

Your Water News Resource



Meet Your New Bill

Cottonwood Water & Sanitation has partnered with American Data Group to implement our new billing software. This advanced system will not only streamline our billing process but also ensure that we continue to deliver top-tier customer service with greater efficiency, accuracy, and convenience for our valued customers. If you are currently enrolled in paperless billing, please check to make sure that "NoReply-WaterDistrictBilling@MulhernMRE.com" is allowed by your e-mail provider.



Cottonwood Water & Sanitation District

58 INVERNESS DR E STE 100
ENGLEWOOD CO 80112-5107

FOR BILLING INFORMATION
CALL: (303)792-9509

Account #	Bill Date	TOTAL DUE
	08.31.2024	\$ 205.78
Type	Due Date	
CYCLE 1	09.25.2024	
PayID	Bill No	
	1	

Your new account number is found here. You can still use your old account number to sign into Xpress Bill Pay

Total amount due

Due Date



AMOUNT PAID _____

DETACH AND RETURN STUB WITH REMITTANCE

Account #	Service Address	Billing Period	Bill Date	Due Date	TOTAL DUE	
		03/11/22 to 08/31/24	08/31/2024	09/25/2024	\$ 205.78	
Service Code & Description	Previous Reading	Current Reading	Mult	Usage	Year Ago	Charge
SB Sanitary Sewer Base						167.92
SU AVG USE 5523						15.81
WB Water Base						51.94
WU USAGE BUDGET: 20192	07/25	299000	08/31	321259 GAL	22259	33291
Usage up to 100.00% of current budget 20192 x 0.004720 =						95.31
Usage up to 150.00% of current budget 2067 x 0.009430 =						19.49
Current Budget: 20,192.00	Next Period: 16,602.00					
CURRENT CHARGES						205.78
TOTAL AMOUNT DUE						205.78

Sewer Base (Flat Fee)

Sewer Usage Fees (Based on Winter Average)

Water Base (Flat Fee)

Water Usage Fees (Stormwater Will be Listed in Eligible Neighborhoods)

Water Usage for the month (In Gallons)

Breakdown of Charges Based on Current Budget Allocation

Total amount due

Billing Period Allocation

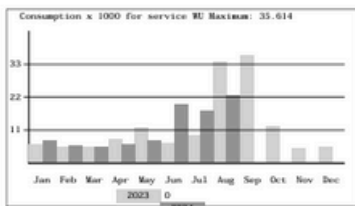
Current Month's Allocation

Messages

(If the District has a message to convey, it will be printed here.)

Graph

(Compares current year's usage to prior year)



Terms and Fees Explained

When you receive your monthly water bill, you may notice that there are several fees associated with service within the Cottonwood Water and Sanitation District. But what do these fees mean, and what does the money cover?

Water/Sewer Base Rates: Base fee for water for everyone in the district. This is even applied to accounts where no one has turned on the water. These fees cover the costs of meter reading, operational costs, billing, repairs, customer service, and maintenance

Water Usage: Fees paid based on actual water consumption. Using more than your monthly allocation means that you will be billed at a higher amount per 1,000 gallons used. Allocations are increased during the summer months to allow for irrigation. These rates are tiered depending on usage. Please see "2024 Residential Charges and Allocations" under the Reports/Forms section of our website for more details on the tiers and associated fees

Allocation: The amount of water you are allowed per month. This allocation is based on your winter average and an additional 1,500 gallons per month. During irrigation months, your allocation is increased to allow for outdoor watering. You can find your total monthly allocation by using our allocation calculator at: www.cottonwoodwater.org

Winter Average: Determined from the previous winter's water consumption records (Dec-Mar). This calculation is used to identify indoor use averages that can be applied year-round, especially during the summer when outdoor watering is occurring. The average is recalculated each March to be used for the next 12 months. If you moved into your home after March 2024, your winter average for the current cycle year is 4,050 gallons/month (our district average)

Sanitary Sewer: The total of your sewer base rate plus a monthly usage charge based on your winter average. This fee helps to cover the maintenance personnel and equipment used to service the sewer lines and other operating costs.

Stormwater: Many customers in our district pay a base fee for stormwater. Through an intergovernmental partnership, all collected stormwater fees by the district are transferred to the Town of Parker. The Town of Parker is responsible for the maintenance, repair, and upgrades of the infrastructure associated with stormwater management. For more information, visit the Town of Parker website at: www.parkeronline.org/329/Stormwater-Utility

Late Fees: Past due account balances are assessed at 3% late fee to cover the administrative costs of late notices and managing failed payments

Involuntary Disconnect Fee: This \$50 fee is added to accounts that are past due to the point they are disconnected. This is due along with the full balance in order to reconnect service

Understanding your water bill is the first step to changing your water use in the future. The more you understand, the more you can conserve water and save money!



58 Inverness Drive East #100
Englewood, CO 80112

During normal business hours call:
303-792-9509

After-Hours Water Emergencies:
303-426-3167

Visit Our Website:
www.cottonwoodwater.org

Next Meeting of the Board

Thursday, September 19, 2024 @ 6:30pm
at the Joint Water Purification Plant
8051 S Jordan Rd, Englewood, CO

The Public is Invited to Attend



Follow us on Facebook for water news, conservation tips, and project updates.



**SAFETY IS IN YOUR HANDS.
EVERY DIG. EVERY TIME.**

**Have a fall project planned?
Call 811 before you dig!**

To avoid accidentally damaging a buried utility line, call 811 a few days before you plan to break ground. A utility operator in your area will come out to mark any buried utility lines on your property with paint or flags.