

Farmhouse Animal Care, LLC

Service Agreement/Terms and Conditions

1. Farmhouse Animal Care, LLC (hereto referred to as FAC) agrees to provide pet sitting, dog sitting, and other applicable pet care services in a reliable caring, and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases FAC from any and all claims against the company, its owners, employees and representatives, except those arising from negligence or willful misconduct on the part of FAC.
2. Client agrees to notify FAC of any concerns within 24 hours of completion of services.
3. Client agrees to pay all charges accrued for services rendered, Client understands that payment is due at the time of services unless inexplicably agreed upon supplementary payment terms.
4. Client will incur a \$25 charge for each returned check in addition to any and all bank fees attributed to the returned check.
5. FAC shall exercise all precautions against sickness, injury, escape, loss, accidents, or death of Client's pet(s). unless caused through negligence or willful misconduct on the part of FAC.
6. FAC suggests that all pets are vaccinated in accordance with all local, state, and federal laws and regulations.
7. FAC will follow the instructions of the Veterinary Release Form in the case a pet should become injured or sick.
8. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Pet Sitter, other persons, or other animal(s) caused by the Client's pet(s) or negligent act.
9. Client agrees to indemnify, hold harmless and defend FAC in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.
10. FAC reserves the right to charge a cancellation fee of 100% of the scheduled visits for services cancelled with less than 24 hours' notice prior to the scheduled sitting.
11. FAC reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health and safety of itself, other pets, other people, or the Pet Sitter. If concerns prohibit FAC from caring for the pet, FAC will attempt to contact the Client to arrange for alternative care. If the Client cannot be contacted, the Client authorizes FAC to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
12. FAC reserves the right to refuse service to any client, at any time, for any reason.
13. This document gives FAC and its representatives authorization to enter the Client's listed address as needed to perform agreed upon services.
14. Client expressly gives FAC the authority to employ a locksmith on their behalf and to promptly reimburse FAC for all costs incurred in the event of a malfunction of the lock, keys, or automatic door opener.
15. FAC is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.
16. Client agrees to properly secure the home prior to leaving premises. FAC will re-secure the home to the best of its ability at the end of each visit.
17. In the case of an emergency, inclement weather, or a natural disaster, the Client authorizes FAC to use reasonable judgment for the care and well-being of Client's pet(s) and residence. FAC will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.
18. FAC is not responsible for any damages beyond the control of the Pet Sitter.
19. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy well-fitting harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, litter boxes, cat litter, and cleaning supplies for house visits. Client authorizes any purchase of necessary supplies for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to FAC within 14 days.
20. Client authorizes the use of pet(s) pictures on website, social media, and/or marketing materials for promotional services.
21. Client authorizes this contract to be valid approval for services so as to permit FAC to accept all future in person, telephone, online, mail, or email reservations and provide services without additional signed contracts or written authorizations.
22. The Terms of this document apply to all pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed.

I have read the above terms and conditions. I know, understand, and agree to all terms stated above. By signing below, I am accepting this document as a contractual agreement.

Printed Name

Client Signature

Office Notes

Date