

WARRANTY TERMS AND CONDITIONS:

1. You have a 3 months' warranty unless otherwise stated. Your device is covered for parts only for the first 30 days of purchase.
2. For the first 7 days starting from the receipt of your purchase, you have a period in which you can return the item for a full refund. The customer is responsible to return the item with the original packaging and the same condition as received. Damage during transit or before you return the item will negate the return period. Customers are not eligible for a refund after the first 7 days of purchase.
3. Warranty does not cover software (windows 11pro, MS Office, Interactive touchscreen software) for Laptops, PC's, iPads, Tablets unless otherwise stated.
4. Warranty does not cover ports such as HDMI, USB, POWER, VGA, DISPLAY PORT ETC.
5. Warranty does not cover any Batteries (Laptops, Tablets, iPads, etc).
6. Warranty does not cover software on Interactive touch screens and only covers the hardware.
7. Warranty is void should the school decide to install any of the interactive touchscreens themselves.
8. PLEASE NOTE: if there is no mention of any warranty in the item description then we do not offer any warranty and this information is irrelevant to the sale.
9. NOTE: Accidental, physical or water damage is strictly not covered. The device will not be repaired if abuse and misuse has clearly happened. All items are security marked and serial numbers etc. are recorded and will be checked to ensure the device is identical to that of the original. If the item is physically damaged, tampered with, inspected, or opened by anyone else other than us then the warranty offered will become instantly void. If you notify us of a problem we recommend to stop using the item and you MUST return the item to us within 5 business days to prevent possible further damage, failure to do this will result in the warranty becoming void.
10. Please make sure to contact us if you have any problems regarding your item or if you would like to return the item back to us. Our customer service team will look to resolve your problem as quickly and efficiently as possible.

A copy of our full terms and conditions can be emailed or posted should you request it.

Please email us on: enquiries@future-it.co.uk.

Refurbished equipment Will Show Some Signs of wear & tear due to general use but this won't affect the performance of the units