



## **FOR IMMEDIATE RELEASE**

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**Boca Raton, Florida**

### **Consumer Alert: Legal Help 4 You Exposes Alleged Forgery, Negligence, and Arrogance by CarMax in Fraudulent Vehicle Sale**

Boca Raton, FL — Legal Help 4 You LLC has announced the imminent filing of a formal lawsuit and regulatory complaints against CarMax Auto Superstores after uncovering serious allegations of document forgery, consumer deception, and reckless disregard for Florida insurance and vehicle finance laws.

At the heart of the case is Phillip Martins, a Florida resident who purchased a BMW from a CarMax location in Broward County. During the transaction, CarMax's salesperson allegedly inserted an outdated, canceled 2019 insurance policy into an official affidavit, falsely stating the newly purchased BMW was covered. The policy had no connection to the vehicle and had been terminated five years earlier.

Legal Help 4 You LLC further asserts that the sales team failed to advise or assist the buyer in transferring his active Geico policy from his trade-in vehicle to the newly financed car — a duty that is required by law and common dealership practice when a vehicle is subject to a lien. As a result, the client unknowingly left the lot without valid insurance coverage, exposing himself and others to legal and physical risk.

The BMW was later involved in a collision and totaled, but because of CarMax's alleged misconduct, the vehicle remained uninsured and the buyer remains liable for payments on a destroyed car still sitting in a tow yard.



Despite being presented with these facts, CarMax's legal department, led by Associate General Counsel Maggie Finnegan, has doubled down with indifference, refusing to acknowledge wrongdoing or negotiate a resolution. "Their response has not only been dismissive," said a representative from Legal Help 4 You, "but it reflects the kind of institutional arrogance that consumers across the country should be warned about."

The upcoming lawsuit will include claims of:

Fraudulent misrepresentation

Violation of Florida's Deceptive and Unfair Trade Practices Act (FDUTPA)

Negligent misstatement

Breach of duty in regulated vehicle sales

Potential violations of federal consumer protection laws

Regulatory complaints will also be filed with:

The Florida Department of Highway Safety and Motor Vehicles (FLHSMV)

The Florida Office of Insurance Regulation

The Consumer Financial Protection Bureau (CFPB)

The Federal Trade Commission (FTC)



Legal Help 4 You confirm it is seeking over \$200,000 in damages and the immediate cancellation of the CarMax financing contract, asserting that the forged affidavit and lack of proper insurance compliance procedures nullify the legitimacy of the deal.

A spokesperson for Legal Help 4 You added, "This isn't just about one buyer. It's about a system that may be failing customers across Florida and the U.S. If CarMax executives choose silence over accountability, **we will make sure their shareholders, regulators, and the American people are informed.**"

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