms in premium classes of service — and that regular washrooms may be too small for both a passenger and their service dog. Air carriers must permit a passenger who needs the assistance of their service dog to use a washroom, to use the washroom that has the most space, regardless of where the washroom is located.
- **Provide service dog relief areas:** Terminal Operators must provide a designated service dog relief area located outside the terminal. Terminal Operators must also provide a designated service dog relief area on the secure side of the terminal as of June 25, 2021, which can be reached without having to leave the secure area and re-enter it. Domestic Ferry Operators must have a designated service dog relief area onboard a ferry on which passengers are travelling for four or more consecutive hours. Relief areas in terminals and onboard ferries must be accessible to travellers with disabilities, identified by tactile and Braille signage, and regularly cleaned and maintained. Terminal Operators must publish on their website the location of the service dog relief areas.
- **Ensure accessible ground transportation from terminals:** The ATPDR recognize that, like many passengers, those with disabilities often rely on ground transportation to be able to complete their trip. Terminal Operators that have an agreement with a service provider for the provision of ground transportation from the terminal, including by taxi, limousine, bus or rental vehicle, must ensure that the transportation is accessible to a person travelling with a service dog.
- **Simultaneously screen a person and their service dog:** CATSA must, when screening a person who is travelling with a service dog, make every reasonable effort to simultaneously screen the person's service dog. The screening of passengers travelling with service dogs may involve special procedures for service dogs. For example, carrying bags for service dogs must go through the X-ray and may be required to be swabbed for explosive trace detection.

- **Train personnel:** Canadian transportation service providers must ensure that their personnel who interact with the public or participate in making decisions or developing policies and procedures that affect passengers with disabilities, including passengers who travel with service dogs, receive training that provides them with adequate knowledge in respect of the role and needs of a service dog.
- **Retain information and documents for future trips:** If a carrier requests information or documents from a person who wants to travel with a service dog, the carrier must offer to retain an electronic copy for at least three years. This avoids a person having to provide the same information or documents each time they travel with the carrier. A carrier may ask a person to confirm, at the time of a new reservation, if information or documents already on file about the person's service dog have changed since they were provided.
- **Recommended practice for carriers:** Carriers should establish a clear, written policy regarding the transportation of service dogs, including a policy that addresses conflicting disability-related needs — for example, the seating needs of a passenger travelling with a service dog and those of a passenger who has a severe allergy to dogs — and communicate the policy to all relevant personnel. Carriers should communicate with passengers travelling with a service dog before departure and during travel to ensure they understand the services they will receive and the related requirements, such as providing information or documents regarding their service dog. More information on Communication requirements for persons travelling with service dogs can be found in *Communicating with Persons with Disabilities: A Guide*.

RESPONSIBILITIES OF PERSONS WHO TRAVEL WITH A SERVICE DOG

- **Provide advance notice:** A carrier may require a person who wants to travel with a service dog to provide it with advance notice. This is usually 48 hours notice in advance of departure, but it can be as much as 96 hours if the carrier needs information or documentation relating to their service dog. If the person with a disability gives advance notice but the information or documents provided are insufficient or the notice period includes a day that is a weekend day or holiday.



the carrier may not be able to complete its assessment of the request. In these cases, the carrier may not be required to provide the service. For this reason, it is important that travellers provide the requested documents or information and make every effort to give advance notice that includes two full business days.

- **Provide information and documents:** At the time of reservation, carriers may require a person who wants to travel with a service dog to provide a declaration attesting that the dog has been individually trained by an organization or person specializing in service dog training to perform a task to assist the person with a need related to their disability. Before departure, carriers may require a person who wants to travel with a service dog to provide an identification card or other document that is issued by an organization or person specializing in service dog training. The document would need to identify the person and attest that their service dog has been individually trained by the organization or person to perform a task related to a person's disability. A person who is unable to provide a copy of an identification card or other document in support of their service dog's training when they contact a carrier to make a reservation — for example, because they do not have access to a computer to send an electronic copy — can ask the carrier whether they can make a verbal declaration and follow up with a copy of the required document. Persons with disabilities have the right to travel with a legitimate service dog and should not be required to prove, at every step of their travel, that their dog is a service dog. To avoid this, carriers are required to provide a person with confirmation that their service dog has been approved for travel, for example, by noting this on the person's itinerary. They could also note the confirmation on the person's boarding pass to ensure the information is available to personnel at check-in, at the gate and onboard the aircraft.
- **Controlling the service dog:** Carriers can require a person travelling with a service dog to control the dog with a leash, tether or harness during travel.

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**Travel tips for persons who travel with a service dog:
There are things a person who wants to travel with their service
dog can do to help avoid problems during their trip:**

- Contact the carrier as soon as possible (a carrier may require between 48 and 96 hours advance notice) to find out what information or documents are required. The carrier may already have this in an electronic file if it was provided for a previous trip and the passenger asked that it be kept for future reference (up to 3 years);
- Provide information to the carrier on the size of the dog to ensure that the passenger and their service dog can travel safely and in reasonable comfort;
- Find out the location of relief areas at the terminal (this must be indicated on its website). If travelling on a ferry for 4 or more consecutive hours, ask the ferry operator where the relief area is located;
- Get information on rules and restrictions related to travel with a service dog outside of Canada, including quarantine and permit requirements that may apply in the destination country;
- Find out whether an international health certificate and/or proof of vaccination is required for the service dog;
- Carry certification documents for the service dog, such as a training certificate and, for international travel, vaccination records; and
- Find out whether the security screening process involves any special steps for the service dog.

Air Canada

**If you wish to travel with a service dog, please keep the following
in mind:**

- Each passenger may travel with one service dog.
- Exception: for flights to/from the U.S., you may travel with two service dogs provided they both fit within your seat's footprint.
- A service dog is a dog that has been individually trained to do work or perform tasks for the benefit of a person with a disability.

Air Canada

- For domestic, international, and Caribbean flights, your service dog must have been individually trained by an organization or person specializing in service dog training.
- Your service dog must always remain under your control during travel, and must be harnessed, held on a leash, or tethered if not in its kennel.
- By enquiring about its size and weight, and other characteristics, the Air Canada Medical Assistance Desk will assess if your service dog is able to fit comfortably at your feet (e.g. if it is able to maintain a curled position).
- If your service dog does not fit comfortably at your feet, you can request additional floor space by contacting the Medical Assistance Desk at least 48 hours before departure.
- Extra floor space is free of charge for flights within Canada.
- For all other flights, extra floor space is available for purchase.
- You will also want to make sure that your service dog meets all the travel, entry or exit requirements of the country, province, state, or territory to/from which you are travelling.

TRAVEL REQUIREMENTS

You must complete and send the following forms* to the Air Canada Medical Assistance Desk at least 48 hours prior to departure. We will, however, make every reasonable effort to accommodate requests made within 48 hours.

FLIGHTS TO THE U.S.

- U.S. Department of Transportation Service Animal Air Transportation Form.
- U.S. Department of Transportation Service Animal Relief Attestation Form – to be also completed for flights 8 hours or more.



Air Canada

ALL OTHER FLIGHTS

• **Air Canada Service Animal Form** - When you submit your form, you will also need to provide an identification card or other document issued by an organization or person specializing in service dog training. This card or document should identify the person with a disability and attest that the service dog has been individually trained by the organization or person to perform a task to assist the person with a disability with a need related to their disability.

* Please note that Canadian National Institute for the Blind cardholders are not required to complete the form(s) but still need to contact the Air Canada Medical Assistance Desk to book their service animal.

When traveling with an emotional support dog in the cabin, certain conditions must be met:

1. The dog must travel safely and comfortably in an approved pet carrier under the seat in front of you. If this is not possible, the dog can travel in the pressurized baggage compartment on most aircraft.
2. The dog must remain in its carrier for the duration of the trip.

Travel requirements include submitting the following at least 96 hours before your flight:

1. A completed Emotional Support Dog Request – Acknowledgement and Confirmation of Behaviour form.
2. A Medical/Mental Health Professional Form from a licensed medical or mental health professional confirming your need for an emotional support dog due to a mental health disability.
3. A Veterinary Health Form confirming the dog is free from infectious or contagious diseases, ticks, fleas, and is well-behaved. The form must also confirm the dog can fit safely in the carrier under the seat.

Documentation showing the dog meets all travel, entry, or exit requirements of the destination country, province, state, or territory.

Canadian North

- Professionally trained service animals, which are assisting customers with disabilities, are carried on all aircraft types in the cabin at no charge. Service animals are permitted to remain on the floor at the passenger's feet as long as they are properly harnessed.
- Canadian North will require written proof that a professional service animal institution has trained their service animal.

Flair

- Professionally trained and certified service dogs assisting customers with disabilities are carried in the cabin at the customer's feet at no charge.
- The animal must be harnessed and certified as having been trained by a professional service animal institution (as required under the Canadian Air Transportation Regulations).
- Passengers must notify Flair of the breed of the service dog and its approximate dimensions and weight. For the comfort of all passengers, Flair will determine, in consultation with the passenger, where the passenger and service animal will be seated. Where there is insufficient floor space in the seat row of the person's passenger seat, Flair will permit the service animal to remain on the floor in an area where the person can still exercise control over the animal.
- Service Animals that are causing a disruption, including barking, chirping, howling, growling, or other disruptive occurrences, it is in Flair's sole and absolute discretion, may be denied boarding. The passenger assumes full responsibility for the service animal and must make all necessary arrangements to obtain valid health and vaccination certificates, entry permits, and other documents required by countries, states or territories for entry or transit. In the absence of such documentation, the service animal will not be accepted for carriage.
- Only service dogs are accepted as service animals at this time.

For service animals travelling to and from the US

Please see forms below required for service animals travelling to and from the US:

- Service Animal Air Transportation Form.
- Service Animal Relief Attestation Form.

ACCESSIBLE SERVICES:

- Flair accepts service dogs on flights. Depending on where you are travelling, additional documentation for entry may be required. Flair recommend researching entry requirements for different countries by visiting their respective government websites.



Flair

- We request that you provide us with notice at least 48 hours notice before departure time, so we can arrange for additional seating; should it be required. If we are notified less than 48 hours before your scheduled departure time, we will make our best effort to accommodate you at the airport.
 - Flair considers your service dog to be working for the duration of your trip. As such, your service dog must:
 - be under control
 - wear a harness, vest, or collar and leash (tether) or be inside a kennel.
 - be appropriately behaved
 - If for any reason a service dog is not under the care and control of the handler, or exhibits disruptive or inappropriate behaviors, Flair may refuse transport. Some of these include:
 - barking, growling, or biting
 - jumping on people
 - urinating or defecating in unapproved areas
 - causing significant disruption
 - Depending on the size of your service dog, they may need additional room to be comfortable for their flight. Additional seating for your service dog may be arranged for no cost for flights operating solely within Canada.
 - If you wish to register your service dog with Flair for ease of future travel, please fill out the Service or Emotional Dog Support Form and email it to accessibility@flyflair.com
 - Please understand that we may require you to answer some questions regarding your service dog and your needs. We will never ask you to disclose your specific disability, however, you will be required to confirm that your dog is travelling to assist you with a disability, and what task or service your dog provides.
 - We recommend that you travel with the service dog's documentation from the IGDF or ADI certified schools, should it be requested at the airports.
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Flair	<ul style="list-style-type: none"> Depending on the overall dimensions of your service dog, we may be able to arrange for additional seats to be blocked so that the animal can lie comfortably at your feet.
Porter	<p>Porter welcomes certified, professionally-trained service animals and emotional support dogs in the aircraft cabin, as long as the animal is providing disability-related assistance to a passenger. If you plan on travelling with your service animal, we recommend that you notify us at least 48 hours prior to departure, so that we can best accommodate you and your animal.</p>



Porter

Online check-in is available; however, you will be required to collect your boarding pass at the airport check-in counter at least 90 minutes prior to your flight's scheduled departure time. The required documentation and behaviour of the animal will be assessed at the airport to ensure safety requirements are met before approving your animal for travel.

CERTIFIED SERVICE DOG:

- A service dog is trained to perform a specific task and/or function to assist an individual with a disability in the management of their disability (such as pathfinding, providing stability, alerting to sounds etc.).
- To travel with a service dog, you must provide your service dog certificate from the training institution at least 48 hours ahead of your scheduled flight.
- Porter will accept your service dog for carriage without charge if the dog is: (1) Certified, in writing, as having been trained to assist a person with a disability by an Assistance Dogs International (ADI)-accredited institution. Service dogs that are either not trained by a program accredited by ADI or International Guide Dog Federation (IGDF), or that have received online training, are generally not accepted and currently assessed on a case-by-case basis, at Porter's discretion; (2) Properly harnessed in accordance with standards established by a professional service animal institution.
- Our Disability Assistance Desk must receive and validate the required documentation prior to the time of travel. Porter will make reasonable efforts to accommodate requests made within 48 hours of your departure.
- Porter is entitled to obtain assurances that we can safely transport your dog and that the dog behaves properly in a public setting. You may be asked to present supporting documents at the airport.
- Service dogs must remain under the control of their handler at all times and are not permitted to occupy a seat or sit in an exit row; they must fit in the foot space of the seat assigned to the service animal handler. Porter does not accept service dogs in training.

Porter

- When travelling to or from the United States, Porter requires all passengers flying with a service dog to provide, at least 48 hours prior to departure, a signed and dated U.S. DOT Service Animal Air Transportation Form.
- Passengers who book a flight scheduled to depart within 48 hours may present the form at the airport. You may also have to answer questions about your dogs' training, and our agents may assess the dog's behaviour while at the airport.
- The Centers for Disease Control and Prevention (CDC) requires all dogs entering the United States to be immunized against rabies. Proof of vaccination is required before air travel begins and should be presented at the airport.

EMOTIONAL SUPPORT AND PSYCHIATRIC SERVICE ANIMALS:

- Emotional support animals provide comfort, affection and companionship to aid in emotional and/or psychiatric therapy of individuals who have been diagnosed with a mental or emotional disorder.
- These animals are not trained service animals, as they are not trained to perform a specific task and/or function to assist an individual with a psychological disability.
- Please note that Porter accepts only dogs as emotional support or psychiatric service animals. In line with Canadian Transportation Agency requirements, emotional support or psychiatric service dogs must remain in an approved carrier for the duration of travel and therefore cannot be lap held.



Porter

- To travel with an emotional support or psychiatric service animal, you must provide supporting documentation dated within 1 year of your scheduled flight. It must be on letterhead from either a licensed medical or mental health professional to be presented to an agent upon check-in stating the following: title, address, license number and jurisdiction (province/state/country where it was issued), phone number, and signature of the mental health professional; the passenger has a mental health related disability recognized in the Diagnostic and Statistical Manual of Mental Disorders Fifth Edition (DSM 5); the passenger needs the emotional support or psychiatric service animal as an accommodation for air travel and/or for activity at the passenger's destination; and the person listed in the letter is under the care of the assessing physician or mental health professional.
- Our Disability Assistance Desk must receive and validate the required documentation prior to the time of travel. Porter will make reasonable efforts to accommodate requests made within 48 hours of your departure.
- Verification of documentation may include Porter contacting your mental health care professional. If we are unable to validate the documentation or if the advance notification is not given, you may be required to transport your animal as a pet, and in that case, pet policy including fees will apply.

TRAVEL RESTRICTIONS:

- Porter will not accept animals that could pose a safety hazard or a public health concern.
- An animal may be denied transport if it: poses any type of health and safety threat; exceeds a safe size and weight; has not been trained to behave properly in a public setting (growling, barking or exhibiting other aggressive behaviour); or may cause a significant disruption to cabin service.
- Porter does not accept for transport service animals in training, rescue dogs or therapy dogs.

SEATING OPTIONS:

Porter will allocate an appropriate seat for you. Due to regulatory and safety requirements, exit row seats cannot be assigned when travelling with a service animal.

Porter

- A service animal must remain in the floor space where you are sitting and may not get in the way of an aisle or any area that needs to remain clear for emergencies.
- Please understand that with larger service dogs, subject to space availability, additional floor space can be arranged free of charge on domestic flights. On transborder flights, additional floor space may be requested by purchasing a second seat. However, in some cases, we may need to re-accommodate you if the dog encroaches on other passengers or extends into aisles, which would be a violation of safety regulations.
- No animals are allowed to occupy a seat.

If you intend to travel with your service animal on your lap, please note that:

- The supporting documentation from a licensed medical or mental health professional must indicate that you require your service animal to be lap held and should be submitted to our Disability Assistance Desk at least 48 hours prior to departure.
- Due to safety reasons, your service animal may be held on your lap, only if it is no larger than an infant and fits comfortably on your lap.

If you are traveling with an emotional support dog, please note that it must remain in its carrier at all times, as per the requirements of the Canadian Transportation Agency, and therefore cannot be lap held.

ANIMAL RELIEF AREAS:

- In the event that your service animal needs to relieve itself, please use the designated animal relief areas. Please ask our airport staff for directions or assistance.

If you need to leave the secure boarding area to relieve your animal, you must go through the security screening process again.



SERVICE DOGS:

- This service is reserved for persons with disabilities. If you do not have a disability, making false, fictitious, or fraudulent statements that you do may be determined to be a federal crime and can impact your ability to book future flights. WestJet only accepts dogs to provide services to persons with disabilities. Service dogs must have been trained to do work or perform tasks for the benefit of a qualified individual with a disability. For domestic, international and Caribbean flights, service dogs must be individually trained by an organization or person specializing in service dog training.
- We accept one service dog for a person with a disability. If your itinerary includes a flight to or from the U.S., we accept two service dogs for a person with a disability.
- If you are travelling with your service dog and your itinerary contains a flight operated by a partner airline, please contact the partner airline to confirm their guidelines.

REQUIREMENTS TO MEET ENTRANCE AND IMPORT REGULATIONS

- It is your responsibility and extremely important to ensure your dog meets the entrance and import regulations and the destination specific restrictions for all countries on your itinerary, including those where your flight stops.
- Failure to meet the requirements for where you are travelling may result in your dog being: denied carriage, denied entry upon arrival, returned to your point of departure or country of origin quarantined, or euthanized (humanely put down) by the local government authority.
- In nearly all instances, you will be responsible for the fines, fees or costs associated with these actions.
- WestJet assumes no responsibility for inaccurate or incomplete documentation. For import and export regulations, vaccination and documentation requirements, contact the consulate or embassy of the countries you will be entering.

ADVANCE NOTICE:

- To ensure adequate notice we recommend that you request to travel with your service dog as soon as possible at least 48 hours before your flight departs. This helps us to arrange appropriate seating for you and your service dog and to greatly reduce the chances that you will be delayed or denied travel.
- In cases where notification is not provided 48 hours before departure, we will make every reasonable effort to accommodate your request, which may include delaying you until another WestJet operated flight is available to your destination.
- If you are on a WestJet Vacations package booking, we request a minimum of seven days' notice to arrange suitable accommodations, transfers, car rentals or other services.

RESERVING TRAVEL

- To request travel or to add your service dog onto an existing reservation, call us at least 48 hours before your flight departure and ask for the Special Care Desk. Please have any existing reservation code ready for our agent.
- Be prepared to answer some questions regarding your service dog and your needs. You will not be asked to disclose your specific disability, however you will be required to confirm that your animal is travelling to assist you with a disability, and what task or service your dog provides.

SEATING REQUIREMENTS

- Service dogs are not permitted in the emergency exit row on any aircraft or to occupy an empty seat.
- If your service dog does not fit comfortably at your feet, you can request additional floor space by contacting WestJet at least 48 hours before departure. Additional floor space is free of charge for flights within Canada if your dog requires additional room, and you may purchase a second seat to provide additional floor space for flights outside of Canada.

WestJet

- Please be prepared to discuss your dog's breed, weight, length, height, and width as we use this information to determine the floor space required to accommodate your dog. We will make every reasonable effort for requests made within 48 hours before flight departure.
- For service dogs that exceed the safe size and weight limitations to travel in the guest's cabin of purchase, WestJet may offer to rebook to a later flight to the extent there is space available, or the service dog may be transported in the hold of the aircraft.
- Acceptance of the service dog in the hold will be free of charge, subject to the guest providing their own kennel.

CONTROL MEASURES FOR YOUR SERVICE DOG AND REQUIRED BEHAVIOUR

- WestJet considers all service dogs to be on duty for the duration of their time at the gate and onboard the aircraft. WestJet will refuse to transport your dog as a service dog if you do not have the required control measures or your dog demonstrates unacceptable behaviours (e.g., running freely, barking or growling repeatedly at other persons, biting, jumping on people, urinating or defecating in the cabin or gate areas, causing disruption in the cabin or at an airport gate area).

SERVICE DOG IDENTIFICATION REQUIREMENTS

- We recommend guests bring their Registered Identification Card or other written documentation in the event it is required by airport authorities or other service providers.

SERVICE DOGS IN TRAINING:

- WestJet accepts one service dog (no other species) in training per trainer or handler, at no charge on flights booked with WestJet and WestJet Encore, provided the flight is operated on WestJet aircraft.

WestJet

- This service is not required under Canadian regulations. As such, and because these dogs are not assisting a person with a disability, we classify the dog as a “pet” on the reservation. Under the classification of a “pet”, service dogs in training will only be accepted if space is available in the aircraft cabin at the time of request based on the pet acceptance limitations for pets in the cabin.
- A service dog in training may not travel with an unaccompanied minor.
- This service is not offered by many transportation service providers. It is your responsibility to confirm the policies for the acceptance of service dogs in training with any other service provider you may be travelling with.

CONDITIONS FOR ACCEPTANCE

- Your service dog in training must be at least eight weeks old.
- If your service dog in training appears to be aggressive, unruly or in distress, the dog will be denied transport at our discretion.
- The limits of liability outlined in our baggage claim page apply to your service dog in training as well. These amounts are not automatically payable but reflect the maximum compensation payable, as each claim is subject to proof of loss.
- Consequential damages such as loss of enjoyment or companionship, inconvenience, etc. are not compensable.

EMOTIONAL SUPPORT ANIMALS

- We have changed our service dog program following significant changes to the U.S. Department of Transportation’s (DOT) rules on this topic. Starting on August 5, 2021, emotional support animals will not be accepted for travel in any cabin.



Passenger Trains	Service Dog Regulations
VIA Rail	<p>All trained guide dogs and service dogs are welcome on board. The following policy applies only to guide dogs, service dogs.</p> <p>GUIDE OR SERVICE DOGS:</p> <p>A dog that has been individually trained and certified to provide assistive tasks related to a person's disability (e.g., motor, sensory, psychiatric, intellectual, and cognitive disabilities). Examples: Autism service dogs; Diabetic alert dogs; Hearing ear dogs; Special skills dogs; Guide dogs (specifically trained for guiding a person who is blind or partially sighted); Post-traumatic stress disorder dogs; and Seizure response dogs.</p> <p>BOOKING TICKETS FOR YOU AND YOUR DOG:</p> <ul style="list-style-type: none"> • In either Economy or Business class, a second seat will be booked at no additional cost to make sure both you and your guide, service or emotional support dog are comfortable. On certain departures, you may also occupy a two-person cabin at a reduced fare. • Please note that you may be required to produce documentation indicating that your dog has been certified by an accredited institution to work as a guide or service dog. <p>SERVICE ANIMAL TRAINERS AND VOLUNTEER HANDLERS</p> <ul style="list-style-type: none"> • What you'll need to travel with a service dog in training: If you are a service animal trainer or a volunteer handler working with puppies that have yet to begin formal training, we ask that you provide us with proof of your occupation as a trainer or volunteer handler (e.g., a business card or letter from the training agency). You will then be permitted to bring one (1) guide dog, service dog, or foster puppy on board with you, free of charge. • All animals must be housebroken to ensure they can make lengthy trips and wear a harness and leash.

VIA Rail

POSSIBLE STOPS FOR SERVICE ANIMAL RELIEF BREAKS DURING THE TRIP:

- Corridor trains: No breaks available.
- Long-haul trains: If the train is running on time, stops at stations will be made.
- If the train is not running on schedule or if the length of time between stops is unreasonable, arrangements must be made with the Service Manager on board to have the locomotive engineers stop the train at intermediate locations, when it can be done safely.
- Passengers are advised of the applicable stops, and arrangements are made on board during the trip and before arrival at the stations. These guidelines are validated with each passenger's itinerary, and adjustments are made if needed.
- Passengers are responsible for taking out and walking their dogs during permitted stops. If a person with a disability is unable to take their dog out themselves, they will need to travel with a support person.
- Some of our stations may have service dog relief areas and/or quiet areas. Because our stations' infrastructure may vary, check the information about your departure and arrival stations beforehand using our Find a Station tool.

TRAVELLING WITH A GUIDE OR SERVICE DOG:

- VIA Rail allows one (1) guide or service dog per passenger on board its trains.
- Only dogs are accepted.
- Certain provinces and municipalities prohibit pit bulls. VIA Rail therefore does not allow this breed of dog system-wide. Mix or cross breed pit bulls are also not accepted.
- For operational reasons, we request 48 hours' notice for passengers intending to travel with a guide or service dog. If notified less than 48 hours in advance, VIA will make a reasonable effort to accommodate the passenger and their dog.



VIA Rail

- Guide dogs and service dogs always travel free.
- Your dog must remain on the floor or on your lap.
- Your dog must accompany you everywhere on board, including where food is served.

CONTROL MEASURES

- Guide, service, and emotional support dogs must be harnessed, leashed, or tethered, unless these devices interfere with the dog's work or the individual's disability prevents the use of these devices.
- VIA personnel may require you to remove your dog from the train or from the station premises in the following cases: The dog is not properly controlled and effective action is not immediately taken to control the dog (e.g., it barks repeatedly and uncontrollably or is not housebroken). The dog poses a threat to the health or safety of others.
- Important notice: If you are asked to remove your dog but would like to remain on the premises and/or continue to travel without the dog, you must make arrangements at your own cost for another person or local animal control to assume custody of the animal. You may be required to continue your VIA train trip at a later time or on a later date.

Intercity Bus Services	Service Dog Regulations
Greyhound	<ul style="list-style-type: none"> • All service and guide dogs are welcome service animals on board Greyhound buses. • Service animal means any guide dog, signal dog, seizure response dog, psychiatric service dog, sensory signal dog or other animal individually trained to assist, work or perform specific tasks for an individual with a disability. • The service provided by a Service animal, includes, but is not limited to, guiding individuals with impaired vision, alerting individuals with impaired hearing to intruders or sounds, standing guard over the individual during a seizure, detecting the onset of a psychiatric episode, providing minimal protection or rescue work, pulling a wheelchair, fetching dropped items or disrupting repetitive movements that are common to individuals who are autistic. • Please be advised that service animals must remain on the floor within your personal space which is the area around your feet. Service animals may not occupy a seat, sit in a customer's lap or protrude out into the aisle. • 1 service animal is allowed to travel on the bus with you.
Red Arrow	<p>SERVICE ANIMALS</p> <ul style="list-style-type: none"> • Service Animals are permitted on Red Arrow coaches. Tickets with a Service Animal must be booked with us by phone, 1-800-232-1958. Red Arrow requires 48-hours notice for service animal bookings.

Lyft

WHAT IS A SERVICE ANIMAL?

- Service animals are working animals, not pets. Service animals undergo extensive training to assist individuals with disabilities. They help blind people travel, alert deaf people to sounds, protect persons who are having a seizure, and perform many other tasks to help individuals with disabilities. Service animals are not required to wear a tag or vest or be registered. Riders with service animals do not need to display any kind of proof that their animal is a service animal. In other words, if a rider with a dog says it is a service animal, the driver should transport the rider.

LEGAL OBLIGATIONS

- Drivers are required by law and Lyft's policy to always accommodate service animals.
- If a driver refuses a rider with a service animal, the driver could face immediate and permanent deactivation if an investigation into the alleged denial verifies a wrongful denial.
- Drivers have a legal obligation to transport Riders with Service Animals with no exception for allergies, religious objections, fear of Service Animals, or any other reason not expressly authorized by the ADA. If a driver refuses to drive a rider with a service animal because of the service animal, the driver is in violation of the law and the Lyft Terms of Service to which the driver has agreed. The driver may not request that the rider present documentation proving that the rider's animal is a service animal. The law provides that there are only two questions that a driver may ask to confirm that a rider's animal is a service animal: (1) is the animal required because of a disability? And (2) what work or task has the animal been trained to perform?

REPORTING SERVICE ANIMAL COMPLAINTS

- Riders may report service animal issues, including denials of transportation services, harassment, other mistreatment, or improper cleaning fees, to Lyft. Complaints may be filed in writing or by calling the Service Animal Complaint Hotline at 1-844-554-1297.

Lyft

To submit a complaint in writing through the Lyft app: click on “Help” under the main menu; click on the “Service Animal” link; click on the “report a service animal issue” button.

- Lyft will investigate service animal complaints and will take appropriate action in accordance with Lyft’s Terms of Service and this service animal policy. Lyft will notify the rider within two weeks of the date of the complaint about the outcome of the investigation and the actions that Lyft has or will take to resolve the complaint.

RIGHTS OF RIDERS WITH SERVICE ANIMALS

- A rider cannot be denied service because he or she travels with a service animal. A rider will be refunded any trip cancellation charges or other charges imposed because a driver denied a rider service because of a service animal.
- Riders will be informed by Lyft of what action Lyft takes in response to their complaints about discrimination on the basis of a service animal, including whether Lyft has ended its business relationship with the driver involved.
- Lyft will provide each rider who submits a plausible service animal complaint concerning discriminatory treatment by a driver on the Lyft platform in the United States with an account credit of no less than \$5 for use on the Lyft platform.

CLEANING FEES

- Riders cannot be charged cleaning fees for shedding by their service animals. Riders will be refunded any cleaning fees charged for shedding by their service animals.
- A rider can be charged a cleaning fee if a driver provides compelling photographic evidence showing that a service animal in the rider’s party urinated, defecated, or vomited in the driver’s vehicle. The rider may contest that such mess occurred. If a rider contests a cleaning fee, Lyft will evaluate the dispute and will determine within two weeks whether to refund the cleaning fee. Lyft will provide the rider with a written explanation of its decision if requested by the rider.

Uber

Canadian laws prohibit drivers using the Uber Driver App from discriminating against riders with service animals, including by denying them service. For this reason, and because it's the right thing to do, Uber's policy also prohibits drivers who use the Uber Driver App from denying service to a rider because of the rider's service animal. As explained in Uber's Community Guidelines, drivers who engage in discriminatory conduct in violation of their legal obligations may lose their ability to use the Uber Driver App. Uber will make this determination in its sole discretion following a review of the incident.

WHAT IS A SERVICE ANIMAL?

- A service animal is an animal that helps an individual with that individual's disability. (Disabilities can be visible or non-visible—you can't always tell who has a disability.)
- There are two ways for an animal to qualify as a service animal. First, an animal is a service animal if it can be easily identified as one. For example, the service animal wears a harness or a vest, or is obviously helping the individual with their disability. Second, the individual may have a document confirming the animal is a service animal, like a health professional's letter that the animal is needed due to a disability; a government-issued service-animal card; or, in Québec, a certificate from a service-animal training school.
- If the animal is not easily identifiable as a service animal, a driver may ask the individual to show their confirming document.

LEGAL OBLIGATIONS OF DRIVER-PARTNERS

- Drivers have a legal obligation to provide service to riders with service animals.
- By virtue of their written Services Agreement with Uber, all drivers using the Uber Driver App have agreed to comply with the law. If a driver refuses to transport a rider with a service animal because of the service animal, the driver is in violation of the law and is in breach of their agreement with Uber.

Uber

- There may be very rare circumstances where, because of a driver's membership in a group protected by human rights legislation, carrying a service animal would be an undue hardship. Uber will not permanently prevent the driver from using the Uber Driver App if (a) the driver has written evidence, like a doctor's or cleric's letter, dated before the incident and confirming that they belong to a group protected by human rights legislation and how carrying the service animal is an undue hardship, and (b) the driver (i) arrived at the rider's location rather than cancelling the request, (ii) got the rider, or helped the rider get, another ride without delay, (iii) waited with the rider until the rider was safely aboard the other ride, and (iv) promptly told Uber of the incident through this link. However, drivers may still be liable to civil and government penalties for refusing service.

HOW TO REPORT A SERVICE ANIMAL ISSUE

- If a rider has an issue related to their service animal—including issues regarding ride cancellations, harassment, or improper cleaning fees—Uber requests that the rider please report the issue to Uber.
- To file a report from the Uber Rider App, navigate to the "I Want To Report A Service Animal Issue" screen, which is available through both the trip details screen and the account menu button. To file a report from the Uber website, select the "I Want To Report A Service Animal Issue" link here or through the "Help" link on the Uber website.

CLEANING FEES

- Riders cannot be charged cleaning fees for shedding by their service animals. Riders will be refunded any cleaning fees charged for shedding by their service animals.
- This policy does not affect a driver's rights about their own service animals.

Municipal Public Trans.	Service Dog Regulations
Calgary Transit	<ul style="list-style-type: none"> • Dogs are welcome on board for free, but there must be a leash on your furry friend. There shall be no fare payable for a service dog while such dog is being used by a disabled person. <p>Calgary Transit Access is a shared-ride public transportation service for residents of Calgary with a disability that cannot use Calgary Transit buses and CTrains.</p> <ul style="list-style-type: none"> • Calgary Transit Access vehicles: Due to limited space, only registered service animals may travel on Calgary Transit Access vehicles. To book a trip with a service animal, it must be disclosed that you are travelling with a service animal.
City of Whitehorse Transit	<ul style="list-style-type: none"> • FAQ: Trained service dogs with registration papers are welcome.
Codiac Transpo, Moncton	<ul style="list-style-type: none"> • Passengers who require the support of a service animal are permitted to bring their service animals into all Codiac Transpo facilities and on all vehicles. For the safety of all passengers, service animals must be securely leashed and under the care and control of the owner at all times. Passengers are not required to carry identification for their service animal. • Note: Do not touch, pat, distract, or attempt to play with a service dog.
Edmonton Transit Service (ETS)	<p>SERVICE DOGS ON TRANSIT</p> <p>Only dogs with required training as service dogs, with valid training identification, and wearing service animal vests and appropriate harnesses can be used as service dogs on public transit.</p> <p>Service dogs travelling on ETS must be:</p> <ul style="list-style-type: none"> • Be trained by an ADI (Assistance Dogs International) accredited organization, or • Be trained by a school that meets the qualifications of the International Guide Dog Federation's standards, or

Edmonton Transit Service (ETS)	<ul style="list-style-type: none"> • Be trained by a school that meets the qualifications of the International Guide Dog Federation's standards, or • Be successfully tested through an approved Alberta testing facility (as designated under the Alberta Service Dogs Act) • Have a training identification card provided through the Government of Alberta Service Dog ID card program. • Wear a service animal vest and appropriate harness. <p>People using a service dog on transit must ensure that the service dog is kept clear of the aisle and under control at all times.</p> <p>People travelling on ETS with a service dog are encouraged to sit in the priority seating area of transit vehicles, where there is more room for the animal.</p> <p>No fare is required for the service dog.</p>
Halifax Transit	<ul style="list-style-type: none"> • Customers who require the support of a service animal are permitted to bring their service animals into all Halifax Transit facilities and on all vehicles and vessels. For the safety of all customers, service animals must be securely leashed and under the care and control of the owner at all times. • Transit Operators may deny access to a service animal if the Operator has reasonable grounds to believe that the service animal poses a risk of injury to other passengers or service animals. The Operator will not be held responsible if a service animal causes injury to a passenger. • Service dogs are specially trained to assist individuals with disabilities with everyday activities like carrying or retrieving items, ringing doorbells, assisting with balance and stability, alerting or responding to seizures or diabetic episodes and other tasks. For additional information and reference the Provincial Service Dog Act can be found at the following link: https://novascotia.ca/servicedogs/.



Halifax Transit**IDENTIFICATION**

- Customers are not required to carry identification for their service dog; however, Halifax Transit encourages the use of certification documents or municipally issued Service Animal Identification (ID) tags to assist transit Operators in distinguishing between service dogs and pets.
 - Customers without identification for their service dog may be asked to provide contact information (name, address, and telephone number) to facilitate their future access to the transit system.
 - For the convenience of passengers who require the support of a service dog but who do not have or are unable to conveniently carry certification identification, the municipality will provide an identifiable tag for the dog. You can license or renew the license for your service dog in person at any municipal Citizen Contact Centre or select veterinary clinics.
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Metrobus, St. John

- Customers traveling with a service animal should ensure the animal is wearing its official service animal harness or have documentation from their health care professional to indicate that the service animal is required due to disability.
 - The animal must be under complete control by the handler and not cause any disruption to other customers.
 - Additionally, if traveling on GoBus, customers must indicate the animal's presence when booking a trip. Further information the Service Animal Act can be found on the provincial government's website.
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**OC Transpo,
Ottawa**

Service animals used by persons with disabilities are welcome on board all OC Transpo vehicles.

In Ontario, service animals are defined in section 80.45 (4) of the Accessibility for Ontarians with Disabilities Act Integrated Accessibility Standards Regulation.



An animal is a service animal for a person with a disability if:

- The animal can be readily identified as one that is being used by the person for reasons relating to the person's disability; or
- The person provides documentation from a regulated health professional.

When using OC Transpo, you can identify your service animal with any of the following:

- A vest, harness or other visual indicator that clearly identifies your animal as a service animal.
- An Attorney-General of Ontario guide dog photo ID card.
- Previously issued OC Service Animal card. Although no longer offered, existing cards remain a valid way to identify a service animal.
- A letter from an authorized health professional confirming you require the animal for reasons relating to a disability.

We accept documentation from all the regulated health care professionals listed below who are registered (licensed) to practise in Ontario: Physician / Surgeon, Nurse Practitioner, Physiotherapist, Ophthalmologist / Optometrist, Chiropractor, Occupational Therapist, Psychologist/Psychiatrist, Psychotherapist, Speech Language Pathologist / Audiologist, Social Worker, Registered Nurse, Mental Health Therapist, Recreational Therapist, and/or Certified Orientation / Mobility Instructor.

RIDING WITH A SERVICE ANIMAL

It is the handlers' responsibility to ensure that their service animals are kept under their supervision and control, and do not block the vehicle's aisle.

Small service animals must be contained in a cage or pouch, or kept on a short leash or harness on their handler's lap.

Larger service animals must be on a leash or harness.

- When possible, large service animals should be placed on the floor between the customers knees sitting up so that the service animal is supported by the person's legs providing greater stability while the transit vehicle is in motion;

OC Transpo, Ottawa	<ul style="list-style-type: none"> • When possible, customers who are able, should adjust or fold their foot rests while on the bus and have their service animal sit in front of the assistive device, instead on lying down on the floor; • If a customer is unable to adjust their foot rests, they should have the service animal seated on the side of the assistive device nearest the aisle, as close as possible to the customer and if necessary, have the service animal temporarily seated in front of them while other customers are loading. <p>PARA TRANSPPO</p> <ul style="list-style-type: none"> • Service animals are welcome on all Para Transpo vehicles, including taxis. You can indicate your service animal when you make your Para Transpo application or update your customer information.
Regina Transit	<ul style="list-style-type: none"> • Regina Transit allows service animals to accompany customers on the bus. Passengers can also travel with their pets on transit and paratransit provided they are in a closed carrier. • Other animals with documentation from a physician stating why the passenger requires to travel with an animal on transit and paratransit are also allowed on the bus.
Saskatoon Transit	<ul style="list-style-type: none"> • Service animals are welcome and should be wearing their designated harness or vest. • Transit Access offers a variety of options for residents with reduced mobility to provide everyone with the freedom and independence to travel safely throughout the city. Service animals require an additional registration form.
Société de transport de Montréal (STM)	<ul style="list-style-type: none"> • All customers are allowed to be accompanied by a guide dog or service dog required for a disability. This applies at all times and in the whole network, including bus, métro and paratransit. The conditions of the pilot project do not apply to customers travelling with a guide dog or service dog. • Dogs and other animals can ride with their owners free of charge.

Toronto Transit Commission (TTC)

A Service Animal as defined by AODA, is an animal for a person with a disability.

- if it is readily apparent that the animal is used by the person for reasons relating to his or her disability or
- if the person provides a letter from a physician or nurse confirming that the person requires the animal for reasons relating to the disability. Guide dogs are considered service animals.

POLICY

- All animals travelling on Wheel-Trans, including service animals, emotional support animals and pets, must:
 - Be up to date on all necessary vaccinations and be free of any communicable diseases.
 - Be under the care and control of the customer at all times.
 - Be non-aggressive, well-behaved and respond to the instructions of the customer.
- During the registration process customers must inform Wheel-Trans if they are travelling with a service animal/an emotional support animal or a pet. They must also indicate the type of animal, i.e. dog, cat, etc.
- Seats are allocated for customers, service animals/emotional support animals and pets are welcome to sit on the floor beside the customer, or on the customers lap.
- Animals showing signs of aggression and those who cause disruption will not be allowed to board the Wheel-Trans vehicle.
- Pets must be on a leash or in a pet carrier at all times and must adhere to regulations under the Carry-on Items Policy.
- Travelling with animals may affect the availability of same day trip booking for occasional door-to-door trips.
- If travelling to another municipality on a cross-boundary trip, it is the responsibility of the Wheel-Trans customer to make themselves familiar with policies for travelling with an animal with that specific transit agency.



Toronto Transit Commission (TTC)	<ul style="list-style-type: none"> • In the event that an animal on-board a Wheel-Trans vehicle, presents an: <ol style="list-style-type: none"> a. Allergy or environmental sensitivity for another customer. b. Trigger or phobia for another customer to the extent that they can no longer remain on the vehicle. The same guidelines as the environmental sensitivity policy will apply: <ul style="list-style-type: none"> - Operator will pull over the vehicle as soon as it is safe to do so. - Customer who is experiencing the concern will be escorted off the vehicle. - Operator will contact dispatch and remain on location until another vehicle has been confirmed with a pick-up time.
Translink, Vancouver	<ul style="list-style-type: none"> • Guide or service dogs, including dogs that are certified under the British Columbia Guide Dog and Service Dog Act, are welcome to travel on public transit with their handlers or trainers. • While riding on any of TransLink's services, the dog must be held by a harness or leash and must display the expected behaviour standards of a guide or service dog.
T3 Transit, Prince Edward Island	<ul style="list-style-type: none"> • FAQ: Certified working dogs and their human are allowed on our buses.
Winnipeg Transit	<ul style="list-style-type: none"> • Passengers are welcome to travel with service animals on the bus. • Passengers are responsible for the care, supervision and control of the service animal at all times. • Service animals are to remain on the floor near the owner or on the owner's lap.

Appendix C:

Financial Aid Available to Canadians Related to Service Dogs

Provider	Information
OSI-CAN	<ul style="list-style-type: none"> • OSI-CAN has a program created to provide financial aid to those who require the assistance of a service dog in overcoming the long-term effects of Operational Stress Injuries/Occupational Stress Injuries/Post Traumatic Stress Disorder and other related issues. • The target demographic of OSI-CAN are but are not limited to: former and serving members of the Canadian Armed Forces, Allied Armed Forces, the Royal Canadian Mounted Police and Frontline Protectors --- Municipal Police Services, CN Police Services, Emergency Medical Services, Fire Protection Services, Wildland Firefighters, Hospital Trauma personnel, Nurses, Healthcare Workers, Crown Prosecutors, Social Workers, Animal Control Officers, Coroners, Indigenous Emergency Management, Victim Services Personnel, Emergency Communications Specialist, Crisis Management Workers (such as Mobile Crisis, etc), Corrections Officers, "Volunteer" First Responders, Conservation Officers, Tow Truck drivers, and private sector First Responders. Persons who in the performance of their jobs are exposed to criminal acts of Trauma. • Support is offered for spouses and significant others of those exposed to such trauma. • OSI-CAN is a program of Canadian Mental Health Association. • OSI-CAN offers this to Saskatchewan, Alberta, British Columbia, and Manitoba. • The Alberta website contains direct links to applications. Saskatchewan, BC, and Manitoba websites contain contact information for inquiry.



GUIDE DOG ASSISTANCE FUND

- The Guide Dog Assistance Fund provides support for extraordinary veterinary expenses as well as support to attend conferences and meetings related to guide dog issues. There is also support available to assist with legal fees related to guide dog access rights.

VETERINARY EXPENSES COVERED

- Emergency or unexpected expenses that are not routine care expenses, including but not limited to:
 - emergency care
 - surgical procedures, excluding teeth cleaning
 - treatment for infections and fractures
 - long-term medications
 - special diets prescribed by veterinarian
 - the cost of euthanasia

APPLICATION

- It is recommended that you contact us in advance if possible, to determine if your treatment will be covered by the Assistance Fund. The Application Form is submitted after your guide dog has received treatment, along with your veterinary invoices.
- Please note: If an estimate related to an extraordinary expense such as surgery is approved prior to treatment, eligible reimbursement will not occur until after veterinary invoices have been submitted. Ideally application for reimbursement should be submitted within six months after treatment and no more than one year after treatment.
- There are three application options:
 1. Download and complete the application form online.
- Please note you can set up an appointment with someone at your local CNIB office to help you download and complete the form.

Canadian National Institute For the Blind (CNIB)	<ul style="list-style-type: none"> • The form is available below: • Guide-Dog-Assistance-Fund-Application.docx <p>2. Download and Print the form or have a paper copy mailed to you.</p> <p>3. Once the form is completed, send the form and the invoice for the treatment to: GuideDog.Fund@cnib.ca</p> <ul style="list-style-type: none"> • Or you can mail it to: <p>Guide Dog Fund Attn: Larissa Proctor 1929 Bayview Avenue Toronto, ON, M4G 0A1</p>
Government of Canada	<h3>MEDICAL EXPENSE TAX CREDIT - SERVICE ANIMALS</h3> <ul style="list-style-type: none"> • Currently, the METC provides tax relief in respect of certain expenses related to an animal specially trained to assist a patient in coping with the following impairments: blindness, profound deafness, severe autism, severe diabetes, severe epilepsy or a severe and prolonged impairment that markedly restricts the use of the patient's arms or legs. For the expenses to qualify for the METC, the animal must be provided by a person or organization one of whose main purposes is providing this special training. • Budget 2018 proposes to include as eligible expenses for the METC certain expenses incurred after 2017 in respect of an animal specially trained to perform specific tasks for a patient with a severe mental impairment in order to assist them in coping with their impairment (e.g., a psychiatric service dog trained to perform specific tasks to assist with post-traumatic stress disorder). <h3>ELIGIBLE EXPENSES</h3> <ul style="list-style-type: none"> • the cost of the service animal; • the cost for its care and maintenance, including food and veterinary care; • reasonable travel expenses incurred for a patient to attend a facility that trains patients in the handling of such animals; and • reasonable board and lodging expenses for a patient's full-time attendance at such a facility.

Government of Canada

Expenses will only be eligible if they are in respect of an animal that has been specially trained to perform tasks that assist a patient with a severe mental impairment in coping with their impairment. Providing comfort or emotional support (such as by providing physical affection on command) is not such a task. Examples of tasks psychiatric service dogs could perform include: guiding a disoriented patient, searching the home of a patient with severe anxiety before they enter, and applying compression to a patient experiencing night terrors.

In order for expenses to qualify for the METC, the animal must be specially trained to assist the patient in coping with the impairment and must be provided by a person or organization one of whose main purposes is such training of animals.

DOCUMENTS

- When you file your income tax return, do not send any supporting documentation. Keep them in case we ask to see them.
- The CRA may ask for a signed statement from a medical practitioner showing when the impairment began and what the duration of the impairment is expected to be. You do not need a signed statement from a medical practitioner if the CRA already has an approved Form T2201, Disability Tax Credit Certificate for this impairment.
- You may also be asked for receipts for expenses paid or other documents to support your claim, such as proof that the animal was provided by a person or organization one of whose main purposes is providing the special training.

Government of Alberta

GRANTS FOR SERVICE DOG ORGANIZATIONS

- Approved service dog organizations can apply for funding to help increase the availability of qualified service dogs in Alberta.
- Organizations that have been placed on the list of approved service dog organizations are eligible to apply for funding to help increase the availability of qualified service dogs for Albertans.

Government of Alberta

- Funding may be available to:
 - prepare the organization to meet approved service dog organization requirements.
 - initiate or expand services to meet community needs for service dogs.
 - provide pre-assessment training opportunities for owner-managed service dogs to increase competency for the assessment.
 - provide service dog qualification assessments.
- Organizations can apply for funding under one or more categories.

ELIGIBILITY

- Organizations applying for funding must:
 - have been approved to apply for placement on the list of approved service dog organizations.
 - be an approved member of, or hold candidacy status with, Assistance Dogs International.
 - operate in Alberta.

HOW TO APPLY

- Organizations applying for funding must contact the Service Dogs Assessment Team to request a pre-application interview. Application documents and guidelines will be provided following the interview.

Contact

Connect with the Service Dog Assessment Team:

Phone: 780-427-9136

Toll free: 310-0000 before the phone number (in Alberta)

Email: css.servicedogs@gov.ab.ca



GUIDE DOG & SERVICE DOG SUPPLEMENT

- A guide dog or service dog supplement is provided to assist with the monthly maintenance of a certified guide dog team, service dog team and/or a retired guide or service dog team used by recipients (or their dependants) of income assistance, hardship assistance or disability assistance under the Employment and Assistance Regulation or Employment and Assistance for Persons with Disabilities Regulation.

ELIGIBILITY

- A monthly supplement of the amount shown in Rate Table
 - General Health Supplements: Guide Dog or Service Dog Supplement may be issued to assist with the maintenance of a guide dog team, service dog team and/or retired guide or service dog team certified under the Guide Dog and Service Dog Act.
- This supplement is available to recipients of income assistance, hardship assistance, or disability assistance when the guide dog or service dog is used by a member of the family unit and/or the retired guide dog or service dog was used by a member of the family unit and is now certified as a retired guide dog or service dog.
- The guide dog and service dog supplement is not intended to help care for pets.
- In order to be certified as a guide dog or service dog, a dog must either:
 - Have been trained by an accredited or recognized school as defined in the Guide Dog and Service Dog Regulation, or
 - Pass a test administered by the Justice Institute of BC.
- For dogs that are to undergo a test administered by the Justice Institute of BC, the Guide Dog or Service Dog Supplement may be issued up to 2 months before the date of the test.
- A guide dog or service dog team is also considered certified under the Guide Dog and Service Dog Act if the person holds a valid identification card issued to the team by an accredited or recognized training school as defined in the Guide Dog and Service Dog Regulation.

PROCEDURES

- To issue a guide dog and service dog supplement, ministry staff will run the Assisted Eligibility tool, for each dog, which includes verifying that the family unit has a guide dog or service dog and/or retired guide or service dog team that is certified under the Guide Dog and Service Dog Act. The Security Programs Division of the Ministry of Public Safety and Solicitor General issue certificates for guide dogs, service dogs and retired guide dogs or service dogs under the Guide Dog and Service Dog Act.
- This supplement may be issued for both a certified guide dog or service dog and a retired guide dog or service dog. This supplement is to be reviewed at each eligibility review, which may include confirming certification.
- If the person in a guide dog or service dog team holds a valid identification card issued by an accredited or recognized training school as defined in the Guide Dog and Service Dog Regulation, this card confirms the certification of the team. No further certificate from the Security Programs Division of the Ministry of Public Safety and Solicitor General is required to confirm certification.
- For dogs that are to undergo a test administered by the Justice Institute of BC, the Guide Dog or Service Dog Supplement may be issued up to 2 months before the date of the test. Clients will be eligible for the supplement when the client provides the Ministry of Social Development and Poverty Reduction with a letter from the Justice Institute of BC that confirms they have a test booked. If a test is failed and the client rebooks a test, the supplement can be reissued.
- If a client has a disability that makes it difficult for them to provide the ministry with confirmation of a test date, ministry staff have a duty to accommodate by helping the client to get this information.

ONTARIO DISABILITY SUPPORT PROGRAM, 9.9 – GUIDE DOG BENEFIT

SUMMARY OF DIRECTIVE

- a Guide Dog Benefit of \$84 per month is payable to each member of the benefit unit who has a guide, hearing or service dog due to a disability.
- the benefit is payable only for a dog that has been trained and certified by an accredited facility for use as a guide, hearing or service dog.
- verification of certification from an accredited training facility is required.
- an “accredited training facility” is:
 - for guide dogs, a facility that is listed in the Blind Persons’ Rights Act, Regulation 58, a facility that meets the minimum standards established by Assistance Dogs International and that is a member of Assistance Dogs International or a facility that meets the minimum standards of the International Guide Dog Federation and that is a member of the International Guide Dog Federation.
 - or hearing and service dogs, a facility that meets the minimum standards established by Assistance Dogs International and that is a member of Assistance Dogs International.

ACCREDITED TRAINING FACILITIES FOR GUIDE DOGS

- To be certified as a guide dog, the dog must be trained and certified by a facility listed in the Blind Persons’ Rights Act, Regulation 58, a facility that meets the minimum standards established by Assistance Dogs International and that is a member of Assistance Dogs International or a facility that meets the minimum standards established by the International Guide Dog Federation and that is a member of the International Guide Dog Federation which are “accredited training facilities” for the purpose of this directive.

**Government of
Ontario**

- The Blind Persons' Rights Act defines a guide dog as a dog that has successfully completed the training program at one of the designated facilities listed in Regulation 58 of that Act.
- Verification can be in the form of a certificate from one of the designated facilities listed in Regulation 58 of that Act or a registration card from the Provincial Ministry of Attorney General.

**Government of
Québec**

**MOBILITY ASSISTANCE DOG REIMBURSEMENT
PROGRAM**

- This program permits the reimbursement of costs associated with using a mobility assistance dog who helps a person with permanent motor impairment with one or more of the following activities:
 - Mobility By pulling a manual wheelchair or helping the person to walk;
 - Grasping objects By picking them up or bringing them to the person;
 - Support By facilitating transfers from a wheelchair to another chair and helping the person get into position or change position.
- The purpose of this program is to help people with a motor impairment remain autonomous and continue living at home.
- It is for people who have obtained a mobility assistance dog through a specialized training school certified by Assistance Dogs International (ADI) or International Guide Dog Federation (IGDF).
- However, getting a dog from a training school does not guarantee that the person will be eligible for the reimbursement program.

ELIGIBILITY

To be eligible, the person must:

- reside in Quebec and have a valid health insurance card;
- present a permanent motor impairment leading to significant and persistent disability;

Government of Québec

- demonstrate the need to use a mobility assistance dog on a daily basis to accomplish at least one activity in the following categories:
 - mobility (help with walking or moving a wheelchair),
 - support (help with transfers or active positioning),
 - grasping (help with activities for daily living and for living at home);
- have their dog obey in a constant and sustained manner, both at home and in public places;
- be able to use their canine assistant autonomously, effectively and safely while carrying out their daily activities;
- know how to care for and maintain their dog and be able to meet its needs;
- know the applicable laws and regulations and acceptable behaviour to use in public with their dog.

A person is not eligible if he or she:

- already benefits from the coverage under another provincial or federal program for the same type of assistance; For example, the person might be requesting an assistance dog whose sole function is to help with walking but the person already has a walker or manual wheelchair to help with mobility;
- resides in a residential and long-term care centre (CHSLD) or in a public intermediary resource.

ELIGIBILITY CRITERIA FOR MOBILITY ASSISTANCE DOGS

To be eligible, the dog must meet several criteria, in particular:

- obeys basic commands, such as: “sit”, “down”, “stay”, “heel” and “come” and be trained to help its master with their disabilities;
- responds in a constant and sustained manner to the commands it is given at home and in public places;
- demonstrate peaceful behaviour around the people and animals it meets;

**Government of
Québec**

- be sterilized and vaccinated at least once a year. The vaccination booklet must be up to date and signed by a veterinarian;
- wear a distinctive sign, such as a harness or bib, when moving about in public places so it can be easily identified as an assistance dog;
- be identified by a photo identification card that names the dog and its master. The identification card must be provided by a specialized training school certified by Assistance Dogs International or the International Guide Dog Federation.

REIMBURSABLE EXPENSES

- An initial amount of \$210 is first offered to the person so that he or she can make various purchases and prepare to accommodate a mobility assistance dog. This amount may be obtained each time the person replaces their mobility assistance dog, but not more than once every two years.
- An amount of \$2,240 per year is then given to the person to provide for maintenance costs for food, grooming, veterinary care, and so on. The institution will pay the reimbursement for the cost of maintaining the animal in two instalments each year.
- Following the second instalment, a statement must also be completed. The person solemnly declares, by signing the correspondence of the representative institution, that he or she always uses his or her mobility assistance dog for at least one of the following functions:
 - grasping objects;
 - transferring positions;
 - help to you get around in a manual wheelchair;
 - help to walk.
- If the person no longer uses his or her dog for these reasons, the person will stop receiving reimbursements.

PROCESS

- To join the program, you must send the Request for Assessment form to the designated institution for your region, along with all the documents specified within it. If you have additional questions about the program, you can ask your designated institution.

VISUAL DEVICES PROGRAM

- Through the Visual Devices Program, you can access visual devices and receive an amount to take care of a guide dog if you qualify for one. The visual devices lent compensate for a partial or total loss of vision and help you carry out your daily activities.

ELIGIBILITY

To qualify for the program, you must be insured by the Health Insurance Plan. You must also have a permanent visual impairment that prevents you from carrying out one of the following activities:

- Read or write
- Move around in an unfamiliar environment.
- Carry out activities in keeping with your lifestyle or social roles (student, worker or parent, for example)

An assessment of your visual impairment determines whether you meet the program eligibility criteria. This assessment must demonstrate that you have functional needs stemming from your impairment. It takes place after vision correction by prescribed eyeglasses or contact lenses, except if your vision has increased by more than 4 dioptres or improved by a special optical system.

AMOUNTS OF A GUIDE DOG

- You are entitled to an amount of \$265 to obtain a guide dog. Thereafter, you will receive an annual amount of \$2,240 to take care of the dog.

APPLICATION FOR REVIEW

- You can apply for a review of a RAMQ decision. To find out more, refer to the page Request a review of a decision.

* The financial resources listed in this table have not been independently verified with the respective organizations or government entities. It is recommended that you directly inquire with the relevant programs to determine their financial assistance and your eligibility.

Appendix D: Service Dog Organizations

ALBERTA

AB GUIDE DOGS

11 6115-4th Street SE,
Calgary, AB T2H 2H9

Contact Information

Social Media, Profit/Non-Profit Status, ADI-Accreditation, Standards, Certification, Waitlist, Associated Costs, Dog Training Approach, Dog Breed Preferences, Additional Animal-Related Affiliations, Animal Welfare Considerations, and Indigenous Recognitions

Telephone: 403-258-0819 • Toll-free in Alberta: 1-877-258-0819

Email: info@albertaguidedog.com

Website: bcandalbertaguidedogs.com

Facebook: www.facebook.com/bcandalbertaguidedogservices

X: x.com/abguidedogs?lang=en

YouTube: www.youtube.com/channel/UCbjmKPrj-BJLg4D438taHdw

LinkedIn: www.linkedin.com/company/bc-guide-dogs

- ADI-accredited
- IGDF-accredited
- Non-profit
- Registered charity: 89131 1763 RR0001
- Currently not accepting new clients as catering to clients already on the waitlist. Applications for OSI-PTSD service dogs are open (As of August 2024).
- Alberta Guide Dogs, Autism Support Dogs and VICD Service Dogs are divisions of BC Guide Dog Services.
- As of June 2024, not accepting personal dogs into the OSI-PTSD Service Dog Program.



All accepted applicants will be provided a dog by BC & Alberta Guide Dogs that was purpose-bred, raised, and trained for service work.

- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>).
- Certification provided by the Government of Alberta and the Alberta Training standard.
- No associated costs for clients. Relies on donations for funding.
- Breed, raise, and train dogs, primarily Labradors at BC location.
- Positive reinforcement training style.
- Success stories provided on main page.
- Frequently Asked Questions (FAQs) provided under “About” page.
- Land acknowledgment provided on homepage.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Guide dogs for individuals who are blind or have low vision.
- Autism service dogs for children (ages 3-10) and their families.
- OSI-PTSD service dogs for Veterans and First Responders living with Operational Stress Injuries (Healthy Community Living Program offered through VICD).

Programs and Training:

- The majority of programs held are conducted on a domiciliary basis (home-based training). The dog is delivered to your home by your class instructor one week before formal training begins. Formal training is one-on-one and takes place over three weeks.
- Within the Healthy Community Living Program, clients and dogs are trained as one unified team. They attend training sessions over 52-weeks, guided by professional trainers and a mental health clinical practitioner.
- Others living within the household (family, caretakers, etc.) must be committed to their involvement in the program.
- Training finishes with the successful completion of a Public Access Test, as dictated by ADI.
- Once graduated, each team must successfully pass an ADI Public Access Test given by certified Instructors annually.

Application Process, Criteria, and Requirements:

- The application process involves an initial online application followed by a series of interviews, including an in-home visit by a certified Instructor.
- The application for an OSI-PTSD Service Dog includes completing and submitting: the online application form; criminal record check and vulnerable sector check; proof of service; the Aanderson Prescriber Guidelines (PDF) Referral Form, Summary of Care from a Registered Mental Health Provider; and Support Persons Contact Form.
- Information pertaining to the application process for Guide and Autism dogs is not provided on the website as of August 2024.
- Specific criteria that must be met for acquiring OSI-PTSD and Autism service dogs is provided.
- All information provided by applicant remains confidential.

Additional Services and Information:

- Offers puppy training program, dog boarding, professional canine education, client training, and postgraduation and aftercare services.
- Provides annual follow ups to ensure the service dog continues to perform tasks successfully, is in good health, and able to pass the Public Access Assessment.

Definitions of Service Dogs Recognized:

“Guide Dogs enable the recipient to move around safely and independently by helping blind or visually impaired people navigate their surroundings. Based on the handler’s direction, dogs safely guide their partner around obstacles, through intersections, to stairs, doors, and other landmarks.”

“An Autism Service Dog can improve the child’s ability to participate in education, social and leisure activities because the canine may reduce the stress associated with these situations.”

“Our OSI-PTSD Service Dogs provide a living, breathing lifeline to the outside world. While each bond is unique, the objective remains to empower Veterans and First Responders with the tools to reclaim their place in the community and rebuild their lives. Together they embark on a unique Healthy Community Living Program that helps transition the recipient back into their communities, providing them with renewed purpose, confidence and unconditional support.”



Aspen Service Dogs

17212 106a Ave NW, Edmonton, AB T5S 1E6

Contact Information

Edmonton Telephone: (780) 455-8137

Calgary Telephone: (403) 703-6773

Email: maureen@aspenservicedogs.com

Website: aspenservicedogs.com/

Facebook: www.facebook.com/aspenservicedogs/

Instagram: www.instagram.com/aspenservicedogs/

- Facilities located in in Calgary and Edmonton. Main office located in Edmonton.
- Not ADI-accredited
- For-profit
- The waitlist for a fully trained service dog is approximately 2 years. Upon successful assessment of a dog through the Owner Trained Program, training can start immediately.
- Certification provided by the Government of Alberta and the Alberta Training standard. The Government of Alberta grants valid certification until the service dog is 10 years old (Required retirement age in Alberta). Successful completion of training and certification with this organization does not require a service dog team to re-certify.
- Costs: Approximately \$25,000 - \$30,000 – Fully trained service dog (Individuals must cover their own travel expenses); \$10,950 – 2-year owner trained service dog program (Cost may increase if more training is required after 2 years)
- In house breeding program. Exclusively breed Labrador Retrievers for Fully Trained Service Dog Program. All breeds are considered for the Owner Trained Program upon successful assessment.
- Non-aggressive and positively reinforcing training style.
- Website provides images of Aspen Service Dog graduates.
- Fully trained service dogs and organizationally supported self-training program are offered with purchase.

Service Dog Types:

- Mobility, Autism, PTSD, Medical Response, Hearing and Diabetic, Guide, and Facility service dogs.
- Primarily produces Medical Response service dogs for individuals with epilepsy.



Programs and Training:

- Fully Trained Service Dog Program: Once an individual is matched with a fully trained service dog, 2 weeks of Team Training is provided. Week 1 involves training at their facility and week 2 involves training within the client's environment. Upon training completion, they apply to the Government of Alberta for a Service Dog Identification Card for a Qualified Service Dog Team and transfer ownership of the dog to you.
- Owner-Trained Service Dog Program: Client, dog and trainers work together until the team is ready for Government Certification (occurs when the dog is approximately 24 months old). There will be in person and group training classes over approximately 2 years. Clients are lent a Training jacket, and an Aspen Service Dog ID Card. Clients are provided with a Puppy Training Manual and access to the private Facebook Puppy Raising Group. At the end of the process, they do a final assessment before applying to the Government of Alberta for the service dog team ID Card along with the Aspen Service Dog Jacket which will be valid for the entire life of the service dog.

Application Process, Criteria, and Requirements:

- Limited information provided on the website pertaining to the application process.
- Contact to book a consultation [here](#).

Additional Services and Information:

- Offer free assessments of dogs to determine if they are fit for the Owner Trained Program.
- Assist in finding suitable dogs to train as service dogs through the Owner-Trained Program.
- Provide follow-up classes during the lifetime of the service dog.
- Offer preparation classes for Public Access Testing.

"Distinctly different from Therapy Dogs, our Service Dogs receive specific training to meet the needs of their human partner; the standards of the training these dogs receive is very high. Quietly serving and being of assistance, Aspen's dogs are skilled, trained professionals in their own right."

"Aspen Service Dogs provides canines that understand their tasks and duties as a Service Dogs, and are eager, disciplined, and humble in service. They are invaluable, dedicated helpers. They are physically able, healthy, and have the correct temperament to be of service."



Canadian Canine Training Corporation

52111 Range Road 231, Sherwood Park, AB T8B 1A4

Contact Information

Telephone: (780) 416-5050

Email: train@canadiancaninetraining.com

Website: canadiancaninetraining.com/

Facebook: www.facebook.com/CanadianCanineTraining/

Instagram: www.instagram.com/canadiancaninetraining/

- Not ADI-accredited
- For-profit organization
- As of June 2024, the wait time for a service dog is 3-6 months.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Cost: Approximately \$7500 – Fully trained service dog; Owner training prices vary but are provided.
- Currently in the process of finding suitable breeders and/or dogs.
- Produced dog breeds include Labradors and Doodles. All breeds are considered for the Owner Trained program upon successful assessment.
- Classical and operant conditioning training style.
- Personal information provided is collected under the authority of the Service Dogs Act and is managed in accordance with the Freedom of Information and Protection of Privacy (FOIP) Act.
- No mention of success stories/features of handler-dog teams or number of graduated/certified teams.
- Fully trained service dogs and organizationally supported self-training program are offered with purchase.

Service Dog Types:

- Service dog types not indicated (e.g., Autism, Psychiatric).

Programs and Training:

- **Produced Dog:** A dog is trained by trainers in their facility to meet the individual needs of the client before being paired as a team. Upon pairing, the client, dog and trainer work together. Upon team training completion, they apply to the Government of Alberta for a Service Dog Identification Card for a Qualified Service Dog Team.
- **Owner Trained:** Clients provide their own dog for training. If dogs pass an assessment, the client, dog and trainers work together until the team is ready for Government Certification.

Application Process, Criteria, and Requirements:

- A Medical recommendation form (5-page form provided through Government of Alberta) is required when applying for a fully trained service dog.
- Both a medical recommendation form and Veterinary requirements (2-page veterinary requirement form provided through Government of Alberta) are required when applying for owner trained service dog program.
- All forms are to be submitted directly to the organization.

Additional Services and Information:

- Free Orientation (pre-requisite to training packages)
- Private and group training classes.
- Boarding Packages for current and past training clients only.
- Clients are encouraged to return post-graduation for semi-regular private training.

Courageous Companions

Box 48074 Saint Albert, AB, Canada T8N 5V9

Contact Information

Telephone: (780) 982-4790

Email: jdugas@courageouscompanions.ca

Website: courageouscompanions.ca/

Facebook: web.facebook.com/CourageousCompanions/?_rdc=1&_rdr

X: x.com/CourageousK9



YouTube: www.youtube.com/channel/UC2TFHxonNxT3aZT_I8Po0gg

LinkedIn: www.linkedin.com/company/courageous-companions-inc/

- Not ADI-accredited
- Registered charity: 74127 1290 RR0001.
- As of June 2024, the wait time for a dog is approximately 1 year upon acceptance into Signature Service Program.
- Uses MSARs training and certification standards guide (View PDF of MSAR Standards)
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Accredited by the Canadian Accreditation Council (CAC) in Governance Management and Training.
- Cost: \$1000 – application fee for all programs; cost of programs varies.
- Breed preferences include Labradors, Poodles, Golden Retrievers, and/or a mix of these breeds.
- Positive, supportive, well-balanced dog training approach used. Training philosophy puts the well-being and care of the dog at the forefront, based on a 100% humane, non-aggressive, leadership style.
- The information provided by the applicant is protected under The Freedom of Information and Protection of Privacy Act.
- Shares one success story, educational resources, and informational videos detailing invisible disabilities and the use of service animals in certain contexts.
- Fully trained service dogs and organizationally supported self-training program at partial cost to recipient.

Service Dog Types:

- OSI-Psychiatric service dogs for Military Veterans and First Responders to relieve conditions such as PTSD, seizure disorders, anxiety disorders, depression, and others.

Programs and Training:

- Signature Service: Certified dog trainers help identify, select, train and partner a suitable K9 with a handler throughout a 4-level process. Level one involves the dog living with a professional trainer for 8-12 months undergoing foundational basic obedience and advanced training. Level two involves public access testing, and handler/dog training. Level three involves the service dog team completing the final test for full certification. Level four requires all teams to recertify every three years.

- Owner Trainer Program: An individual trains their own K9. They indicate there is a 20% success rate with this program and that it is more costly. However, recent adjustments to the program have produced more successful service dog teams. They assist with selecting and training dogs, as well as owner-trained support.

Application Process, Criteria, and Requirements:

- Must contact the organization directly to move forward with an application process.
- Application process for “Signature Service” requires an intake assessment, doctors consent form, medical referral, and proof of service.
- Application process for the Owner-Trainer program requires a successful application, including veterinary confirmation that the dog is suitable for service work, and two months of intensive training.
- Documentation must be submitted to confirm that the individual has a disability during the application process.

Additional Services and Information:

- Provides Courageous Companions Awareness and Sensitivity Training. This course provides you with the purpose of the Accessibility for Ontarians with Disabilities Act (AODA) and its regulations with an emphasis on increasing public awareness to remove attitudinal barriers faced by those with invisible disabilities, but more specifically, in their use of service animals in the Hospitality, Transportation and Food Industries. Although the AODA is specific to Ontario, the principles taught in this course apply to every jurisdiction in Canada.
- Provides PDF handouts for additional information regarding Service Dogs (offered in English and French)
- Specialize in and offer four of the six types of PTSD Service Dog Training Models: Combat/Operational, Visual/Scents/Environmental, Involuntary Muscle Agitation and Complex PTSD, Forcible Confinement, Sexual/Physical Abuse, and Self-harm/Self Medication/Addictions.
- Facility service dog program.
- A Service Dog is a canine specifically trained to minimize functional limitations of a person with a disability.
- Service dogs may also be referred to as assistance dogs.
- Includes but not limited to guide, mobility, medical alert, medical response, hearing, psychiatric, autism and PTSD.
- Does not include therapy, emotional support, companion, facility or comfort.”



“Service dogs trained to deal with symptoms of OSI. Services include-psychiatric support; interruptive behavior; deliberate disobedience to redirect the clients' behavior, then tactile stimulation to disrupt emotional overload; wakening the client from nightmares; deep pressure for a calming effect; crowd control and panic prevention in public; arousal from fear paralysis or a disassociation spell; prevention or combating of emotional overload; assisting a client to leave an area by finding an exit; home sweep checks; ability to warn the client of hazards they may not be aware of; allowing the client to feel calm enabling personal space expansion.”

Dogs with Wings Assistance Dog Society

11343 174 Street NW, Edmonton AB T5S 0B7

Contact Information

Telephone: (780) 944-8011

Email: transformlives@dogswithwings.ca

Website: www.dogswithwings.ca

Facebook: web.facebook.com/dogswithwings/

Instagram: www.instagram.com/dogs_with_wings/

X: x.com/dogs_with_wings

LinkedIn: www.linkedin.com/company/dogs-with-wings-assistance-dog-society

TikTok: www.tiktok.com/@dogs_with_wings

- Place Assistance Dogs across Western Canada
- ADI-accredited
- Registered charity: BN88867 7234 RR0001
- Not accepting applications for Mobility and Autism service dogs. Facility service dog applications are open as of June 2024.
- As of June 2024, the waitlist for a Facility service dog is 1-4 years.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner's dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Member of Humane Canada.

- Costs: \$1.00 – fully trained service dog; \$2500 annual fee – Facility dogs; \$300 – Team Training kit (payment plans offered); recipient is responsible for travel expenses.
- Exclusively use Labrador Retrievers and some Labrador X Golden Retrievers.
- Have in-house breeding program overseen by a Veterinary Technician who specializes in dog breeding.
- Training methods align with the principles of Least Intrusive, Minimally Aversive (LIMA) training. This approach emphasizes using positive reinforcement and minimizing aversive techniques, prioritizing the well-being and trust of the animals.
- Home page indicates over 200+ placements of assistance dogs.
- Land acknowledgement on home page.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Autism and mobility

Programs and Training:

- Dogs are in school for approximately 2 years before they are ready to be a Dog with Wings.
- The training process begins with basic training as a puppy. At 8 weeks old, the puppy goes to a puppy raising home. The puppy raiser is required to attend weekly in person training classes with a professional trainer to learn what skills must be taught to and practiced with the puppy until the dog is 16-18 months old. If the dog is determined to be a candidate for advanced training program, they are moved to a new raiser for 6-12 months. If the dog is determined to not be suitable for service work, the dog is either put into the adoption program or the Companion Dog Program.
- The main handler is required to attend a two-week training session at the main office, their home, and/or a hotel. Applicants are responsible for paying for their own food and accommodation during Team Training, as well as a \$300 Team Training kit fee (payment plans available) that covers the cost of the service dog's equipment and other items. At the end of team Training, the handler/dog team will undergo the ADI Public Access Test.
- After the dog is placed with their handler, DWW requires an in person visit within 6 weeks, followed by 6 monthly follow-ups, typically via two-way video calls (Zoom). If the team is successful, DWW moves to visiting annually to conduct the Public Access Test and follow up questionnaire, which consists of questions relating to dogs welfare, performance, and current concerns.
- Information about the Mobility service dog program can be viewed [here](#).
- Information about Autism service dog program can be viewed [here](#).

- Companion Dog Program: Dogs deemed unfit for public service work but have undergone enough training to offer in-home services to individuals with a disability. There is a fee of \$3000. The client must disclose a disability to DWW to qualify for this program. The program provides three days of Team Training and six months of follow up. After one year, ownership of the dog is transferred to the client.

Application Process, Criteria, and Requirements:

- The application process involves submitting a letter of intent, completing an application that includes medical forms, providing references, and a preliminary interview before a decision is made.

Additional Services and Information:

- When the dog reaches 8 years old, DWW conducts a senior assessment to evaluate the health of the dog and helps individuals plan for potential successor dogs.
- Clients are given access to trainers contact information and are encouraged to reach out with any concerns. If concerns cannot be addressed online, they offer additional in person visits.
- DWW will continue to provide ongoing support after a dog has been placed, for the lifetime of the dog.
- Part of your obligation as a recipient is to provide progress reports on a regular basis. If DWW feels the needs of the dog are not being met, they reserve the right to remove the dog from the home.
- Service dog team is required to re-certify every five years.
- Information about the Facility service dog program can be viewed [here](#).

“Facility Dogs are part of a specially trained dog/handler team that provides goal directed interventions which promote improvement in physical, social, emotional or cognitive abilities. A Facility Dog is directed by a professional with specialized expertise and within the scope of practice of their profession. These dogs may work in a variety of settings, groups or individual in nature. When not at work, the dog lives with their primary handler as part of their family.”

“Service Dogs assist people with physical disabilities to enhance their quality of life and achieve greater independence by: Helping to retrieve objects, opening and closing doors and supporting clients in moving from one point to another (i.e. wheelchair to bed, etc.)”

“Autism Service Dogs can provide: Sensory regulation, companionship, help with sleep disturbance, anxiety reduction, social/peer facilitation with others, and safety and independence.”

Holdfast K9

Contact Information

Telephone: (780) 982-4790

Email: HoldfastK9@gmail.com

Website: holdfastk9.ca

- Not ADI-accredited
- For-profit
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Member of the Canadian Association of Professional Dog Trainers.
- Affiliated with Courageous Companions Canada.
- Certified Master Dog Trainer through MSAR Service Dogs.
- Cost: \$5000 - service dog training, \$450 a month If further training is required after 10 months; \$700 - service puppy training. Payment plans are available.
- Works primarily with Labrador Retrievers, Golden Retrievers, and Poodles. For insurance reasons, will not work with certain breeds.
- Positive reinforcement training used.
- Veterinary requirements for dogs must be met.
- The personal information provided is protected under the Freedom of Information and Protection of Privacy Act.
- No mention of success stories/features of handler-dog teams or number of graduated/certified teams.
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- Primary trains PTSD service dogs.
- Other types of medical service dog training available upon request and approval.

Programs and Training:

- Trains PTSD service dogs and assists with owner-trained dogs.
- Service Dog Training: The handler trains their own dog with the guidance of Holdfast K9.



trainers. Training occurs in weekly two-hour public sessions over 10 months. The handler must be capable of working in a group and prepared to train in public. The program occurs in a four-phase process with associated costs: application (\$25), dog assessment for service dog work (\$75), 4-week probation (\$400), and training (\$4,500). Further training is offered, if necessary, after 10 months (\$450 per month).

- Service Puppy Training: 14 weeks (from 10 weeks to 6 months of age) of one-hour training sessions to prepare your puppy for service dog work. Class is limited to a minimum of 3 dogs to allow proper socialization.

Application Process, Criteria, and Requirements:

- Proof of disability must be provided prior to training (i.e., medical recommendation)
- The candidate must complete an intake application with Holdfast K9 and be approved for the service dog training program. Application includes the following documentation: Holdfast K9 Application, medical and veterinary requirement for a service dog, owner trained service dog program agreement, and a nonrefundable application fee (\$25).
- Prerequisites for service puppy training include proof of vaccinations and completed medical and veterinary requirements for a service dog.

Additional Services and Information:

- Handlers must provide their own equipment (collar, leash, vest, and treats)

“A Service Dog is a canine specifically trained to minimize functional limitations of a person with a disability. Service dogs may also be referred to as assistance dogs. Includes but not limited to guide, mobility, medical alert, medical response, hearing, psychiatric, autism and PTSD. Does not include therapy, emotional support, companion, facility, or comfort dogs.”

Hunter's Heart

Contact Information

Telephone: (403) 317-5404

Email: webmaster@huntersheart.com

Website: scentdetection.huntersheart.com



Facebook: www.facebook.com/HuntersHeart/

X: x.com/carlalsimon

YouTube: www.youtube.com/user/carlalsimon

Vimeo: vimeo.com/huntersheart

- Hunter's Heart offers online scent tracking courses, tailored service dog training with Carla through Hunter's Heart, and group training classes at two different facilities: The Beast Boutique and Yes, Dog.
- Not ADI-accredited
- For-profit organization
- Dr. Carla Simon chairs the Working Dog Committee of the CAPDT, partners with Citadel Canine Society, and is a member of the International Working Dog Association and Canadian Kennel Club (CKC) and International Association of Animal Behavior Consultants.
- Costs: \$99.99 – online courses; \$250-\$300 – in-person group training courses; Approximately \$250/hour – private in-home training. Total costs vary.
- In house breeding program. Must inquire for updates in puppy availability.
- Uses rewards-based, force free training methods.
- Informational blog and photo gallery provided.
- In-person and online organizationally supported self-training programs are offered with purchase.

Service Dog Types:

- Medical alert dogs (scent trained for a variety of conditions including Migraines and Epilepsy) and psychiatric service dogs (PTSD, anxiety disorders, autism, dementia)

Programs and Training:

- Offers a customized approach to service dog training. Hunter's heart services are offered online, remote, and in-person.
- Offers free initial Zoom consult.
- Carla will work with you to determine the individual needs of the team in training. Cost is dependent on the services and involvement needed.
- Offers online training internationally.
- Support and services offered: Selecting the best puppy from a litter based on the specific skills and work they will perform; Socializing your puppy; Puppy raising, including field trips



to diverse environments; Puppy testing; evaluation of the suitability of a potential service dog candidate; Selecting your 3 mitigating tasks; Introducing target odor to your medical detection dog; Foundation obedience training; Training for and passing the Canine Good Neighbour test (required for many therapy dogs and a good preliminary step for service dog training); Advanced obedience training; Indication training, troubleshooting and generalization for sniffer dogs; Public access training; Preparing for testing and handling for certifications; How to maintain your training; Designing an efficient weekly maintenance program; and how to notice stress and address holes in your training; Imprinting and double blind testing; Tracking and trailing; conditioning of working dogs; Service dog retirement and successor dogs

- Private and small group lessons are offered in Calgary at The Beast Boutique and in Airdrie at Yes, Dog. These classes aim to help the owner-trained service dog candidate throughout the learning and assessment process.

Application Process, Criteria, and Requirements:

- Required documents include completed Medical Recommendation for a Service Dog and Veterinary Requirements for a Service Dog forms (in line with Alberta guidelines for certification)

Additional Services and Information:

- Offers informational resources pertaining to Alberta certification requirements.
- For more information, contact Carla.

“Service dogs are highly trained dogs that assist one specific handler with their permanent disability, by performing “mitigating tasks”. Service dogs can also be trained to give advanced warning of medical emergencies by using their sense of smell (known as medical alerts). Medical alert dogs can reliably detect a wide array of medical conditions, including seizures, diabetic hypoglycemia, and migraines.”

Muskoseepi Service Dogs*

Contact Information

Website: muskoseepiservicedogs.com

Facebook: www.facebook.com/profile.php?id=100091491706337

Instagram: www.instagram.com/muskoseepiservicedogs/

TikTok: www.tiktok.com/@muskoseepi_service_dogs



- Not ADI-accredited
- For-profit
- Currently not accepting applications for Fully Trained Service Dogs. Applications are expected to open in the fall of 2024.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Costs: \$150 – 2.5h interview and evaluation fee. Most costs are not provided.
- Received Labrador puppies for training from RavenWorks Labradors .
- Positive reinforcement-based approach to dog training.
- Home page includes informational blog posts.
- Fully trained service dogs and organizationally supported self-training program offered with purchase.

Service Dog Types:

- Autism, diabetic alert, hearing alert, mobility, and PTSD service dogs.

Programs:

- Fully Trained Service Dog Program: Provides fully trained service dogs for a variety of needs. Process includes submitting necessary forms (all information collected is strictly confidential), a phone interview, an in-home consultation, team training, graduation, and an in-home follow-up visit.
- Owner Trained Service Dog Program: Offers owner coaching to help you effectively train and work with your service dog. The coaching program is designed to help dog owners understand the needs of their service dogs and develop the skills necessary to train their dogs. Both group and private training sessions are available. Process includes submitting necessary forms (all information collected is strictly confidential), an in-person interview and dog evaluation, group classes, training, an in-home visit, followed by a Public Access Assessment.

Application Process, Criteria, and Requirements:

- Limited information provided on the website pertaining to the application process.
- Facility dog program

Autism Service Dogs: “Autism service dogs play a crucial role in the lives of individuals with autism spectrum disorders. Our training program focuses on teaching these dogs skills that provide comfort, support, and independence for their handlers.

This includes helping to reduce anxiety, enhancing communication, and promoting social interaction.”

Diabetic Service Dogs: “Detect and alert their handlers to dangerous blood sugar levels. These dogs are trained to recognize the scent of low or high blood sugar and to alert their handlers, allowing for timely intervention and management of diabetes.”

Hearing Alert Dogs: “trained to alert their handlers to important sounds, such as doorbells, alarms, or crying babies, providing increased independence and confidence for their handlers.”

Mobility Service Dogs: “trained to perform tasks, such as opening doors, retrieving objects, and providing balance and stability for their handlers.”

PTSD Service Dogs: “provide emotional support and practical assistance to individuals with post traumatic stress disorder. These dogs are trained to recognize and respond to anxiety and stress symptoms, providing comfort and assistance during difficult moments.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Prairieland Service Dogs

115 Ave VN Saskatoon, Sk S7L3E4

Contact information

- **Telephone:** (306) 230-4517
- **Email:** prairielandservicedogs@gmail.com
- **Website:** under construction
- **Facebook:** Prairieland Service dog Training
- **Instagram:** prairieland service dogs
- **TikTok:** @prairielandsds
- Not ADI accredited
- Accepting new clients as of September 10, 2024
- Cost is dependent on service booked

Services offered

- assessment for both handler and canine
- Obedience (beginner to advanced)
- Public access training
- Task training



- Scent detection
- Specializing in training service dogs for FASD.

"service dog has specialized training to mitigate and or assist with the handlers disability be it psychiatric or medical as per the Saskatchewan human rights policy regarding service dogs"

*information verified and updated.

PSI Team

Contact information

Email: psiteamservices@gmail.com

Website: personalservicedogintraining.blogspot.com/?fbclid=IwAR0Tuz1IFTwLi-6ZVYaHuXJmZI5cwk0khIr_DRXWX9PmeG2BpluD5sHoCCE

Facebook: www.facebook.com/PSITeamServices/

- Personal blog. Limited information provided online.
- Not ADI-accredited
- For-profit organization
- Trains service teams to surpass the standards of the Alberta Government Public Access test.
- Ten years of dog training experience, Dog Obedience Trainer/Instructor Diploma issued by International Career School Canada.
- Costs: Charges on a sliding scale, price point ranges from \$80 - \$200 per month for service dog in training program (dependant on the desired involvement); \$50 - \$75 - assessments/tests
- No breed preferences. Some breeds not accepted due to local laws.
- Force-free training methods used.
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- PTSD, Mobility, Seizure and Diabetic alert

Programs and Training:

- Owner Trained Service Dog Program: Assists in acquiring a service puppy that best meets the individual's needs and accepts personal dogs if they meet the preliminary assessment requirements. A preliminary assessment is required before beginning training.



The training program includes weekly follow ups via phone call, video calls once every 3 months, ID card, access to digital platforms, training manual, phone application for training tracking.

Additional Services and Information:

- Very involved with service dog team until retirement.
- Communication is primarily online, home visits are optional.
- Caters to individual need.
- Only works with individuals 18 and over.
- Dog must be at least 6 months old before beginning training.

“Service Animals are trained to do a minimum of three tasks, either on command or by reading a person’s body language and anticipating needs prior to the persons awareness of it.”

Red Dog Training Solutions, Inc.*

Contact information

Telephone: (780) 782-7318

Email: Reddogtraininginc@gmail.com

Website: reddogtrainingsolu.wixsite.com/website; <https://www.reddoginc.ca/> (unable to access as of August 2024)

Facebook: www.facebook.com/Reddogtrainingsolutions/

YouTube: www.youtube.com/channel/UCItEZaIY6I9BMIQTVIqYjtA/videos

LinkedIn: www.linkedin.com/in/dawn-macdonald-2a3b46132/?originalSubdomain=ca

- Not ADI-accredited
- For-profit organization
- As of August 2024, websites are inaccessible, but Facebook page is active.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Cost varies based on program/service selected.
- Force-free training methods used.
- Organizationally supported self-training program and board training offered with purchase.



Service Dog Types:

- Not indicated

Programs and Training:

- A coaching and consulting business for persons seeking help with navigating the service dog industry.
- Provide up to date training methodology based on Science and Choice for you and your Service Dog.
- Offer one on one private training sessions to maximize the potential to each team needs by setting training plans and target goals to reach.

Additional Services and Information:

- Will not take dogs showing signs of severe fear/stress or aggression.
- Encourage individuals to determine with their healthcare professionals and family if a service dog is right for their treatment plan.
- Puppies take up to 2 years to be trained and young adults up to 1.5 years.

*Contact attempts were made. Information was unable to be confirmed by the organization.

The Beast Boutique

6115 4 St, SE, Unit 4 Calgary, AB T2H 2H9

Contact information

Telephone: (587) 317-5404

Email: thebeastboutique@shaw.ca

Website: thebeastboutique.ca

Facebook: www.facebook.com/thebeastboutiqueyyyc

Instagram: www.instagram.com/beastboutiqueyyyc/

YouTube: www.youtube.com/@TheBeastBoutiqueLtd./search

- Not ADI-accredited
- For-profit



- Dr. Carla Simon chairs the Working Dog Committee of the CAPDT, partners with Citadel Canine Society, and is a member of the International Working Dog Association and Canadian Kennel Club (CKC).
- Costs: courses range from \$250-\$300.
- No breed preferences.
- Force-free, positive approach training methods.
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- Medical alert

Programs and Training:

- Training and seminars offered in 2024 include Medical Alert Training Seminars, Service Dog Foundations, and Canine Good Neighbour Test Preparation Intensive.
- Courses are offered in group settings in small groups.

Application Process and Eligibility:

- No prerequisites or previous experience is required, but dogs must be appropriately socialized and comfortable working in a busy class environment with strange people. There will not be any dog-dog interaction.

Additional Services and Information:

- Customized training and ongoing support, providing follow-up private training, guidance, and access to our private Facebook group for troubleshooting, discussion and support.
- Assessments and private instruction are offered through Carla at Hunter's Heart.

TLC Training & Consulting*

1336 9 Ave SE, Calgary, AB T2G 0T3

Contact information

Telephone: (403) 990-5853

Email: sarahjane@tlc-training.com



Website: www.tlc-training.com/

Facebook: www.facebook.com/profile.php?id=100054279215995

- Not ADI-accredited
- For-profit organization
- Certification provided by the Government of Alberta and the Alberta Training standard.
- APDT (Association of Pet Dog Trainers), CAPPDT (Canadian Association of Professional Pet Dog Trainers), and IAABC (International Association of Animal Behaviour Consultants).
- "Costs for services are dependent on current funding available from government grants and/or client annual income."
- Limited information available.
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- Not indicated

Programs and Training:

- Works with and supports handlers that wish to train their own dogs to become certified assistance dogs.
- Provide one-on-one training to help teams achieve success on the Government of Alberta public access test for certification.

Additional Services and Information:

- Encourage individuals to determine with their healthcare professionals if a service dog is right for their treatment plan.
- Encourage individuals to identify service dog tasks they believe would assist in mitigating their disability.
- Target client at this time will already have a dog that has completed basic obedience training at a minimum.
- Does not provide dogs or provide classes for basic obedience.

*Contact attempts were made. Information was unable to be confirmed by the organization.



Yes, Dog

262140 Range Road

283 Rockyview County, AB T4A 0J7

Contact information

Telephone: (403) 850-2505

Email: hello@yesdog.ca

Website: yesdog.ca

Facebook: www.facebook.com/yesdog.ca

Instagram: www.instagram.com/yes_dog_airdrie/

- Not ADI-accredited
- For-profit
- As of August 2024, classes are open for registration.
- Dr. Carla Simon chairs the Working Dog Committee of the CAPDT, partners with Citadel Canine Society, and is a member of the International Working Dog Association and Canadian Kennel Club (CKC).
- No breed preferences
- Cost for medical alert scent training course is \$299.
- Force-free, positive approach training methods.
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- Medical alert

Programs and Training:

- Services offered include assistance in training dogs in scent detection related to PTSD assistance, anxiety disorders, allergen detection, diabetic alert, seizure alert, migraine detection, and more.
- Offers Levels 1-3 Medical Alert Scent Detection. Classes are one-hour sessions for 7 weeks, with a maximum of 5 teams per class.



Application Process and Eligibility:

- No prerequisites or previous experience is required, but dogs must be appropriately socialized and comfortable working in a busy class environment with strange people. There will not be any dog-dog interaction.

Additional Services and Information:

- Customized training and ongoing support, providing follow-up private training, guidance, and access to the private Facebook group for troubleshooting, discussion and support.
- Assessments and private instruction are offered through Carla at Hunter's Heart.



BRITISH COLUMBIA

BC Guide Dogs*

7061 Ladner Trunk Road
Delta, BC V4K 3N3.

Contact information

Telephone: (604) 940-4504

Toll-free within North America: (877) 940-4504

Email: info@bcandalbertaguideds.com

Website: bcandalbertaguideds.com/

Facebook: www.facebook.com/bcandalbertaguidedservices

X: <https://x.com/bcguideds>

YouTube: www.youtube.com/channel/UCbjmKPrj-BJLg4D438taHdw

LinkedIn: www.linkedin.com/company/bc-guide-dogs

- ADI-accredited
- IGDF-accredited
- Non-profit
- Registered charity: 89131 1763 RR0001
- Currently not accepting new clients as catering to clients already on the waitlist. Applications for OSI-PTSD service dogs are open (As of August 2024).
- Alberta Guide Dogs, Autism Support Dogs and VICD Service Dogs are divisions of BC Guide Dog Services.
- As of June 2024, not accepting personal dogs into the OSI-PTSD Service Dog Program. All accepted applicants will be provided a dog by BC & Alberta Guide Dogs that was purpose-bred, raised, and trained for service work.
- "This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner's dogs for training or assessment." (<https://www.alberta.ca/approved-service-dog-organizations.aspx>).
- Certification provided by the Government of Alberta and the Alberta Training standard.
- No associated costs for clients. Relies on donations for funding.



- Breed, raise, and train dogs, primarily Labradors at BC location.
- Positive reinforcement training style.
- Success stories provided on main page.
- Frequently Asked Questions (FAQs) provided under “About” page.
- Land acknowledgment provided on homepage.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Guide dogs for individuals who are blind or have low vision.
- Autism service dogs for children (ages 3-10) and their families.
- OSI-PTSD service dogs for Veterans and First Responders living with Operational Stress Injuries (Healthy Community Living Program offered through VICD)

Programs and Training:

- The majority of programs held are conducted on a domiciliary basis (home-based training). The dog is delivered to your home by your class instructor one week before formal training begins. Formal training is one-on-one and takes place over three weeks.
- Within the Healthy Community Living Program, clients and dogs are trained as one unified team. They attend training sessions over 52-weeks, guided by professional trainers and a mental health clinical practitioner.
- Others living within the household (family, caretakers, etc.) must be committed to their involvement in the program.
- Training finishes with the successful completion of a Public Access Test, as dictated by ADI.
- Once graduated, each team must successfully pass an ADI Public Access Test given by certified Instructors annually.

Application Process, Criteria, and Requirements:

- The application process involves an initial online application followed by a series of interviews, including an in-home visit by a certified Instructor.
- The application for an OSI-PTSD Service Dog includes completing and submitting: the online application form; criminal record check and vulnerable sector check; proof of service; the Aanderson Prescriber Guidelines (PDF) Referral Form, Summary of Care from a Registered Mental Health Provider; and Support Persons Contact Form.



- Information pertaining to the application process for Guide and Autism dogs is not provided on the website as of August 2024.
- Specific criteria that must be met for acquiring OSI-PTSD and Autism service dogs is provided.
- All information provided by applicant remains confidential.

Additional Services and Information:

- Offers puppy training program, dog boarding, professional canine education, client training, and postgraduation and aftercare services.
- Provides annual follow ups to ensure the service dog continues to perform tasks successfully, is in good health, and able to pass the Public Access Assessment reclaim their place in the community and rebuild their lives. Together they embark on a unique Healthy Community Living Program that helps transition the recipient back into their communities, providing them with renewed purpose, confidence and unconditional support.”

*Information was unable to be confirmed by the organization.

Canadian Alert Dogs Inc.*

Contact information

Telephone: (778) 847-3980

Email: info@canadianalertdogs.com

Website: <https://www.canadianalertdogs.com/>

- Not ADI-accredited
- For-profit organization
- Located just outside Vancouver, only able to consider applicants who live within a 500 km radius of Canadian Alert Dogs Inc. or are free to travel to them as often as necessary.
- Training adheres to public access certification standard as required by the British Columbia Guide Dog and Service Dog Act (2015).
- Costs: \$35,000 – fully trained service dog.
- Use multiple dog breeds, but favour working breeds.
Provide informational blog posts, testimonials and FAQ page.
- Provides fully trained service dogs with purchase.



Service Dog Types:

- Specialize in the training and certification of diabetic alert dogs for children with type-1 insulin-dependent diabetes.

Programs and Training:

- Once a dog has been selected, they undergo 6 months of extensive training.
- Dog training program includes the proper methods of selecting a diabetic alert dog prospect, as well as imprinting and training the dog.
- Upon the dog's completion of diabetic alert training and paired, they help teams prepare for their certification test. Upon successful completion of the test, the dog will be a fully trained certified medical service dog in accordance with public access certification as required by BC legislation.
- Program includes intensive training with team for 5-7 days in your home, continued training and support in your home for 6 months, the initial service dog certification fee, no additional client resources will be required for 6 months, and annual follow ups after 6 months.

Application Process, Criteria, and Requirements:

- Complete Diabetic Alert Dog Questionnaire, phone and in-person interviews with team, home visits and references.
- A deposit is required to reserve a dog (required after they have determined a dog to be best suited for you).
- Will consider individuals over the age of 6 with restrictions.
- Canadian Alert Dogs Inc. is not able to train or sell a diabetic alert dog for an individual who smokes or for a family member who lives in a residence with smokers.

Additional Services and Information:

- May consider evaluating clients personal dog to determine if they are fit to be trained for alert work.

"Diabetic alert dogs are trained to detect sudden drops or spikes in their owner's blood sugar and clearly alert them so that they can take the necessary steps. Our dogs are also trained to activate an alert system if necessary. Their ability to detect and react to hyper and hypoglycemic episodes helps their owners avoid loss of consciousness and other serious effects. Ultimately, these highly trained diabetic alert dogs provide increased safety, security, and independence."

*Contact attempts were made. Information was unable to be confirmed by the organization.



Cedar Hills Dog Academy

Contact information

Telephone: (250) 574-2120

Email: cedarhillsdogacademy@gmail.com

Website: www.cedarhillsdogacademy.ca/

Facebook: www.facebook.com/cedarhillsdogacademy/

- Not ADI-accredited
- For-profit organization
- Located 15 minutes outside of Kamloops, BC on a 20-acre facility.
- As of June 2024, no wait times to begin training.
- All dogs trained at Cedar Hills Dog Academy have passed or exceeded the standards outlined in the Public Access Test required to have a legally Certified Service Dog in British Columbia.
- Head trainer is a certified tester and instructor for Canine Good Neighbour Program (CGN) with the Canadian Kennel Club.
- Estimated costs: \$150 - private training class (Rarely exceeds 10 sessions for service dog training); \$2500 - board and train program.
- Work with three breeders that provide Doodlers, Labrador Retrievers, and Cavaliers.
- Force-free training methods.
- Photo gallery of dogs provided.
- Partially trained service dogs and organizationally supported self-training program offered with purchase.

Service Dog Types:

- Trains dogs for adults and children with PTSD, Autism, Down Syndrome, and Mobility Impairments.

Programs and Training:

- Private training classes offer a variety of personalized routes for certified owner-trainer service dog training.

- Board and train program: Dog lives and trains with professional trainer for 4 weeks. The fee (\$2500) covers training of all 40 skills required for the Public Access Test, includes phone calls, texts, private classes, and access to online training videos. If the service dog in training requires extra tasks (i.e. tethering, opening doors, etc.), board and training may be extended for \$50 a day.

Application Process, Criteria, and Requirements:

- Limited information provided.

Additional Services and Information:

- Individuals can bring their own dog in for a free assessment, or they can help you acquire a puppy for service work.
- Offers help with training and legal paperwork/documentation needed, as well as the Public Access Test required to have a legally Certified Service Dog in British Columbia at no extra cost to client.
- Service dog teams are required to retake the Public Access Test every 3 years. They recommend service dog teams come in 6 months before the test for a follow-up session.
- Additionally offers dog boarding, daycare, basic obedience services, training for dogs with behavioral issues, therapy dog training, hunting & gun dog training, and off-leash training & recall.

“A dog trained to provide a service to its owner, who has then passed a government issued public access test. Many get this confused with Emotional Support Dog and Therapy dog.”

Citadel Canine Society

202 - 2476 York Ave, Vancouver, BC. V6K 1E2

Contact information

Telephone: (604) 837-4884

Email: info@citadelcanine.com

Website: www.citadelcanine.com/

Facebook: www.facebook.com/citadelcaninesociety/

YouTube: www.youtube.com/channel/UC9FGQsvaQ1dpDLLarSIffEA?app=desktop



- Not ADI-accredited
- Registered charity: 81339 5480 RR 0001
- Citadel Canine has a network of qualified dog trainers actively training in BC (5), Alberta (1), Saskatchewan (2), Manitoba (1), Ontario (6), and Nova Scotia (4).
- Member of Canadian Association of Service Dog Trainers (CASDT).
- Wait times of over a year; not accepting new applications as of June 2024; individuals can reach out to have their personal dogs assessed for admission into the service dog program. Upon successful completion of a thorough assessment, service dog training could begin immediately.
- No associated costs.
- Produced 230+ successful service dog teams over 12 years of service, acting as the longest running, mission specific PTSD Service Dog Program in Canada.
- Work with five dog breeders, primarily providing Labradors.
- All breeds considered for assessments, “of all shapes and sizes” welcome.
- Separate page for graduates.
- Provides fully trained guide dogs at no cost to the recipient.

Service Dog Types:

- Trains and delivers PTSD - OSI medical service dogs to new Military Veterans, and First Responders (Canadian forces, Police, Paramedics, Firefighters, Nurse, 911 Dispatcher, Correctional Officer).

Programs and Training:

- May occasionally help owners train their personal dog if the dog passes an initial assessment.
- Service puppies provided by the organization undergo 12 months of extensive professional training before being paired with handler. Upon pairing, they provide 3 monthly check ins and remain available for consulting and training for the lifetime of the service dog.
- Offers personalized and tailored support to service dog team.
- “It costs between \$5000 - \$7500 per dog to become a fully certified medical service animal, and all of those costs are covered through the support and generosity of our donors.”

Application Process and Eligibility:

- Initial contact application form is available on their website for those interested in acquiring a service dog, dog assessment, and/or training.
- Prefer that applicants are referred to us by OSISS, VAC, or DND therapeutic case managers. All potential candidates must complete and pass all mandatory requirements of acceptance into the program.

“In Citadel Canine Society’s opinion, a “Service Dog” can best be defined as being part of a team (handler/dog) that have passed a certification test for Public Access and performs specialized task provisions as required.”

Leash of Hope Assistance Dogs*

402, 2055 Commercial Drive, Vancouver BC, V5N 0C7

Contact information

Telephone: (604) 336-4700

Email: leashofhopeassistedogs@gmail.com; info@leashofhope.com

Website: www.leashofhope.com/

Facebook: www.facebook.com/Leash-of-Hope-Assistance-Dogs-1529843927275197

Instagram: www.instagram.com/leashofhopedogs/

X: x.com/leashofhopedogs

- Not ADI-accredited
- Registered charity: 74182 7091 RR 0001
- Unclear if applications are open as of August 2024.
- Costs: \$50 – application fee; \$6000 – owner assist program; Once placed with a dog, the client is committing to fund-raising \$6000 for the cost of the program. This is to be paid in full over the course of the two-year process.
- If clients are located outside of Vancouver, there are also the additional costs of travel.
- No dog breed preferences.
- Success stories provided on main page as well as on a separate page.
- Provides fully trained service dogs and organizationally supported self-training program at partial cost to the recipient.



Service Dog Types:

- Medical alert service dogs, mobility assistance dogs, and guide dogs to adults and youth.

Programs and Training:

- Raises, trains and places rescue dogs who are trained to industry standards to help individuals with disabilities.
- Rescue dogs have been assessed by the network of rescue partners and tested throughout their training program. The dogs health, temperament, work drive, and work aptitude are evaluated.
- The dogs are trained for over a year by staff and fosters, accumulating over 150-200 hours of hands-on training. When the client is placed with a dog, they are expected to commit to 120 hours of training to be completed on a schedule over the course of a year.
- The training process takes 2 years.
- The program accepts clients who want to train their own dog, but strongly recommend clients be placed with a program-trained dog.
- The website offers a Self-Assessment tool to see if you qualify for their program before you start the application process.
- Program-trained service dog: Once a client has passed the application process the levels of learning objectives are as follows; Level 1: client learns basic obedience with a dog, closely observed by staff, to determine the client's needs in a service dog and further determine suitability for the program. Level 2: A client is paired with a dog on a trial basis for one month. During this time the handler will get a "crash course in public access etiquette." Level 3: The client and dog are now considered a working team as they learn new advanced public access skills. Level 4: the team undergoes fine-tuning of all the skills they have learned. This level is less intense with monthly check-ins, designed to determine the client's ability to maintain the dogs training independently. Level 5: The team graduates and becomes fully independent with only reporting to the program on an annual basis. At this level, ongoing support is offered as needed.
- Owner Assist Program: The owner-trained program is over the course of two years. The client is expected to commit to training the dog outside of the training sessions with the foster, along with completing regular quarterly assessments and passing each stage of the canine training program. Should you decide to withdraw from the program or choose not to uphold our standards you are required to pay the program for the training utilized and as the training of the dog is the intellectual property of the program you will no longer be allowed to work the dog in public.

Application Process and Eligibility:

- Application process requires six listed components: 1. General Information Form and Personal letter 2. Medical Recommendation (can be completed by a medical practitioner) 3. Personal Character References (x3) 4. Program Fundraising Agreement 5. Canine Medical Assessment (for owner-assisted application) 6. Parent Medical Recommendation (for applicants under 18).
- Once the above application components have been completed, they must be submitted with a \$50 non-refundable application processing fee. Once your application has been reviewed in full our team will be in touch within 10 business days to complete a phone interview.

“Service dog is defined as a person who uses a specially trained dog who performs 3 or more tasks to mitigate their disability”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Obedience Unleashed

Contact information

Telephone: (844) 900-3647

Website: obediencounleashed.com/

Facebook: www.facebook.com/obediencounleashed/

Instagram: www.instagram.com/obediencounleashed/?hl=en

YouTube: www.youtube.com/gunga08

- Not-ADI Accredited
- For-Profit
- Obedience Unleashed coordinates Guide and Service Dog Assessments in BC, on behalf of the Security Programs Division | Ministry of Public Safety & Solicitor General.
- No longer provides service dog training.
- Assessments cost \$200

Services:

- There are validators available to perform tests in the Lower Mainland, Fraser Valley, Kamloops, Cariboo Region, Northern BC, Kootenay Region and Vancouver Island.
- The certification test consists of 40 exercises and assesses whether a dog demonstrates the high standard of training required of guide and service dogs. The team must pass all of the exercises in the assessment.



Application and Eligibility:

- All privately trained canine teams must submit the following documents to Security Programs (Ministry of Justice BC) in order to take the certification assessment offered by Obedience Unleashed Dog Training Inc: a completed Application for a Guide and Service Dog Certificate; a Medical Form Confirming Requirement for Guide Dog or Service, completed by a B.C. Physician or nurse practitioner; written confirmation from a B.C. veterinarian that the dog has been spayed or neutered; and a passport-size and quality photograph of the applicant.

Additional Services and Information:

- For any questions regarding the Service Dog Certification program please contact the Ministry of Public Safety and Solicitor General – Guide & Service Dog Program. Tel. 1-855-857-0185 Option 5 or Email guideandservicedogs@gov.bc.ca.

Operation Freedom Paws Canada

403 Holiday Road, Fanny Bay, BC V0R 1W0

Contact information

Telephone: (250) 954-5552

Email: info@ofpcanada.org

Website: ofpcanada.org/

Facebook: www.facebook.com/OFPCanada/

Instagram: www.instagram.com/ofpcanada/

- Not ADI-accredited – A candidate of as June 2024.
- Registered charity: 77204 2735 RR0001
- Certification through the BC Guide Dog and Service Dog Act guidelines.
- Application is open as of June 2024. Wait times are approximately 6 months.
- No associated costs, however, clients are responsible for travel expenses.
- Most of their dogs come from rescue shelters.
- Force-free training methods.
- Client testimonials provided.
- Provides organizationally supported self-training program at no cost to recipient.

Service Dog Types:

- Trains OSI-PTSD and Medical Alert Dogs (Seizure alert dogs, Diabetic alert dogs, and Autism service dogs).

Programs and Training:

- Works with veterans, first responders, and civilians.
- Matches dogs with individuals who have Post Traumatic Stress (PTS), Complex-Post Traumatic Stress (CPTS) and/or Traumatic Brain Injury (TBI) symptoms, or other physical, neurological, psychological or mobility needs.
- Along with training dogs from rescue shelters, they offer assessments of personal dogs to determine if they may be fit for service work. If so, the dog and handler may begin the training program.
- The training program involves you and your dog meeting with trainers in group training sessions twice a week for approximately 48 weeks for lessons, guidance, and exercises you will practice at home. Some teams may require additional weeks for lessons, depending on the individual needs of the team in training.

Application Process and Eligibility:

- An application form must include a letter from a doctor recommending a service dog.
- View the application form [here](#).
- One-on-one interviews are conducted during the application process .
- Clients are expected to be present for at least 48 weeks of in-person training and are responsible for their own expenses for travel.

Additional Services and Information:

- If a rescue dog is deemed unfit for public service work, they work closely with a veterinarian to find the dog a suitable home.
- Upon graduation, service dog teams are welcome to join a training session anytime. Graduated service dog teams are encouraged to remain in contact with OFPC and OFPC is involved in the recertification process required by BC government every 2 years.
- Support and training are specifically tailored to meet the individual needs of teams.
- Mentor training program:
Previous graduates of the program have been trained to return as mentors to new clients
"A Service Dog is any guide dog, hearing dog, or other dog trained to perform tasks for the benefit of an individual with a physical or mental disability."



Pacific Assistance Dogs (PADS)

9048 Stormont Ave, Burnaby, BC V3N 4G6, Canada

Contact information

Telephone: (604) 527-0556

Website: pads.ca/

Facebook: web.facebook.com/PADSdogs/

Instagram: www.instagram.com/padsdogs/

X: x.com/padsdogs

YouTube: www.youtube.com/user/PADSDogs

LinkedIn: www.linkedin.com/company/padsdogs/?originalSubdomain=ca

- ADI-accredited
- Registered charity: 89225 2347 RR0001
- Provides service dogs in western Canada and Manitoba and provides Accredited Facility Dogs across Canada.
- They have a “register to be notified” option, which will lead to the client being contacted when there is space on their waitlist.
- Costs: \$200 - Course and equipment fee. Candidates are also responsible for covering costs of travel and accommodation. An additional \$100 is recommended to be kept aside for field trip costs and the need for unique equipment or modifications.
- Certification provided by the Government of BC and the BC Training standard.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)
- Dogs are typically Labrador Retrievers and Golden Retrievers.
- Indigenous land acknowledgement provided.
- Introducing service dog teams in News section (Our stories).
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Mobility assistance dogs, PTSD service dogs, facility dogs, and hearing dogs.



Programs and Training:

- PTSD Service Dogs are only placed with veterans and first responders within the lower mainland, Calgary, and Okanagan.
- Team training takes place at the PADS campus, the fee is due the first day of class (\$200). PADS staff will follow up with the team after team training to ensure that they are settling in well and after 45 days perform a probation test.
- The Team Training Service Dog applicants course takes place over two weeks (10 days of training). The fee includes all the course materials and the dog's equipment (leash, collar, bowls, grooming supplies, etc.). Hearing and Accredited Facility Dogs require a one-week training course at PADS and in their home or workplace. PTSD Service Dog Program requires preliminary Team Training.
- To ensure the success of the new teams, family members, friends, attendants and others will not be allowed to attend training sessions without prior authorization from PADS. Individual needs, such as attendants, health care, note takers or interpreters must be arranged with PADS before training.
- After graduation, PADS maintains ownership of PADS dogs and supports them throughout their working career. As part of their ongoing relationship, clients are required to provide regular updates about their PADS dog including work habits and public behaviour on an ongoing basis. Graduates must also make themselves available for aftercare visits, both in their homes and at PADS' Training Centre.

Application Process and Eligibility:

- When they have space on their waitlist, you will be asked to fill out "Application Stage 1." This will be reviewed by applicant services. Next, they request a form from your doctor, a personal statement, and a reference letter. Together, you will schedule an interview with Client Services at the PADS Training centre or by Zoom. If deemed an appropriate candidate for an Assistance Dog, you will then be placed on PADS' waiting list until a suitable dog has been chosen for you. Please note that the waitlist is not first-come, first-served. Each dog that is ready for placement is evaluated by personality and strengths and weaknesses and matched with the most suitable candidate on the waitlist. When a potential match is found, PADS will then contact the client about attending an upcoming Team Training Class.

Additional Services and Information:

- Facility dog program
- Provides aftercare visits, both in their home and at PADS' Training Centre.
- Adoption Program: Dogs who are deemed unfit for public service work are input into the adoption program. There is a \$3000 adoption fee.

- VIP Program: Dogs deemed unfit for public service work but have undergone enough training to offer in-home services to individuals with a disability. The client is matched with a dog best suited to fit their needs at no cost to the recipient.
- PADS does not provide training or certification for self-trained dogs or pets, seizure alert or seizure response dogs, autism dogs, psychiatric assistance dogs, or guide dogs. "Post Traumatic Stress Disorder (PTSD) Service Dogs are trained to support First Responders and Veterans with C-PTSD or PTSD. These dogs are trained to facilitate wellness and social re-integration in a variety of ways. They provide important physical, calming and grounding skills. Selected for their awareness and positive response to human emotions such as stress, anxiety and fear."

"Our Service Dogs are trained to do tasks such as: open and close doors, turn lights on and off, retrieve a telephone or other objects, pick up dropped objects (like a bank card or keys), pull manual wheelchairs, carry items like groceries, retrieve medication and provide balance and stability to clients with mobility issues. Service Dogs are often Labrador Retrievers or Golden Retrievers."

"Hearing dogs are trained to alert their partner to a variety of sounds such as: knocking on the door, doorbells, ringing telephones, timers and smoke alarms. The dogs are trained to alert their partner to what is causing the sound by physically touching the person with their paw or nose. Hearing Dogs are usually smaller Labradors or Golden Retrievers."

Pawsabilities Service Dog Society

Victoria, B.C. Canada

Contact information

Email: info@pawsabilitiesservicedogs.ca

Website: pawsabilities.squarespace.com/

Instagram: www.instagram.com/pawsabilities_society/

- Not ADI-accredited
- Non-profit organization
- In partnership with Woofability Service Dog Training.
- As of August 2024, not accepting applications for fully funded dogs. Applications for partially funded and self-funded programs are open.
- Offer payment plans for self-funded service dogs.

- Costs: \$50 - non-refundable application fee; \$1000 - non-refundable deposit to secure a spot on the waiting list; \$35,000-\$45,000 – fully trained service dog.
- Home page includes images of past service dogs provided.
- Provides fully trained service dogs at partial or full cost to the recipient.

Service Dog Types:

- A focus on service dogs for mobility, autism and invisible conditions.

Programs and Training:

- In partnership with Woofability, they are able to adopt, raise and begin training service dogs, and connect them with a person with an identified disability and financial need. They are able to achieve this through fundraising, donations and sponsorship.
- Offers three options for acquiring a service dog, this includes being fully funded by Pawsabilities Service Dog Society (does not exclude the \$1,000 deposit), partial funding and client fully funded.
- Heart to Home Program: All dogs they provide are carefully selected and temperament tested at regular intervals throughout training. The Heart to Home dogs are matched/paired with a handler based on the needs of the handler and the dog's personality.
- Dog training typically spans 12-18 months, with regular updates on your dog's progress. Their standard Service dog training includes advanced obedience, public access, and task training. At this point, 50% of the final cost will be due for self-funding clients or an agreed amount if you are receiving funding from Pawsabilities Service Dog Society. Once training is completed you will have regular meet-ups with your trainer and start to develop the bond and skills needed to have a service dog. After 6 months to a year the dog will move in with you, at this time all financial responsibility for the dog is passed over to you, including their food, vet bills, grooming, insurance etc. Once you and your dog are ready you will be supported to complete the BC certification and once this and the tasks are completed the final payment will be due.

Application Process and Eligibility:

- Upon your request, you'll be sent a Service Dog Application Package which gathers information relating to your needs, which aids them in selecting and training a service dog tailored to your requirements. Next, a meeting or phone conference will be scheduled to discuss dog selection and your activities and interests. Upon mutual agreement, you'll be provided their Service Dog Training Agreement. The team will create a dog selection profile for your review and proceed with acquiring and holding the dog for you until training begins. This stage allows you to meet the dog, enabling them to tailor their training to your needs.

Additional Services and Information:

- They are available to educate employers and businesses about service dogs and the laws around them.
 - There is an application process for all who are seeking to receive help, funding is granted on an individual basis and is dependent on available funds.
-

Someday Retrievers*

5657 Beaton Rd. Kamloops, B.C. V1S 2A4

Contact information

Telephone: (250) 371-1218

Email: lcline@somedayretrievers.com

Website: www.somedayretrievers.com

Facebook: <https://www.facebook.com/somedayretrievers/>

Instagram: <https://www.instagram.com/somedayretrievers/>

- Not ADI-accredited
- For-profit organization
- Mention of cost, but not specified.
- No wait times indicated.
- Canadian Kennel Club (CKC) Registered Labrador Retriever breeder.
- Photo gallery of service dog training.
- Offers organizationally supported self-training program with purchase.

Service Dog Types:

- Not indicated

Programs and Training:

- Offers owner/self-training for service dogs .
- Assists in training a dog to become a service dog and providing support.

- Offers Labrador Retriever Breeding, Obedience Training, Pet Boarding Kennel, Grooming, Resident Gun Dog Training, pickup and delivery service to and from Kelowna and Vancouver, BC, and Certified Service Dog Training.

Application Process and Eligibility:

- Not indicated

Additional Services and Information:

- Offers Labrador Retriever Breeding, Obedience Training, Pet Boarding Kennel, Grooming, Resident Gun Dog Training, pickup and delivery service to and from Kelowna and Vancouver, BC, and Certified Service Dog Training. "A dog trained to provide a service to its owner, who has then passed a government issued public access test. Many get this confused with Emotional Support Dog and Therapy dog."

* Contact attempts were made. Information was unable to be confirmed by the organization.

Vancouver Island Compassion Dogs Society, a division of BC & Alberta Guide Dogs

7061 Ladner Trunk Road, Delta BC, V4K 3N3

Contact information

Telephone: (604) 940-4504

Email: info@bcandalbertaguidedogs.com

Website: bcandalbertaguidedogs.com/our-dogs/ptsd-service-dogs/

Facebook: www.facebook.com/VICDServiceDogs (page discontinued)

X: x.com/vicompassiondog

- VICD Service Dog has merged with BC Guide Dog Services.
- ADI-accredited
- IGDF-accredited
- Registered charity under BC Guide Dog Services: 89131 1763 RR0001.
- Applications for OSI-PTSD service dogs are open (As of August 2024).
- As of June 2024, not accepting personal dogs into the OSI-PTSD Service Dog Program.

All accepted applicants will be provided a dog by BC & Alberta Guide Dogs that was purpose-bred, raised, and trained for service work.

- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>).
- Certification provided by the Government of Alberta and the Alberta Training standard.
- No associated costs for clients. Relies on donations for funding.
- Breed, raise, and train dogs, primarily Labradors at BC location.
- Positive reinforcement training style.
- Success stories provided on main page.
- Frequently Asked Questions (FAQs) provided under “About” page.
- Land acknowledgment provided on homepage.
- Provides organizationally supported self-training program at no cost to the recipient.

Service Dog Types:

- OSI-PTSD service dogs for Veterans or First Responders.

Programs and Training:

- This organization does not give a fully trained service dog to a veteran. They expect the veteran to train their own service dog, essentially becoming dog trainers themselves.
- “VICD matches recipients with a Service Dog that meets all of the Assistance Dogs International (ADI) standards and has specific additional traits that demonstrate suitability for the work. “
- 52-Week Healthy Community Living Program: Within the Healthy Community Living Program, clients and dogs are trained as one unified team. They attend training sessions over 52-weeks, guided by professional trainers and a mental health clinical practitioner.
- Training finishes with the successful completion of a Public Access Test, as dictated by ADI.
- Once graduated, each team must successfully pass an ADI Public Access Test given by certified Instructors annually.

Application Process, Criteria, and Requirements:

- The application for an OSI-PTSD Service Dog includes completing and submitting: the online application form; criminal record check and vulnerable sector check; proof of service;

the Aanderson Prescriber Guidelines (PDF) Referral Form, Summary of Care from a Registered Mental Health Provider; and Support Persons Contact Form.

Additional Services and Information:

- Provides annual follow-ups to ensure the service dog continues to perform tasks successfully, is in good health, and is able to pass the Public Access Assessment. “Our OSI-PTSD Service Dogs provide a living, breathing lifeline to the outside world. While each bond is unique, the objective remains to empower Veterans and First Responders with the tools to reclaim their place in the community and rebuild their lives. Together they embark on a unique Healthy Community Living Program that helps transition the recipient back into their communities, providing them with renewed purpose, confidence and unconditional support.”

VIK9 Consulting and Training, Inc.

6973 Wallace Dr, Brentwood Bay, BC V8M 1G2

Contact information

Telephone: (250) 888-2005

Email: info@VIK9.ca; president@VIK9.ca

Website: www.vik9.ca/

Facebook: www.facebook.com/VIK9-1688845731391031/

Instagram: www.instagram.com/vik9_service_dogs/

YouTube: www.youtube.com/channel/UC0lvV0zVdFg0JgHFZ9k6J1Q

- Not ADI-accredited
- For-profit organization (As of June 2024, they are in the process of attaining non-profit status)
- As of June 2024, they are only offering the owner-trainer program. There are no current waitlists.
- Cost mentioned on website but not indicated
- Trainer under contract with Courageous Companions Canada.
- Follow standards set by MSAR.
- Costs: Approximately \$30,000 – Provision program; \$8000 – Owner-trained program (payment plans are available)



- Certain stories about teams on the media page (relating to how service dogs have made a difference).
- Indicated service dog breed restrictions: German Shepard, Rottweiler, Pit Bull, Doberman Pincher, Mastiffs, Husky Malamute. (individual cases can be assessed for suitability as a service dogs).
- Provides fully trained service dogs and organizationally supported self-training program with purchase.

Service Dog Types:

- PTSD, Autism, Hearing Impaired, Deaf Assistance, Anxiety, Medical Detection (Seizure response, Seizure Detection, Allergy Detection, Chronic vomiting syndrome, High Blood Pressure, Diabetes, Down Syndrome, Bi-Polar, Fetal Alcohol) and Physical Assistance.

Programs and Training:

- Provision Program: Provide fully trained service dogs from reputable breeders. They maintain ownership of the service dogs they provide to care for their welfare.
- Owner-trainer Program: Offer assessments of an individual's dog or assist individuals in selecting dogs best suited for their needs. The program is 18 months long, begins when the dog is 6 months and ends at 2 years old. Training begins as one-on-one, small group training is undergone later in the training process. If animal welfare is at risk, they retain the ability release individuals from their contract and report to the appropriate authorities.
- Blended program: Involves short-term possession and training of the dog 5 days a week. The handler has their dog 2 days a week.

Application Process, Criteria, and Requirements:

- Not indicated

Additional Services and Information:

- Must recertify service dog team with the Government of BC every 3 years.
- Ongoing support is provided post-pairing.
- Provide coaching and support via phone, online, and in-person.

"First and foremost, Service Dogs are the only ones that are protected under Human Rights to accompany its human handler everywhere public have access to. Service Dogs have specific

and specialized training that allows it to purposefully assist its individual handler in very specific ways that allows that handler to return to as normal of a life as possible.

Service Dogs have Human Rights protection because they provide task trained support to meet or mitigate individual's disabling or disabling effects, as such are considered medical devices and they have rights to Public Access (however legitimate service dogs should be highly trained to stay focused on their handler in various highly stimulating public areas and their safe conduct must be above reproach so that other people's rights are not violated)."

Wag The Dog*

Coquitlam, BC

Contact information

Telephone: (604) 924-7434 (Text only)

Website: www.wagthedog.ca

Facebook: www.facebook.com/wagthedog.ca

Instagram: www.instagram.com/wagthedog.ca/

YouTube: www.youtube.com/channel/UCHHBZzE1DEoFtJEsUCQnuw

- Not ADI-accredited
- For-profit
- As of August 2024, accepting applications for the puppy prodigy program and service dog programs. Currently, only their Lower Mainland trainer has availability.
- Certified by the Certification Council for Professional Dog Trainers (CCPDT-KA) and accredited by AnimalKind by the BC SPCA.
- Graduates are able to get certified by the BC government via the JIBC Public Access Test in accordance with the BC Guide Dog and Service Dog Act.
- Costs: \$550 - Owner-Trainer Foundations Program; \$7000 - Service Dog Certification Prep Program; costs vary for additional private sessions.
- Force-free training methods.
- Provides testimonials, blog posts, and answers to FAQ.
- Indigenous land acknowledgement provided.
- Provides organizationally supported self-training courses with purchase.

Service Dog Types:

- Not indicated

Programs and Training:

- Owner-Trainer Foundations Program: Two-month live online team training course that involves online video lessons, with two released for you to review each week. You have the option of adding private sessions with the trainer. Students who demonstrate in person or by video that they have mastered the foundational skills will be given a certificate of success and will be considered for their Service Dog Certification Program. This course will increase your chance of being accepted.
- Service Dog Certification Prep Program: Includes private training sessions at your home and in public places. A one-time fee includes one year of in-person coaching with four private sessions a month. Teams must be assessed before acceptance into the program. The program prepares teams to pass the Public Access Test that is required to be a certified team in BC.
- Offers in-person assessments of your dog or potential dog in Coquitlam, BC.

Application Process and Eligibility:

- The dog must be at least 6 months to do the owner-trainer foundations program.
- To qualify for the Service Dog Certification Program, you must: have a disability; have the right dog; understand the commitment; have gone through the Puppy Prodigy program, owner-trainer foundations program, or can demonstrate specific skills.

Woofability Service Dog Training

4497 Prospect Lake Road, Victoria, BC V9E 1J3

Contact information

Telephone: (250) 686-2527; (250) 686-2558

Email: servicedogs@woofability.ca

Website: woofabilityservicedogtraining.ca/

Facebook: www.facebook.com/WoofabilityServiceDogTraining/

Instagram: www.instagram.com/woofability_servicedogs/



- Not ADI-accredited
- For-profit organization
- Trainer certified with IAABC (International Association of Animal Behavior Consultants) and CPDT (Certification Council for Professional Dog Trainers).
- Costs not specified. They offer specialized packaged with payment plans to suit individual needs. Contact for more information.
- No breed preferences. Prioritizes the dog's performance and capabilities.
- Positive re-enforcement training approach, delivered in an appropriate and safe manner by trainers.
- Website provides images of successful service dog assessment graduates.
- Offers organizationally supported training and self-trained service dogs with purchase.

Service Dog Types:

- A focus on service dog training for Mobility, Autism and invisible conditions.

Programs and Training:

- Offers free 30-minute phone/online consultations.
- Specialize in supporting owners to train their own dogs, as well as provide a program where they will complete the training for you.
- Offers individualized training programs. Training is adapted around the individual handlers needs, helping both handler and dog become unified as a working team.
- Can help in puppy selection if client is purchasing from a breeder/rescue.
- Assesses all dogs before commencing training to see if that individual dog is able to/show signs of being able to perform the tasks that the handler is looking for.
- Offers one-on-one service dog training, small group sessions, and public access courses.
- Offers Board & Train where your service dog in training will spend a minimum of 2 weeks with them to train. At the end of the Board & Train, the trainer will spend an hour demonstrating all learned tasks/skills.
- Offers online service dog training where you will meet with a trainer online, and work with them to develop skill sets.
- The length of training a dog to become a service dog varies due to many influencing factors. They would expect that an individual dog can take up to 18 months to be ready to participate in taking the official BC Guide and Service Dog assessment. This time length can fluctuate depending on the dog and the frequency of training.

Application Process, Criteria, and Requirements:

- A recommendation from a health care professional advising that a service dog would be of great benefit to your health in the necessary capacity must be provided.
- Upon reaching out to discuss your individual needs, they can determine the suitability of the partnership to move forward into the assessment phase. All dogs will be assessed before training to determine if they are expected to meet the requirements of a service dog. Next, the team will help/advise you and your dog and train you both to achieve the goal in becoming a working team.

Additional Services and Information:

- Support is offered during and after completed training. They provide support through one to ones, online meetings, phone calls, or whichever medium is best for the individual.

ONTARIO

Ability Dogs Canada

PO Box 64, Carleton Place, ON K7C 3P3

Contact information

Telephone: (613) 484-8502

Email: info@abilitydogs.ca

Website: www.abilitydogs.ca/

Facebook: www.facebook.com/AbilityDogsCanada/

LinkedIn: linkedin.com/company/ability-dogs-canada

- Not ADI-accredited
- For-profit
- Provides services across Canada.
- As of July 2024, there is no waitlist for the agency assisted training program.
- Costs: \$65 – Dog assessments; \$20,000 – Fully trained service dog; \$4,000-\$8,000 - Agency Trainer Assist Program.
- Applicants are able to apply for grants to fund service dogs.



- Obtain puppies from trusted Canadian breeders. Usually use Labrador Retrievers, Standard Poodles, Portuguese Water Dogs, and German Shepards.
- Positive reinforcement training styles used.
- Website includes a “News and Media” page related to ADC.
- Provides fully trained service dogs and organizationally supported self-training program with purchase or grant funding.

Service Dog Types:

- Provide, but are not limited to, autism support dogs, seizure alert/response, POTS, mental health or PTSD, and mobility support dogs.

Programs and Training:

- Ability Dogs Canada offers Agency Trained Service Dogs, Board and Train Service Dog Programs, as well as Trainer Guided Service Dog Training.
- Provides fully trained service dogs for individual's, children or adults, who struggle from medical challenges that restrict their independence.
- All puppies are tested for the best temperaments for service work by their certified trainers.
- Individuals who receive an ADC service dog are welcomed to the team training program, where the handler is taught what they need to know about using a service dog to mitigate their challenges.
- Offers Agency Assisted Training, whereby those who have a young dog suitable for training are provided with the services they need. Handlers and their dogs come together to weekly training classes (in person classes anywhere between Carlson and Ottawa or via Zoom or Google Meet for clients outside of those geographic areas or if you are otherwise unable to attend). Dogs in this program get their “Service Dog in Training” jackets right away so you are able to begin your journey together with public access and special training right from the beginning.

Application Process, Criteria, and Requirements:

- Application process: Fill out the form located here with the required information. This will allow the staff to create an account with ADC. After the creation of the account, you will receive an email with your login information. From there, you will be able to apply for one or many programs. You will be able to see the progress of your application and important dates for each program.
- In order for an applicant to qualify, a recommendation letter from a doctor is required.

Additional Services and Information:

- Support is offered during and after completed training. They provide support through one to ones, online meetings, phone calls, or whichever medium is best for the individual.
 - Required to re-test for Public Access every two years.
 - Ongoing support for life of the dog post-graduation.
-

Alliance Service Dog

Toronto, ON

Contact information

Email: admin@allianceservicedogs.com

Website: allianceservicedogs.com

Facebook: www.facebook.com/alliance.service.dogs

Instagram: www.instagram.com/alliance.service.dogs/

TikTok: www.tiktok.com/@alliance.service.dogs

YouTube: www.youtube.com/channel/UCBMK9z3jjEzoKIzkEa7eAng

- Not ADI-accredited
- For-Profit
- Located in downtown Toronto, but travel within much of the GTA.
- Member of Canadian Association of Professional Dog Trainers (CAPDT), ATLAS Assistance Dogs Certified trainer, Certified Professional Dog Trainer-Knowledge Assessed (CPDT-KA), and a Karen Pryor Academy Certified Training Partner (KPA-CTP).
- As of July 2024, applications are open.
- Costs: \$150+HST – Initial Assessments, \$110+HST – Private 1-hour lessons and virtual consults, \$90+HST – Private 1-hour lessons with an associate instructor.
- Final costs vary. Most students require at least 50-100 hours of instruction over 1-2 years. From puppy to graduate, with weekly lessons, for a dog requiring full public access and task training, expect to budget for \$10,000 over 2 years. Offer savings packages and incremental payments.
- Uses humane, ethical, and science-backed methods to train without pain, discomfort, or intimidation. The use of prong collars, e-collars, or other aversive to train are strongly advocated against.

- Works with all breeds. Strongly recommend Golden Retrievers, Labrador Retrievers, and Poodles for service work. As Breed Specific Legislation (BSL) is still active in Toronto, training for public access with a Bully Breeds or similar mix may not be possible.
- Home page offers a free introductory webinar which includes an overview of service dog abilities, laws in Ontario, the training process, and what Alliance Service Dogs offer.
- Offers organizationally supported self-training program with purchase.

Service Dog Types:

- Program includes training for mobility aid, hearing alert, scent-based medical alert, psychiatric support, and multipurpose service dogs.

Programs and Training:

- Students are worked with at their own pace, never forced into situations they are uncomfortable with, and training never purposefully triggers medical episodes.
- Specialize in psychiatric, developmental, and cognitive disabilities, including PTSD, mood disorders, autism, and traumatic brain injuries. Able to help if you have a physical disability, are Deaf/hard-of-hearing, or require medical alert/response tasks (blood sugar alert, seizure response, migraine response, syncope response, and more).
- The Training Program consists of 5 phases: 1. Puppy Prospect (students may skip if their dog is over 6 months old) 2. Life Skills (students may test out of this phase if they have already done significant training on their own) 3. Public Access Foundation 4. Task Training 5. Advanced Concepts & Graduation Process. Each phase of the program takes 3 to 6 months to complete, delivered via weekly or bi-weekly private lessons. Evaluations are conducted at the end of each phase, and students must pass the evaluation to move to the next phase. The final evaluation, after Phase 5, graduates the dog from the program entirely. Time taken to complete the program in its entirety depends heavily on the amount of practice done by the team between lessons. Many teams take approximately 2 years from start to finish.
- Dogs are continuously assessed for signs of stress, fear, or aggression, and may be retired from the program at any point if deemed necessary by the instructor.
- If you have yet to find a dog, they offer guidance on breed selection, breeder search, and puppy selection consultations.
- Lessons may take place at the student's home if located within bounds, or at appropriate outdoor/indoor public locations.

Application Process, Criteria, and Requirements:

- Individuals seeking service dog training must be diagnosed with a disability by a medical professional. Alliance Service Dogs must receive a copy of a letter from a medical professional, detailing their need for a service animal prior to the initial assessment lesson.
- A successful dog candidate is physically healthy and has been cleared by their veterinarian for service work, under the age of 4, does not have a history of aggression and is temperamentally sound.
- Process: obtain a letter demonstrating your need for a service animal to mitigate your disability, apply through the online form, and book your initial assessment (they will be in touch within 48 hours), if they feel confident they can help you, you will be entered into the program. Please note that acceptance into the program is not guaranteed.

Additional Services and Information:

- Does not train dogs solely for air travel.
- As there is no service dog “certification” in Ontario, they provide letters of attestation of training to students who have graduated their program. These letters can often help with housing, travel, and employment access issues.

Autism Dog Services Inc.*

102 North Park St. Brantford, ON N3R 4K1

Contact information

Telephone: (519) 722-2685

Email: vicky@autismdogservices.ca; info@autismdogservices.ca

Website: www.autismdogservices.ca/

Facebook: web.facebook.com/autismdogservices?_rdc=1&_rdr

Instagram: www.instagram.com/autismdogservices/

X: x.com/autismds

YouTube: www.youtube.com/c/AutismDogServices

LinkedIn: linkedin.com/company/autism-dog-services-inc

- ADI-accredited
- Registered charity: 803605955RR0001



- Member of the Canadian Association of Guide and Assistance Dog Schools.
- As of July 2024, not accepting new applications for Autism service dogs.
- Costs: \$75 - application processing fee; \$200 - dog equipment; There are no fees to receive training or to graduate with a service dog.
- Recipients of an autism service dog is responsible for the annual cost of approximately \$2500 – \$3000 a year, plus any emergency veterinary care.
- Preferred breeds are primarily Labrador Retrievers. Golden Retrievers, Standard Poodles and Standard Poodle crosses are sometimes used.
- Gallery of community members (including teams) and testimonials.
- Provides fully trained service dogs at not cost to the recipient.

Service Dog Types:

- Fully trained autism service dogs.

Programs and Training:

- Provide highly trained service dogs to children 3-18 years of age with autism and related disorders.
- Autism service dogs are handled by the child's parent or guardian at home and by an educator at school. The service dogs are trained to respond and follow commands given by the handler. The parent or guardian handler is to act as a liaison between the child with autism and the service dog. The individual with autism is responsible for assisting with tasks relating to the service dog with help from a parent or guardian.
- "Autism Dog Services is a family-centred program that focuses on helping the whole family benefit from our program. We provide all of our service dogs with training in natural home environments, support all of our placements in family homes, and we provide focused service to all of our client families."
- ADS issues identification cards to all certified service dog teams. The card identifies the service dog and the child.

Application Process, Criteria, and Requirements:

- "ADS does not require an Autism Spectrum Disorder diagnosis to be considered for our program. If a child has challenges which present in a similar manner to Autism, we will evaluate the need to determine if a service dog would provide beneficial support to the child.
- Parents/guardians are fully responsible for the service dog's care and maintenance.



- Applicants must be able to meet the financial and physical needs of supporting the needs of a dog and agree to complete the application process including all required pre-placement and post-placement activities, and the follow-up process.

Additional Services and Information:

- Dogs that don't graduate to become service dogs are put up for adoption for a fee ranging from \$3500 – \$4000.
- Volunteer puppy raiser and puppy sitting programs. "One of the key roles of ADS service dogs is to provide safety outside of the home, in public settings and at school. The service dog acts as a physical anchor for the child with autism. For children who are connected to their service dog by a belt/tether, the children are prevented from running out onto the road or away from the family when issued the "stop" command from the parent."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Canadian Guide Dogs for the Blind*

PO Box 280 Manotick, ON K4M 1A3

Contact information

Telephone: (613) 692-7777

Email: info@guidedogs.ca

Website: www.guidedogs.ca/

Facebook: www.facebook.com/CanadianGuideDogsfortheBlind

Instagram: www.instagram.com/canadianguidedogs/

X: x.com/CDNGuideDogs

YouTube: www.youtube.com/channel/UCie4Xfd5tcZ6wL66O-dbMpw

LinkedIn: linkedin.com/company/canadian-guide-dogs-for-the-blind

- ADI-accredited
- IGDF-accredited (founding member)
- Registered charity: 10684 6819 RR0001
- Member of Canadian Association of Guide and Assistance Dog Schools.
- Member of Council of U.S. Dog Guide Schools.

- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” (<https://www.alberta.ca/approved-service-dog-organizations.aspx>).
- Client leases the service dog from the organization for \$1.00. Help fundraise for a guide dog. The client is responsible for the care, feeding and veterinary costs, but may apply to Canadian Guide Dogs for the Blind’s Veterinary Reimbursement Fund for routine expenses.
- Primarily raise and train Golden and Labrador Retrievers.
- Website provides answers to FAQ’s, photo gallery, and events.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Provide Blind Canadians and individuals with mobility-related disability with greater mobility and independence through the use of professionally trained guide dogs (Nationally) and mobility assistance dogs (Ottawa area).

Programs and Training:

- 5 to 8 months for training a guide dog. “A residential training class for the person and dog lasts eighteen days and takes place at the National Training Centre of Canadian Guide Dogs for the Blind”
- For assistance dogs, 2-4 weeks of intensive training with a dog upon being matched with an assistance dog.

Application Process, Criteria, and Requirements:

- You are eligible to apply to Canadian Guide Dogs for the Blind if you are registered as legally blind; a permanent resident of Canada; and at least sixteen years old. You need to be in reasonable physical health to work and train with a guide dog on a daily basis.
- Complete our initial basic application form. Once the initial form is returned, it will be reviewed, and you will be sent a full detailed application package.

Additional Services and Information:

- Dog owners can apply for expert veterinarian’s support.
- Guide dogs from Canadian Guide Dogs for the Blind wear white harnesses.
- Two post-class aftercare visits are scheduled around 6 months and 18 months after training. During an aftercare visit, a qualified instructor visits the team at a prearranged time, at home or at work.

- Assists in the retirement process.
- Program for “Career Change Dogs”
- “Some of the tasks an assistance dog can be trained to do are: picking up items accidentally dropped (such as keys, coins, bank cards, wallet, pens, papers, etc.); retrieve specific items by name (phone, leash, shoes, etc.); retrieve out of reach items with the aid of a laser pointer; retrieve items from another person bring to the handler, and vice-versa; assist with pulling off socks, zippers & sleeves; opening & closing doors & drawers; turning lowered light switches on & off; triggering the automatic access button on doors; triggering a house alarm and barking for help if the handler needs assistance.”

* Information was unable to be confirmed by the organization.

Canadian National Institute for the Blind*

National Office: 1929 Bayview Ave, Toronto ON M4G 3E8

Contact information

Telephone: (800) 563-2642; (416) 486-2500

Email: info@cnib.ca; guidedogs@cnib.ca

Website: www.cnib.ca/

Facebook: www.facebook.com/myCNIB/

Instagram: www.instagram.com/cnibfoundation/

X: x.com/CNIB

YouTube: www.youtube.com/user/cnibnatcomm

LinkedIn: www.linkedin.com/company/cnib/

- Not ADI-accredited
- IGDF-accredited
- Registered Charity: 119219459RR0003
- Various locations throughout Canada, services are offered nation wide.
- As of August 2024, online applications are open. They indicate that applicants may have to wait 1-2 years before progressing to an in-home assessment. Once accepted into the program, a 2-3 year wait time is expected before matching with a guide dog.
- Success stories provided.
- Provides fully trained service dogs at no cost to the recipient.



Service Dog Types:

- Guide dogs

Programs and Training:

- Raise, train and match dogs with Canadians who are blind, Deafblind, or have low vision.
- Future guide dogs move through an established training process with checks along the way to ensure their appropriate development. It's a team effort involving volunteers, trained staff and guide dog users. Around 18 months, the guide dog is matched to their handler.

Application Process and Eligibility:

- Applicants must: be 16 years or older; have sight loss that limits orientation and mobility; have a lifestyle that would benefit from the use of a guide dog; maintain the skills for working with a guide dog; live in a safe environment; be physically capable; and be a registered client of CNIB or Vision Loss Rehabilitation Canada.

- [Online application form.](#)

*Information was unable to be confirmed by the organization.

Canadian Veteran Service Dog Unit

P.O. Box 23090 Fairlawn Rd., Ottawa, ON K2A 4E2; 4026 Old Richmond Rd, Nepean, ON K2R 1H7

Contact information

Telephone: (888) 474-3647

Email: info@cvdsu.ca; dogtrainer@cvdsu.ca

Website: cvdsu.ca/

Facebook: www.facebook.com/CandianVeteranServiceDogUnitCVSDU/

Instagram: www.instagram.com/cvdsu_ucavc/

LinkedIn: linkedin.com/company/canadian-veteran-service-dog-unit

- Not ADI-accredited (In the process of completing the accreditation program as of July 2024)
- Registered charity: 839865797RR0001.
- Accepting applications as of July 2024.
- No associated costs.

- Can provide service dog training and support in the following areas: Ottawa and the Ottawa Valley, Western Quebec, Metropolitan Toronto, Petawawa, and Orangeville. Able to provide training in the Maritime Provinces through our partners in Canine Therapy for First Responders.
- The CVSDU has transitioned to the Alberta Training Standard for all our service dog training. The candidate and service dog-in-training successfully pass the “Alberta Training Standard Test” to become a member.
- Website includes a list of suitable breeds for training including Retrievers, Standard Poodles, Spaniels, Portuguese Water Dog, Collies, Old English Sheepdog, English Pointer, Great Dane, Bernese Mountain Dog, St. Bernard, and mixed breeds of each. They will accept other breeds on a case-by-case basis. This is based on the discretion of the trainer.
- Success stories and testimonials located on website.
- FAQ page relating to PTSD and the use of service dogs.
- Indigenous land acknowledgement provided.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- OSI-PTSD and mobility

Programs and Training:

- Provide trained service dogs & support to military and first responder veterans suffering from post-traumatic stress disorder (PTSD), mobility issues, and operational stress injury (OSI).
- Unit Stream dogs: Fully trained service dogs. Dogs are trained for 12-14 months before being paired with their handler. Handler and dog are required to do undergo team training.
- Owner trained: 30-week program, attending class twice a week. They must pass the Canine Good Neighbour Test before Alberta Public Access Testing. Training takes place in person. They offer initial assessments and home visits with the trainer.
- At a minimum, the candidate and service dog-in-training train and pass basic obedience and public access training.
- Once a team (a handler and service dog) is qualified they will continue to maintain and strengthen their skills by participating in the CVSDU all-members monthly training event. Expected to attend refreshing training 1-2 times a year.

Application Process and Eligibility:

- Application process involves submitting a medical form completed by your mental health care professional (psychologist/psychiatrist/social worker), submitted an application form, and providing a copy of your military ID, veterans card or first responder ID. All documents must be emailed or mailed. Find more information [here](#).

Additional Services and Information:

- CVSDU provides succession planning in anticipation of service dog retirement. This usually takes 14-15 months.
 - Adoption program for relinquished dogs.
 - To remain a member in good standing, every other year each team is re-evaluated and expected to pass the "BC Guide Dog and Service Dog Assessment".
 - As of July 2024, in need of service dog candidates and volunteers.
 - Peer Support Program coming soon (as of July 2024). This program will offer information on available resources, mental health services, peer-to-peer support, and an on-board psychologist.
-

Canine Foundations

PO 29029, Barrie, ON L4N 7W7

Contact information

Telephone: (705) 835-3177

Email: info@caninefoundations.com

Website: www.caninefoundations.com/

Facebook: web.facebook.com/Canine-Foundations-166354653559325/?ref=hl

Instagram: www.instagram.com/caninefoundations/

YouTube: www.youtube.com/channel/UCxRrEp0wYblzOO0_Fvb2K4w/videos?view=0&sort=p

- Not ADI-accredited
- For-profit organization
- As of July 2024, no wait times to begin training.



- Certified IAABC (International Association of Animal Behavior Consultants) Behaviour Consultants and certified CCPDT (Certification Council of Professional Dog Trainers).
- Members International Law Enforcement Educators and Trainers Association, Municipal Law Enforcement Officers Association, and the Association of Animal Shelter Administrators of Ontario.
- Costs: \$5028 – Canine Foundation Training Academy. Costs for training sessions are dependent on the distance (km) the trainer must travel to offer private in-home training.
- No breeding preferences.
- Consultants firmly adhere to the principals of LIMA, implementing least intrusive, minimally adverse techniques to achieve a training and behaviour objectives with minimal risk of producing adverse side effects.
- Success stories provided on a separate page.
- Number of graduates provided on main page: “700+ of happy dog owners”.
- Provides organizationally supported self-training program with purchase.

Service Dog Types:

- Service dogs for physical, psychiatric, or developmental disabilities.

Programs and Training:

- Help owners train their dogs as service dogs.
- Trainers will travel to your home or desired location for private training.
- Offers a 10-week Service Puppy Training; Adolescent to Adult Dog Public Access Training; Assistance Task Training; Service Dog Day Camp; Service Dog Obedience Camp; and Public Access Proficiency Testing.
- Offers customized service dog training programs to meet individual needs; in-home training; clients should expect a 2-year commitment of training.
- Certified trainers are involved in providing training.
- Offers a free case review with a service dog trainer to assist in selecting a puppy for service training best suited to an individual's needs.
- Offers assessments of personal dogs for service training for a fee.
- The needs of each Service Dog Team are unique. As such, all assistance task training programs are customized and designed to mitigate the handler's physical, psychiatric, or developmental disabilities. Each service dog is trained to perform specialized tasks for their handler that provide support in activities of daily living.

- Canine Foundations Training Academy: Virtual training program that takes 10 months to complete. Canine Foundations Training Academy provides students with the knowledge and practical experience required to qualify for the CCPDT Knowledge Assessed exam, pass their rigorous standards for knowledge and skills in science-based dog training, and achieve CPDT-KA certification.

Canine Support Services (CSS)*

1488 2nd Concession Rd W, Hamilton, ON, Canada

Contact information

Telephone: (519) 732-5045

Email: info@caninesupportservices.ca

Website: <https://caninesupportservices.ca/>

Facebook: https://web.facebook.com/caninesupportservices/?_rdc=1&_rdr

Instagram: <https://www.instagram.com/caninesupportservices/?hl=en>

- Not ADI-accredited.
- For-profit organization
- As of July 2024, not a charitable organization: "Effective 2016, the application and subsequent approval for not-for-profit status is a lengthy process with Canada Revenue Agency. Once approval for not-for-profit status is obtained, CSS will update this information. The CSS client is responsible for all fees for services rendered."
- Adhere to national standards being established by the provincial and federal government. Test all dogs to meet the highest standards Can certify service dog teams.
- Costs not indicated. Clients are welcome to fundraise, and CSS offers payment plans.
- In partnership with Cooperslane Kennels.
- Open to all dog breeds, providing they pass assessments.
- Success stories on a separate page, "Pawsome results"
- Testimonials of clients provided.
- Provides fully trained service dogs and organizationally supported self-training program with purchase.

Service Dog Types:

- Including but not limited to PTSD, mobility, guide dogs, psychiatric service dogs.

Programs and Training:

- Clients include anyone of any age with developmental or physical disability who could benefit from a service or therapy dog, including children and adults with Down's Syndrome, fetal alcohol syndrome, global developmental disorders, PTSD and other psychiatric conditions, blind/visually impaired individuals, and clients with mobility issues.
- Provides fully trained dogs and assists with owner training of dogs, depending on assessment.
- The length of the program varies.
- Provide in-home consultation to determine clients' needs and ability of family members to support having a service dog.
- Assess the owner's dog to determine suitability for being a service dog, including the ability to care for, maintain, and meet all the necessary needs of the dog.
- Provide equipment for service dogs, including CSS working jacket, identification card, letter of certification, collar, leash, grooming tools, and a manual.
- CSS will provide support during the working life of the dog to ensure the highest success and standards. All CSS clients will have full ownership of the dog.

Application Process and Eligibility:

- Limited information provided.
 - "Definition of a service dog: "A service dog has full public access identified by a working harness or jacket and is supported with your identification card."
- *Contact attempts were made. Information was unable to be confirmed by the organization.

Canine Opportunity People Empowerment (COPE) Service Dogs*

P.O. Box 20035 Barrie, ON L4M 6E9

Contact information

Telephone: (705) 734-2673

Email: info@copedogs.org

Website: copedogs.org/



Facebook: web.facebook.com/copedogs/?_rdc=1&_rdr

Instagram: www.instagram.com/copeservicedogs/

YouTube: www.youtube.com/channel/UCUttQvC5A2L49DcFoHCrCWg

LinkedIn: www.linkedin.com/company/c.o.p.e.-service-dogs/about/

- ADI-accredited
- Registered charity: BN 896771417 RR001
- Services individuals who live within a three-hour drive from Barrie, ON and reside in Canada.
- Founding member of Canadian Association of Guide and Assistance Dog Schools.
- Not accepting new applications for mobility dogs as of August 2024.
- Student and client stories provided on a separate page.
- Number of graduates provided: Over 1,000 students participated in the classroom program; 40 successful handler-dog teams.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Mobility

Programs and Training:

- Provide highly skilled service dog partners to people with disabilities and involves youth in the training process of the dogs.
- Dog training takes place over two years.
- COPE engages students at high school. Each student is matched with a COPE puppy and taught how to train it more than 90 tasks, like: to open doors, turn on lights, retrieve out-of-reach objects. As part of the training, the youth take their COPE dogs to elementary schools to help struggling students with reading and math, and they make therapy visits, too.
- Volunteer Puppy Raiser families foster the dogs in their homes during their 2-year training period. "To provide a remarkable education program that engages communities and empowers students and others in the training of service dogs that will transform the lives of people with disabilities."

Application Process, Criteria, and Requirements:

- Limited information provided
- Definition of a service dog: "Service dogs help people overcome the limitations of their disabilities and the barriers in their environment."

*Contact attempts were made. Information was unable to be confirmed by the organization.



Cooperslane Kennels*

Arthur, ON N0G 1A0

Contact information

Telephone: (519) 848-6192

Email: info@cooperslane.com; cooperslane@gmail.com

Website: www.cooperslane.com/

Facebook: www.facebook.com/p/Cooperslane-Kennels-100057112554116/

Instagram: www.instagram.com/cooperslanekennel/?hl=en

X: x.com/cooperslane?lang=en

- Not ADI-accredited
- For-profit
- In partnership with Canine Support Services, Eden Dog Academy, Partners with Paws, and Working Paws Service Dog Training.
- Breeds Labrador Retrievers.
- Photo gallery of service dogs provided.
- Breeds and sells Labrador Retrievers.

Services and Additional Information:

- Many Cooperslane dogs have successfully trained and worked as service dogs for individuals with a variety of needs, including autism, PTSD, anxiety, mobility, and vision.
- Currently works with several different organizations that provide trained service dogs to individuals who need them.
- Works with private trainers who partner with families and individuals who wish to train their own service dog.
- Works with the trainers to select a puppy that they believe to be the best fit for the individual and that has the best potential to be a successful service dog.

*Contact attempts were made. Information was unable to be confirmed by the organization.

Dog Friendship*

82 Woodlawn Rd West, Guelph, ON

Contact information

Telephone: (226) 500-3647

Email: online contact form

Website: www.dogfriendship.com/

Facebook: www.facebook.com/dogfriendship

Instagram: www.instagram.com/dogfriendship/?hl=en

X: x.com/dogfriendship

- Not ADI-accredited.
- For-profit organization.
- Cost for classes may range from \$33/hour to \$175/90 min.
- Positive reinforcement training methods.
- Member of Canadian Association of Professional Dog Trainers and support their comprehensive humane training approach and Code of Ethics.
- Indigenous land acknowledgement and non-discrimination statement provided.
- Strong advocate for animal welfare.
- Client testimonials provided.
- Offers organizationally supported self-training program with purchase.

Services and Additional Information:

- Offers an online mentoring program for BIPOC people who are interested in dog training in Canada.
- Helping owners train their dogs to become service dogs.
- 16 weeks for group classes/one-on-one may vary.

*The provided information was gathered in 2023 and is no longer available on Dog Friendships website. Attempts to contact the organization were unsuccessful. Unable to confirm if these services are still offered.

Eden Dog Academy*

727 Speedvale Ave. West, Unit 3, Guelph, ON N1K 1E6

Contact information

Telephone: (226) 820-6028

Email: edendogacademy@gmail.com

Website: www.edendogacademy.com/

Facebook: www.facebook.com/erikathedogtrainer/

Instagram: www.instagram.com/eden.dog.academy/

- Not ADI-accredited
- For-profit organization
- Offers services in Guelph and surrounding areas. Offers virtual services to those outside of the service area.
- Certifications in dog training from the Animal Behaviour College, the Certification Council for Professional Dog Trainers (CCPDT) and the International Association of Animal Behaviour Consultants (IAABC).
- In partnership with Cooperslane Kennels.
- Service dog training programs and costs are 100% customized to the needs of the client.
- Detailed client testimonials provided (handler-dog teams).
- Offers organizationally supported self-training program with purchase.

Service Dog Types:

- Psychiatric, mobility, and medical alert service dogs.

Programs and Training:

- Offers assistance in locating and selecting a service dog prospect, and helps guide you through raising, and training your puppy or adult dog.
- Offers temperament testing of puppies to ensure they have the traits you are looking for and testing adult dogs for safety and suitability for the job they will be performing.
- Will develop a training plan to ensure the puppy is properly socialized, public access trained, and task trained properly and timely.



Application Process, Criteria, and Requirements:

- Limited information provided Not provided.

*Contact attempts were made. Information was unable to be confirmed by the organization.

Erievew Service Dogs*

Southwestern Ontario

Contact information

Email: online contact form

Website: www.erieview servicedogs.com/

Facebook: www.facebook.com/erieview servicedogs/

Instagram: www.instagram.com/erieview servicedogs/

X: x.com/ErievewSDs

- Not ADI-accredited
- For-Profit
- Strives to keep costs low, accepts payments in installments, and payment plans are available for students and those in the Ontario Disability Support Program (ODSP).
- In house breeding program, primarily breed Golden Retrievers and Labrador Retrievers. On occasion will carefully select pups from reputable breeders, including hypoallergenic breeds.
- Provides fully trained service dogs with purchase.

Service Dog Types:

- Autism Service Dogs, FASD & ADHD Service Dogs, PTSD & Anxiety Service Dogs, Mobility Service Dogs, Diabetic Dogs, and Cross-Trained Service Dogs.

Programs and Training:

- Provides service dogs for both children and adults.
- Matches fully trained service dogs with individuals with a wide variety of disabilities.
- Specialized training ensures their dogs are well-mannered and able to perform their duties in any environment.

- Under certain circumstances, may work with the client to assist in training their own service dog.

Application Process, Criteria, and Requirements:

- Submit an online application form [here](#).
- Limited information provided.

Additional Services and Information:

- Adoption program for dogs released from training.
- Puppy raising and sitter programs.
- Service Dogs are trained to provide assistance to individuals with disabilities through the use of specific skills such as retrieving dropped items and providing deep pressure therapy. Specialized training ensures that our dogs are well-mannered and able to perform their duties in any environment.

Autism service dogs: Provide safety and independence for children and adults with autism spectrum disorder by responding to rising anxiety and sensory overload, and performing other skills depending on the individual's needs.

PTSD and anxiety response service dogs: Help individuals with PTSD and severe anxiety regain their confidence in public settings through the use of skills such as creating a barrier, deep pressure therapy, and responding to rising anxiety.

Mobility service dogs: Assist individuals with physical disabilities by retrieving dropped items, opening accessible doors, and may perform variety of other assistance skills depending on the individual's needs.

*Contact attempts were made. Information was unable to be confirmed by the organization.

Fire Team K9s Inc.*

480 Boundary Rd. E, Pembroke ON

Contact information

Telephone: (613) 735-0404

Email: vipk9pembroke@gmail.com

Website: k-9hq.ca/ , <https://fireteamk9s.com/>



Facebook: www.facebook.com/K9HQPembroke
<https://www.facebook.com/FTK9ServiceDogs>

- Not ADI-accredited
- Non-profit organization
- As of July 2024, they are not accepting new application. Once accepted to the program, the wait time for a fully trained service dog can range from 8-24 months.
- Costs: \$50 – Application fee, \$250 – Equipment fee.
- Positive reinforcement training methods.
- Service dog provider for Wounded Warriors Canada and the Royal Canadian Legion, Ontario Command.
- Website shares success stories.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- OSI-PTSD and mobility

Programs and Training:

- Provide trained service dog to military veterans, EMTs, firefighters and police officers.
- Training for both service dogs and handlers; customized training for service dogs.
- Service dogs are raised and trained at their headquarters for the first 18-24 months of their life and have an 8-10 year working life.
- Service dogs come from pedigree breeders and select rescues, receive customized training, and are carefully matched with a handler's needs.
- Both handler and service dog receive extensive training and support and customized training specific to their needs.

Application Process, Criteria, and Requirements:

- Application process involves submitting an initial application form, the individual is then screened to ensure they meet application criteria. Following the initial screening an Application Package is sent for completion. The Application Package includes input from your medical care team, family and/or personal references and support. If successful, in-person and in-home interviews are conducted to meet the applicant and their household, to learn more about their lifestyle, and further define how a Service Dog can assist the applicant.

- Minimum criteria to apply: Must be honourable discharged with a diagnosis of an OSI, Traumatic Brain Injury, and/or a Mobility Limiting Disability; Diagnosis must be related to work service; must be in on-going treatment by a mental health professional; must be in a stable living situation and able to actively care for themselves and a service dog; must be able to independently complete Team Training, and hands-on training with a Fire Team K-9 coach.
- Not every applicant will receive a dog; based on matching.

Additional Services and Information:

- Service dogs in training are fostered in family environments.
- Service dogs in training receive all veterinary care, grooming and training at no cost to their foster or their handler. All regular care of the dog is the responsibility of the recipient once the dog has been placed with the individual.
- Follow-up support provided “Service dogs are trained to help a veteran reintegrate into civilian life. Oftentimes our Service Dog is the missing piece of the puzzle for a veteran’s successful recovery from military life.”

“Service Dogs can be trained to assist in the following tasks: nightmare interruption; interrupting hypervigilance, anxiety, and flashbacks; grounding by touch; deep pressure therapy; mobility assistance including retrieving, delivering, or carrying of items, bracing for balance assistance, mobility button assistance; and other customized tasks”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Glenannon Station Golden Retrievers*

Belmore, Ontario

Contact information

Telephone: (519) 357-7220

Website: gsrbelmore.com/

Facebook: www.facebook.com/gsrbelmore2018/

Instagram: www.instagram.com/glenannon_station_goldens/

- Not ADI-accredited
- For-profit
- Breeds Labrador Retrievers
- Photo gallery of service dogs provided
- Breeds and sells Labrador Retrievers



Services and Additional Information:

- To purchase a puppy with the intention of being trained as a service dog, they require the handler to be connected with a trainer at the time of purchase.
- Will refer you to a qualified, reputable trainer for your service training needs.
- The average age of when a service dog begins working is 18-24 months of age. When a pup is purchased to be trained for service, there is never a guarantee that the pup will pass the requirements. It will take up to 18 months of age or more before you will know if the pup can perform the skills and be happy doing the job.
- In order to graduate as a Service Dog Team, a Public Access Test needs to be performed by the prospective team by a legitimate evaluator.
- Definition of a service dog: "Service Dogs in Ontario are trained to perform specific tasks, such as (but not limited to): guiding a visually impaired handler, diabetes blood sugar alert, protecting and alerting a handler with epilepsy, retrieving out of reach objects for a handler with a physical disability, alerting a handler who is deaf about sounds, calming a handler with autism who is in an environment with excessive sensory stimulation, blocking or deep pressure therapy for a handler with a psychiatric disorder."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Golden Opportunity Assistance Dogs*

1413 Helena Montague Avenue, London, ON, N6K 1Z3

Contact information

Telephone: (519) 670-1809

Email: info@GOADogs.ca

Website: www.goadogs.ca

Facebook: [/www.facebook.com/GoldenOpportunityAssistanceDogs/about/?ref=page_internal](https://www.facebook.com/GoldenOpportunityAssistanceDogs/about/?ref=page_internal)

- Not ADI-accredited
- For-profit
- No lengthy waitlists
- Partially/fully trained service dogs and organizationally supported self-training program offered with purchase.

Service Dog Types:

- Mobility

Programs and Training:

- Owner Trained Service Dog Program.
- Provide youth-owner-trained service dogs for individuals with physical disabilities/mobility impairments.
- Project F.I.T., a therapeutic youth intervention program involving at-risk youth for training assistance animals. The dogs trained by the youth in the program will be primarily placed with individuals with disabilities in London and the immediate surrounding area.

Application Process, Criteria, and Requirements

- Limited information provided.
- Definition of a service dog: "Assistance dogs are highly skilled dogs that are specially trained to "assist" individuals who have physical disabilities in order to increase their level of independence. These disabilities could include visual, hearing, or mobility impairments, which are the most common disabilities that assistance dogs are trained for."

*Contact attempts were made. Information was unable to be confirmed by the organization.

K9 Country Inn Service Dogs*

159046 7th Line Meaford, ON N4L 1W5

Contact information

Telephone: (905) 801-5512

Email: k9ciworkingservicedogsinquiry@gmail.com

Website: <https://www.k-9countryinnservicedogs.com/> (in the process of being updated as of August 2024)

Facebook: https://web.facebook.com/k9countryinnservicedogs/?_rdc=1&_rdr

Instagram: <https://www.instagram.com/k9countryinnservicedogs/>

X: x.com/K9CountryInnWSD

- Not ADI-accredited.
- Non-profit organization



- Trainers service Northern Ontario, Southern Ontario, and New Brunswick.
- As of July 2024, applications are open for the Autism Assistance Program and applications to join the waitlist for a fully-trained service dog are open for Fall of 2024. Applications for owner-train and assisted-train programs are open for Cambridge and Alliston area.
- In partnership with Wounded Warriors Canada - Operation Service Dog.
- Members of the Canadian Association of Professional Dog Trainers, International Association of Canine Professionals, International Association of Assistance Dog Partners, Canadian Kennel Club, and the Canadian Foundation for Animal Assisted Support Services.
- Costs: \$80 – Application fee. There are different programs offered to clients with specialized services that indicate associated cost (though not clearly identified).
- Balanced dog training approach.
- Mentioned providing over 200 service dogs in ten years.
- Few success stories provided on main page.
- Provides fully trained service dogs and organizationally supported self-training program at no cost to the recipient or partial purchase.

Service Dog Types:

- PTSD, Mobility, Medical Alert, and Autism

Programs and Training:

- Provide services to First Responders, Veterans, and Civilians with PTSD. Offers specialized dual skill training for those who require another skill set such as Medical Alert and Mobility Assistance.
- They are trained from puppyhood to meet the specific needs of the client. They have been socialized, obedience trained and task trained to the individual needs of the handler. Your new Service Dog will be trained over a period of 18 months and placed in the new handlers home where you will continue with six months of integrative classes (group or private) to ensure a successful transition.
- Owner-Train, Trainer-Assisted Program, where the recipient of the dog will embark on a two-year journey training their service dog with the guidance of their team. They offer temperament evaluation for owner-assisted service dog programs.

Application Process, Criteria, and Requirements:

- Apply to their Service Dog Programs [here](#).



Additional Services and Information:

- Aim to enhance the lives of people with disabilities in Canada through education and quality dog training and creating standards of training and testing.
- “Currently, in Ontario, there is no standard service dog certification or test. We are proud of our program and training. Our goal is for our teams to be recognized as part of K-9 Country Inn by the quality of training the team shows. Our program certification exam is a two-day test that includes obedience, task work, public access, and outdoor manners. We observe each team we test under specific criteria, such as teamwork, critical decision making, and interacting with the public.”
- Definition of a service dog: “Service Dogs are highly trained animals that assist individuals with disabilities by performing tasks tailored to their handler’s needs. These tasks may include guiding blind individuals, alerting them to sounds for the deaf, providing mobility assistance, offering support for mental health conditions, retrieving items, pulling a wheelchair, providing assistance during a medical emergency, and many more. They are recognized as essential aids for individuals with disabilities, similar to other prescribed medical devices such as wheelchairs or mobility aids. Individuals seeking to utilize a Service Dog require a signed letter from a medical professional confirming the necessity of the Service Dog to assist with their disability.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

K9 Lifelines*

Guelph, ON

Contact information

Email: angela@k9lifelines.ca

Website: www.k9lifelines.ca/ - website under construction as of July 2024.

Linktree: linktr.ee/k9lifelines

Facebook: www.facebook.com/k9lifelines/

Instagram: www.instagram.com/k9lifelines/?hl=en

- Not ADI-accredited
- For-profit
- Social media indicates that as of April 19th, 2024, applications for their Puppy to Lifeline Program are open.
- Unable to give specific wait times



- Cost: \$25,000 - fully trained service dog. Upon completion of a successful trial period, a non-refundable deposit of \$6000 is due. Encourages and helps fundraising efforts, will develop personalized payment plans to those in need.
- Dogs are sourced from reputable breeders and thorough health screenings, including hip and elbow X-rays are conducted.
- Provides fully trained service dogs with purchase.

Service Dog Types:

- Specializing in psychiatric service dogs, as well as catering to multipurpose disabilities.

Programs and Training:

- Puppy to Lifeline Program: dedicated to enhancing the lives of individuals with multiple disabilities through the support of specially trained psychiatric and cross-trained service dogs. The client's needs are matched to the dog's skill set.
- Once the dog is placed with their handler, the service dog team will undergo team training together, where clients will learn how to work with their new service dog before embarking on their journey together. Team training typically lasts 1-3 weeks.

Application Process and Eligibility:

- The program requires active and mandatory participation on the part of the Team Leader in their regular medical and mental health treatment plans and involving the service dog in these plans.
- Veteran and First Responder specific.

Additional Services and Information:

- Provides ongoing support and guidance to both the client and the service dog.
- Offers lifetime support of teams. Offers check-ins with graduates every 6 months and re-tests every 18 months.
- To apply, complete the Written Application Form.

*Contact attempts were made. Information was unable to be confirmed by the organization.

K9RR Academy*

Ottawa, ON, Canada

Contact information

Email: K9RRAcademy@gmail.com

Website: www.k9rrservicedogs.org

Instagram: www.instagram.com/k9rr_servicedogacademy/

X: x.com/k9rr_sd?lang=en

Linkedin: .linkedin.com/in/kelly-russell-mmm-cd-ba-5ab05318

- Not ADI-accredited
- Non-profit
- Based in Ottawa, but extends services to Winnipeg.
- Not accepting new applications as of August 2024.
- ICS Dog Obedience/Trainer, Unleashed Potential Professional Dog Trainer Certification.
- Positive reinforcement dog training approach.
- Success stories provided on “In the media” page.
- Pictures of handlers and their service dogs provided.
- Offers partially trained service dogs and organizationally supported self-training program at no cost to the recipient.

Service Dog Types:

- PTSD and medical

Programs and Training:

- Specifically support veterans and first responders, and individuals with PTSD.
- Offers owner-training program and partially trained service dogs.
- Assist handlers and dogs seamlessly integrate into different communities and cultural environments.
- Handlers and service dogs complete a formal certification process.

Application Process, Criteria, and Requirements:

- Limited information provided.



Additional Services and Information:

- K9RR is responsible for the dog's medical costs for the first year or until they graduate from training. They also pay for the spaying/neutering and food while the dogs are in foster care.
- Provide education on Canada's multi-cultural society.
- K9RR Academy is 100% ran and directed by volunteers and veterans. Their nominal costs ensure that all donations made towards K9RR Academy go exclusively to the support of our veterans and first responders' Service Dog team.
- Definition of a service dog: "Service dogs assist people who suffer from invisible illnesses, such as depression and anxiety, and most often post-traumatic stress disorder. PTSD can afflict people after they have served in combat, worked as a first responder, experienced abuse or harassment, been in a crash, natural disaster and other life-altering events. These invisible illnesses are not selective as to whom they affect."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Kean's K9

125 Legault St. Unit 3, North Bay, ON, P1B 8Z4

Contact information

Telephone: (705) 471-0706

Email: keansk9@gmail.com

Website: www.keansk9.com/

Facebook: web.facebook.com/keansk9/?_rdc=1&_rdr

Instagram: www.instagram.com/keansk9obedience/

- Not ADI-accredited
- For-profit organization
- Applications are open as of August 2024.
- Train service dogs to meet and exceed CASDT standards for service dogs.
- Members of Canadian Association of Professional Dog Trainers, International Association of Animal Behavior Consultants, and Canadian Association of Service Dog Trainers.
- Costs: The K9 Good Neighbour Training program is \$275 (group tuition) or \$350 (private school tuition). Final costs vary depending on team training needs.



- “Curriculum Supported by Latest Research, Not Myths of “Dominance” and “Alphas”
- Fear Free certified, positive reinforcement training approach, and uses no aversive training techniques or equipment.
- Breed preferences depend on unique needs of individuals. Open to assessments on all breeds to determine eligibility. Abides by breed specific legislation.
- “4000+ customers served since 2014”.
- Actively working with service dog teams for 5 years.
- Offers organizationally supported self-training program with purchase.

Service Dog Types:

- Does not specify

Programs and Training:

- Offers Dog Obedience Training, Dog Behaviour Consultations, K9 Good Neighbour Training, Puppy Elementary and K9 High School Programs.
- Process is customized based on the potential service dog, task needs, and the handler’s needs.
- Service dog training is recommended to begin with Puppy Elementary/K9 High School Programs or equivalent education before beginning service dog training.
- K9 Good Neighbour Training course runs for one hour a week, for 5 weeks. It is open to dogs who have completed the Foundation Course for Dogs 6 Months+ or an equivalent course. Works on skills such as non-reaction to touch, walking through a crowd, no reaction to distractions/other dogs, etc.
- Potential clients are encouraged to reach out to get more information and discuss their options.
- Classes may be taken in private or group sessions.

Application Process, Criteria, and Requirements:

- All courses can be applied to online.
- For service dog training programs, an initial assessment of the dog is required, along with a letter of diagnosis from a medical professional. Not provided.

Kingston 4 Paws Service Dogs*

829 Norwest Road, Suite 202, Kingston, ON K7P 2N3 Canada

Contact information

Telephone: (613) 766-4441

Email: info@k4paws.ca

Website: kingstonservicedogs.ca/

Facebook: web.facebook.com/Kingston4Paws/?_rdc=1&_rdr

Instagram: www.instagram.com/k4pawssd/?hl=en

X: x.com/kingston4paws

YouTube: www.youtube.com/channel/UC5yPL3IfRil8NukUzBctXXQ

- Not ADI-accredited
- Registered charity: 82942 4993 RR0001
- As of August 2024, applications are open for autism, seizure response, PTSD, and mobility service dogs are open.
- Wait time for Autism, Mobility, and PTSD service dogs are about 18 to 24 months from the time of approval. Wait time to receive a seizure response dog is about 22 to 24 months from the time of approval.
- K4PSD's Service Dogs are valued at \$20,000 to \$25,000. However, each dog is provided free of charge to approved people and families.
- Clients are expected to assist in fundraising efforts. Their targets are at least \$20,000, however the amount raised is not tied to when they will receive their service dog. They offer assistance with fundraising to cover cost of service dog.
- Cost: \$75 – application fee; approximately \$75 – equipment fee; cost of travel to training sessions in the Kingston area; all food and veterinary costs are borne by the person or family once the dog has been placed.
- Labrador Retrievers and Standard Poodles used.
- Certain blog posts regarding success stories provided in the “K4Paws Announcements and News.”
- Fully trained service dogs provided at no cost to the recipient.



Service Dog Types:

- PTSD, mobility, seizure response, and autism service dogs.

Programs and Training:

- Limited information provided. Recipients are expected to travel to their facility for team training.

Application Process, Criteria, and Requirements:

- Serve physically and emotionally challenged persons and their family members; People with Autism Spectrum Disorders; individuals with PTSD or other mental health concerns; Individuals suffering from seizures.
- Their service area includes only the counties of Prescott and Russell, Stormont, Dundas and Glengarry, Lanark, Renfrew, Leeds and Grenville, Hastings, Prince Edward, Frontenac and Lennox and Addington; and the municipality of Ottawa.
- As of August 2024, K4PSD is accepting applications from individuals in Southeastern Ontario with specific conditions: those over 6 with epilepsy or seizure disorders, those over 18 (or minors 10+) with PTSD or certain mental health disorders, and those 5+ with physical or medical disabilities. Some restrictions may apply.

Additional Services and Information:

- Aim to provide trained service dogs and their continuing handling support to physically and emotionally challenged persons and their families, assisting them to become more independent in their communities.
- Puppy raising program.
- Canine-assisted intervention program “Mobility Service Dogs, expertly trained to assist those aged 6 and above with physical or mental disabilities, offer a profound sense of safety and independence. These dogs also assist their partners with many of the same tasks as those used for wheelchair users, such as retrieval, door opening/closing, tugging off clothing, bringing a cane/walker, tugging a laundry basket, and many others. Each dog’s set of tasks can be customized for the person’s individual needs. Dogs can be trained for individuals with Cerebral Palsy, Parkinson’s disease, Multiple Sclerosis, spinal cord injuries, Fibromyalgia, and many others. Multiple disabilities can also be accommodated. Mobility dogs are particularly selected for their temperament, obedience, desire to please and work drive. The build of their body and soundness of their bones/joints is very important. Mobility dogs wear a jacket with a handle so they are easy to hold on to and “brace” with.”

“Seizure Response Service Dogs are specially trained to assist during and after seizures, enhancing the safety and independence of their handlers.

These dogs are adept at responding swiftly, ensuring a safe environment during a seizure by moving their handler into a secure position, clearing surrounding hazards, and sometimes even activating emergency systems. The tasks they perform may include; getting help for the person having the seizure, activating an emergency response system, stimulating a person to help them “wake up” after a seizure, acting as a brace to help the person stand or sit up, retrieving a telephone or medication, providing emotional support, or helping with over all mobility.”

“Service dogs can be trained for some people with Autism to help them gain independence, confidence, and the ability to perform activities of daily living that they could not otherwise perform.”

“Service Dogs are also trained to perform tasks that help ease debilitating symptoms of some psychological impairments. These disabilities include, but are not limited to, Acute Anxiety Disorder, Panic Disorder, Agoraphobia, Obsessive Compulsive Disorder (OCD), Generalized Anxiety Disorders and Mood Disorders. Service dogs can be trained for some people with Autism to help them gain independence, confidence, and the ability to perform activities of daily living that they could not otherwise perform.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Lions Foundation of Canada Dog Guides*

152 Wilson Street, Oakville, ON L6K 0G6

Contact information

Telephone: (905) 842-2891

Email: info@dogguides.com

Website: www.dogguides.com

Facebook: web.facebook.com/LFCDogGuides?_rdc=1&_rdr

Instagram: www.instagram.com/lfcdogguides/

X: x.com/LFCDogGuides

YouTube: www.youtube.com/user/dogguidescanada

LinkedIn: www.linkedin.com/company/lions-foundation-of-canada-dog-guides/?original_referer=https%3A%2F%2Fwww%2Egoogle%2Ecom%2F&originalSubdomain=ca

- ADI-accredited
- IGDF-accredited

- Registered charity: 13024 5129 RR0001
- As of August 2024, applications are closed for all types of service dogs. However, they are accepting re-applications from successor clients. At this time, they do not have a date when applications will reopen. Updates will be posted on their website and in their monthly newsletters.
- Wait times depends on availability of dogs.
- Breeding and training facility in Breslau (between Kitchener and Guelph).
- Breeding program consists of the following breeds: Labrador Retriever, Golden Retriever, Labrador, Retriever X Golden Retriever, and Standard Poodle.
- Prior to matching dogs with clients, the health of the dog is examined.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- Provides fully trained dogs at no cost to the recipient. Once the dog is in the client's care, they would be responsible for ongoing costs such as food and veterinary care (approx. \$2,500/year).
- "This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner's dogs for training or assessment." (<https://www.alberta.ca/approved-service-dog-organizations.aspx>)
- Founding member of the Canadian Association of Guide & Assistance Dog Schools.
- Success stories (Stories of Independence and Success) provided on "About us" page.
- Fully trained service dogs provided at no cost to the recipient.

Service Dog Types:

- Train and provide vision, hearing, seizure and response, autism assistance, and diabetic alert service dogs.

Programs and Training:

- All puppies are raised by volunteer foster families until they are approximately 10-14 months of age, at which time they return to the training center in Oakville. Once they have determined which program a dog is best suited for, the dog will enter advanced training for 4-6 months. Training will focus on special skills intended to increase the confidence and daily independence of the client the dog will be matched with. Skills are unique in each program. Dogs are evaluated throughout training to ensure each dog has reached a certain standard before it can be matched with a client. The dogs are approximately 2 years of age when matched with an accepted applicant and placed into team training.
- On-site training is required post-placement. You will stay with us at the Oakville, Ontario facility for up to 3 weeks of classes. You will attend class with other people who have also been



matched with a Dog Guide. During this time, they will provide you with all meals and will cover the costs of travel for you to come to Oakville. Training is intensive – your days will be filled with classroom learning, hands-on dog handling, excursions and lots of discussions.

Application Process, Criteria, and Requirements:

- Qualification Criteria, information about each program and process can be found in their respective “Discovery Package”

Additional Services and Information:

- Adoption program for dogs who do not become working dogs
- Provide follow-up services during the lifetime of your dog and will continue to support you until your Dog Guide is ready for retirement.
- Assist in the retirement process and acquisition of successor dog
- Aim to empower Canadians with disabilities to navigate their world with confidence and independence by providing Dog Guides. However, they do not train and/or certify individuals with their pet dogs.
- Facility dog program “Canine Vision Guide Dogs assist Canadians 14 years or older, who are blind or visually impaired. These Guide Dogs are trained to safely navigate obstacles typically found on daily routes including: Stairs and crowds, reduce stress by providing a sense of safety, find doors, seats and crosswalk buttons, provide companionship, and assist in using public transportation.”

“Our Hearing Dog Guides are trained to respond to 7 sounds in the following ways: Hearing Dogs are trained to alert (touch their handler) and bring them to many household sounds like a kitchen timer, someone at the door (doorbell and door knocking), someone calling their name, and a telephone ringing, they are trained to alert (touch their handler) to indicate the alarm clock is activated, and alert (touch their handler) and spin to indicate that the fire alarm has been activated. The Dog Guide will touch their person to indicate there is a sound and then for timer, door knock/bell and name calling, bring their person to the sound. For the alarm clock the Dog Guide would make contact with their person to wake them. The fire alarm is a little different in that the Dog Guide will touch their person and then spin in circles to indicate the emergency sound.”

“Our Seizure Response Dogs are trained to assist individuals diagnosed with intractable epilepsy through specific tasks. Our dogs are expected to maintain the highest level of behavioural obedience and help their clients manage their epilepsy.”

“Our Service Dog Guides begin working on their basic obedience with mobility aids and then progress to learning skill work. Service dogs are trained to fetch items on command, nudge doors and drawers closed, tug on a rope to open a door, drawer, or cupboard, tug on clothes, bark for help on command, and push.”



“Autism Assistance dogs are trained to assist children (ages 3-12) diagnosed with Autism Spectrum Disorder. The Autism Assistance dogs are trained to help children enhance their quality of life and achieve greater independence.”

“Our Diabetes Alert Dogs (DAD) are trained to assist individuals diagnosed with Type 1 Diabetes with hypoglycemic unawareness by providing specific tasks and advanced scent work. Our dogs are expected to maintain the highest level of behavioural obedience as they help clients manage their diabetes.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Marvelous Canines*

Orleans, Ottawa

Contact information

Email: marvelouscanines@gmail.com

Telephone: (819) 431-2038

Website: www.marvelouscanines.ca/

Facebook: www.facebook.com/marvelouscanines

- Not ADI-accredited
- For-profit
- As of August 2024, website indicates that “Marvelous Canines is away on medical leave and not accepting new clients.”
- Marvelous Canines follows the recommendations from the Canadian Association of Service Dog Trainers Benchmark Interim.
- Marvelous Canines won best dog trainer of the year in the Canadian Choice Awards (2024).
- Costs: A puppy is purchased at the owner’s expense; \$100/hour – assistance in puppy picking/temperament assessment test; \$2400+ - puppy/basic/intermediate obedience board and train; \$6000 – Service dog training program level 1 & 2 board and train; \$450 – team training; \$150 – public access evaluation.
- Client testimonials provided on main page.
- Pictures of their dogs provided.
- Organizationally supported self-training and board training offered with purchase.

Service Dog Types:

- Trainers specialize in psychiatric, medical alert, and light mobility training.

Programs and Training:

- Offers two programs for both handlers who want to owner-train or for those who want them to train their dog for them.
- PDF document provides greater details on service dog training.
- Temperament assessment test evaluates the dog to ensure they have the right temperament to become a service dog prospect. It is important to understand that there is always the chance that despite this test being done, your prospect may not make it as a service dog. The test simply helps them determine which puppy from the litter has the most potential for the job.
- The first step towards your prospects training will be completing basic obedience training. The training programs are done in private sessions in your home, outdoors, in pet friendly stores, etc.
- Intermediate obedience training program offers further obedience for puppy/dog's who have successfully completed their puppy/beginner obedience program. This program will help you teach your puppy/dog more advanced obedience as well as add distance, duration and distractions to proof and strengthen their training learned in our previous program. We will also begin exposing your puppy/dog to busier pet-friendly environments to get them ready for the next step in their training.
- Service dog training program level 1 is for prospects who have successfully completed our puppy/beginner obedience program as well as their intermediate obedience program. In this program, we begin public access training.
- The service dog training program level 2 is the completion of service dog training. In this program, you will finish your prospects training but it is important to know that in order to have a successful service dog you will constantly need to keep up with all of the training. For this program they will be focusing on making sure your puppy/dog's obedience is on point, that your puppy/dog feels comfortable in public, etc.
- The final step in their service dog program is the public access service dog evaluation. This test must be renewed once a year. If you have not done training with them you can still apply for this test. They require all service dog teams to renew their certificate once a year. Please note, this test is not required under the AODA.

*As of August 2024, there is no available information on their website regarding service dog training. Attempts to contact them were unsuccessful.



Medical Sniffer Dogs

Angus, Ontario, Canada

Contact information

Email: medicalsenifferdogs@gmail.com

Telephone: (705) 790-7880

Website: medicalsenifferdogs.com/home

Instagram: www.instagram.com/medical_sniffer_dogs

Facebook: www.facebook.com/MedicalSnifferDogs?mibextid=LQQJ4d

Cost: The cost is not listed but for a fully trained Medical Alert Service Dog includes: basic obedience, public access and scent alert training; individualized dog/partner training; team public access training and certification; support for the duration of the partnership, up-to-date vaccinations; spay/neuter; CKC registration/transfer of ownership and purchase of the dog from the breeder.

Cost for client owned training program is on a per session basis.



Application process:

Eligibility: Minimum 5 years of age (younger may be accepted on a case by case basis), those under 18 need support from caregivers, has endured a “life altering” health condition for 12 months at least and is unable to manage their symptoms by any other means, does not have an awareness or ability to sense early changing biochemistry symptoms or can not wake up as symptoms escalate, has frequent hypo-and/or hyperglycaemia episodes, panic attacks, night terrors, seizures, syncope or other biochemical events.

Involved caregivers and applicant requirements: Must be able to monitor blood sugar levels when applicable and keeps records to these levels, keep records of dog's training, commit to ongoing training, are able to bond and learn with a service dog, meet the financial, physical and emotional needs for caring for a service dog in a stable home environment, has arrangements to have family involved in supporting the need for a service dog to increase the clients independence and safety in daily living activities, has dog wear medical sniffer dogs cape when in public after receiving public access certification.

- Trains service dogs to aid those with medical conditions which include panic attacks, anxiety, seizures, Addisons disease, PTSD, PNES, POTS, Type 1 diabetes (not limited to these)
- Not breed specific but does recognize that small dogs can also be service dogs. Specializes in training English cocker spaniels and offers training for clients who already have dogs.
- Not a “one size fits all” program and customizes its programming to the individual needs of their clients.
- Work with clients who often do not qualify for or have been turned away from other service dog programming (adults, youth, and children).
- Trainer is an occupational therapist who trains service dogs with clients in their home and community.

Fully Trained Medical Alert Service Dogs:

- Puppies are purpose bred, raised, and trained in a home environment with few being trained at once.
- Training takes place for 1-2 years which includes placement in a home and public access certification.
- Ongoing team training of handler with dog after placement is seen as essential to ensure success and continued alerting.
- Client Owned Training Program:
 - Trains clients dogs to be medical alert service dogs after an assessment is completed to determine if the dog is suitable for this programming (natural scenting ability, motivation, people oriented, temperament)
 - Program requests that if a client has not yet purchased their own dog that the program is consulted in the selection process to ensure the dog would be suitable for the program.

- Dog and handler must pass a public access certification test that is conducted by the program staff after completing team training.
- Defining a Medical Alert Service dog: Medical Alert Service Dogs can detect the scent of, and are trained to alert to, your changing biochemistry prior to the development of symptoms up to 20 minutes before mechanical devices.

Meliora Service Dogs

Head Office BC

Satellite Office Alberta

Contact information

Telephone: None

Online Contact Form: ask.melioraservicedogs.com/open.php

Website: melioraservicedogs.com/en_GB

Facebook: www.facebook.com/melioraservicedogs/

- Not ADI-accredited
- Non-profit organization, veteran-run and directed.
- Registered charity: 724345137RR001 and 5322984120
- Filling out an intake form is the first step toward knowing if they are accepting new applications as of August 2024.
- Services are offered Nationally (Trainer availability dependent).
- Certification is done by the Meliora Trainer which is automatically transferable to an Alberta government ID card.
- Organizational training model and standards indicated here: https://melioraservicedogs.com/en_GB/team/model-standards.
- Provides direction and assistance to acquire a suitable dog. Training and assistance is provided at no cost.
- Positive reinforcement training style.
- Provided a list of certified dog teams under “service dog teams”.

- Provides fully trained service dogs and organizational supported self-training program funded through donation.

Service Dog Types:

- Psychiatric service dogs for injured Veterans, First Responders, or direct family members of a Veteran or First Responder.

Programs and Training:

- The program offers support in the identification and acquisition of a dog and initial vetting regulations for potential service work.
- Program length depends on the handler-dog team.
- A combination of both in-person and virtual learning materials is used.
- MELIORA program service dog teams must be involved in ongoing service dog in training (SDTm) training.
- The program includes training of the SDTm in 4 stages, certification and re-certifications, as well as peer support.
- Key features of the program include its commitment to peer support and personalized curriculum that responds to learning styles.

Application Process and Eligibility:

- The program requires active and mandatory participation on the part of the Team Leader in their regular medical and mental health treatment plans and involving the service dog in these plans.
- Veteran and First Responder specific.

Additional Services and Information:

- Meliora is one of only several organizations approved to provide Service Dogs in the province of Alberta.
- The website provides information on provincial service dog laws across Canada.
- Provides ongoing support.
- The MELIORA program is culturally sensitive, with awareness that “veteran, first responders and their family” originate from a variety of cultural backgrounds. The wellbeing of both the Veteran/First responder and the canine are central to the Meliora Program.



* Information was confirmed by the organization.

- “Service Dogs can provide emotional support but a Serviced Dog is trained to perform tasks related to the persons disability”

National Service Dogs

1286 Cedar Creek Rd. Cambridge, ON N1R 5S5

Contact information

Telephone: (519) 623-4188

Email: info@nsd.on.ca

Website: nsd.on.ca/

Facebook: web.facebook.com/natl servicedogs/?_rdc=1&_rdr

Instagram: www.instagram.com/natl servicedogs/?hl=en

X: x.com/natl servicedogs?lang=en

YouTube: www.youtube.com/c/nationalservicedogs

LinkedIn: www.linkedin.com/company/national-service-dogs/?originalSubdomain=ca

- ADI-accredited.
- Registered charity: 898029228 RR0001
- Not accepting applications as of August 2024, but clients are encouraged to still inquire if interested in NSD's services.
- “The timing of a service dog placement is determined by chronological position on the waiting list and the availability of the right dog for the individual's needs and situation and is in no way tied to fundraising efforts.”
- Costs: \$50 – application fee; \$300 – equipment fee.
- Additional costs include travel, food for week of Team Training in Cambridge, ON.
- All food and veterinary costs are responsibility of handlers once dog is placed with them.
- In house breeding program, members of ADI International Breeding Cooperative.
NSD breeders are held to high health and temperament requirements. These include but are not limited to; conformation and joint health, individual and litter health, genetic testing and behaviour tests. Specifically use Labrador and Golden Retrievers.



- Follows the Least Intrusive, Minimally Aversive (LIMA) Training Technique and standards.
- Certification provided by the Government of Alberta and the Alberta Training standard.
- “This Assistance Dogs International (ADI) school will only certify and place dogs that have successfully completed their intensive training programs. They will not accept owner’s dogs for training or assessment.” ([https://www.alberta.ca/approver:898029228 RR0001d-service-dog-organizations.aspx](https://www.alberta.ca/approver:898029228%20RR0001d-service-dog-organizations.aspx))
- Accredited through Imagine Canada’s Standards Program.
- Organizational policies
- NSD Service Standards
- About NSD: “over 555 Certified Service Dog, Facility and Companion Dog Teams.”
- Non-discrimination statement: “NSD will consider all applicants equally regardless of race, sex, gender, religion or creed.”
- Client testimonials provided.
- Fully trained service dogs provided at no cost to the recipient.

Service Dog Types:

- Autism and PTSD

Programs and Training:

- At 12 weeks, dogs bred within their program begin their 6 month puppy training before continuing to the university training centre for 5-6 months. Dogs are placed with handlers around the age of 2. Dogs unfit for public service work are assessed for the companion dog program. If a dog is deemed unfit for the companion program, they are entered into the adoption program. NSD volunteers are given the chance to adopt before dogs are made available to the public.
- Once a dog has been found suitable for a family, the family will be contacted at least 6-8 weeks prior to receiving the service dog. Families are required to attend virtual training sessions prior to attending a one-week training session at the NSD training facility in Ontario, without their children, as well as having an NSD Trainer and/or Client Service Social Worker visit in the home for an additional 1-2 days of training. NSD will touch base a minimum of once a month throughout the first 6 months after placement. Post in-person team training, graduates must attend 1 hour virtual classrooms weekly until the in-home placement sessions are completed. Then 1 hour virtual class monthly for the first 6 months. Annual follow ups and recertification testing are required.

Application Process, Criteria, and Requirements:

- To be eligible for an Autism service dog the applicant must live within Canada, must have an official Autism Spectrum Disorder diagnosis, and must be between the ages of two and eight. Upon confirmation of this, a 12 page application is sent to the applicant to be completed and submitted along with multiple reference letters from individuals involved in the child's life. If successful, an NSD Client Services staff conducts an in-home interview with an NSD dog to meet the child, learn more about the family, and discuss further questions and concerns. Final acceptance is determined following the in-home interview; families may be disqualified at any time during the application process.
- NSD launched the Service Dogs for PTSD Program to assist veterans with long-term post-traumatic stress disorder. PTSD service dogs are only considered for Veterans and First Responders living with OSI/PTSD. The process of acquiring a PTSD service dog involves a screening of the applicant to ensure they meet the application criteria. Upon confirmation of this, an application is sent to the applicant to be completed and submitted along with multiple reference letters from individuals involved in the applicant's life. If successful, an in-home interview is conducted with an NSD dog to meet the applicant, learn more about their lifestyle, and discuss further questions and concerns. Final acceptance is determined following the in-home interview; applicants may be disqualified at any time during the application process.

Additional Services and Information:

- NSD does not train any dogs outside of their breeding program.
- Provide certification of service dog teams, follow-up care, recertification, and aftercare for dogs and clients.
- When the service dog is approximately 8 years old, NSD will discuss the retirement process and aid in the acquirement of potential successor dogs with clients.
- NSD offers virtual support groups every 2 months for graduates.
- NSD's Canine Assisted Intervention Program (Facility dogs) is matched with professionals from a variety of disciplines to work as partners in their therapy, to address Health and Wellness in the community.
- Companion Dog Program is in place with children with various disabilities and do not have public access or any specific skills training aside from basic obedience. Dogs unfit for public service work are assessed for the companion dog program. If a dog is deemed unfit for the companion program, they are entered into the adoption program. NSD volunteers are given the chance to adopt before dogs are made available to the public.
- Collaboration with organizations, industries, and government.
- "NSD certifies Service Dog and Facility Dog Teams as having met ADI's rigorous dog and client-related standards; including passing ADI's Public Access Test. NSD retains ownership of all active service and facility dogs."



- “As members of ADI, our dogs are carefully screened for health, stable temperament and working ability.”
 - Definition of a service dog: “Service dogs for PTSD are used to assist individuals living with long-term Post Traumatic Stress Disorder (PTSD).”
- “Autism Service Dogs increase the safety of children on the Autism spectrum by acting as an anchor when tethered to the child.”

Partners with Paws*

280 Woolwich Street S. Unit 500 Airport Road Park P.O. Box 99 Breslau ON CA N0B 1M0

Contact information

Telephone: (519) 807-6769; (519) 648 2549

Online Contact Form: partnerswithpaws.ca/programs/

Website: partnerswithpaws.ca/

Facebook: www.facebook.com/partnerswithpawsinc/

YouTube: www.youtube.com/channel/UCCSJ6UAysCaDHXQvk7LHHCg

- Not ADI-accredited
- Registered charity: 749940730RR0001
- Provide dogs at no cost to the recipient.
- In partnership with breeders: Cooperslane Kennels and Birchcliffe Kennels.
- Primarily train Labradors and Golden Retrievers.
- A separate page for stories: Rebuilding lives and K9 Super Heroes.
- Fully trained service dogs and organizationally supported self-trained service dogs at no cost to the recipient.

Service Dog Types:

- Mental health, autism, and psychiatric service dogs.

Programs and Training:

- Fully trained program: A puppy raiser trains the pup from 8 weeks – 1 year. Puppy raisers focus



on the Public Access training. Once the pup is ready to graduate, they will match the dog to a client to continue with the task-specific training.

It is expected of all the clients to work with them during the task training process.

- Assisted Handler Trained program: The client is matched with a Partners with Paws puppy at 8 weeks and works closely with their team to train the puppy. This is effectively what a puppy raiser does but with the hope that the dog will graduate for the handler. There is always the possibility of the dog not being the right match or the dog not graduating.
- To graduate as a Partners with Paws team you will need to pass the Public Access Test 3 times in 3 different locations. Upon graduation, you will be awarded a Partners with Paws Service Dog vest. Even though there is no official certification in Ontario, you will be given a certification card that you may keep in your service dog's vest. It is mandatory to carry your doctors note with you.
- After graduation, you will be expected to attend monthly group classes held at the Breslau training center for the first year. Your service dog will need to keep up on vaccination and annual health checks including bloodwork at the cost of the client. This must be submitted to Partners with Paws either by email or in person. The service dog team must renew their Public Access Test year 1, 2, 3, 6, 9. Failure to comply by any of the standards will result in the dog being removed from the client/handler.

Application Process, Criteria, and Requirements:

- Service individuals with psychiatric disabilities or who are ill and/or injured.
- The application process involves completing the online application, submit all documents on the document list, schedule a Zoom call with the applications team, meeting with a trainers for a consultation at your home, you will then be invited to attend 4 mandatory group classes and fundraising events through their Facebook page.
- They require a copy of household's income to assess if they can care for a service dog, a copy of a note from your physician indicating your need for a service dog, indication of your household cigarette smoking status, two letters from personal referees, and a plan of expectation.
Document checklist: <https://partnerswithpaws.ca/document-checklist-2/>.
- Sample doctor's referral.

Additional Services and Information:

- All dogs in their program are owned by Partners with Paws for the duration of their life. This allows them to advocate for the health of the dogs.
 - Approximate cost of service dog per year: <https://partnerswithpaws.ca/service-dog-costs/>.
- "Psychiatric service dogs (PSDs) are dogs that are specially trained to work with people who have certain kinds of mental illnesses or learning disabilities. These dogs can help their

owners perform tasks that they otherwise might not be able to do or help them to live a more independent lifestyle.

These dogs are trained to work in public spaces and are required to pass a public access test 3 times in 3 different environments in order to receive certification from Partners with Paws. Currently in Ontario there is no legal certification required, but we expect our dogs to work to higher than industry standards.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Pet Intel & Emotional Wellbeing

Ottawa, ON, Canada

5-99B Dufferin St, Perth, ON K7H 3A5

Contact information

Telephone: (613) 206-4531; (613) 206-5696

Email: info@petintel.ca

Website: petintel.ca/

Facebook: www.facebook.com/PetIntel/

Instagram: www.instagram.com/petinteldogs/

X: x.com/petintel

YouTube: www.youtube.com/channel/UCb9VOU6QwURP6Cyh1t4VRWA

- Not ADI-accredited
- For-profit organization
- Member of the Canadian Association of Service Dog Trainers (CASDT) and adhere to their standards of practice for testing and certification protocols, members of Canadian Association of Professional Dog Trainers (CAPDT), CAPDT Service Dog Committee, and CAPDT Professional Standards & National Curriculum Council.
- Affiliated with Chien ZEN Dog.
- Costs and length of training program vary depending on the service type.
- Philosophy and methodology are based on scientific principles and learning theory and a true belief in respect for animals’ emotional and psychological needs. Focus is to establish a respectful relationship between guardian and dog while increasing healthy and efficient communication between them.

- Client testimonials provided.
- Offers organizationally supported self-trained service dogs with purchase.

Service Dog Types:

- Contact organization for specific service dog types.

Programs and Training:

- The training process is customized based on the potential Service Dog, handler's needs, and task needs.
- Offers private behaviour boarding, canine-assisted therapy, breeder puppy assessments, task training, public access training.
- Puppy/Adolescent Dog Training Programs.
- Train service dogs to meet and exceed CASTD standards of practice for testing and certification protocols.

Application Process, Criteria, and Requirements:

- Clients must be capable of independently implementing a guided behaviour and training program.
- To qualify for services, individuals must have both professional and personal support outside their service dog and coach, full ownership of their physically healthy dog, physical and emotional capability to care for their dog's basic needs, financial resources to cover the costs of services, a complete understanding of the time commitment, resources, and responsibilities associated with self-training a service dog, an acceptance that even with a full commitment to the process, there is never a guarantee their dog will become a service dog, and an understanding of the current local laws regarding service dogs.
- Coaches can liaison with clients' other pet-care professionals (e.g. veterinarian, trainer, dog walker, etc.) or personal care professionals (e.g. mental health care).

Additional Services and Information:

- Focus on education and individualized support for clients while they learn to work collaboratively with their canine counterparts.
- Focus is to establish a respectful relationship between guardian and dog while increasing healthy and efficient communication between them.

"Service Dog (SD) - A dog trained to mitigate the functional limitations of an individual with a disability. These dogs are entitled to public access with their owner, support person or trainer."

Red Maple Service Dogs*

Strathroy, ON N7G3H4

Contact information

Telephone: (519) 520-7899

Email: Redmapleservicedogs@gmail.com

Website: www.redmapleservicedogs.com/

Facebook: www.facebook.com/RedMapleServiceDogs

Instagram: www.instagram.com/redmapleservicedogs/?hl=en

- Not ADI-accredited (Working towards ADI accreditation)
- For-profit organization
- Service dog applications are open as of August 2024. Wait-times are not indicated on website.
- Estimated cost for trained service dog is \$20,000 - \$30,000.
- Costs of dogs: Program dogs start at \$20,000. This includes puppy purchase, vaccinations, training until 24 months of age, spay/neuter, food while the dog is with them, basic service dog vest, hip x-rays graded by OFA. Puppies cost \$2500 (price subject to change at any time) which includes first vaccination, microchip, registration if applicable and temperament testing. Deposits of \$500 are made once your application is accepted and the remaining \$2000 is due upon pick up.
- Costs of Training Services: \$500-\$2000 - Pick a Puppy, \$4500-\$10,000 – Pick a Puppy with Training, \$1000 per week – Board and train geared to service dogs.
- Only works with Golden Retrievers bred from their breeding program. Place puppies as their program dogs and make them available to those interested in owner training, therapy work, or a companion.
- Head trainer has the following credentials: IACP CDT, CTDI, CKC CGN evaluator.
- Client testimonials provided (for the handler-dog teams).
- Fully/partially trained service dogs and organizationally supported self-training programs offered with purchase.

Service Dog Types:

- Psychiatric, PTSD, cross-trained



Programs and Training:

- Has a breeding and training program located in Ontario, Canada.
- Red Maple program trained service dogs are raised specifically for this type of work from 8 weeks to 2 years. They are public access trained and taught specific tasks relating to the need of the client. These dogs are fully vetted, spayed/neutered, micro chipped and health tested. They have completed all temperament tests and advanced obedience training required for public access. They come with lifetime support.
- They employ “3rd party temperament tests to match working and pet dogs to families and raise all of our puppies with puppy culture and ENS (early neurological stimulation).”
- Offer owner-assisted training programs. They can help you select a breed/breeder, assist with temperament testing, offer 8-week puppy training course, and board and train services. They can help you customize a training plan once they have completed at least 7 days of training with your dog.
- Offer partially trained service dogs and training packages to our pet home and service dog puppy homes. Visit their Training Services page for more information on pricing and packages for pets or started service dogs.

Application Process, Criteria, and Requirements:

- You must have a valid doctor note to apply for a Service Dog. Legally you need a doctor’s note and a dog that is well-mannered in public and performs at least one task to mitigate your disability.
- To apply for a service dog prospect puppy, you will need the following documentation: a prescription for a service dog from your primary health care practitioner, must agree to allow them to co-own the dog with you for at least the first year, and you will need to have a service dog specific professional dog trainer lined up (if not using their training services).

Additional Services and Information:

- Do not give certification for service dogs (as it is not a legal requirement for the province of Ontario). Will provide free travel letters for international travel but they are at their discretion.
- Offer additional training options for pets or therapy dogs.
- They will only train service dogs bred within their program. They will not train a family pet to be a service dog.
- Facility dog program “Mobility Assistance Dogs is a special type of Medical Assistance Dog primarily trained to assist their disabled handler with locomotion (defined as moving from one place to another by any means, including on foot or in a wheelchair); A psychiatric service dog is a specific type of service dog trained to assist their handler with a psychiatric disability or a mental disability, such as post-traumatic stress disorder, schizophrenia, depression,

anxiety, and bipolar disorder; A Facility Assistance Dog is one that is trained to be polite and well-mannered to everyone they meet. They are trained in the same manner as a service dog, though they are usually placed in nursing homes, assisted living, mental health and juvenile detention facilities.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

RuffSport*

4160 10th Side Rd, New Tecumseth, ON L0L 1L0

Contact information

Telephone: (416) 886-3418 (Text only)

Email: heather@ruffsport.ca

Website: <https://ruffsport.ca/>

Facebook: <https://www.facebook.com/RuffSportTeam>

Instagram: <https://www.instagram.com/ruffsport/>

- Not ADI-accredited.
- For-profit
- Positive reinforcement training
- Organizationally supported self-training program offered with purchase

Service Dog Types:

- Psychiatric

Programs and Training:

- Offers training for owner-service dog teams, primarily individuals with PTSD. Offers standard training and additional customized training based on client's needs.
- Evaluation of owner-dog team by working together with non-profit organization, The Citadel Canine Society, to evaluate both dogs and applicants to effectively pair a successful team.



- Each dog is trained to a standard, and additional training is customized to the individual needs of the applicant. RuffSport is committed to working together with the applicant and their service dog as they learn to work as a team to increase physical, emotional and social self-sufficiency.

“Training service dogs for individuals living with Post-Traumatic Stress Disorder (PTSD) requires very specialized knowledge and skills – in both the trainer and the dog. These service dogs must possess a perceptive nature, a courteous, compliant temperament and an intuitive spirit in order to perform their duties independently when the individual is facing a crisis. RuffSport's training team works to identify and evaluate these unique dogs, and then train them to recognize and interrupt the behaviors associated with anxiety, panic attacks and nightmares. A trained PTSD service dog is a tool and is not intended to substitute or replace current therapeutic or medication treatment plan.”

*As of August 2024, there is no available information on their website regarding service dog training. Attempts to contact them were unsuccessful, and it remains unclear whether they still provide these services.

Searchlight Service Dogs*

P.O Box-203, Lisle, ON, L0M1M0, Canada

Contact information

Telephone: (437) 242-3647

Email: info@searchlightservicedogs.com; headtrainer@searchlightservicedog.com

Website: www.searchlightservicedogs.com/

Facebook: www.facebook.com/SearchlightDogs

Instagram: www.instagram.com/searchlightservicedogs/

X: x.com/searchlightdogs

- Not ADI-accredited.
- Registered charity: 70609 8118 RR0001
- Although based in the Province of Ontario, with the lack of provincial legislation, their service dogs are trained to meet the provincial standards set out by the provinces of Alberta and British Columbia. Website contains links to relevant legislation.
- Provides service dogs at no cost. However, it is expected that funds be raised by potential clients in order to cover the costs involved in the raising and training process and other operational expenses. Requires application fee for program enrollment.

- Approximately 24-month waitlist as of August 2024.
- Obtains pure bred puppies from ethically responsible registered breeders.
- Detailed client testimonials on main page.
- Provide fully trained service dogs at no cost to the recipient and/or partial fundraising.

Service Dog Types:

- Psychiatric

Programs and Training:

- Raise, train, and provide psychiatric service dogs for those with various mental health conditions (e.g., PTSD) to help them function better in their daily lives.
- At 8 weeks of age, puppies are raised in trainers' homes as part of their families.
- Train dogs to wake people from nightmares, guide person to exit or safe place during a panic attack, medication retrieval, light mobility support.
- Dogs trained specifically for person's needs.
- Person and dog paired to develop a bond and learn to work as a team. Once trainers are satisfied a new team is ready, the team will be tested in areas of public access, obedience, and task-specific skills. If they successfully pass, teams will graduate and become certified.
- Teams expected to participate in yearly requalification to ensure team is working to Searchlight's high standards for public access and the dog is performing as required.

Application Process, Criteria, and Requirements:

- Potential clients are expected to provide a valid prescription from their physician which will indicate the medical need for a service dog, as well as a current criminal background check. Enrollment into the program requires the submission of an application fee which is fully refundable, should the candidate be unsuccessful in completing all stages of the program. This application fee is only collected if the client is accepted into our program.

Additional Services and Information:

- Only provided a limited number of dogs per year.
- Does not train client-owned dogs and does not provide puppies to be raised by clients.
- Prospect puppies that do not meet the criteria for service dog designation will endure a career change and will be made available for adoption to a suitable family.

“Psychiatric Service Dogs are unique compared to any other Service Dog. Their task skills are determined by the individual person, and can range from waking a person from a nightmare, guiding a person to an exit or safe place during a panic attack, building searches, medication retrieval, light mobility and much more. “

*Contact attempts were made. Information was unable to be confirmed by the organization.

Sit N’ Stay*

Ottawa, ON

Contact information

Email: jess@sitnstay.ca; sitnstayottawa@gmail.com

Website: <https://www.sitnstay.ca/>

Facebook: <https://www.facebook.com/sitnstayottawa/>

Instagram: <https://www.instagram.com/sitnstayottawa/>

- Not ADI-accredited
- For-profit
- Located in the Ottawa Valley
- Costs not provided.
- Owner is a member of the International Association of Animal Behavior Consultants (IAABC), the Canadian Association of Service Dog Trainers (CASDT), the Canadian Association of Pet Dog Trainers (CAPDT), the Association of Pet Dog Trainers (APDT), Association of Animal Behavior Professionals (AABP), CGN Evaluator and member of the Canadian Kennel Club (CKC), and CCGC Evaluator and member of Responsible Dog Owners (RDOC).
- Specialize in behavior modification, using current scientific methods that are humane and force free.
- Breed selection is based on the needs of the client. Open to all breeds.
- Organizationally supported self-training program offered with purchase

Service Dog Types:

- Psychiatric (PTSD), mobility, hearing, medical alert, autism, guide dogs.



Programs and Training:

- Assisted owner-trained service dog training for individuals who suffer from psychiatric disorders (such as depression and PTSD) and physical disorders (such as stability, light mobility, vision, hearing, medical alert, autism, counterbalance and bracing).
- Offers services in a variety of settings, including indoor and outdoor group sessions, and private in-home, urban, and virtual sessions.
- Services include Public Access Tests and a Puppy Training Program which includes breeder selection, puppy temperament test and selection, public access testing, and task testing.
- Provides full documentation upon successful Public Access Testing.

Application Process, Criteria, and Requirements:

- Limited information provided.

Additional Services and Information:

- The website provides information on provincial legislation related to the use of service dogs and resources.

“A service dog helps a person with a disability to lead a more independent life. A service dog is a dog that is individually trained to do work or perform tasks for a person with a disability. A service dog is trained to take a specific action that helps an individual with a disability participate in daily life more fully. The task the dog performs is directly related to the person’s disability.”

“Hearing Dogs help alert deaf and hard-of-hearing individuals to important sounds. Mobility Dogs assist individuals who use wheelchairs or walking devices or who have balance issues. Medical Alert Dogs might also signal the onset of a medical issue such as a seizure or low blood sugar, alert the user to the presence of allergens, and serve many other functions.”

“Psychiatric Service Dogs help individuals with disabilities such as obsessive-compulsive disorder, post-traumatic stress disorder, schizophrenia, and other conditions. Examples of work performed by psychiatric service dogs could include entering a dark room and turning on a light to help with a stress-inducing condition, interrupting an individual’s repetitive behaviors, and reminding a person to take medication.”

*Contact attempts were made. Information was unable to be confirmed by the organization.



Smith Haven Service Dogs*

Bradford, ON

Contact information

Website: www.smithhavenservicedogs.com/

Online contact form: www.smithhavenservicedogs.com/contact

Facebook: www.facebook.com/SmithHavenServiceDogs/

- Not ADI-accredited (Currently working towards ADI Candidate Status while spreading education and support to teams)
- Non-profit
- Owner/head trainer is also a service dog trainer with an ADI Accredited school (COPE Service Dogs).
- Costs not indicated on website. Payment plans are offered.
- As of August 2024, they are currently unable to provide program dogs and solely work with owner trainer teams.
- Photo gallery of service dogs and teams.
- Organizationally supported self-training program with partial/full purchase.

Service Dog Types:

- Assists in training multipurpose, mobility assistance, and mental health service dogs.

Programs and Training:

- Owner Trainer Academy: trainers work with clients and their current dog. An assessment is required to ensure the dog is safe in public, enjoys their work and has the potential for service work. If the dog passes the initial assessment, you and your dog can begin the training curriculum. In the event a client has a working Service Dog (Self-taught/Trainer Assisted/ Program Dog) they still must have an assessment done. If a client does not have a dog and needs help finding a suitable candidate, they can aid the client in their search. Handlers can take their time and decide to go at their own pace choosing what they want to work on during their private sessions.
- Offers Public Service Accreditation Testing. The test and its results are based on the observations and performance from the day of the documented testing. The passing and completion of the test do not indicate a dog handler team is an active member of the Smith Haven Service Dogs program or training curriculum.

Application Process, Criteria, and Requirements:

- Limited information provided.

Additional Services and Information:

- Smith Haven Service Dogs is dedicated to creating well-rounded teams for service work along with owner-trainer teams. Their goal is to improve accessibility for training to Owner Trainer teams, bring awareness and education to businesses about Service Dogs, and be the program to bridge the gap for a more accessible future.

- Wellness Dog program

*Contact attempts were made. Information was unable to be confirmed by the organization.

Sweet Charity Medical Assistance Dogs*

65 Cedar Point Drive Suite 466 Barrie, ON, Canada L4N 9R3 (mailbox only)

Contact information

Email: ashley@sweetcharity.ca

Website: www.sweetcharity.ca/; <https://www.canadahelps.org/en/charities/sweet-charity-medical-assistance-dogs/>

Facebook: www.facebook.com/SweetCharityDog/

Instagram: www.instagram.com/sweetcharitydogs/

X: x.com/sweetcharitydog

- Not ADI-accredited.
- Registered charity: 822385035RR0001
- As of August 2024, they are not accepting applications for their Personal Support Service Dog (PSSD) Program at this time.
- Puppies are purchased by the handler and the handlers pay \$4000 for the program. Handlers initially pay \$2000 and then pay \$500.00 every 6 months for two years.
- Open to all breeds
- Website includes information on other programs, photo gallery, and success stories, take donation by website.
- Organizationally supported self-training program offered with partial purchase (handler practice program expectations with dogs)



Programs and Training:

- The Personal Service Dog Program (PSSD) trains service dogs to become working service dogs as defined under the Accessibility for Ontarians with Disabilities Act. Program length is 2 years.
- For PSSD program, the family is responsible for purchasing the puppy and are responsible for socializing puppy in the home .
- Puppies that are assessed by trainers and chosen along with the family to meet the individual's needs is preferred. Consideration may be given to a pet dog. In this case, trainers would need to assess the viability of training this dog as a service dog. This pet dog must have passed an advanced level for obedience and show no signs of aggression, fear, or inappropriate barking.
- During the training period, while the dog is in the individual's home, the family maintains a training log provided by the trainer. This helps identify the training process and the bonding with the individual. Initial obedience training will be coordinated with their Canine Ambassador Program.

Application Process, Criteria, and Requirements:

- A qualifying candidate must be between the ages of 8 and 25 years old and live within 100km of Barrie, their training area. Qualifying families must be supported by a service agency or medical team working with the child/youth, related to challenges such as impulse control, social anxiety, limited social skills, poor self-regulation, inappropriate behaviour and attachment issues may qualify.
- A letter from a doctor stating the need for a Service Dog to mitigate the individual's challenges is required.

Additional Services and Information:

- Certification process- Ongoing support and annual recertification each year.
- The Canine Ambassador Program (CAP), a Facility Dog Program, works with staff members at K-12 schools and colleges to train their dogs to become mental health ambassador dogs in their respective school communities. The dogs in this program are not tasked trained, not able to travel on planes. The teams have to re-certify every year.
- Has conducted research with Georgian college, has done conferences related to this research.

"Service dogs are task-trained canines with jobs that benefit individuals with visible and invisible disabilities and other daily living challenges. No matter how big or little they are, where they come from, or what breed they are, they are carefully selected, well socialized, sound, focused, working dogs."

*information was verified by the organization and updated.

The Crunchy Canine*

20 Upper Wellington St, Simcoe, ON N3Y 5H8

Contact information

Telephone: (905) 869-1170

Email: info@thecrunchycanine.ca

Website: <https://thecrunchycanine.ca/dog-training-hamilton/>

Facebook: <https://www.facebook.com/TheCrunchyCanine>

Instagram: <https://www.instagram.com/thecrunchycanine/>

- Not ADI-accredited
- For-profit
- Serves clients in Hamilton, Burlington, Dundas, Oakville, Simcoe, and surrounding areas.
- Costs: Private training program starting at \$375+HST. Range in price is dependent on training needs and number of sessions. Offers free consultations.
- Relationship-based, gentle, and effective, off-leash, raw feeding approach.
- Testimonials provided
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- Mobility, PTSD, anxiety, and Autism service dogs.

Programs and Training:

- Owner-training program
- The Crunchy Canine offers a unique trainer-assisted service dog program for those choosing to train their own service dog rather than go through a Service Dog organization. Our service dog training program is designed to meet each handler and dog's individual needs.
- Offer individualized private training or board and trains to help you and your dog pass the Public Access Test. All dogs will be required to pass a basic pre-requisite test prior to beginning training.

*As of August 2024, there is no available information on their website regarding service dog training. Attempts to contact them were unsuccessful, and it remains unclear whether they still provide these services.

The Phoenix Canine Initiative

St. Thomas, ON

Contact information

Telephone: (226) 927-9987

Email: info@thephoenixcanine.ca

Website: <https://the-phoenix-canine-initiative.square.site/>

Facebook: <https://www.facebook.com/thephoenixcanineinitiative/>

Instagram: https://www.instagram.com/the_phoenix_canine/?hl=en

- Not ADI-accredited
- Non-profit
- As of August 2024, applications are open. Cannot guarantee sponsorship for every applicant. Will provide resources and assistance in acquiring funding. Cost of a fully trained service dog is approximately \$30,000.
- Approximately 1 year wait time before beginning training.
- Breed preferences are dependent on individual needs.
- Limited information on website.
- Partially/fully trained service dogs and organizationally supported self-training program.

Service Dog Types:

- OSI-PTSD

Programs and Training:

- Owner-trainer Program: your own dog is trained as a service dog. Dogs are assessed for suitability; training takes place 1-2 times a week for approximately 2 years. Offers training in multiple settings, training is tailored to the needs of the service dog team. Will assist in the puppy-picking process.
- They provide partially and fully trained service dogs. You buy a puppy through the program, and they complete the training/specific task training up to a certain point.



Application Process, Criteria, and Requirements:

- Offers service dog training to first responders (Police, Fire, EMS, Dispatch, Corrections, Nurses, Doctors). Other servicers are welcome to apply and will be approved on a case-by-case basis.
 - Must provide medical documentation when applying.
-

The Royal Canadian Legion's Ontario Provincial Command – Operation Service Dog

89 Industrial Parkway North Aurora, ON, L4G 4C4

Contact information

Telephone: (888) 207-0939; (905) 841-7999

Fax: (905) 841-9992

Email: info@on.legion.ca

Website: www.on.legion.ca/; <https://legion.ca/news/2022/10/11/operation-service-dog-a-partnership-in-support-of-veterans>

Facebook: www.facebook.com/CanadianLegion

Instagram: www.instagram.com/royalcanadianlegion/?hl=en

X: x.com/royalcdnlegion

YouTube: www.youtube.com/channel/UCXef_uRN4INDWRIssWG9y1w

Flickr: www.flickr.com/photos/royalcanadianlegion/sets/

- Not ADI-accredited.
- Non-profit
- Provides funding and support to Wounded Warriors Canada in support of their PTSD Service Dog Program.
- Applications must be submitted to Wounded Warriors.
- Limited information about program.
- The Ontario Command of The Royal Canadian Legion is comprised of almost four hundred (400) branches throughout Ontario, making it the largest service-oriented organization in the province.



- Their main focus is remembering those who gave their lives for freedom, and looking after the needs of veterans, their dependants, and those still serving in the Canadian Forces, and sponsoring community programs.

Program:

- In 2018 they launched “Operation Service Dog” in partnership with Wounded Warriors Canada with the goal of pairing as many injured Veterans as feasible with trained Service Dogs. The partnership also offers trauma-informed training at no additional cost to senior staff and Legion Service Officers of Ontario Command to assist them in their vital role in working with Veterans.
 - Find more information [here](#).
-

Valhalla Project Niagara

7 Andres St., Niagara, ON, Canada, Ontario

Contact information

Telephone: (289) 259-7758; (905) 329-0074

Email: valhallaprojectniagara@gmail.com; kenb.valhallaprojectniagara@cogeco.ca

Website: www.valhallaprojectniagara.org/

Facebook: www.facebook.com/valhallaprojectniagara

- Not ADI-accredited
- Non-profit
- Costs: \$3500 – service dog program. After successful training, they will refund the cost of the dog.
- Limited program details on websites.
- Organizationally supported self-training program at no cost to the recipient and/or partial purchase.



Service Dog Types:

- OSI-PTSD

Programs and Training:

- The Valhalla Project Niagara acts as an umbrella organization to provide mental health treatment, education, and advocacy with regards to Post Traumatic Stress Disorder (PTSD) for the target group of veterans and first responders.
- Assist in the placing and training of suitable service dogs for our demographic. VPN provides multiple training sessions a week for members and their service dogs (Tuesday's and Friday's). Expect approximately 2 years of training.
- Individuals must provide their own dog for training.

Application Process, Criteria, and Requirements:

- Must contact for further details on how to enroll in their service dog program.

Veterans and Everyday Heroes

St. Thomas, ON, Canada

Contact information

Telephone: (519) 859-2003

Email: info@v-eh.ca

Website: www.v-eh.ca

Facebook: www.facebook.com/profile.php?id=100070081152685

Instagram: www.instagram.com/veteransandeverydayheroes/

LinkedIn: www.linkedin.com/company/veterans-and-everyday-heroes/

TikTok: www.tiktok.com/@veteransandeverydayheros?_t=8ZoxPzvccWj&_r=1

- Not ADI-accredited.
- Non-profit. NFP Number: 7083873RC0001
- This Initiative in partnership with Search Light Service Dogs, Phoenix Canine Initiative, and Courageous Companions.



- Need to be pre-approved by Searchlight Service Dogs for a service dog.
- Andrew is an awarded advocate: Minister of veterans affairs common nation, Police association of Ontario police hero of the year award, Canadian Mental health association champion of change award, Canada Beyond the Blue community partnership award.
- Limited information on website. Contact for more program information.
- Provides fully trained service dogs and organizationally supported self-training program at no cost to the recipient and/or partial purchase.

Service Dog Types:

- OSI-PTSD

Programs and Training:

- Support Veterans and first responders with OSI (PTSD).
- Fully trained service dog: Recipients are required to undergo a training course in small groups of 4-6.
- Owner trainer program: Individuals can provide their own dog to be temperament tested, and receive support in training their dog for service work. This program requires more commitment and clients must be capable of undergoing the necessary training.

Application Process, Criteria, and Requirements:

- Multi-stage application process including multiple interviews. Medical documentation from a medical practitioner and proof of service must be provided.
- Service Dog Support Request.

Additional Services and Information:

- To date, V-EH! Veterans and Everyday Heroes has raised approximately \$160,000 to provide their members with service dogs.

Veteran's Elite Canines

5357 Algonquin Rd, Brockville ON, K6V 5T2

Contact information

Telephone: (226) 998-7422

Email: cindy@veteranselitecanines.ca; Info@veteranselitecanines.ca

Website: www.veteranselitecanines.ca/

Facebook: www.facebook.com/p/Veterans-Elite-Canines-100072157997419/

LinkedIn: linkedin.com/company/veterans-elite-canines

Instagram: www.instagram.com/veterans_elite_canines_/

- Not ADI-accredited
- Non-profit organization
- Must contact directly to apply. Wait times vary and are funding dependant.
- In partnership with American K9 Interdiction, Carrsville, VA, and Positive Love Foundation Santa Rosa Beach, FL.
- In the process of opening a new facility in Ontario as of August 2024.
- Dogs provided at no cost to recipient. A recipient is expected to cover travel expenses.
- Chosen breed is dependent on the specific needs of the recipient.
- Force-free, positive-reinforcement training style.
- Photos of successful service dog teams provided on homepage.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- PTSD and scent-trained service dogs for Veteran's.

Programs and Training:

- Aim to improve the lives of military Veterans who are suffering from PTSD by providing them with highly trained service dogs.
- Veteran's will be paired with dogs from American K9 interdiction or Pawsitive Love Foundation, Veteran owned and State approved facilities.



- Upon placement, the recipient must travel to their facilities to undergo team training. Training length varies and may be extended to undergo scent-training.
- Follow-up training post pairing: Follow-ups at 6 months, 1 year, and as needed.

Application Process, Criteria, and Requirements:

- Multi-stage application process including multiple interviews. Medical documentation from a medical practitioner and proof of service must be provided.

Additional Services and Information:

- Distributes educational material and messages regarding PTDS service dogs to specific audiences and the broader public.
- Advocates on behalf of Veterans with PTSD service dogs.
- Provides the service dog team with support as identified.

Watch My 6*

3067 Petawawa Blvd unit 4 (inside End of the Leash Pet Boutique)

Petawawa, ON, Canada K8H 1X9

Contact information

Email: watchmy6servicedogs@gmail.com

Website: watchmy6servicedogs.ca

Facebook: www.facebook.com/watchmy6servicedogs/

- Not ADI-accredited
- Non-profit
- Accredited with Canadian Association of Pet Dog Trainers and Canadian Association of Service Dog Trainers.
- As of August 2024, there is a waitlist, but you are encouraged to still apply. They take three intakes a year (January, April, and September). Apply [here](#).
- Positive reinforcement and reward-based training methods.
- Costs: \$100 - initial test; \$40 - follow-ups/re-certifications; \$150 - 6-week Introduction to Service Dog Training Program; \$400 - Watch My 6 Vest.



- Home page provides photo gallery.
- Organizationally supported self-training program offered with partial purchase.

Service Dog Types:

- Train service dogs for PTSD, Social Anxiety Disorder and Light Stability/Mobility.

Programs and Training:

- Assist individuals in training their own service dogs (do not provide dogs).
- Prepare handlers and dogs for CASDT Service Dog Public Access Certification (1-year certification)
- Upon admission, Teams enter a 6-week introductory training, with a 75% attendance requirement, and a 52-week progression period mentored by trainers (104 weeks for mobility support). Certification is valid for one year, with associated costs for exams and ID cards. Afterward, teams can opt into a Trainer Mentorship Program to become professional trainers.

Application Process and Eligibility:

- The primary focus is on military members and veterans but as space allows, they will take civilians.
- Minimum age requirement of 18.
- Application requires a recommendation letter from a health care professional, and in-person assessments.

Additional Services and Information:

- Provides education and awareness through workshops and seminars at businesses and local charities to help the public understand the importance of service dogs.
- Provides resources pertaining to service dog legislation in Ontario.
- Additional programs: Foster dogs; Therapy Dogs; Obedience training; Puppy training classes; Trainer Mentorship program.
- As of August 2024, they have closed their Child/Youth Programming due to trainer shortage.
- Refers to criteria set by Air Canada: "You have a mental or emotional disability recognized by the DSM-IV (Diagnostic and Statistical Manual of Mental Disorders); You need your dog for emotional or psychiatric support during travel and/or at destination; the person who prepared the document is a licensed mental health professional; and you are currently under the care of the licensed mental health professional who prepared the document."

“Psychiatric Service Dogs can help with severe depression, anxiety, phobias, and panic attacks, whether or not these conditions are associated with Obsessive Compulsive Disorder, Post Traumatic Stress Disorder (PTSD) Tourette’s Syndrome, Dementia, Schizophrenia, or other conditions.”

“A mobility assistance dog is a service dog trained to assist a physically disabled person who has mobility issues, such as wheelchair dependency or poor balance. Roles include “providing balance and stability” picking up and carrying objects. A mobility assistance dog can also be trained to open and close doors, and operate light switches, and can have a major positive impact on the lives of recipients. These dogs usually wear a special vest so that the owner can attach a cane-like handle. This allows the dog to guide the owner and assist with their balance.”

“An autism service dog is a service dog trained to assist an autistic person to help them gain independence and the ability to perform activities of daily living similar to anyone else. For the most part, these dogs are trained to perform tasks similar to those of service dogs for other sensory processing disorders.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Working Paws*

Anndale Road, Waterloo, ON, Canada, N2K

Contact information

Telephone: (519) 580-5819

Email: doug@workingpaws.ca

Website: workingpaws.ca/

Facebook: www.facebook.com/workingpaws.ca

Instagram: www.instagram.com/workingpaws.ca/?hl=en

YouTube: www.youtube.com/channel/UCagHEAlwBNZOVmfS_8sWiSQ

- Not ADI-accredited
- For-profit
- At full capacity and not accepting new clients as of August 2024. Waitlist duration not specified.
- Working Paws adheres to current regulations described in the Ontarian Disability Act for the province of Ontario. “These regulations will ensure approved trainers and future service dogs meet minimum standards of training prior to certification.

These regulations will address formalized training, certification by approved certifying bodies, and renewable ID documents (similar to a driver's license)."

- Associated and a member with CFAS.
- Endorses Canada's First Voluntary National Standard of Canada (NSC) for Animal-Assisted Human Services (AAHS).
- Costs not provided on website.
- In partnership with Cooperslane Kennels. The most popular breeds with service dog schools are Labrador Retrievers and Golden Retrievers. They are selected for their temperament, willingness to please, and adaptability. Other breeds can be used if they have been socialized, they're good with people, and respond well to training. Working Paws will carefully assess your private dog during the home consultation.
- Pictures and details of graduating handler-dog teams provided on a the home page.
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- Not specified

Programs and Training:

- Offers training classes and owner-training program
- They will assess your personal dog for service work, or support you in your search for a potential service dog.
- They try to ensure a perfect match whether it is a client's dog or a dog the organization finds for the client.
- Clients must attend weekly puppy classes, usually located in a public location such as a mall. Additional classes may include training in a private area such as your residence, depending on the specific need. Your dog will always be in a training jacket while in public and expected to meet the standards prescribed by Working Paws while in training. Homework assignments are dependent on specific weekly goals. The service area for this option is restricted to a radius of 70 kilometres from the City of Waterloo.

Application Process and Eligibility:

- Serve people of all ages with a mental or physical disability who could benefit from a service dog.
- Dogs are assessed for temperament, soundness in public, social skills, obedience level, and trainability.

- Clients receive in-home consultations to ensure individuals can describe their needs and be fully assessed. Family members are included during in-home consultations.
- Limited details are provided about the role of health professionals.

Additional Services and Information:

- Clients will be provided with the dog's working equipment i.e., "dog in training Jacket" while attending training. Upon graduation, equipment will include a working service dog jacket, identification card, letter of certification, and a leash.
- Caters services to meet personal needs "A service dog has full public access identified by a working jacket and is supported with your identification card."

*Contact attempts were made. Information was unable to be confirmed by the organization.

QUEBEC

Asista Foundation*

4530 Autoroute 440 Laval, Québec, H7T 2P7

Contact information

Telephone: (450) 781-1200 Ext 3031

Email: info@asista.ca

Website: asista.ca/

Facebook: www.facebook.com/fondationasista/

Instagram: www.instagram.com/asistafoundation/

X: x.com/asistafondation

LinkedIn: linkedin.com/company/fondation-asista-asista-foundation

TikTok: www.tiktok.com/@asistafoundation?lang=en

- Not ADI-accredited
- Registered charity: 817846132RR0001
- As of August 2024, applications for PTSD, Autism, and Speciality service dogs are closed.

- Offers service dogs at no cost. Clients must cover cost of harness. Asista asks that the beneficiary helps with fundraising efforts. The beneficiary, however, undertakes to cover future veterinary fees, maintenance and the purchase of food. Government programs are available to some users and the foundation might request your eligibility.
- Positive reinforcement for training dogs, while respecting an education framework inspired by veterinarian behaviourists.
- They do not provide a certification service.
- Provides answers to FAQs.
- Provides fully trained guide dogs at no cost to the recipient

Service Dog Types:

- PTSD, Autism, and specialty service dogs

Programs and Training:

- Believes in rescuing dogs from difficult situations to then train them as service dogs. Supply certified service dogs on a short- and long-term basis.
- All dogs receive the same basic education training. Thereafter, they will receive specialized and tailored training according to the needs related to the mental health condition of the beneficiary with whom they will be paired. Frequent follow-up allows adjustments to be made as needed.
- Provides specialized training to service dog teams based on the needs of the client.

Application Process and Eligibility:

- To apply for a service dog, the first thing to do is to consult a doctor who can diagnose your condition. Subsequently, you will have to complete and send them the form that can be found under the Program tab.

Additional Services and Information:

- Does not train any dog that already belongs to someone or is not chosen directly by the foundation.
- Foster family program.
- Facility dog program.
- Contact attempts were made. Information was unable to be confirmed by the organization.

MIRA Foundation Inc.*

1820, Rang Nord-Ouest Sainte-Madeleine, QC, Canada J0H 1S0

Contact information

Telephone: (450) 795-3725

Email: info@mira.ca

Website: www.mira.ca

Facebook: www.facebook.com/fondationmira/

X: x.com/fondationmira

YouTube: www.youtube.com/channel/UCOPjj7HaKprKGNoCsOJxTNg

Instagram: <https://www.instagram.com/fondationmira/>

- Not ADI-accredited
- Registered Charity: 11892 4232 RR0001
- Accredited with Anima Quebec, International Guide Dog Federation, and Ministry of Agriculture, Fisheries, Food of Quebec.
- As of August 2024, MIRA is accepting applications for guide dogs for Canadian residents. Applications for Autism and mobility assistance dogs are closed. Applications for autism assistance dogs are planned to reopen in 2024.
- Offers dogs at no cost to recipient. Unclear if recipient is responsible for addition costs (travel expenses, application fee, equipment, etc.)
- Mira Foundation only trains and certifies dogs from their own breeding program, which have been selected in several stages.
- Works mainly with Labradors, Bernese Mountain Dogs and the crossbreeding of these two breeds, namely the Labernois and the Labernois Saint-Pierre type.
- Number of beneficiaries mentioned on the main page (1,350).
- Testimonials provided.
- Fully trained service dogs provided at no cost to the recipient.

Service Dog Types:

- Autism and mobility service dogs, and guide dogs.

Programs and Training:

- Breed, raise, and train service/assistance dogs.
- Offers free guide dogs and assistance dogs to people living with visual and motor impairments as well as young people with autism spectrum disorder (ASD).
- Training of dogs varies from 5 to 8 months, depending on the program the dog has been assigned to.
- All programs require an assessment and in-person service dog team training at their facilities for varying lengths of time.
- Programs include: The Physical Disability Assistance Dog Program, The ASD Youth Assistance Dog Program, and The Guide Dog Program.

Application Process, Criteria, and Requirements:

- The Physical Disability Assistance Dog Program was designed to help anyone with a motor, organic, or neuromuscular disability. To participate in the mobility assistance dog program, you must: Have a permanent motor impairment; Have significant and persistent movement disability; Have an up-to-date medical file (Please download the medical report and have it completed by your doctor before starting your application); Be able to take care of your dog.
- The ASD Youth Assistance Dog Program: The young person with ASD must: be between 5 and 21 years old; show an interest in dogs; Present significant needs at home and when going out, i.e. needs that cannot be met by a pet dog; Demonstrate certain skills related to dog management or have the potential to acquire the required skills; and be a resident of Canada. To submit an application you will need to: Provide a recent diagnostic assessment report for autism spectrum disorder issued by a professional; Certify the absence of dog allergies in the family environment; Certify the absence of another dog in the home at the time of allocation; Be able to never leave the dog alone and always include it in daily activities (including at work of the responsible parent); Provide consent for participation from legal parents (in the absence of a second parent, proof must be provided); Be able to cover the annual costs required to maintain and care for the assistance dog (estimated at more than \$2,500/year by the AMVQ).
- The guide dog program is offered to adults and children aged 11 and over. Selected individuals are initially invited to experience a short stay within our facilities for a period of 24 to 48 hours. It is during this visit that we will assess the current skills of the potential beneficiary. To participate in this program you must be: aged 11 or over; blind, deaf-blind or have low vision or a visual and motor impairment; Have an up-to-date medical file (must download the medical report and have it completed by your doctor before starting your application); skilled at interacting with our dogs; in good physical condition (except for people with visual and motor disabilities).

Additional Services and Information:

- Provide follow-up services and support.
 - Dogs not selected for the Mira Foundation training programs are offered to the foster family or the general public for a donation. The amount of this donation is determined by the Mira Foundation, depending on the training received or not by the dog as well as its state of health. Unselected dogs are always sterilized and vaccinated.
 - Website text is provided in French. Google Chrome provides a translation to English.
 - Contact attempts were made. Information was unable to be confirmed by the organization.
-

Psy'chien*

Contact information

Email: contact@psychien.org

Website: www.psychien.org/

Facebook: www.facebook.com/Psychien/

Instagram: www.instagram.com/psychien/

LinkedIn: linkedin.com/company/psy'chien

- Not ADI-accredited
- Non-profit
- Psy'chien offers its education and certification services mainly in Quebec, but also in Ontario, the United States and Switzerland.
- Costs: \$50 – file analysis fee; \$250 – Admission fees; \$200 - Public access fees; \$200-\$700 – Certification fees; \$50 – Annual fees; varying prices for specialized dog training.
- Once admitted, there is no wait time.
- Breed selection is based on appropriate temperament.
- Operationally supported self-training program offered with partial purchase.

Service Dog Types:

- Specialize in psychiatric, multi-purpose and veteran assistance dogs.

Programs and Training:

- Dedicated to the training and certification of psychiatric and general-purpose assistance dogs in several countries. This organization educates and certifies psychiatric assistance dogs for people with so-called “invisible” disabilities related to mental health.
- They also offer services for general-purpose assistance dogs for mental health and assistance with visual impairment or mobility.
- Does not provide any dogs that are already trained or in training. They will work with the individual’s current dog if they meet the required criteria. They will provide you with a selection guide to choose the breed best suited for your individual needs.
- Upon admission into the program, the client is then responsible for training their assistance dog. They provide a detailed training guide and offer remote guidance. Follow-up assessments must be carried out every 3 months. The certification evaluation is carried out when the dog has completed their specialized education. A minimum period of 6 months between the public access and certification evaluation is mandatory in order to be able to adequately evaluate the dog. Upon successful completion of the certification assessment, the duo receives the blue “assistance dog” bib and returns the purple “in training” bib. An annual evaluation is mandatory to ensure that the duo maintains the skills required to retain the right of public access. At any time, a dog can receive a follow-up evaluation at the request of the beneficiary or the organization.

Application Process, Criteria, and Requirements:

- Process includes contacting the organization to receive the appropriate forms and associated costs, they will analyze your file before proceeding with a video conference interview and a behavioural assessment. Once you have successfully completed the behavioural assessment, you will receive access to an online learning platform. Next, the Public Access Assessment is used to determine if your dog meets the appropriate level to qualify as an Assistance Dog in Training.
- Eligible criteria: must be over the age of 18, have one or more mental health diagnoses made by a health professional, have a healthcare professional following you for a minimum of 6 months who supports your request, and an ability and interest in caring for a dog.
- The medical form must be completed by a psychiatrist, psychologist, psychotherapist, mental health nurse practitioner (MHNP) or psychoeducator.

Additional Services and Information:

- Provides guidance throughout the training, the career and the retirement process.
- Have several dog training partners in the Montreal, Quebec and Sherbrooke area to offer low-cost dog training courses to their beneficiaries.



They are affiliated with Psy'chien's services, although independent, but reserve private and sometimes group sessions for their beneficiaries to train an assistance dog. Clients may also do business with a dog trainer of their own choice, provided that they are in positive training.

- Website text is provided in French. Google Chrome provides a translation to English.
 - Contact attempts were made. Information was unable to be confirmed by the organization.
-

Solutions Canine SM*

Contact information

Telephone: (819) 439-4403

Email: solutionscaninessm@outlook.com

Website: <https://www.solutionscaninessm.info/>

Facebook: <https://www.facebook.com/SolutionsCaninesSM/>

- Not ADI-accredited
- For-profit
- Not accepting new clients as of October 2022
- Member of several professional groups such as the Association Professionnelle des Comportementalistes Praticiens du Québec, the Regroupement Québécois des Intervenants en éducation canine, the Canadian Association of Professional Pet Dog Trainers, the Pet Professionnel Guild, the Canadian Kennel Club.
- Force-free training approach.
- Organizationally supported self-training program offered with purchase.

Service Dog Types:

- Psychiatric

Programs and Training:

- Help in selecting assistance dogs and coaching handler-dog team.
- "Selection of canine candidate; team coaching; certificate coaching for dog trainers"

Additional Services and Information:

- Dog behaviour coaching for separation anxiety, behavioural emergencies, behaviour modification, offers virtual or in-person consultations.
 - Contact attempts were made. Information was unable to be confirmed by the organization.
-

The PACCK Foundation*

Giant Steps Foundation, 5460 avenue Connaught, Montreal, QC, H4V 1X7

Contact information

Telephone: (514) 935-1911

Email: ressources@giantstepsmontreal.com

Website: www.pacck.org/ (Not operational as of August 2024)

Facebook: www.facebook.com/giantstepsmontreal/posts/the-pacck-foundation-is-a-non-profit-community-based-organization-that-raises-an/443333832348732/

X: <https://GiantStepsQC/>

YouTube: www.youtube.com/channel/UCQFIPwC8y_5993S7bZFSNjw

LinkedIn: linkedin.com/company/giant-steps-montreal

- Not ADI-accredited
 - Registered charity: 827328956RR0001
 - Limited information provided
 - Raising and training assistance dogs.
 - Assisting with psychical and emotional development of child. Assistance dogs for children with PDD.
 - Fostering a connection with within home, school, and community settings.
 - Contact attempts were made. Information was unable to be confirmed by the organization.
-

Togo's Dogs/Les chiens togo*

CP 88034 Québec Succursale Val-Bélair, Québec, QC, G3J 1Y9



Contact information

Email: admission@leschienstogo.com

Website: leschienstogo.com/en/les-chiens-togo-psychological-service-dogs/

Facebook: web.facebook.com/leschienstogo/?_rdc=1&_rdr

Instagram: www.instagram.com/leschienstogo/

YouTube: www.youtube.com/channel/UC5pArLYvchJ8Qm1-O5xDr_w

TikTok: www.tiktok.com/@leschienstogo?lang=ja-JP

- Not ADI-accredited
- Registered charity: 733294698RR0001
- As of January 1st, 2024, have limited services to military personnel, veterans and frontline workers due to financial hardships.
- Must email admission team to confirm eligibility and discuss applying for the program.
- In partnership with Wounded Warriors Canada.
- Mentioned helping more than 100 dogs.
- Animal welfare considerations mentioned.
- Client testimonials provided.
- Fully trained service dogs and trains personal dog for service work.

Service Dog Types:

- Service dogs for individuals with Generalized Anxiety Disorder, Post Traumatic Stress Disorder (Operational Stress) or autism spectrum disorder.

Programs and Training:

- If you already have a dog, it is also possible for the foundation to evaluate it once your application for admission has been accepted.
- Rescues dogs from local shelters and trains them to be psychological service dogs.
- Does not accept any puppy in their program. To help you with your puppy's education, they refer every request to the team of competent canine educators of De Main de Maître.

Application Process, Criteria, and Requirements:

- It is mandatory to obtain a reference from a health professional (psychologist, psychiatrist, doctor) who approves your project to adopt a Togo dog. A form Togo will be given to you and it is this form only which will have to be filled by the profession.



- Evaluation of eligibility determined by working with a psychosocial worker.
- The minimum age of the children from the home for the adoption of a Togo dog is 6 years old. There is no possible exception to this rule.
- The person must have put in place means (psychotherapy, group therapy, medication, professional monitoring, etc.) to increase their quality of life and does not expect that the mere presence of a dog will be sufficient to overcome all his daily challenges.
- To confirm your eligibility for the program contact the email address provided.

Additional Services and Information:

- Volunteer program.
- Website text is provided in French and English.
- Team is made up of psychosocial workers, canine educators, veterinarians, teachers and scientific researchers.
- Contact attempts were made. Information was unable to be confirmed by the organization.

MANITOBA & SASKATCHEWAN

AUDEAMUS, Inc.

P.O. Box 81102, World Exchange Plaza, Ottawa, ON K1P 1A4

Contact information

Telephone: (306) 620-9208

Email: contact@audeamus.ca

Website: www.audeamus.ca/

Facebook: www.facebook.com/audeamus servicedogs2020

Instagram: www.instagram.com/audeamus_service_dogs/

TikTok: www.tiktok.com/@audeamus_service_dogs

- Not ADI-accredited
- Registered charity: 762071298RR0001

- Operates nation-wide, based in Saskatchewan.
- Dogs and training provided free of charge.
- Accredited with The Canadian Accreditation Council. Only organization accredited on three levels (governance, training and mental health)
- Has incorporated the concept of One Health, which emphasizes the interconnectedness of human, animal, and environmental health, to promote holistic healing and optimal well-being for individuals.
- Partners with Canadian university researchers.
- Website includes photo gallery and images of successful teams.
- Organizational supported self-training program offered at no cost to recipient.

Service Dog Types:

- Psychiatric service dogs for OSI and PTSD

Programs and Training:

- Service dog training, ongoing training support, peer-to-peer support.
- Works with and supports veterans and first responders suffering from mental and/or physical disabilities to train service dogs for certification.
- Individual trains dog to become service dog with support from trainers.
- Users are part of a 52-week Service Dog progression period mentored by AUDEAMUS trainers.
- Participants have access to an online classroom, containing over 100+ step-by-step lesson plans, 50+ demonstration videos and power points.

Application Process, Criteria, and Requirements:

- All handlers in the AUDEAMUS Service Dogs program are required to have a mental health professional.

Additional Services and Information:

- After-care and follow-up provided.
- A Peer-to-Peer support system is embedded from the onset upon acceptance of a veteran's application to AUDEAMUS. This peer-to-peer model adheres to the military culture of fellow veteran support.
- End-users are re-assessed annually by AUDEAMUS in partnership with the veteran's mental health practitioner and the Service Dog/veteran team are re-certified every 3 years.

MSAR*

Unit 4-846 Marion Street, Winnipeg, Manitoba R2J 0K4, CA

Contact information

Telephone: (204) 777-0553

Toll Free: (800) 470-5407

Email: gl@msar.ca

Website: msarservicedogs.com/

Facebook: web.facebook.com/MsarServiceDogs/

Instagram: www.instagram.com/msarservicedogs/

YouTube: www.youtube.com/@msarservicedogs6149

Pinterest: pinterest.com/msarservicedogs/

- Not ADI-accredited
- For-profit
- Independent Non-Government Organization (NGO).
- Members of The Canadian Foundation for Animal-Assisted Support Services (CFAS); Canadian Association of Service Dog Trainers.
- Developed and adhere to their own Service Dog Standards.
- Affiliated with Courageous Companions.
- Breed preferences include Golden Retrievers, Labrador Retrievers, Australian Shepherds, and Doodles (Golden Retriever x Poodle, or Labrador Retriever x Poodle).
- Costs: \$5000 - Owner trainer program; \$10,000-\$50,000 – fully trained service dogs; \$250/week, \$1000/month - board and service dog training (financing available).
- They are the only agency directed by Indigenous elders, advisors, and First Nation leadership.
- Videos of featured dog-handler teams provided on main page.
- Fully trained service dogs and organizationally supported self-training program offered with purchase.

Service Dog Types:

- Psychiatric, hearing assistance, detection, mobility, autism, Fetal Alcohol Syndrome, Down Syndrome service dogs, and guide dogs for the public, military, first responders, and facilities.

Programs and Training:

- Owner Trainer Program: 10-month course with bi-weekly in-class learning sessions. Covers obedience, public access, task training, public management skills, initial assessment, testing, certification, and ongoing support. Course size is limited to 4 participants at a time.
- MSAR Certified Dog Trainer Program: available to dog trainers, service dog trainers, working dog trainers, and individuals with a passion or background in canine care.

Application Process, Criteria, and Requirements:

- Application process includes providing the following documentation: MSAR K9 application; completed medical recommendation for a service dog signed by your doctor; letter from Veterinarian confirming your dog is in good health; and signed owner trainer service dog program agreement. To apply, contact them by email.

Additional Services and Information:

- Therapy dog, family dog, and working dog training, and dog board and training.
- All teams must complete recertification minimum every 3 years.

“Service dogs are reliable companions in increasing safety and quality of life that have not only been trained by extremely well educated and talented trainers but also by people who understand.”

“A service dog trained for “PTSD” can do a multitude of helpful tasks to help a person get through their everyday life including, but not limited to:

- Grounding, distracting, or guiding their handler in an event such as dissociation or panic.
- Provide tactile stimulation or deep pressure therapy.
- Interrupting potential disruptive behaviour toward self or others.
- Find objects for handler.
- Alert to oncoming panic.
- Blocking handler in public when people are too close.
- Wake handler during a night terror and keeping handler calm upon awakening”

*Information has not been verified by organization.

Prairieland Service Dog Training*

Saskatoon, SK

Contact information

Telephone: (306) 230-4517

Email: prairielandservicedogs@gmail.com

Website: <https://book.squareup.com/appointments/pqvhki5u69f6jh/location/LA7RDBKSTYYYK/services>

Instagram: <https://www.instagram.com/prairielandservicedogs/>

TikTok: <https://www.tiktok.com/@prairielandsds>

- Not ADI-accredited
- For-profit
- As of August 2024, online bookings for services are open.
- Costs range from \$30-\$80 for services.
- Limited information provided online.
- Offers organizationally supported self-training program with purchase.

Service Dog Types:

- Not indicated

Programs and Training:

- Offer handler consultations at no cost, service dog assessments, at-home and online training sessions, public access training sessions.

*Contact attempts were made. Information was unable to be confirmed by the organization.

Pro K9*

Winnipeg, Manitoba

Contact information

Email: dbessason@prok9winnipeg.ca

Website: www.prok9winnipeg.ca/

Facebook: www.facebook.com/profile.php?id=100063710071579

Instagram: www.instagram.com/prok9winnipeg/

- Not ADI-accredited.
- For-profit
- Costs: \$180/daily – Service Dog Board and Train Program; \$90/hour – Initial Consult + Training session.
- Provide certification.
- Positive Reinforcement training method. Employs the use of training collars and E-Collars.
- In house breeding program, breeding Malinois and Labradors.
- Trains all breeds and sizes of dogs.
- Website provides testimonials.
- Provides fully and partially trained service dogs with purchase.

Programs and Training:

- Works with individuals to tailor the dogs' abilities to unique needs.
- Offers private service dog training sessions.
- Service Dog Board and Train program duration will be determined by the trainer and handler. This program is designed for the service dog owner who has done some of the training on their own but wants to bring their dog to the next level so they can actually be worked in a real life environment. An initial consultation will be conducted to see if the dog is suitable for this program. If the dog is successful and found to be suitable for this program, they will be housed with a trainer. Both obedience and environmental work will be conducted.
- Contact for more information, including pricing or to determine if your dog is a good candidate for becoming a service dog.

Additional Services:

- Dog training classes; puppy training; obedience training.

"Service dogs are canines who have been trained to possess special skills that cater to their handler's unique needs. Therapy and service dogs improve the quality of life for those suffering from mental illness and/or physical disabilities. These types of dogs work in hospitals, retirement homes, long-term care facilities, schools, or as a companion to someone in need of individual support. A good service dog must be friendly, patient, confident, calm, and gentle."

*Contact attempts were made. Information was unable to be confirmed by the organization.

The Dog's Den Training School*

1526C McCrae Street, Regina, SK, S4N 6C5

Contact information

Telephone: (306) 586-7756

Email: dogsden@icloud.com

Website: www.dogsden.ca

Facebook: www.facebook.com/dogsdentraining/about/?ref=page_internal

- Not ADI-accredited
- For-profit organization
- Operant conditioning training style
- Have a specialty program that trains and certifies Service Dogs. These dogs are specially selected for the unique needs of our clients.
- Each dog undergoes an intense foundational training program that is based on the application of Operant Conditioning. Once the foundational training is complete, dogs are then trained for specific assistance and service dog work.

*As of August 2024, there is no available information on their website regarding service dog training. Attempts to contact them were unsuccessful, and it remains unclear whether they still provide these services.

Wendover Service Dogs

Saskatchewan

Contact information

Telephone: (778) 269-4777

Email: wendoverservicedogs@gmail.com

Website: www.wendoverservicedogs.com

Facebook: www.facebook.com/WendoverServiceDogs

- Not ADI-accredited
- For-profit organization
- As of August 2024, applications are open.
- Wait times range from approximately 1-2 years
- Costs: \$18,000 – 12-month-old dog, \$22,000 – 18-month-old dog, \$30,000 – 24-month-old dog (flexible payment plans and financing options offered)
- Training methods align with the principles of Least Intrusive, Minimally Aversive (LIMA) training. This approach emphasizes using positive reinforcement and minimizing aversive techniques, prioritizing the well-being and trust of the animals.
- No breeding preferences, avoids protective breeds.
- Provides fully and partially trained service dogs with purchase.

Service Dog Types:

- While they specialize in training various types, their primary focus revolves around Autism assistance, diabetic alert, allergen alert, and PTSD service dogs.

Programs and Training:

- Provide trained service dogs of different ages and place them directly with individuals in need.
- 12-month-old dogs have obedience training, public access skills, and have been introduced to task training. 18-month-old dogs have advanced obedience training, public access skills, and intermediate task training. 24-month-old dogs are fully trained in both public access and tasks, and ready to step into their role as a service dog.



Application Process and Eligibility:

- Trains service dogs for individuals with Autism Spectrum Disorder, Pathological Demand Avoidance, Diabetes, Obsessive Compulsive Disorder, Traumatic Brain Injuries, Multiple Sclerosis, and those in need of medical alert/response and allergen alert dogs. Information pages are offered on each service dog type. Not limited to working with disabilities provided on the website.
- Requires doctors' recommendation.

Additional Services and Information:

- Does not train guide dogs. "The presence of a well-trained service dog can be transformative for individuals facing a range of disabilities. These furry companions are trained to perform tasks that mitigate the challenges posed by disabilities, fostering independence, safety, and improved emotional well-being. Whether it's guiding individuals with visual impairments, providing mobility support, or offering emotional stability, the capabilities of service dogs extend across a diverse spectrum of disabilities."

**ATLANTIC CANADA – NEW BRUNSWICK,
NEWFOUNDLAND/LABRADOR, NOVA SCOTIA,
PRINCE EDWARD ISLAND**

Canine Therapy for First Responders

Saint John, NB

Contact information

Email: contactus@ctffr.ca

Website: www.ctffr.ca/

Facebook: www.facebook.com/ctffratlantic

X: x.com/CanineNb

- Not ADI-accredited
- Non-profit
- As of August 2024, Service Dog Request forms are open
- Members of the Canadian Association of Professional Dog Trainers (CAPDT)



- As of August 2024, they have placed 64 K9 Teams across 5 provinces (New Brunswick, Nova Scotia, Newfoundland and Labrador, Prince Edward Island, and Ontario) since 2019.
- Provide services at no cost to recipient.
- Evidence and research-based training program.
- Homepage offers mental health resources .
- Limited information provided on website.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Multi-tiered service dogs, facility, and justice facility dogs.
- Multi-tiered service dogs are trained for Veterans and First Responders (or their children). For the children of definition, they train autism assistance dogs, seizure alert, diabetic alert, and mobility dogs.

Programs and Training:

- Provide certified service and facility dogs to the First Responder/Veteran community.
- The medically prescribed dog undertakes 18-24 months of vigorous training which begins directly within our breeding partner program at 3-4 days old with an enhanced puppy routine provided to our breeding partners to follow. This model was designed by Master Trainer Rhonda Langille over 25 years ago. These dogs undertake task training measured back to their medical requirements and prescriptions.
- Offers a free program which includes packaging the entire needs of the dog from lifetime food sponsorship, lifetime Veterinarian coverage, pet insurance, all gear supplies and learning tools, as well as all of the training to meet goals.

Application Process, Criteria, and Requirements:

- Multi-leveled application process including interviews.
- Contact for more information.

Additional Services and Information:

- All Service Dog clients have access to: The food sustainability program; Veterinarian discount and subsidy program; Pet insurance subsidy program; Lifetime training; Legacy K9 planning; Peer to peer support; Mental health referral assistance program; and Veterans Affairs assistance (paperwork, finding benefits they qualify for outside of the dog for their medical requirements).

- Facility Dogs (FDI) for First Responder stations (trained to a service dog level, then additional training to become a full-fledged Facility K9). This K9 undertakes a component of SD task training synonymous with PTSD and anxiety disorders.
- Justice Facility K9s are specific to Law Enforcement and Justice in which the K9 has completed their Service Dog test, as well as the Justice Facility component of the CTFFR training program.
- Aims to educate the Medical community by way of evidence studies on the abilities of Service Dogs and the life-changing improvements they can enable for someone with PTSD, diabetes, or a multitude of issues, maintain sustainable funding support to ensure the program can continue to be offered free and accessible to all, and to aid in the mental health and well-being CAF Members, Veterans, First Responders as well as the communities in which they live and work.

“Service Dogs aid their handlers regain independence socially, they may retrieve objects, open and close appliances, and open and close doors, alert to nightmares or anxiety in public. These canines are intensely trained to “activate an alert system” when help is needed by their owner. This is trained from birth and for the lifetime of the dog. Owning a Service Dog is a responsibility for the life of the Dog. The handler and the dog become a bonded pair working together.”

K9 Partners Assistance Dogs*

PO Box 35048, Halifax RPO, Bedford, NS B3M 0G3

Contact information

Email: info@K9PAD.org

Website: k9pad.ca/

Facebook: www.facebook.com/K9PAD/

Instagram: <https://www.instagram.com/k9partnersassistedogs>

- Not-ADI accredited
- Registered Charity: 765390299RR0001
- As of August 2024, applications for fully trained service dog program and client-trainer program are closed.
- Two instructors are certified through the IAABC (International Association of Behaviour Consultants) as Certified Dog Behaviour Consultants and IAABC-Accredited Dog Trainers.
- Costs: \$25 – application fee; \$100 – dog evaluation; \$4,400 – cost of modules 1-4; \$2000 equipment fee for program supplies service dogs.

- Breed preferences include Labrador Retrievers, Golden Retrievers, Poodles and Leonbergers.
- Positive reinforcement training approach, adheres to the LIMA standard.
- In addition to routine veterinary care, they ensure their dogs have more than one exam per year, health checks at training sessions with the Instructors, and have OFA Hips and Elbows performed.
- Non-discrimination statement provided.
- Website states that a privacy policy is coming soon.
- Testimonials provided.
- Provides fully trained service dogs and organizationally supported self-training program with partial purchase.

Service Dog Types:

- Service dogs for individuals diagnosed with Ehlers Danlos Syndrome, OSI/PTSD, Autism, and related disabilities.

Programs and Training:

- Dogs undergo 18-24 months of training with K9PAD plus team training and follow-ups for the working life of the Service Dog.
- Client-Trainer Service Dog Program: They provide some guidance in selecting an appropriate puppy. It is a 24-month training program with in-person classes taking place weekly. Fees must be paid at the start of each module. Additional training services may be available to active clients for supplementary training if needed (at an extra cost).
- Program Supplied Service Dogs: provides fully trained Service Dogs to approved clients that meet the eligibility criteria. They provide the service dog to the client at no cost. They do charge a \$2000 equipment and training. This fee is due before graduation. These service dogs remain under K9PAD ownership. Clients must undergo Team Training. This time spans roughly 3 months. It begins before the client meets a potential match (near when the Service Dog is finishing up their advanced training). They attend private and group lessons at their training facility in Hammonds Plains, NS, as well as throughout the Halifax area for public access skills. The first 6 months after graduation means lots of follow-ups and communication with the Instructors. Every year, the team must recertify through K9PAD in order to maintain good standing. They are required to attend a 6 sessions every year to keep skills sharp. For the working life of the Service Dog, the Training Staff will ensure that they support the team should any issue arise.

Application Process and Eligibility:

- View client application information and eligibility [here](#)

Additional Services and Information:

- Requires annual recertification
- They do not adopt out any of our retired or released dogs. They remain with their handler or puppy raiser when retired or are adopted by a committed volunteer when released.
- They do not test or certify Service Dogs/Service Dogs in Training that have not completed their training program. In order to challenge our certification evaluations, teams need to apply and be accepted into their training program. They are unable to provide support for non-K9PAD Service Dogs.
- All K9PAD Service Dog Teams are required to upkeep an annual membership at a small training fee of \$400.
- Puppy raising program “Service Dog: Trained extensively for up to two years to assist a specific client daily by mitigating symptoms with trained tasks; Granted public access; Wears a vest or harness to identify the dog as a Service Dog. These may vary between programs; Regulated in Nova Scotia.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

Maritime Assistance Canines*

188 Gowland Mountain Rd, Elgin, NB E4Z 1T4

Contact information

Telephone: (506) 756-8583

Email: m.assist.canine@gmail.com

Website: www.maritimeassistancecanines.org/

Facebook: www.facebook.com/MaritimeAssistanceCanines/

Instagram: www.instagram.com/maritime_assistance_canines/

- Not ADI-accredited
- Non-profit
- Serves Southeast New Brunswick area.
- Application link provided on contact page is not active as of August 2024.



- Waitlist not indicated
- Website includes a photo gallery, and photos and bios of service dogs and service dogs in training under “Current Trainees” and “Alumni”
- Provides fully trained service dogs and organizationally supported self-training program.

Service Dog Types:

- Autism, Mobility, and PTSD

Programs and Training:

- Train and provide fully trained dogs for children with autism, and individuals with PTSD, limited mobility, and Down Syndrome.
- Their mentoring group is designed for individuals who are able to train their own service dog. They offer ongoing training to teach owners and their dogs how to become service dog teams.

Application Process and Eligibility:

- Limited information provided.

Additional Services and Information:

- Facility and therapy dog programs “Service dogs are dogs trained for a specific person to do several tasks specific to that person. The dogs are trained in order to help their partner. A service dog only serves one person and does not transfer or leave him or her.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

PAWS Fur Thought*

Contact information

Email: Info.pawsfurthought@gmail.com; pawsfurthought1@gmail.com

Website: pawsfurthought.ca/ (Website inaccessible as of August 2024)

Facebook: www.facebook.com/Paws-Fur-Thought-165464803600780/

- Not ADI-accredited
- Registered charity: 82808-2727-RR0001



- Serves Atlantic Canadian provinces
- As of August 2024, they are not accepting new applications
- Service dogs have been trained and certified at Canine Assistance, Rehabilitation and Education Services (CARES), a training centre in Concordia, Kansas.
- No associated costs
- Service dog provider recognized as part of the Wounded Warriors Service Dog Program.
- As of 2017, the organization has successfully paired over more than 90 Veterans and First Responders with service dogs.
- Website offers resources and references pertaining to OSI/PTSD
- Photo gallery of service dogs.
- Provides fully trained guide dogs at no cost to recipient.

Service Dog Types:

- OSI/PTSD service dogs

Programs and Training:

- Fundraises and matches service dogs with Veterans and First Responders in need. They pair Military and RCMP Veterans diagnosed with OSI/PTSD because of their military or policing careers with service dogs.
- If accepted into the program, you will be required to attend a 5-day training session with your new service dog in Concordia, Kansas. The training is mandatory for both new and successor dogs. They cover the cost of the service dog, and flight and accommodations for your stay in Concordia. You will have to rent a car to drive from the airport in Wichita to Concordia (approximately a 2-hour and 15-minute drive).

Application Process and Eligibility:

- To start the process, applicants must fill out and submit the intake form provided online. The intake form is used to determine your eligibility and if accepted you will be contacted within a week to continue the process.

"In addition to being trained and tested for public access, ALL "Service Dogs" are task trained to assist the disabled handler with their specific disability. This can include diabetic and seizure alerting, mobility assistance, autism, hearing impaired and OSI/PTSD intervention."

*Contact attempts were made. Information was unable to be confirmed by the organization.



Signal Service Dogs*

St. Johns, NFL

Contact information

Telephone: (709) 728-8119

Email: signalservicedogs@gmail.com

Website: www.signalservicedogs.com

Facebook: www.facebook.com/signalservicedogs/

Instagram: www.instagram.com/signalservicedogs/

X: x.com/DogsSignal

YouTube: www.youtube.com/channel/UCCIQ_WxqPSx1srcXumJ93Og

LinkedIn: www.linkedin.com/company/signal-service-dogs/

- Serves St. John's and surrounding areas
- Not ADI-accredited
- For-profit
- As of August 2024, online applications are open.
- Costs: \$6,000 – Co-training program.
- Head trainer is a Canadian Association of Professional Pet Dog Trainers Member, completed Mental Health First Aid Training, and is a Canadian Canine Good Citizen Evaluator.
- Testimonials and photo gallery provided on home page.
- Provides relevant legislation information.
- Offers organizationally supported self-training programs with purchase.

Service Dog Types:

- Psychiatric service dogs

Programs and Training:

- Help clients (individuals with physical or psychological disabilities) select and train their own dogs through the Co-train program)
- Signal Service Dogs (SSD) will provide an affordable and unique way for anyone, 14 years or older, suffering from a debilitating disability (mental and/or physical) that are of able body and mind, to have a service dog that will perform tasks specific to them and their needs.



- Provide initial assessment for suitability; assistance with training a dog as service dog; help with selecting the right dog.
- The program itself, is a 15-week Co-Train Course that will equip qualified clients with the knowledge and skills to train their own service Dogs. There will be in class sessions and outings to public places. This follows the same model that Buckeye Service Dogs (BSD) in Ohio has used successfully since 2016.

Application Process, Criteria and Eligibility:

- Recommends all dogs be at least 10 months of age at the time co-train classes begin.
- Eligibility Criteria for the Co-Train Program: 14 years or older; A letter from health professional stating your diagnosis and need for a service dog; Submit an application; Have an assessment appointment to determine if you are a good candidate for the program; Dog must pass an evaluation to be accepted. If you do not have an acceptable dog, SSD will provide the instruction and guidance to help select the right dog for you and the services you require. (*Do Not adopt a dog without consultation); You must live in the St. John's area and/or be willing to travel weekly for 15 weeks to participate in Co-Train classes; Unless other arrangements are made in advance, the program fee must be paid in full at the beginning of the course.

Additional Services and Information:

- Free guide "Everything You Need to Know About Getting a Service Dog"

"A Service dog is trained to perform a task or do a job, that the owner can't do on their own due to a physical, intellectual, or emotional impairment. Psychiatric service dogs: These dogs are trained to perform specific tasks that assist in the management of severe symptoms of depression, anxiety, PTSD, and OCD and more."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Wellness Wags Assistance Dogs Society

Halifax, Nova Scotia

Contact information

Telephone: (902) 903-3700

Email: info@wellnesswags.ca

Website: www.wellnesswags.ca



Facebook: www.facebook.com/WellnessWagsAssistanceDogs

Instagram: www.instagram.com/wellness.wags/

LinkedIn: linkedin.com/company/wellness-wags-assistance-dogs?trk=public_profile_topcard-current-company

TikTok: www.tiktok.com/@wellness.wags

YouTube: www.youtube.com/@WellnessWagsAssistanceDogs

- Not ADI-accredited (aspiring to become accredited, will apply to be a candidate organization when possible)
- Non-profit
- Halifax region
- Successful teams are trained pass the Nova Scotia Service Dog Assessment for provincial government certification.
- Trainers are required to hold credentials from the Certification Council of Professional Dog Trainers (CCPDT) or the International Association of Animal Behavior Consultants (IAABC) (or have service dog specific education from a post-secondary institution or an ADI accredited organization).
- As of August 2024, the website is under construction.
- Client applications are closed as of August 2024, website indicates that applications are expected to open in late 2024/2025. Website provides an option to input email to be notified when applications open.
- As of August 2024, wait times for a program trained service dog can be up to 3 years.
- Costs: Expression of Interest (EOI) is free, selected EOI applicants will continue to complete the full application, and in-home assessment, subject to a \$200 application fee; fundraising is encouraged.
- Has a breeding program, and also works with local breeders, may purchase or accept donation of puppies or dogs on a case-by-case basis. Prioritizes temperament and health when assessing litters, parents, lines and breeds.
- Typically uses Labradors, Golden retrievers, and mixes of the two.
- Fear-free, positive reinforcement training methods – prioritize building strong relationships with the dog. No physical corrections or aversive equipment is used, food training is utilized. Dogs must thoroughly enjoy their jobs, working with their handler, and working in public spaces to successfully graduate. Non-discrimination policy within contracts.
- Provides educational resources and prioritizes animal welfare.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Autism and Mobility

Programs and Training:

- Wellness Wags Assistance Dogs is dedicated to fostering independence, cultivating confidence, and enhancing overall well-being through the transformative companionship and essential assistance of highly trained service dogs.
- No kennel or facilities open to the public. Dog Training and Client support occurs within the community in public spaces, remotely, or in private dwellings.
- Program Trained Service Dogs: Wellness Wags Assistance Dogs will match you with a trained service dog that was raised by a volunteer puppy raiser, and formally trained by our training team. Provide fully trained Autism service dogs for children between the ages of 3-10 who have been diagnosed with autism spectrum disorder (ASD), mobility service dogs, and facility dogs. Placement happens after team training is complete. Team training must be successfully completed before placement is finalized. Team training schedule and location is customized to best suit the needs of the team.

After placement, follow ups occur in the home to support integration of the dog into the persons daily lifestyle, and ongoing follow-up for the working career of the dog is provided as needed. Reassessment is required every two years for continues certification.

Application Process and Eligibility:

- The first step in the Application process requires submitting an expression of interest letter. Clients selected through the EOI process will be sent a full application form, undergoing interviews, and in-home visits.
- Must provide the following medical documentation: a diagnosis with a disability mitigated by the use of a service dog; a service dog prescription; the support of 2 medical professionals.

Additional Services and Information:

- Puppy raising program and volunteer opportunities.
- Assists in retirement process and successor planning.
- Career change dogs (unfit for service work, behaviourally or medically), or retired service or breeding dogs, available for adoption, subject to availability.
- Maintains ownership of the dog until the dog retires.
- Facility dog program "Our Autism Service Dogs Program is tailored to provide crucial support to families with children diagnosed on the Autism Spectrum.

These specially trained dogs are tasked trained to support the child's safety, social interaction, help with sleep, and assistance with sensory sensitivities and emotional regulation."

"Our Mobility Service Dogs Program is designed to support individuals with a physical disability, providing them with the assistance they need to regain independence. These dogs are trained to perform tasks such as retrieving dropped or named items, opening doors, carrying items, operating alert systems, barking for help, and providing comfort and companionship."

NORTH AMERICAN & ONLINE PROGRAMS

Baxter and Bella

Contact information

Telephone: (435) 787-9000

Email: info@baxterandbella.com

Website: <https://www.baxterandbella.com/>

Facebook: <https://www.facebook.com/theonlinepuppyschool/>

Instagram: <https://www.instagram.com/baxterandbella/>

X: x.com/baxterandbella

YouTube: www.youtube.com/@baxterandbella

Pinterest: www.pinterest.com/baxterbella0069/

- Not ADI-accredited
- For-profit
- Affiliations of trainers: Certified Dog Trainer Catch CTA; Canine Good Citizen Evaluator; Fear Free Certified Professional; Association of Professional Dog Trainers (APDT); International Association of Animal Behavior Consultants (IAABC) Supporting.
- Cost varies depending on program/course chosen.
- Positive reinforcement training style.
- Provides online self-training program with purchase.

Service Dog Types:

- Service dogs for autism and related disabilities.

Programs and Training:

- “We train service dogs professionally and coach clients on how to train their own service dog. We do NOT sign off on airline paperwork as we are an online service only. We teach clients how to do the work we do.”
- “Baxter & Bella offers an online puppy school inclusive of a seven-unit pet parenting training program, with over 65 lessons focusing on leadership, housetraining, manners, obedience and socialization.”

Additional Services and Information:

- Does not offer dog assessments to determine if they are fit for service work.
 - Able to personalize the instructions to the client.
 - Limited information provided regarding service dog training.
-

Brigadoon Service Dogs

PO BOX 28536, Bellingham WA 98228, USA

Contact information

Telephone: (360) 733-5388

Website: www.brigadoondogs.org/

Facebook: www.facebook.com/BrigadoonServiceDogs/

Instagram: www.instagram.com/brigadoon_service_dogs/

YouTube: www.youtube.com/channel/UCJdRzcbBQNSgUCoDA_Iza-Q

LinkedIn: www.linkedin.com/company/brigadoon-service-dogs

- ADI-accredited
- Non-profit
- Limited services in Canada, will only accept clients who are within a 10 hour travel time of Bellingham.
- Not accepting applications as of August 2024.

- Accepted clients can expect a wait time of 2-3 years before receiving their service dog.
- Costs: \$50 - non-refundable fee application fee (fee waived for veterans); non-veteran clients are asked to fundraise \$10,000 of the cost of the service dog; clients responsible for travel expenses.
- Source Labrador, Golden Retriever, and Lab-Golden cross puppies through our partnership with other ADI-accredited members in an international breeding cooperative.
- Positive reinforcement and clicker training methods used.
- Provides answers to FAQs and non-discrimination policy.
- Provides fully trained service dogs at no partial cost to the recipient.

Service Dog Types:

- Autism, Mobility, Psychiatric, PTSD for children, adults, and veterans.

Programs and Training:

- Provides service dogs to children and adults living with physical, neurological, psychiatric, or behavioural disabilities.
- It takes approximately two years to raise a dog from puppyhood through graduation as a service dog. They rely on a network of volunteers, incarcerated trainers, and our expert staff to prepare each dog that comes through their program to be ready for placement with a client and their individual needs.
- Clients are expected to travel to Bellingham, WA for 2-weeks of Team Training. The Team Training curriculum includes classroom lectures and discussions, and opportunities for clients to receive hands-on practice & coaching as a Service Dog partner team. At the end of Team Training, clients pass a Public Access Test (PAT) and graduate as certified Brigadoon Service Dog partner teams.

Application Process and Eligibility:

- The application process comprises these four steps:
 1. Eligibility screening questionnaire.
 2. Full application (including non-refundable deposit and submission of relevant medical records)
 3. Interview (two-way face-to-face communication online or in-person)
 4. Home visit & needs assessment (in-person)
- To be considered you must: demonstrate that you would benefit from a service dog; have the means and resources; live with others who support your relationship with a service dog; and travel to Bellingham, WA once a year for the entire working life of the dog.

Additional Services and Information:

- Does not accept nor train privately owned dogs.
 - Offers follow-up and support throughout the lifetime of the service dog.
 - Facility dog program.
 - Adoption Program for released service dog training.
 - Assists in retirement and successor planning “Service dogs or Assistance Dogs are specially trained to aid an individual with a disability; are required to go through training to handle a variety of environments and situations; are legally allowed to accompany their handler in public places including the cabin of an airplane; are allowed to live in housing even if there is a no pet policy.”
-

Doggy U

Contact information

Website: www.doggyu.com

Facebook: www.facebook.com/doggyuttraining/

Instagram: www.instagram.com/doggy.u/

YouTube: www.youtube.com/doggyu

TikTok: www.tiktok.com/@doggy.u

Patreon: www.patreon.com/doggyu

- Based in the United States, offers services to Canada.
- Not ADI-accredited
- For-profit organization
- Head trainer accredited with CCPDT-KA (Certified Professional Dog Trainer - Knowledge Assessed), and certified guide dog trainer by the International Guide Dog Federations (IGDF).
- Costs: \$149 USD – Service Dog 101, \$149 USD – Service Dog Task Training.
- Provides informational free videos, resources, and blog posts.
- Provides online self-training program with purchase.



Service Dog Types:

- Not indicated

Programs and Training:

- Service dog training is provided through online courses that allow you to work at your own pace.
 - Programs include Service Dog 101, a self-study course that includes information on service dog law (USA), etiquette, public access, choosing a breed and breeder and more. This is not a service dog training course; Training Foundations, a free mini course that will show you how you can employ positive reinforcement training techniques to your dog's training for faster and more effective results; and Service Dog Training: Behavior Interruptions & Alerts, a Step-by-Step video instruction for task training your service dog to interrupt or alert to specific medical events or physical behaviours.
 - You have access to courses for 2 years from the date of purchase.
 - Provides video reviews of training, allowing you submit a training video for feedback, including notes and suggestions.
-

Cooperative Paws

Contact information

Email: info@cooperativepaws.com

Website: cooperativepaws.com/

Facebook: www.facebook.com/cooperativepaws

Instagram: www.instagram.com/cooperativepaws/

X: x.com/cooperativepaws

- Not ADI-accredited
- For-profit
- Trainer credentials include M.Ed., CPDT-KA, and CDBC.
- Costs (USD): \$145 – Service Dog Fundamentals, \$185 – Public Access training, \$185 PTSD Service Dog Tasks, \$145 – Retrieving training, \$185 – Mobility Service Dog Tasks, \$185 – Alert and Response Tasks, \$3100 + \$150 - Service Dog Coach Certification Program Tuition and application fee (payment plans offered)

- Training includes force-free training methods, clicker training and reward techniques.
- Client testimonials provided.
- Primarily offers continuing education for professional dog trainers. Offers online Service Dog Training classes and a Service Dog Coach Certification Program.

Service Dog Types:

- Training for PTSD service dog tasks, mobility tasks, and alert & response tasks.

Programs and Training:

- Online service dog training courses include service dog fundamentals, PTSD service dog tasks, the retrieve, mobility tasks, and alert & response tasks.
- “Cooperative Paws Service Dog Coach™ is a service dog trainer certificate program developed by Veronica, an expert in service dog training. The program is for experienced professional pet dog trainers who would like to learn how to train service dogs. Successful graduates earn the respected SDC™ certification.”
- Service Dog Coach Certification: A 12-week flexible program completed on-demand, where SDC students have access to an extensive Learning Library of scientific research and resources on service dog specialties including mobility, guide, hearing, psychiatric/PTSD, autism, diabetic, seizure-alert and more. The program is offered twice a year. Prerequisites include having an industry credential from a positive reinforcement program we recognize as well as training experience and references. The courses are all approved for CEUs by organizations like the CCPDT, KPA, IAABC and PPGA. A list of trainers who have completed the certification program and offer services is provided.

Additional Services and Information:

- Occasionally able to offer service dog consultations (virtual) for people with disabilities and industry professionals Not provided.

Duo Dogs (formerly Support Dogs, Inc.)

10955 Linpage Place, St. Louis, MO 63132

Contact information

Telephone: (314) 997-2325

Fax: (314) 997-7202

Email: info@duodogs.org

Website: duodogs.org/

Facebook: www.facebook.com/DuoDogsInc/

X: x.com/DuoDogsInc

Flickr: www.flickr.com/photos/146822646@N06/

- Assists Canadians and Americans
- ADI-accredited
- Non-profit
- As of August 2024, Prospective client inquiry form is open and they are considering applications.
- No definite wait time provided.
- Assistance dog trained by Duo Dogs meets or exceeds standards established by ADI, as well as criteria established by the Americans with Disabilities Act. Their assistance dogs have public access and can accompany their handler in all places of public accommodation.
- Dogs are provided at no cost to the recipient. Client is responsible for a \$100 application fee, travel expenses, and cost of equipment.
- Duo Dogs has its own breeding program, as well as relationships with specific breeders who help supply the dogs.
- Use Labrador Retrievers, sometimes Golden.
- 200+ assistance dogs provided to clients (mentioned at the end of "About" page).
- Provides community outreach, client testimonials, and answers to FAQ's.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Mobility, PTSD (Veteran specific), and hearing service dogs.

Programs and Training:

- Dog training for approximately 2 years prior to placement.
- "For the first eight weeks of their lives, our volunteer Whelpers spend 24 hours a day with our puppies to help strengthen their bonds with humans. Then the dogs spend the next 16 months with a volunteer Puppy Raiser (foster family) who helps them with socialization and basic obedience. Finally, they return to Duo Dogs for an intensive four to six months of training program under supervision of our trainers before they are ready to be placed."



- All interested individuals must complete an application and upon approval and placement, agree to attend a two-week Team Training in St. Louis to receive their Assistance Dog.

Application Process, Criteria, and Requirements:

- General Eligibility Requirements: Applicant must be able to care for dog's needs; applicants must have the cognitive ability and working memory necessary to coordinate care for the dog, learn and implement commands and physical redirection; all applicants and those residing in their households aged 18+ must complete a background check; applicants must have received documentation of diagnosis of a disability/disabling condition at least one year prior to application; applicants are required to attend Team Training and purchase the Assistance Dog Equipment Kit.
- The PTSD Program serves Veterans residing within 50 miles of the Duo Dogs facility (Americans only)
- Applicants must be a minimum of fourteen years of age and the certification would be with the child, along with a parent. All hearing dog clients must be 18 years of age.
- Specific eligibility requirements for each program can be found [here](#).

Additional Services and Information:

- "Family Placements" may be considered on a case-by-case basis in instances that a client, age 14 years or older, requires or receives some family assistance but personally possesses the capacity to independently command, handle, and care for an Assistance Dog. A client age 18 years and older must be able to independently handle and command an Assistance Dog in public at all times. Family Placements for clients between the ages of 14-17 years of age indicate that the guardian(s) of the minor client will retain and uphold the requirements of a "Family Street Certification". A Family Street Certification requires that the adult guardian physically handle the Assistance Dog in public settings at all times alongside and in place of the minor client.
- Provides open communication for the duration of every assistance dog placement, requiring annual client checks and recertification.
- Dogs released from service dog training are placed into the adoption program.
- Aids in successor dog planning two years before service dog retirement.
- Do not train personal dogs to be service dogs.
- Does not train guide dogs, medical alert dogs, balance assistance dogs, emotional support or psychiatric assistance dogs, personal protection dogs, or autism support dogs.
- Facility dog program offered "Mobility dogs assist clients with activities like opening and closing doors, picking up dropped items, retrieving objects, undressing, and carrying bags.

Hearing dogs alert people who are deaf or hard of hearing to important sounds such as doorbells, alarms, and phones. PTSD dogs serve local Veterans with a diagnosis of PTSD. The goal of these placements is to increase our client's independence. Our dogs perform trained skills to complete specific tasks that are otherwise difficult or impossible for our clients to complete because of their identified disabilities."

Guide Dog Foundation for the Blind, Inc.*

371 East Jericho Turnpike, Smithtown, NY 11787-2976

Contact information

Telephone: (631) 930-9000

Email: info@guidedog.org

Website: www.guidedog.org/

Facebook: www.facebook.com/GuideDogFoundation

Instagram: www.instagram.com/guidedogfoundation/

X: x.com/guidedogfdn

YouTube: www.youtube.com/user/GuideDogFoundation

LinkedIn: www.linkedin.com/company/guide-dog-foundation-for-the-blind

- ADI-accredited
- IDGF-accredited
- Non-profit, registered charity
- Online applications are open as of August 2024.
- Upon program acceptance, there is an average wait of 9-18 months before attending team training.
- Services are provided at no cost to the recipient.
- In-house breeding program.
- Breed preferences include Labrador Retrievers, Golden Retrievers, Lab/Golden crosses, and Standard Poodles.
- Applications for Standard Poodles are suspended as of August 2024.
- Positive reinforcement training techniques.

- Provides newsletter and answers to FAQs.
- Provides fully trained guide dogs at no cost to the recipient.

Service Dog Types:

- Guide dogs

Programs and Training:

- Certified guide dog mobility instructors assess a client's mobility goals several months before training, carefully matching them with a dog suited to their specific needs in relevant environments. Once the dog is ready and the client is accepted, they are invited to a comprehensive two-week training program at the Smithtown, New York campus. Home training is available if deemed more suitable, with decisions made on a case-by-case basis.

Application Process and Eligibility:

- After the initial application, a representative will follow up with each applicant within five days after the application is processed to schedule an interview.
- Additional required information: a medical report completed by a primary health care physician; Ophthalmologist's report; orientation and mobility professional's report (If the student has received orientation & mobility training); and Mental Health Report (Required if an applicant currently is seen by a mental health professional).
- Eligibility: Resident of the U.S. or Canada; 16 years or older; legally blind; have the ability to care for a dog; established orientation and mobility training; and currently mobile.
- All information provided is kept confidential.

Additional Services and Information:

- All dog equipment including a collar, harness, leash, grooming supplies, and one year's worth of heartworm, flea and tick preventative will be provided at no cost. A small bag of food will also be provided.
- Offers alumni support, Guide Dog Foundation class lectures, application video guidelines.
- Provides follow-up training for the working lifetime of the guide dog team via phone, email, and in-person.
- Adoption program for dogs released from training.

"Guide dogs are assistance dogs trained to guide and aid people who are blind or have low vision."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Guide Dogs for The Blind

P.O. Box 151200, San Rafael, CA 94915

Contact information

Telephone: (800) 295-4050

Website: www.guidedogs.com/

Facebook: www.facebook.com/guidedogsfortheblind

Instagram: www.instagram.com/gdb_official

YouTube: www.youtube.com/user/guidedogsaregreat

LinkedIn: www.linkedin.com/company/guide-dogs-for-the-blind

Flickr: www.flickr.com/photos/guidedogsfortheblind/

- ADI-accredited
- Non-profit, registered charity
- Assist Americans and Canadians.
- Training campuses in California and Oregon.
- Canadian donors can support Guide Dogs for the Blind through Guide Dogs for the Blind International (GDB's registered charity in Canada).
- Services are provided free of charge.
- In-house breeding program.
- Breed preferences include yellow and black Labrador Retrievers, Golden Retrievers, and Lab/Golden crosses.
- Positive reinforcement methods used, including clicker training.
- Provides answers to FAQs, free resources, educational information pertaining to public access and legislation (US), newsletters, blog posts, podcast, and dog welfare considerations.
- Provides fully trained guide at no cost to the recipient.

Service Dog Types:

- Guide dogs

Programs and Training:

- Guide Dog Program: matching people with highly-trained guide dogs.



- Orientation & Mobility Immersion Program: teaching orientation and mobility tactics for safe, independent travel, including the skills that are most relevant to guide dog mobility. It is not a requirement for applicants, just a free resource.
- Clients are expected to travel to one of their two facilities to undergo 2-weeks of team training.

Application Process and Eligibility:

- Soft age requirement of 16, majority of clients are 18 and older. Have made exceptions on case-to-case basis.
- Supplemental Forms and Documents: Physician's Report; Ophthalmologist's Report; Orientation and Mobility Professional's Report; and a Mental Health Report (required if you currently see a psychiatrist, psychologist, or other licensed counselor)

Additional Services and Information:

- Offers education webinars, K9 Buddy Program, and Guide Dog Experience Days.
- Provides alumni with a lifetime of support. You will become part of a world-class Alumni Association and also receive the following benefits: financial assistance for veterinary care, as needed; in-person follow-up visits; access to a dedicated support center; and when the time comes for your guide dog to retire, they can discuss the potential for a successor dog.
- Adoption program for career change dogs.
- Provide psychosocial support that extends to grief management.

Guide Dogs of America/Tender Loving Canines*

13445 Glenoaks Boulevard, Sylmar CA 91342

Contact information

Telephone: (818) 362-5834; (800) 459-4843

Email: mail@guidedogsofamerica.org

Website: www.guidedogsofamerica.org/

Facebook: www.facebook.com/GuideDogsofAmerica/

Instagram: www.instagram.com/guidedogsofamerica/

X: x.com/GuideDogsGDA

YouTube: www.youtube.com/channel/UCCu1PII4KPb77HdIMz89Xtg

TikTok: www.tiktok.com/@guideddogsofamerica

- ADI-accredited
- IDGF-accredited
- Non-profit, registered charity
- Serves Americans and Canadians
- As of August 2024, applications and prequalifying questionnaires are open. "Please note: The demand for a service dog far outweighs our available service dogs in training and we do not guarantee that every applicant will receive a dog. We screen and interview applicants whose needs match the strengths and skills of our dogs."
- No associated costs for recipients.
- In-house breeding program.
- Breed preferences include Labrador Retriever, Labrador/Golden Retriever crosses, and Golden Retrievers.
- Provides blog posts, resources, and newsletter.
- Provides fully trained service dogs at no cost to the recipient.

Service Dog Types:

- Guide dogs for the visually impaired; service dogs for veterans; service dogs for children with autism.

Programs and Training:

- Recipients are expected to travel to their facilities for team training.
- Three-phase Team Training model prepares clients to effectively utilize service dogs for autism and for Veterans. Guide dog mobility training occurs for 3 weeks on campus. Team Training currently takes place up to four times per year.
- The organization will cover travel expenses to facilities for team training.
- After completing all three phases of Team Training, the GDA | TLC staff will follow up with you once a month for the first six months, again at the 9-month mark, and annually thereafter for the working life of your dog.

Application Process and Eligibility:

- Guide Dog Program requirements.
- Autism Service Dog Program requirements.
- Service Dog for Veteran's Program requirements.
- Must be prepared to share detailed information that pertains to eligibility including personal history, medical and mental healthcare history, and references.

Additional Services and Information:

- Services include: professional training; personalized instruction; air and ground transportation to and from their school; room and board for in-residence training; meals prepared by a professional chef; veterinary services available to graduate teams on campus; specialized guide dog harness or service dog vest; and extensive post-graduate support services.
- GDA | TLC performs annual assessments to ensure that each client and dog has mastered all necessary subject matter and is continuing to work to the standards set by GDA | TLC and ADI. Annually, each certified client team will complete an assessment that includes an online questionnaire, video call, and follow-up support as needed. Also, clients must annually provide GDA | TLC with copies of their dog's vaccination records and proof of annual wellness exam.
- Adoption program for Career Change Dogs.
- Assists teams in their retirement by keeping in close contact with program graduates once they are approaching retirement and offer guidance on navigating that.

*Contact attempts were made. Information was unable to be confirmed by the organization.

Leader Dogs for The Blind

1039 S. Rochester Rd., Rochester Hills, MI 48307-3115

Contact information

Telephone: (248) 651-9011; (888) 777-5332

Email: clientservices@leaderdog.org

Website: www.leaderdog.org/

Facebook: www.facebook.com/leaderdogsfortheblind

Instagram: www.instagram.com/leader_dog/



YouTube: www.youtube.com/user/leaderdogvideos

LinkedIn: www.linkedin.com/company/leader-dogs-for-the-blind

- ADI-accredited
- IGDF-accredited
- Non-profit
- Serves Americans and Canadians.
- As of August 2024, online applications are open. The review process typically takes 30 to 60 days. If you are approved, assignment to a class can take upwards of 6 to 12 months.
- Offers fully trained guide dogs at no cost to recipient.
- Has own breeding program.
- Breeding preferences include Labrador Retrievers, Golden Retrievers or Labrador/golden crosses.
- Positive reinforcement training style.
- Testimonials, answers to FAQs, and resources provided.
- As of August 2024, they are in the process of updating the website to adhere to ADA accessibility standards.
- Provides fully trained guide dogs at no cost to the recipient.

Service Dog Types:

- Guide dogs

Programs and Training:

- For the first year, the dogs grow up in homes with volunteer puppy raisers. The raisers teach them basic obedience and expose them to the world. Leader Dogs then participate in four months of formal harness training with a professional guide dog mobility instructor (GDMI). During this time, they learn guide dog skills such as stopping at curbs, avoiding obstacles and finding doors.
- Recipients are expected to attend three weeks of team training once paired with their guide dog at their facilities. All travel expenses are covered by the organization.
- Offers the Guide Dog program in a variety of formats: on-campus training (our most popular option), in-home delivery, flex training, urban training, warm weather training, and training specifically for individuals who are DeafBlind.

Application Process and Eligibility:

- Leader Dog recipients must be at least 16 years old, legally blind, physically and emotionally capable of caring for a dog and must agree to use the dog in the intended manner. Leader Dog recipients must have demonstrated safe travelling skills.
- Prospective clients complete an application, submit medical and physical exam forms, and supply personal references. They also send a 10–15-minute video of themselves walking in their home area, demonstrating independent travel and the ability to safely navigate lighted intersections and street crossings.

Additional Services and Information:

- Career change adoption program for dogs unfit for service work.
- Involved in the retirement process. If for any reason the handler cannot keep the retired dog in their home, they will always accept the dog back and find a loving home through the career change program. Assist in successor dogs.
- Provides free HumanWare Victor Reader Trek units for clients in the U.S. and Canada. GPS training is part of the Guide Dog program.
- Offers free Orientation and mobility (O&M) training (not a requirement to be considered for a guide dog)
- As of August 2024, they are in the process of hiring a psychosocial therapist to offer services during training period, working life of dog, and potential grieving of service dog.

Little Angels Service Dogs*

PO Box 219, Jamul, CA 91935

Contact information

Telephone: (603) 374-5156

Email: info@littleangelssd.org

Website: littleangelsservicedogs.org/

Facebook: www.facebook.com/littleangelsservicedogs.ca

X: x.com/littleangelsSD

Instagram: www.instagram.com/littleangelsservicedogs/

YouTube: www.youtube.com/channel/UC8ZtXZMvPIx5Z2zZ4fzpkZg

- Have regions in California, New England, and Texas
- Assists Canadians and Americans
- ADI-accredited
- Non-profit
- As of August 2024, online applications are open. Expect approximately 3-6 weeks to be reviewed. Wait times vary based on several factors, cannot give precise times.
- Costs: \$50 – Application fee; \$500 – deposit if recipient joins waitlist. The deposit is applied toward the recipient's minimum responsibility of \$18,000; They help guide recipients through the process of fundraising; Recipient is responsible for travel expenses.
- In-house breeding program.
- Use Golden and Labrador Retrievers.
- Force-free, positive motivation training style.
- Information about recent graduates provided on the “Our Dogs” page.
- Informational blog posts and non-discrimination policy provided.
- Provides fully trained service dogs at partial cost to the recipient.

Service Dog Types:

- Autism, hearing, mobility, psychiatric, seizure alert, and diabetic alert service dogs.

Programs and Training:

- Upon placement, the recipient must travel to one of their facilities to undergo Handler Training. Handler Training is where the disabled party learns how to work with their service dog, as a team. This generally takes 14 days, with training every day. This is when the dog learns to respond to the commands of the handler, and when the handler learns how to reinforce the training that the dog has already received.

Application Process, Criteria, and Requirements:

- Application process details can be found [here](#).
- To receive a psychiatric service dog from Little Angels, you must: Have a life-inhibiting psychiatric condition, with documentation from your doctor supporting your diagnosis; Have strong communication skills and the ability to be consistent with a dog regarding training exercises; Have a family that loves dogs; Have patience to work through problems (even a trained dog is still a dog); Have finances to provide your dog with veterinary care and maintenance for the next 10-12 years;

and be willing to travel to San Diego, California or Bartlett, New Hampshire for handler training with your child and at least one additional adult to provide childcare while you are in your lessons.

Additional Services and Information:

- Additional programs include puppy fostering, prison service dog training, educational initiatives, and therapy dogs.
- Dogs who do not meet the requirements of service work are released into the adoption program.

Definitions provided for Autism, hearing, mobility, psychiatric, seizure alert, and diabetic alert service dogs.

*Contact attempts were made. Information was unable to be confirmed by the organization.

Paws4people*

1121C-324 Military Cutoff Rd, Wilmington NC 28405

Contact information

Telephone: (888) 762-7297

Email: info@paws4people.org

Website: www.paws4people.org/

Facebook: www.facebook.com/paws4people

X: x.com/paws4people

Instagram: www.instagram.com/paws4people/

YouTube: www.youtube.com/user/p4pfoundation

- Paws4people main headquarters, ADDIE'S Way, is located in Castle Hayne, North Carolina.
- Assist Canadians and Americans.
- ADI-accredited
- Non-profit
- As of August 2024, inquiry forms to begin the application process are open.
- Credentials: AAIL Full Member; PsychArmor Certified Veteran Ready Organization; Guidestar



Platinum; Great Non-Profits Top-Rated; CFC; SECC; and Animal Charities of America.

- Costs: Fully trained dogs are provided at no cost to the recipient. Clients are responsible for the travel expenses and general care expenses once paired.
- In-house breeding program.
- Use Golden Retrievers, Labrador Retrievers and a hybrid mix of both.
- Website indicates over 1,500 service dog teams formed.
- Provides testimonials and non-discrimination statement.
- Provides fully trained service dogs and organizationally supported self-training program at no cost to the recipient.

Service Dog Types:

- Mobility assistance, sensory development/tactile pressure, medical alert (psychiatric, allergen detection, incident response, diabetes alert, and hearing alert) assistance dogs.
- PTSD Service Dogs for Veterans, Service Members, and their dependents.
- Specialize in Psychiatric service dogs.

Programs and Training:

- paws4people foundation raises, trains, and places Assistance Dogs with children, veterans, military dependents, and civilians living with disabilities. The organization provides certification, insurance, and support for the client/dog teams for the duration of their career.
- Specialize in training customized Assistance Dogs for two general groups: children and adolescents with physical, neurological, psychiatric, and/or emotional disabilities; and Veterans and Service Members with Chronic/Complex Post-Traumatic Stress Disorder (C-PTSD), Traumatic Brain Injuries (TBI), Military Sexual Trauma, and Moral Injury.
- Clients are required to travel to their facility, ADDIE's Way, for team training.
- Offers client training program, where handlers, guided by professional trainers, take a hands-on approach in training their service dog over multiple months at their facility.

Application Process and Eligibility:

- To qualify for the Psychiatric Service Dog program, individuals must have a documented diagnosis of PTSD. Other mental health diagnoses will be considered on a case-by-case basis. All applicants must be in active mental health treatment, and their provider must be willing and able to communicate with our team on an as-needed basis. For any applicants with a history of substance abuse, paws4people requires at least six months of sobriety before beginning our program.

Additional Services and Information:

- Adoption program for dogs released from service training.
- Provides a customized experience to need individual needs of each client.

"Service dogs are dogs that are trained to perform a minimum of three (3) tasks to mitigate the effects of an individual's physical, neurological, psychological, or other medical related disability or disabilities."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Pilot Dogs*

625 West Town Street, Columbus, OH 43215

Contact information

Telephone: (614) 221-6367

Email: online contact form (<https://www.pilotdogs.org/connect/>)

Website: www.pilotdogs.org/

Facebook: www.facebook.com/pilotdogs/

Instagram: www.instagram.com/pilotdogs/

YouTube: www.youtube.com/@pilotdogs

LinkedIn: www.linkedin.com/company/pilot-dogs-inc./

- Assist Canadians and Americans.
- ADI-accredited
- IGDF-accredited
- Non-profit
- As of August 2024, the waiting period is greater than 18 months.
- Trains four different breeds of dog: Labrador Retriever, Golden Retriever, Standard Poodle, and German Shepherd Dog (not all breeds are available at all times)
- No associated costs for services.
- Home page includes photos of service dogs and teams.
- Provides fully trained service dogs and organizationally supported self-training program at no cost to the recipient.

Service Dog Types:

- Guide Dogs

Programs and Training:

- Guide Dog Training Program: Consists of three phases: Puppy Raising, Formal Dog Training, and Team Training.
- Team Training Program: New students who are getting their first Pilot Dog will spend three weeks onsite, and students who have already had a Pilot Dog will stay for two weeks. Recipients will work closely with their dog and professional trainers.
- Orientation & Mobility Program: two-week residential training course designed for individuals who are legally blind who want to learn white cane travel or improve upon existing cane and traveling skills, and further their goal of becoming safer, more independent travelers. Pilot Dogs provides round-trip transportation, room and board, and a white cane.

Application Process and Eligibility:

- Eligible applicants are: legally blind; physically and mentally capable of receiving benefit from a guide dog; at least 16 years old; have had previous Orientation and Mobility Training (training with a white cane)
- The application process involves: completing an online application; submitting the Medical Examination and Eye Examination forms, completed by the applicant's medical providers, Release of Information, Background Check Acknowledgement and Disclosure forms, and any other additional forms related to your application; and submitting a video demonstrating your current independent Orientation and Mobility skills on a routine route. If applications are accepted, interviews will be conducted.

"A Pilot Dog can transform the life of someone who is blind or visually impaired, providing freedom and self-confidence."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Service Dogs Canada*

P.O. Box 29, HVNP, HI 96718

Contact information

Telephone: (647) 846-7781

Email: info@servicedogscanada.org

Website: <https://www.servicedogscanada.org/>

- Not ADI-accredited
- For-profit organization
- Service dog ID package: \$250 (\$199 at discount). Additional charges apply based on further add-ons.
- Website states they offer nationally accepted identification, "Our Service Dog ID Package with dog vest, patches and photo ID clearly identify your service dog anywhere in Canada."
- Testimonials provided
- Offers customized service dog ID kits.
- Offers information pertaining to Canadian Human Rights.
- Service Dogs Canada recognizes that owners may train their own dog and supplies them with the appropriate identification to allow their dogs to accompany them anywhere they wish to go.
- "It is important to be sure your dog is adequately trained to qualify as a service animal."
"The term Service Dog encompasses a broad range of assistance animals that have been trained to assist their owners with their disabilities."

*Information has not been confirmed by the organization.

Service Dog Training School International*

25 Upper Cranford Centre, Montrose, Dublin 4, Dublin, Ireland

Contact information

Toll-Free: (800) 591-1842

Website: www.servicedogtrainingschool.org

Instagram: www.instagram.com/sdtsi/

- Online training program servicing North America, Mexico, Brazil, Peru, Ireland, the UK, the Netherlands, Spain, and Ukraine
- Not accredited by ADI, IGDF, ADUK, or the ADEu.
- For-profit

- Member of Psychiatric Assistance Dog Association.
- Online registration is open as of August 2021.
- Costs: Online courses range from \$69.99 - \$599; USD. Private coaching ranges from \$75-\$650 USD, depending on frequency/packages. The conversion to Canadian currency is done at checkout.
- No breed preferences
- Positive training techniques
- Client testimonials provided

Provides online self-training courses with two years of access. Can be extended on request.

Service Dog Types:

- Courses for psychiatric, diabetic alert, autism, seizure alert, cardiac service dog training.

Programs and Training:

- Offers an assortment of service dog training courses consisting of modules and videos including public access testing and air travel training and certificate.
- Handlers are in charge of their dog's training and when they feel that they have cleared a chapter in the course handlers will be able to go through an online exam.
- Once the team completes the exam fully they can proceed to the next chapter of the course. Trainers can be reached via email and chat for guidance. The trainers check your performance through video recordings and questionnaires as well as provide guidance so you can progress through the course at your own pace.
- Courses can be completed within three days or 12 weeks, depending on the character of your dog, their training background, and your particular needs.
- Completing any of their online self-trained service dog training courses comes with a certificate. The certificate is usually provided in a digital format that features the signatures of the school director and the head trainer. The students can obtain a hard copy (printed version) of their certificate from the school with an additional charge of \$29 USD. Digital copies are also available by request via email once purchased. Items purchased within the store are sent from Dublin, Ireland with shipping fees being displayed separately.
- Offers free assessments and private training and coaching. These courses are not customizable and clients are not able to mix and match courses. Course bundles with different courses are offered.

Application Process and Eligibility:

- The application process includes consultation on eligibility.
- Does not require any medical documentation or referrals.

"A service dog is any dog that is individually trained to do work or perform tasks for the benefit of an individual with a disability, including a physical, sensory, psychiatric, intellectual, or other mental disability."

*Contact attempts were made. Information was unable to be confirmed by the organization.

Service Dog Training Institute

Contact information

Email: servicedogsti@gmail.com

Website: <https://servicedogtraininginstitute.online/>; <https://servicedogtraininginstitute.ca/>

YouTube: <https://www.youtube.com/user/supernaturalbc2008/featured>

Facebook: <https://www.facebook.com/donna.hill.568/>

X: x.com/donna_dog_train?lang=en

- Head trainer is located within Nanaimo, BC. Occasionally, Donna offer's in-person services. However, the organizations main focus is offering online training programs.
- Not ADI-accredited
- For-profit organization
- Can contact via "Contact Form" located [here](#).
- The Service Puppy and Foundational Concept Classes have open registrations at any time.
- As of August 2024, not accepting students for in-person training.
- Costs: Various costs for online training programs ranging from \$30 - \$100 each. \$105 for in-person evaluation and assessments. In-person training costs vary, must contact organization for estimates. Can purchase bundles of classes at a discounted rate.

- “A realistic estimate varies from \$3500 to \$6000 for the first two years for someone who is learning how to train their own dog. The more support needed, the more associated costs.”
- Donna is a member of Professional Animal Care and Training Association-BC section (PACTABC), International Association of Animal Behavior Consultants (IAABC) and holds a BSc in Zoology and a B. Education.
- Positive, ethical training approaches with both human and dog and teach handlers to be able to read and respond appropriately to their dog’s communication.
- Client testimonials provided.
- Provides organizationally supported self-training program with purchase.

Service Dog Types:

- Including, but not limited to, mobility, hearing alert assistance, PTSD, Diabetic alert, and Autism service dogs.

Programs and Training

- Offers a variety of owner-training online programs at various costs. Structured service dog training program offered as self-paced classes.
- Offers a variety of customized support, guidance, and resources.
- Offers dog suitability evaluations as a service dog, practice BC assessments and short-term in-person training for airline readiness (evaluations and task training) located in Nanaimo, BC.

Application Process and Eligibility:

- A letter from your health care provider (no older than 2 years) prescribing a service dog must be submitted prior to in-person sessions.

Additional Services and Information:

- Offers free informational blog posts and service dog training videos.
- Requirements for a dog to be recognized as a service dog: Dog must have public access training unless being used as an at-home only service dog.
- By the International Association for Assistance Dog Partners (IAADP): Dog must have a minimum of 120 hours over a 6-month period or more (professionally trained assistance dogs take a minimum of 18 months or 540 hours, more if the dogs require specialty training) or if the dog needs more time to mature. At least 30 of those hours must be in public places.

- More information: <http://www.iaadp.org/iaadp-minimum-training-standards-for-public-access>.
- The Assistance Dog International (ADI) recommends a minimum of 3 tasks specially trained to mitigate disabilities.
- Provides an online library, which is available as its own monthly subscription of \$11.00 and includes over 150 blog posts, over 300 videos, audio files, webinars, related research papers, quizzes, 2 times a month live Q/A with Donna etc. New material is added regularly.

“A service dog is a broader category of dogs that includes any dogs that are specially trained to work in public with their handlers. A police dog, search and rescue dog and assistance dog are all considered ‘service dogs.’”

“An assistance dog is a type of service dog is a dog that is considered a medical device for a person with a disability.”

The Joys of Living Assistance Dogs

1999 25th St SE, Salem, OR 97302 and P.O. Box 12023 Salem, OR 97309

Contact information

Telephone: (503) 551-4572

Email: info@joydogs.org

Website: www.joydogs.org/

Facebook: www.facebook.com/JLADjoydogs

Instagram: www.instagram.com/joys.service.dogs/

- Assist Canadians and Americans. However, to qualify for owner-trained program, must live within an hour of the facility.
- ADI-accredited
- Non-profit
- Costs: \$155 – Non-refundable application fee; \$3000 – Tuition fee for first six months of weekly classes; \$2000 – tuition fee for each succeeding 6 months of weekly classes.
- As of August 2024, applications are open. Wait times between 2 and 2.5 years.
- In-house breeding program, members of ADI International Breeding Cooperative.
- Breeds Labradors, Golden Retrievers, and a mix of the two. Occasionally accept donations of Poodle mixes. Open to most breeds for assessments (except guarding or herding dogs).
- Client testimonials provided on main page.

- Provides fully trained service dogs and organizationally supported self-training program with partial purchase.

Service Dog Types:

- Mobility and PTSD

Programs and Training

- Mission statement: “Our mission is providing skilled, devoted companions to support and assist veterans, first responders, and others with disabilities, creating cohesive teams focused on building a life of greater freedom and independence.”
- JLAD dogs assist people with primary mobility impairments such as multiple sclerosis, muscular dystrophy, cerebral palsy, spina bifida, paraplegia, tetraplegia, arthritis, amputation, stroke, traumatic brain or spinal cord injury, and PTSD.
- Provides assessments on personal dogs to determine if they meet the requirements of service work. Dogs first have to have passed Canine Good Citizen Test and they must meet their criteria for service work (health and temperament related).
- Raises, trains and places assistance dogs and offers owner-trained programs.
- Offers Service Dog Civilian Owner Trained Program and Service Dog Veteran Owner Trained Program in which team training takes place at their facility, where you are taught how to train your dog. 2-week team training. Recipients are responsible for travel expenses.
- Offers follow-ups with the client monthly for the first six months, then nine months, then yearly. Follow-ups will be accomplished using real-time, two-way communication by a staff member or trained volunteer (online or in-person depending on individual needs)
- Please service dogs free of charge for veterans/first responders (must pay application fee)

Application Process and Eligibility:

- Service Dog Veteran Owner Trained Program Criteria.
- Service Dog Civilian Owner Trained Program Criteria.
- Applicants must have a referral or recommendation by your healthcare provider.
- Application Process: 1. Submit this completed form 2. (a) Upon acceptance of the breed, and if your dog is between one and three years of age, you will be sent an application fee payment request (b) If the breed is declined, no further action is necessary 3. When the application fee is received, the full application will be sent 4. Once we have all four sections of the application returned, including Part C from your physician and/or mental health provider, we will contact you to set up an In-Home-Visit (IHV) 5. We will either accept or decline your application via email after the IHV at which time we will discuss which class would be best suited for you.

Additional Services and Information:

- Recertification is required every two years. Recipients and their dogs will need to return to JLAD for this process.
- A yearly veterinary report will need to be submitted by the client for the dog.
- Adoption program for dogs released from service dog training.
- Offers assistance in retirement and successor dog planning. The client has the option to return the dog to JLAD or give the dog to a family member/friend after retirement.
- Requires family involvement, the family must be aware of limitations and supportive of service dog team.

“Persons with disabilities rely on these special animals to perform a multitude of tasks and provide practical aid. When an ideal match is made, the mobility and freedom the dogs’ efforts afford, help provide a new and profound sense of independence to the owner, creating a pathway toward a safer and more empowering way of living.”

The Seeing Eye*

P.O. Box 375, Morristown NJ

Contact information

Telephone: (973) 539-4425

Email: info@SeeingEye.org

Website: seeingeye.org/

Facebook: www.facebook.com/SeeingEye

Instagram: www.instagram.com/TheSeeingEye/

YouTube: www.youtube.com/seeing4me

LinkedIn: www.linkedin.com/company/the-seeing-eye

- ADI-accredited
- IDGF-accredited
- Non-profit, registered charity
- Serves Americans and Canadians

- As of August 2024, online applications are open. Once an applicant is accepted, class placement is within six months to a year.
- The Seeing Eye Vincent A. Stabile Canine Health Center is accredited by the American Animal Hospital Association (AAHA).
- Costs: \$150 – fully trained guide dog, \$50 – fully trained successor dog, \$1.00 – Veteran fee for fully trained guide dog.
- Have own breeding program for guide dogs.
- Breed preferences include German Shepherds, Labrador Retrievers, Golden Retrievers, and Lab/Golden Retriever cross.
- Graduate stories, resources, and answers to FAQ's provided.
- Provides fully trained guide dogs at no cost to the recipient.

Service Dog Types:

- Guide dogs

Programs and Training:

- Recipients of guide dogs are expected to travel to their campus in Morristown, NJ and spend 2.5-3.5 weeks training with their guide dog.

Application Process and Eligibility:

- Admission requirements
- Application information
- Must create an account to apply
- Requires orientation and mobility training

Additional Services and Information:

- Offers services for graduates including follow-up support and successor dogs. Staff members are always available for telephone consultations as well as visiting graduates in their homes to help refine training techniques or answer any questions that may come up as dog guide users.
- Following a student's successful graduation from the training programs required by The Seeing Eye, the graduated student is granted full ownership rights over his or her Seeing Eye dog and assumes full responsibility for the obligations and risks associated with ownership of his or her Seeing Eye dog, including the obligation to properly feed, shelter, and care for

his or her Seeing Eye dog. The Seeing Eye retains ownership of the harness and requires that harnesses be returned to the school upon retirement of any Seeing Eye dog.

- Adoption program for released dogs

*Contact attempts were made. Information was unable to be confirmed by the organization.

DIPLOMA PROGRAMS, ASSOCIATIONS, FUNDING SUPPORT, & INFORMATIONAL WEBSITES

Autism Calgary*

3639 26th Street NE Calgary, Alberta T1Y 5E1

Contact information

Telephone: (403) 250-5033

Email: info@autismcalgary.com

Website: autismcalgary.com/information/child-and-youth/serviceproviders/service-dogs/

Facebook: www.facebook.com/autismcalgary/

YouTube: www.youtube.com/channel/UCs9_8_AUjmUK9V_y4NxrC7w

- Not ADI-accredited
- Registered charity: 141096701 RR0001
- Only provides resources, no program provided.
- Providing information about service dogs; providing further resources (such as organizations offering service dog services within Canada).

"Service animals are animals (most usually medium-large dogs) trained to help their handlers by improving their safety, supporting their mental health, and/or maintain their day-to-day independence. While guide dogs (also known as "seeing-eye dogs") are the most widely-



recognized type of service animal, many other training regimens exist to serve a variety of special needs. The most relevant to the ASD community are probably Autism Service Dogs (most typically used for children, to help with social development and to prevent bolting) and Mobility Service Dogs (trained to help those with limited mobility, and able to perform a number of small household tasks)."

*Information has not been confirmed by the organization.

Canada's Guide to Dogs*

Contact information

Email: info@canadasguidetodogs.com; canadasguidetodogs@gmail.com

Website: <http://canadasguidetodogs.com/working-dogs/service-dogs/>

Facebook: <https://www.facebook.com/CanadasGuideToDogs/>

- Not ADI-accredited.
- Website provides general information and articles of interest.
- No program available.
- It is a resource website that provides a list of associations and organizations providing service dog services.
- Provides brief information about the associated schools and organizations "Service Dogs are trained to assist people who have a wide variety of mobility impairments and other disabilities, such as seizures, psychiatric disorders, life threatening medical problems, or chronic pain. These dogs provide services to disabled individuals helping them function with greater self-sufficiency; prevent injuries; and summon help in a crisis. Service Dogs receive approximately six months to one year of training on learning to perform various tasks, obedience, and public access manners."

*Information has not been confirmed by the organization.

Canadian Association of Guide & Assistance Dog Schools*

Different locations/provinces of Canada

Contact information

website: www.cagads.com

- CAGADS member organizations are accredited by the International Guide Dog Federation (IGDF) and/or Assistance Dogs International (ADI).
- Limited information about the association.
- Few resources provided in the “Resources” section.
- Photo gallery of service dogs and service dog teams.
- No program available.
- CAGADS is a one-stop resource to provide the general public with information on guide dog and assistance dog training organizations in Canada. In short, this association works as a hub of several other Canadian service dog organizations. Thus, service of individual organization varies depending on their mission and vision.

*Information has not been confirmed by the organization.

Canadian Association of Professional Dog Trainers*

14 Dakota Dr, Guelph, ON N1E 1J7

Contact information

Telephone: (343) 308-2722

Email: boardchair@capdt.ca (unable to confirm)

Website: capdt.ca/service-dogs/

Facebook: www.facebook.com/CAPPDT/

YouTube: www.youtube.com/channel/UCwczCt56o8A7uNhZKVKKeWzA

- Not ADI-accredited
- Charitable organization
- Knowledge and networking resource for dog trainers.
- Offers relevant news articles, definition and description of service dogs, information on service dog training, a list of large programs that provide trained service dogs, and links to relevant Canadian legislation and tax relief through Canadian Revenue Agency.
- Member’s-only portal offers additional resources on training objectives for public access and more information on service dog training.
- This organization sponsors learning opportunities, provide on-line resources and increase public awareness of dog-friendly and humane training techniques by reaching out to stakeholder communities such as Veterinarians, Animal Health Technologists, shelters, and

dog owners. “A service or assistance dog is a dog whose presence and training mitigates the effects of a person’s disability. These dogs can help a person with a vision or hearing impairment navigate the world, help a person on the autism spectrum self-regulate and maintain social ties, alert a person to a medical issue and more. Dogs who work with the vision-impaired or hearing impaired are generally called either guide dogs or hearing dogs rather than service dogs but the service dog laws apply to them (sometimes they even have extra laws made just for them).”

*Information has not been confirmed by the organization.

Canadian Association of Service Dog Trainers*

4-846 Marion St, Winnipeg, MB R2J 0K4

Contact information

Telephone: (204) 777-0553

Website: www.casdt.ca/

- Not ADI-accredited
- Non-profit
- “Canada’s Only Federally Incorporated Medical Service Dog Trainer’s Association”
- Cost for membership
- Photo gallery
- Professional service dog trainers’ organization.
- Provides information about policy, public access, and current research.
- Collaboration with stakeholders to ensure best practices and standards for service dogs.
- “Service dog trainers’ organization that in turn will work with end users of service dogs, directly related stakeholders and organizations, and governmental regulators of service dogs.”

Application Criteria and Requirements:

- Applicants must either be a Canadian service dog trainer or work with a Canadian service dog-training organization that is in good standing. Memberships must be renewed each year. Only one person/representative from each service dog training organization will be eligible to apply for membership.

*Information has not been confirmed by the organization.

Canadian Epilepsy Alliance*

Contact information

Telephone: (866) 374-5377

Website: www.canadianepilepsyalliance.org/about-epilepsy/epilepsy-safety/seizure-service-dogs/

Facebook: www.facebook.com/ceaofficialnews/

Instagram: www.instagram.com/ceaofficialnews/?hl=en

X: x.com/ceaofficialnews

- Not ADI-accredited
- Non-profit
- “The Canadian Epilepsy Alliance (CEA) is a Canada-wide network of grassroots organizations dedicated to the promotion of independence and quality of life for people with epilepsy and their families, through support services, information, advocacy, and public awareness.”
- No program available
- Provide resources on where to get a seizure service dog “A ‘seizure dog’ has been specially trained to respond once a seizure has commenced by getting help, protecting the person during the seizure, or leading the person to safety during a complex partial seizure.”

*Information has not been confirmed by the organization.

Canadian Hard of Hearing Association*

75 Albert Street, Suite 901 Ottawa, ON, K1P 5E7

Telephone: (613) 526-1584

Email: info@chha.ca

Website: www.chha.ca/

Facebook: www.facebook.com/CHHANational/

Instagram: www.instagram.com/chhanational/

X: x.com/chha_amec

YouTube: www.youtube.com/channel/UCNC_PTCmICqpscX_wpa5ooQ

- Not ADI-accredited
- Non-profit

- Primarily an advocacy group. May be able to provide additional information on service dogs for people hard of hearing.
- “Getting a hearing dog is not easy. In Canada, there are only two “program trained” service dog providers: PADS in BC and Lions Club in Ontario. There is a 2+ year wait for a program dog and so you must be patient! Another option is owner training (made easier with the assistance of a private trainer). You need solid dog training skills, great patience and must know a bit about what you need your dog to help you with. Alternatively, you could pay a private trainer to train a dog for you; however, the general price range for this is \$5000 -\$10000+, which does not include the cost of the dog.”
- “While having a hearing dog to support your needs is great, you have responsibilities to care for the dog just as any normal dog. They must be fed and watered and given bathroom breaks, mental stimulation, and affection. You must constantly upkeep your hearing dog’s training weekly – if not daily – or your hearing dog will lose its skills and require retraining.”
 “Hearing dogs are trained to support hard of hearing and deaf individuals by alerting them to sounds their handler cannot hear such as alarms, door knocking, doorbells, oven timers, handler’s name being called, approaching cars or people, and crying babies. Training is customizable such that alerts can differ for each sound. For example, a hearing dog might respond to a doorbell alert by poking the handler with its nose and leading handler to door. If the phone rings, the dog could slap the handler with a paw and lead handler to the phone. Name call recognition could involve the dog spinning on the spot.”

*Unable to verify information. The web page previously dedicated to hearing dog information and resources is no longer accessible.

Epic Service Dogs*

British Columbia, Canada

Contact information

Telephone: (250) 889-0944

Email: epicservicedogs@gmail.com

Facebook: www.facebook.com/EPICServiceDogs/

- Not ADI-accredited
- Non-profit organization
- Service dog fundraising support, only.
- A non-profit volunteer organization that helps to provide funding for British Columbians in need of a Service Dog trained to meet the MSAR standard. Especially those who face barriers in the normal channels and may never get a service dog.

*Contact attempts were made. Information was unable to be confirmed by the organization.

Medicine Hat College*

299 College Drive SE Medicine Hat, AB, Canada T1A 3Y6

Contact information

Telephone: (403) 529-3811

Email: info@mhc.ab.ca

Website: www.mhc.ab.ca/en/programs-and-admissions/browse-programs/service-dog-and-canine-studies-management

Facebook: www.facebook.com/MHCollege

Instagram: www.instagram.com/mhcollege/

X: x.com/MHCollege

YouTube: www.youtube.com/mhcca

- Not ADI-accredited
- Associated tuition fees
- Service Dog and Canine Management diploma

Program information:

- “The Service Dog and Canine Studies Management Diploma provides students with both a practical and a theory-based education. The program runs for 18 consecutive months, consisting of four semesters of in-class learning and culminating in an 8-week work term in the final semester. During their first four semesters, students work together and share responsibilities of housing, training, and caring for a group of young service dogs in training for 14 months.”
- “The program delves into the use of service dogs to alleviate symptoms of disabilities, outlining the use of and training for hearing, diabetes alert, seizure response, autism assistance, mobility assistance, PTSD, and psychiatric service dogs. Students develop effective and ethical training skills for both canines and humans, emphasizing group work, critical thinking, and empathetic coaching and communication. The curriculum includes studying animal behaviour, canine learning theory, and dog training methods supported by leading professionals and governing bodies internationally, including the Canadian Veterinary Medical Association.”

*Contact attempts were made. Information was unable to be confirmed by the organization.

The Service Dog Assurance Group*

Contact information

Website: theservicedogassurancegroup.com/

Facebook: www.facebook.com/theservicedogassurancegroup/

- Not ADI-accredited
- For-profit organization.
- Serving USA and Canada
- No specific program
- “To help, educate and assist people with ADA and U.S. Federal Service Animal and Emotional Support Animal Laws, Rules, Regulations and Forms”.
- Offers assistance with service animal registration, travel, housing, access and access issues, and legal representation.
- Intended for individuals with disabilities who may want information or services related to their service/assistance dogs (besides training).

“Assistance Dogs not only provide a specific service to their handlers, but also often greatly enhance their lives with an increased new sense of freedom and independence. The three types of Assistance Dogs are GUIDE DOGS for the blind and the visually impaired, HEARING DOGS for the deaf and hard of hearing, and SERVICE DOGS for people with disabilities other than those related to vision or hearing.”

*Information was unable to be confirmed by the organization.

Wounded Warriors Canada*

ONTARIO

310 Byron Street South, Suite 4, Whitby, Ontario, L1N 4P8

ALBERTA

10047 81 Ave, Edmonton, Alberta, T6E 1W7

BRITISH COLUMBIA

#1900 – 1500 West Georgia Street, Vancouver, BC, V6G 2Z6



Contact information

Telephone: (888) 706-4808

Email: info@woundedwarriors.ca

Website: woundedwarriors.ca/our-programs/ptsd-service-dogs/

Facebook: www.facebook.com/WoundedWarriorsCanada/

Instagram: www.instagram.com/woundedwarriorscanada/

X: x.com/WoundWarriorCA

YouTube: www.youtube.com/user/WoundedWarriorsCan

- Not ADI-accredited
- Registered charity: 82808-2727-RR0001
- “All intake, including the management of waitlists, are conducted by the respective PTSD Service Dog training providers. Wounded Warriors Canada does not provide funding to train individual dogs.”
- No cost - provides funding to PTSD Service Dog training providers.
- Service dog providers they work with: BC and Alberta Guide Dogs, Paws Fur Thought, National Service Dogs, Fireteam K9, K-9 Country Inn Working Service Dogs, and Les Chiens Togo.
- In partnership with Ontario Command of the Royal Canadian Legion. Operation Service Dog expands access to Service Dogs for Veterans in Ontario.
- Have developed their own training standards.
- Provides funding for PTSD service dog providers.

Information and Criteria:

- Providers seeking funding support must meet these criteria.
- Does not provide funding to train individual dogs. Individuals who would like a service dog can contact Wounded Warriors who will contact an affiliated service dog organization (e.g., Paws Fur Thought).
- Serve Canadian Armed Forces members, Veterans, First Responders, and their families.
- Have developed their own service dog prescriber guidelines.

“A service dog is a dog that has been specifically trained to perform behaviors (tasks and/or alerts) to minimize the limitations of a person with a disability and accompany their handler in public spaces.”

*Contact attempts were made. Information was unable to be confirmed by the organization.



NO LONGER ACTIVE/OFFERING SERVICE DOG TRAINING

Assistance Service Dogs BC - Mission, BC

Assistance Service Dogs BC was a branch of Obedience Unleashed Dog Training, Inc. They provided fully trained multi-purpose and autism service dogs with purchase and/or self-fundraising. Effective April 2024, Obedience Unleashed will be coordinating Guide and Service Dog Assessments in BC, on behalf of the Security Programs Division | Ministry of Public Safety & Solicitor General, making it a conflict of interest to continue providing trained service dogs. However, they are continuing to work with and support previously produced service dog teams.

Canadian Intervention and Assistance Dogs - Bedford, NS

Canadian Intervention and Assistance Dogs was a non-profit organization providing service dogs for first responders who have been diagnosed with post-traumatic stress disorder (PTSD) in the line of duty. They offered annual skills testing, recertification of teams, ongoing training support, and insurance coverage for teams.

Canadian Service Dog Foundation

Prior to closing, Canadian Service Dog Foundation was a non-profit organization providing trained service dogs and assisting with owner-trained service dogs. The owner/head trained shared via Facebook post that the organization is currently shut down and not accepted clients or donations, with the hope of re-opening in the future. They do, however, continue to keep an active Facebook page with the intention of sharing relevant information and updated.

Facebook: www.facebook.com/servicedog.ca/

Counterpart Service Dogs by Train Paw-Z-ative - Comox, BC

Counterpart Service Dogs by Train Paw-Z-ative was a non-profit organization. On April 15th, 2023, the owner/head trainer shared via Facebook post that the organization would no longer be offering services.

Dog Sense by Kim

Dog Sense by Kim for-profit training school. They continue to offer dog training classes; however, they no longer provide service dog training classes or programs.

Hope Heels Service Dogs - Calgary, AB

Prior to closing, the organization was non-profit and affiliated with BC and Alberta Guide Dogs.

Maritime Specialty Service Dog Society

Maritime Specialty Service Dog Society was a non-profit organization, training service dogs for individuals with PTSD, Autism, mobility disorders, Epilepsy, and more. They offered owner-assisted training programs.

No Dog Left Behind - Moose Jaw, SK

No Dog Left Behind is a for-profit training school. They continue to offer dog training classes; however, they no longer provide service dog training classes or programs.

Skunk's Academy - Ottawa, ON

Skunk's Academy closed in 2020, previously offering service dog training in group and private sessions.

Thames Centre Service Dogs - Mount Brydges, ON

Thames Centre Service Dogs closed in 2022, previously providing service dogs for individuals with a variety of medical needs.

Therapeutic Medical Alert Service Dogs

Therapeutic Medical Alert Service Dogs was founded and formally ran by Master Trainer Rhonda Langille, who has since joined Canine Therapy for First Responders (CTFFR) in 2021.



**An Environmental Scan of Service Dog Organizations,
Policy, and Legislation in Canada (2024)**