

Your Water News Resource



## you're Invited Public Hearing on 2025 Budget and Rates

Budget and rates for 2025 will be discussed at the regular meeting occurring on **November 21, 2024** at the Joint Water Purification Plant, 8051 S Jordan Rd, Englewood CO. The public is welcome and encouraged to attend, we look forward to seeing you there.



## What's Cookin'?

As you gear up for the holiday season and create incredible feasts, please remember to never pour your cooking oil and grease down the drain. Grease can build up and clog your sewer service line, causing a backup that is costly to clean up and can put your health at risk.

Here is a tip for disposal: cool and pour into a non-recyclable container, then seal the container and place in the trash.

You can also check with local companies that can help you with oil recycling options.

## Winter Averages Start in December

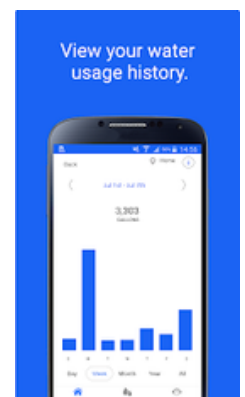
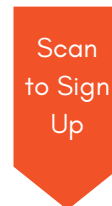
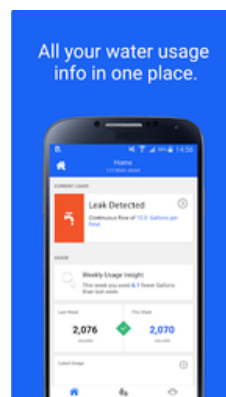
You may have noticed an item on your Cottonwood Water & Sanitation bill that says "winter average." Your winter average is determined from an average of water consumption records from December-March. The purpose of this calculation is to identify indoor use averages that can be applied year round.

### Irrigation Season Allocations

Friendly reminder: irrigation season allocations ended in October. Outdoor use outside of the period is billed at the abusive rate. Your indoor allocation has room to water trees and still be within your conservation tier. Your water conservation efforts are greatly appreciated and have a long-lasting, positive impact on our water sources and the sustainability of our community. Thank you!

### Eye on Water

To see your water usage data and set up leak detection for your home, we highly recommend using the EyeOnWater app. This app is free for Cottonwood Water customers and will help you understand your water use trends. To sign up, use the link on our website at [www.cottonwoodwater.org](http://www.cottonwoodwater.org) or use the QR Code below.



# Understanding Discolored Water

Discolored water, which can look red or tea-colored, is usually caused by iron and manganese that is naturally found in our in well water and shows up in our treated water for a very short period of time upon well start up. You might also notice discolored water during hydrant flushing, water line maintenance, or other times during operational emergencies that require us to make full use of our deep water supplies. This doesn't happen often, and when it does, operations staff make tremendous efforts to flush the portions of the system that are experiencing discolored water. We acknowledge how unpleasant it is for you whenever our water is not aesthetically pleasing, but rest assured we take all corrective and preventative steps available to us to minimize such events.

Whenever a discolored water event occurs, we encourage you to avoid doing laundry as the discolored water can cause staining. Should you find your wash stained, avoid drying it as this can set stains. Re-wash again when the water is clear using a product such as Iron Out or Red B Gone.

If you're worried about the water quality, feel free to ask us to take a water sample during a discolored water event and we will send it to a lab for a Bac-T test, which checks for bacteria. These tests are done by an independent lab, and the results are shared with you once the District gets them. Feel free to contact us if you have any questions about your drinking water!



**Cottonwood**  
Water & Sanitation District

58 Inverness Drive East #100  
Englewood, CO 80112

During normal business hours call:  
303-792-9509

After-Hours Water Emergencies:  
303-426-3167

Visit Our Website:  
[www.cottonwoodwater.org](http://www.cottonwoodwater.org)

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